

Illinois Energy Assistance Programs

Report on the Results of Operations Program Year 2024



Office of Community Assistance
Illinois Department of Commerce and Economic Opportunity
September 2024



Illinois Department of Commerce & Economic Opportunity

JB Pritzker, Governor

Executive Summary

For Program Year 2024 (PY24 - July 1, 2023 through September 30, 2024) the Illinois Energy Assistance Program original budget totaled \$279.4 million in client benefits for the Low-Income Home Energy Assistance Program (LIHEAP) and the Percentage of Income Payment Plan (PIPP) program.

PY24 IL Energy Assistance Budget

Source	Budget
23-274 HHS Supplemental	61,674,821
23-224 (HHS-23)	17,898,980
24-224 (HHS-24)	73,800,000
24-254 LIHEAP (State)	84,000,000
24-254 PIPP (State)	42,000,000
TOTAL	279,373,801

As shown on the next page Program Year 2024 saw a reduction in energy assistance payments as the funding for the Covid crisis wound down. In PY24 a total of \$281.2 million dollars was provided in client benefits to low-income households of Illinois.

PY24 Actual Spend by Funding Source

Source	Actual
23-274 HHS Supplemental	64,579,498
23-224 (HHS-23)	21,340,731
24-224 (HHS-24)	68,607,614
24-254 LIHEAP (State)	94,057,459
24-254 PIPP (State)	32,623,369
TOTAL	281,208,671

The \$281.2 million issued by the Illinois’ Energy Assistance Program in PY24 is 21% less than the \$356.5 million issued in PY23. The benefit matrix that defines the level of assistance issued to a household was adjusted to give less assistance per household to serve the same number of clients as were served in PY23. Ultimately there were 3% more applications with benefits in PY24 than there were in PY23, a total of 333,786 in PY24 versus 324,336 in PY23. Prior to PY24 the LIHEAP program year ended in May. In PY24 the program year was extended to August 15. This led to LIHEAP funding being exhausted in parts of the state prior to the end of the program year.

Comparison of the PY23 and PY24 Actual Spend by Use

Use	PY23 Client Benefit	PY24 Client Benefit
LIHEAP - Direct Vendor Payments	273,654,125	204,804,337
LIHEAP - Reconnection Assistance	33,669,854	36,922,291
LIHEAP - Furnace	5,719,971	6,858,674
Percentage of Payment Plan	43,458,715	32,623,369
PROGRAM YEAR TOTAL	356,502,665	281,208,671

The remainder of this report provides both agency-level and county-level information on the performance of the Illinois Energy Assistance Program during PY24 regular operations.

Index of Need – The ION column is the Index of Need for that geographic area. The ION is essentially the percentage of the statewide total funding allocated to that geographic area based on the formula defined in JCAR. It is based on five factors; 1) number of people in poverty in the area compared to the statewide total, 2) number of elderly people (age 60+) in poverty in the area compared to the statewide total, 3) number of disabled people in poverty in the area compared to the statewide total, 4) the fuel costs for the area, and 5) the heating degree days for the area.

Allocations – The pink allocation columns are each area’s ION multiplied by the statewide total funding.

Regular Assistance Provided – The blue columns show the total amount of client benefits issued within the area. These totals reflect the regular LIHEAP and PIPP client benefit payments.

Program Year 2024 Results of Operations by Agency

Agency	ION	Allocation			Regular Assistance Issued		
		LIHEAP	PIPP	TOTAL	LIHEAP	PIPP	TOTAL
BCMW	0.0112	2,666,135	471,736	3,137,871	2,875,941	340,336	3,216,278
CAPCIL	0.0102	2,421,374	428,428	2,849,802	2,278,946	443,569	2,722,515
CCRPC	0.0192	4,557,693	806,421	5,364,114	6,422,326	857,668	7,279,994
CEDA	0.4301	102,088,641	18,063,168	120,151,809	115,849,411	18,237,621	134,087,032
CEFS	0.0195	4,623,975	818,148	5,442,123	4,786,322	832,243	5,618,565
Com Contacts	0.0365	8,675,865	1,535,074	10,210,939	6,690,898	293,272	6,984,170
Crosswalk	0.0163	3,871,404	684,991	4,556,395	3,815,780	424,260	4,240,040
DMCOC	0.0102	2,409,467	426,322	2,835,789	2,559,636	273,575	2,833,210
DuPage	0.0369	8,748,622	1,547,947	10,296,569	6,144,417	429,930	6,574,347
East Central	0.0138	3,279,328	580,232	3,859,559	4,823,297	529,585	5,352,882
ERBA	0.0229	5,433,861	961,446	6,395,307	5,130,877	1,214,872	6,345,750
FULTON	0.0041	971,869	171,959	1,143,827	1,065,233	191,981	1,257,213
IVEDC	0.0098	2,338,087	413,692	2,751,779	2,585,844	455,783	3,041,627
Kankakee	0.0100	2,364,845	418,427	2,783,272	2,199,928	44,814	2,244,742
KGCA	0.0070	1,671,838	295,808	1,967,646	1,781,963	109,599	1,891,562
LAKE	0.0337	8,009,439	1,417,159	9,426,599	6,622,845	277,319	6,900,163
Madison	0.0203	4,817,785	852,440	5,670,225	4,831,051	741,579	5,572,630
McHenry	0.0127	3,017,133	533,840	3,550,973	2,005,566	103,736	2,109,302
MCS	0.0069	1,638,487	289,908	1,928,395	1,342,490	177,639	1,520,129
NICAA	0.0075	1,778,486	314,678	2,093,165	1,940,892	220,514	2,161,406
Peoria	0.0167	3,966,249	701,773	4,668,021	5,680,922	561,778	6,242,700
PNOW	0.0187	4,444,135	786,328	5,230,464	5,484,061	189,274	5,673,335
RHSD	0.0310	7,359,294	1,302,125	8,661,419	8,828,442	933,652	9,762,094
Sangamon	0.0158	3,750,532	663,605	4,414,137	4,287,557	69,249	4,356,806
Shawnee	0.0118	2,791,868	493,982	3,285,850	2,368,799	38,572	2,407,371
St Clair	0.0230	5,469,851	967,814	6,437,665	4,278,336	1,008,073	5,286,409
Tazwood	0.0268	6,363,906	1,126,005	7,489,911	7,085,351	660,333	7,745,685
Tricty	0.0320	7,601,645	1,345,006	8,946,650	6,409,171	785,646	7,194,818
Two Rivers	0.0113	2,687,839	475,576	3,163,415	2,818,549	362,879	3,181,428
WADI	0.0141	3,352,932	593,255	3,946,187	2,998,006	78,954	3,076,960
WEEOC	0.0153	3,638,898	643,853	4,282,751	3,301,046	735,316	4,036,362
WILL	0.0279	6,620,903	1,171,477	7,792,380	5,980,431	544,093	6,524,524
WIRC	0.0166	3,941,414	697,378	4,638,792	3,310,969	455,653	3,766,622
Statewide	1.0000	237,373,801	42,000,000	279,373,801	248,585,302	32,623,369	281,208,671

Program Year 2024 Results of Operations by County

Agency	County	ION	Allocation			Regular Assistance Issued		
			LIHEAP	PIPP	TOTAL	LIHEAP	PIPP	TOTAL
BCMW	Bond	0.0022	525,840	93,040	618,880	379,127	52,622	431,749
BCMW	Clinton	0.0028	659,504	116,690	776,195	567,693	87,148	654,841
BCMW	Marion	0.0046	1,094,312	193,623	1,287,935	1,737,684	175,802	1,913,486
BCMW	Washington	0.0016	386,479	68,382	454,861	191,436	24,764	216,200
CAPCIL	De Witt	0.0020	467,953	82,798	550,751	494,305	106,316	600,621
CAPCIL	Logan	0.0028	670,141	118,572	788,713	804,007	111,162	915,169
CAPCIL	Mason	0.0022	528,119	93,443	621,563	493,281	83,217	576,498
CAPCIL	Menard	0.0016	378,157	66,910	445,066	225,680	62,615	288,295
CAPCIL	Piatt	0.0016	377,003	66,705	443,709	261,673	80,260	341,933
CCRPC	Champaign	0.0192	4,557,693	806,421	5,364,114	6,422,326	857,668	7,279,994
CEDA	Cook	0.4301	102,088,641	18,063,168	120,151,809	115,849,411	18,237,621	134,087,032
CEFS	Christian	0.0039	914,071	161,732	1,075,803	978,678	247,984	1,226,662
CEFS	Clay	0.0022	515,622	91,232	606,854	645,251	30,545	675,796
CEFS	Effingham	0.0032	753,129	133,256	886,385	633,963	162,156	796,119
CEFS	Fayette	0.0028	661,477	117,039	778,516	794,874	57,674	852,548
CEFS	Montgomery	0.0032	754,482	133,495	887,977	924,586	245,180	1,169,766
CEFS	Moultrie	0.0018	435,511	77,058	512,569	290,142	24,565	314,707
CEFS	Shelby	0.0025	589,684	104,336	694,020	518,828	64,140	582,968
Com Contacts	DeKalb	0.0084	1,998,696	353,641	2,352,337	1,732,439	49,176	1,781,615
Com Contacts	Kane	0.0281	6,677,170	1,181,433	7,858,602	4,958,459	244,096	5,202,554
Crosswalk	Franklin	0.0052	1,237,994	219,046	1,457,040	1,276,324	135,290	1,411,614
Crosswalk	Jefferson	0.0043	1,010,352	178,768	1,189,119	1,045,287	98,353	1,143,640
Crosswalk	Williamson	0.0068	1,623,058	287,178	1,910,236	1,494,169	190,617	1,684,786
DMCOC	Macon	0.0102	2,409,467	426,322	2,835,789	2,559,636	273,575	2,833,210
DuPage	DuPage	0.0369	8,748,622	1,547,947	10,296,569	6,144,417	429,930	6,574,347
East Central	Ford	0.0019	444,311	78,615	522,925	318,874	38,012	356,886
East Central	Iroquois	0.0032	770,490	136,328	906,818	650,450	91,749	742,198
East Central	Vermilion	0.0087	2,064,527	365,289	2,429,816	3,853,973	399,824	4,253,798
ERBA	Clark	0.0019	451,404	79,870	531,274	600,603	18,608	619,211
ERBA	Coles	0.0063	1,486,108	262,946	1,749,054	1,440,195	457,190	1,897,384
ERBA	Crawford	0.0024	567,194	100,357	667,552	419,536	223,878	643,414
ERBA	Cumberland	0.0016	391,386	69,250	460,636	307,445	35,159	342,604
ERBA	Douglas	0.0023	548,888	97,118	646,007	337,242	181,521	518,763
ERBA	Edgar	0.0026	608,510	107,667	716,177	549,058	223,485	772,543
ERBA	Jasper	0.0015	348,778	61,711	410,489	388,437	9,905	398,342
ERBA	Lawrence	0.0021	494,925	87,570	582,495	540,386	53,115	593,501
ERBA	Richland	0.0023	536,666	94,956	631,622	547,975	12,012	559,987
FULTON	Fulton	0.0041	971,869	171,959	1,143,827	1,065,233	191,981	1,257,213
IVEDC	Calhoun	0.0011	270,898	47,932	318,829	128,691	24,522	153,213
IVEDC	Greene	0.0021	498,802	88,256	587,058	584,853	53,903	638,756
IVEDC	Jersey	0.0021	489,895	86,680	576,575	539,868	76,507	616,375
IVEDC	Macoupin	0.0045	1,078,492	190,824	1,269,317	1,332,432	300,852	1,633,283
Kankakee	Kankakee	0.0100	2,364,845	418,427	2,783,272	2,199,928	44,814	2,244,742
KGCA	Grundy	0.0032	770,828	136,387	907,215	661,609	9,008	670,617
KGCA	Kendall	0.0038	901,010	159,421	1,060,431	1,120,354	100,591	1,220,946
LAKE	Lake	0.0337	8,009,439	1,417,159	9,426,599	6,622,845	277,319	6,900,163

Program Year 2024 Results of Operations by County

Agency	County	ION	Allocation			Regular Assistance Issued		
			LIHEAP	PIPP	TOTAL	LIHEAP	PIPP	TOTAL
Madison	Madison	0.0203	4,817,785	852,440	5,670,225	4,831,051	741,579	5,572,630
McHenry	McHenry	0.0127	3,017,133	533,840	3,550,973	2,005,566	103,736	2,109,302
MCS	Cass	0.0020	471,915	83,499	555,414	254,993	31,639	286,631
MCS	Morgan	0.0037	885,227	156,629	1,041,856	996,597	133,776	1,130,373
MCS	Scott	0.0012	281,345	49,780	331,125	90,900	12,225	103,125
NICAA	Jo Daviess	0.0025	605,097	107,064	712,161	346,874	19,824	366,698
NICAA	Stephenson	0.0049	1,173,389	207,615	1,381,004	1,594,018	200,691	1,794,709
Peoria	Peoria	0.0167	3,966,249	701,773	4,668,021	5,680,922	561,778	6,242,700
PNOW	Henry	0.0041	971,475	171,889	1,143,365	854,389	148,220	1,002,609
PNOW	Mercer	0.0019	459,337	81,273	540,611	247,909	41,054	288,963
PNOW	Rock Island	0.0127	3,013,323	533,166	3,546,488	4,381,763	-	4,381,763
RHSD	Boone	0.0041	965,553	170,841	1,136,394	653,893	84,132	738,025
RHSD	Winnebago	0.0269	6,393,741	1,131,284	7,525,025	8,174,549	849,520	9,024,069
Sangamon	Sangamon	0.0158	3,750,532	663,605	4,414,137	4,287,557	69,249	4,356,806
Shawnee	Alexander	0.0018	422,120	74,688	496,808	470,528	-	470,528
Shawnee	Hardin	0.0012	283,570	50,174	333,743	189,356	-	189,356
Shawnee	Johnson	0.0016	390,148	69,031	459,179	284,256	-	284,256
Shawnee	Massac	0.0021	490,936	86,864	577,801	469,836	2,670	472,506
Shawnee	Pope	0.0011	253,087	44,780	297,867	99,332	-	99,332
Shawnee	Pulaski	0.0014	343,351	60,751	404,102	330,766	20,908	351,674
Shawnee	Union	0.0026	608,657	107,693	716,350	524,725	14,994	539,719
St Clair	St. Clair	0.0230	5,469,851	967,814	6,437,665	4,278,336	1,008,073	5,286,409
Tazwood	Livingston	0.0035	839,630	148,561	988,191	705,899	54,109	760,008
Tazwood	McLean	0.0121	2,876,180	508,900	3,385,080	2,761,493	187,193	2,948,686
Tazwood	Tazewell	0.0085	2,023,473	358,026	2,381,499	3,125,131	374,928	3,500,059
Tazwood	Woodford	0.0026	624,623	110,518	735,141	492,828	44,104	536,932
Tricty	Bureau	0.0036	861,713	152,468	1,014,181	539,081	125,504	664,585
Tricty	Carroll	0.0022	528,452	93,502	621,954	495,175	3,730	498,905
Tricty	La Salle	0.0091	2,171,009	384,130	2,555,139	2,199,709	387,194	2,586,903
Tricty	Lee	0.0034	804,818	142,401	947,219	717,686	57,842	775,528
Tricty	Marshall	0.0017	403,490	71,392	474,882	224,878	47,942	272,820
Tricty	Ogle	0.0042	1,000,638	177,049	1,177,688	731,223	34,473	765,696
Tricty	Putnam	0.0012	292,416	51,739	344,155	64,305	22,847	87,152
Tricty	Stark	0.0013	312,561	55,303	367,864	66,747	31,509	98,256
Tricty	Whiteside	0.0052	1,226,547	217,021	1,443,568	1,370,368	74,606	1,444,973
Two Rivers	Adams	0.0063	1,487,495	263,192	1,750,687	1,943,437	231,164	2,174,602
Two Rivers	Brown	0.0012	274,658	48,597	323,255	141,386	29,081	170,467
Two Rivers	Pike	0.0024	574,662	101,678	676,340	548,151	73,323	621,474
Two Rivers	Schuyler	0.0015	351,024	62,109	413,133	185,575	29,311	214,886
WADI	Edwards	0.0014	322,530	57,067	379,597	176,511	19,437	195,948
WADI	Gallatin	0.0013	309,517	54,765	364,282	163,225	4,054	167,279
WADI	Hamilton	0.0016	370,666	65,584	436,250	271,819	-	271,819
WADI	Saline	0.0035	820,005	145,089	965,094	833,949	49,867	883,815
WADI	Wabash	0.0018	434,029	76,795	510,824	394,339	661	395,000
WADI	Wayne	0.0024	564,778	99,930	664,708	582,513	1,007	583,520
WADI	White	0.0022	531,407	94,025	625,432	575,651	3,928	579,579

Program Year 2024 Results of Operations by County

Agency	County	ION	Allocation			Regular Assistance Issued		
			LIHEAP	PIPP	TOTAL	LIHEAP	PIPP	TOTAL
WEEOC	Jackson	0.0077	1,839,181	325,418	2,164,599	2,004,868	380,536	2,385,404
WEEOC	Monroe	0.0017	409,452	72,447	481,898	129,336	35,022	164,358
WEEOC	Perry	0.0027	633,351	112,063	745,414	553,901	138,320	692,221
WEEOC	Randolph	0.0032	756,914	133,925	890,839	612,940	181,439	794,379
WILL	Will	0.0279	6,620,903	1,171,477	7,792,380	5,980,431	544,093	6,524,524
WIRC	Hancock	0.0025	601,497	106,426	707,923	377,395	79,430	456,826
WIRC	Henderson	0.0014	326,162	57,710	383,872	161,048	23,984	185,032
WIRC	Knox	0.0060	1,433,559	253,648	1,687,207	1,712,486	165,006	1,877,493
WIRC	McDonough	0.0041	980,876	173,552	1,154,428	665,630	93,022	758,652
WIRC	Warren	0.0025	599,320	106,041	705,361	394,410	94,210	488,620
Statewide Total		1.0000	237,373,801	42,000,000	279,373,801	248,585,302	32,623,369	281,208,671