August 28, 2023

**Via Electronic Mail**

Mr. John Hollman - Clerk of the Illinois House of Representatives

Mr. Tim Anderson - Secretary of the Illinois Senate

Reports@ilga.gov

**Re: National Student Clearinghouse, MOVEit Transfer Incident**

Dear Mr. Hollman and Mr. Tim Anderson:

Illinois State University (ISU) is monitoring an ongoing global data security incident that has impacted hundreds of organizations worldwide.  ISU was notified by the National Student Clearinghouse (NSC) that personal data that they maintained on behalf of ISU was obtained by an unauthorized party. Illinois State University is required to report information about students to the NSC under the Higher Education Act.

NSC reported that an unauthorized party exploited a vulnerability in third-party software the NSC uses called MOVEit Transfer. This software handles file and data transfers between the NSC and other organizations such as ISU. Through exploitation of the vulnerability, the unauthorized party gained direct access to files containing data of seven Illinois State University students.  In the last week, NSC reported that the seven student’s names, student identification numbers, transcript data, and birth dates were included in the files accessed by unauthorized parties. NSC also identified a group of students whose names were included in the files accessed, but also determined that no other personal information was accessed for those students and therefore no breach occurred for that group. More information about the incident is available on the NSC website:  <https://alert.studentclearinghouse.org/>. The website also describes steps taken by the NSC to address the incident.

NSC is providing notification letters to the seven impacted individuals and other state regulators in accordance with state requirements. In addition, NSC has also arranged to make a call center available to answer questions, and to provide two years of credit monitoring, fraud consultation and identity theft restoration services to impacted individuals.

ISU has notified the campus community regarding the incidents and has also created a website with a frequently asked questions section to provide information to our community: https://help.illinoisstate.edu/informationsecurity/advisories/2023-MOVEit-Transfer-FAQ .

If there are questions regarding this letter, please contact the University Information Security Office at 309-438-8985 or by email at InformationSecurity@IllinoisState.edu.

Sincerely,

Dan Taube

Chief Information Security Officer

Charles Edamala

Chief Information Officer and Associate Vice President

cc: Alice Maginnis, Deputy General Counsel

Katy Killian, Chief of Staff