Date of Suggestion	Date of Created	Suggestion Recieved
/ /	20/07/2020	
09/26/2022	09/27/2022	1
02/23/2022	02/24/2022	1
04/01/2022	04/19/2022	1
09/26/2022	09/27/2022	0
08/11/2022	08/19/2022	2
06/23/2022	07/01/2022	1

08/04/2022	08/15/2022	1
04/04/2022	04/00/2022	
04/04/2022	04/08/2022	1
07/22/2022	08/05/2022	4
11/15/2022	11/22/2022	0

09/2	26/2022	09/27/2022	1
55,1	, , , , , , , , , , , , , , , , , , , ,		
12/6	09/2022	01/06/2023	

03/23/2022	03/01/2022	2
08/13/2022	08/23/2022	1
01/13/2022	03/01/2022	1
12/28/2022	12/28/2022	1

10/02/2022	10/04/2022	1
		_
07/12/2022 04/21/2022	07/13/2022 04/22/2022	

04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
04/	06/2022	04/19/2022	2
	73/2022	04/19/2022	2

0.4 /4.0 /0.000	0.1/00/0000	
04/19/2022	04/20/2022	1
11/16/2022	11/30/2022	2

05/13/2022	06/01/2022	2
10/22/2022	10/27/2022	1
10/04/2022	10/31/2022	1

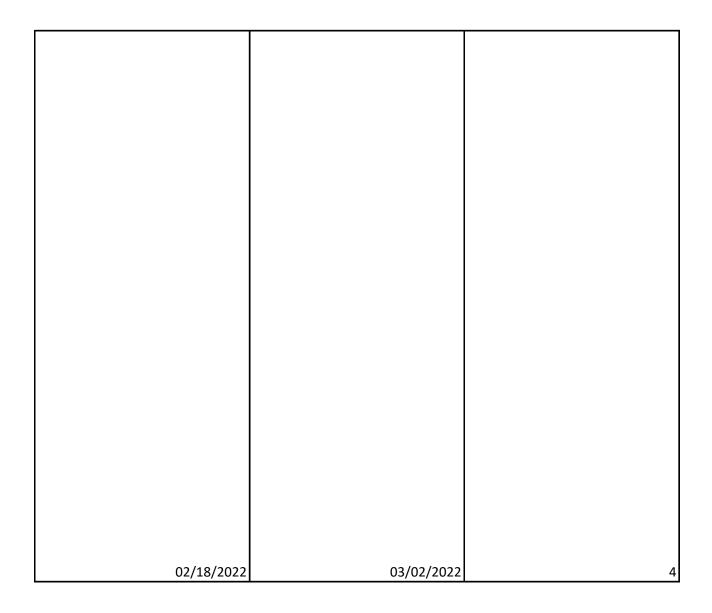
09/26/2022	09/27/2022	1
03/20/2022	09/27/2022	1
09/11/2022	10/10/2022	3
09/11/2022	10/10/2022	3
10/14/2022	10/31/2022	1
10/14/2022	10/31/2022	1
07/07/2022	07/25/2022	1

05/23/2022	06/17/2022	7
09/11/2022	10/10/2022	3

06/21/2022	06/29/2022	1
33, 12, 1312	55, 25, 252	_
07/11/2022	08/15/2022	2
05/17/2022	06/17/2022	1
11/15/2022	11/22/2022	1
09/26/2022	09/27/2022	1
03/20/2022	03/21/2022	
10/22/2022	10/27/2022	1

09/26/2022	09/27/2022	1
05/13/2022	05/21/2022	3

08/11/2022	08/19/2022	6
07/07/2022	07/25/2022	1
09/02/2022	09/09/2022	2



Source Suggestion	Provider	Source Suggestion Type
Residential Suggestion Box	Riveredge	Programming
Residential Suggestion Box	Cornerstone - 360 NCO - Group Hor	Staff Interaction
Residential Suggestion Box	Spero Family Services	Programming
00-11-11-201	,	3
Residential Suggestion Box	Riveredge	Programming
Residential Suggestion Box	Norman C. Sleezer	Food
inesidential suggestion box	INOTHIBIT C. SIEEZEI	1 000
Residential Suggestion Box	St. John Bosco	Staff Interaction

Residential Suggestion Box	Garden of Prayer	Peer Interaction
Residential Suggestion Box	Garden of Prayer	Casemanager Interaction
Residential Suggestion Box	Norman C. Sleezer	Staff Interaction
50		
Residential Suggestion Box	Transitional Centers, Inc.	Clothes

Residential Suggestion Box	Riveredge	Staff Interaction
Residential Suggestion Box	Allendale Association	Staff Interaction

Residential Suggestion Box	Childserv	Staff Interaction
Residential Suggestion Box	Riveredge	Misc.
Residential Suggestion Box	Garden of Prayer	Food
Wesingling Sakkestion Day	Garden of Frayer	1 000
Residential Suggestion Box	Norman C. Sleezer	Facility

	I	
Residential Suggestion Box	One Hope United Northern	Supervisor Interaction
Residential Suggestion Box	Cornerstone - 360 NCO - Group Hor	
Residential Suggestion Box	St. John Bosco	Misc.

Residential Suggestion Box	One Hope United Huddleston	Staff Interaction
Residential Suggestion Box	One Hope United Huddleston	Staff Interaction
Residential Suggestion Box	One Hope United Huddleston	Staff Interaction
Residential Suggestion Box	One Hope United Huddleston	Staff Interaction
Residential Suggestion Box	One Hope United Huddleston	Staff Interaction
Residential Suggestion Box	One Hope United Huddleston	Staff Interaction
Residential Suggestion Box	One Hope United Huddleston	Staff Interaction
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Residential Suggestion Box	One Hope United Huddleston	Staff Interaction
Residential Suggestion Box	One Hope United Huddleston	Staff Interaction
Residential Suggestion Box	One Hope United Huddleston	Staff Interaction
Residential Suggestion Box Residential Suggestion Box	One Hope United Huddleston Children's Home Association of Illin	

	T	
Residential Suggestion Box	Cornerstone - 360 NCO - Group Hor	Staff Interaction
Residential Suggestion Box	One Hope United Huddleston	Staff Interaction

Residential Suggestion Box	Children's Home Association of Illin	Staff Interaction
Residential Suggestion Box	Shelter Inc	Supervisor Interaction
Residential Suggestion Box	Allendale Association	Staff Interaction

Residential Suggestion Box	Riveredge	Peer Interaction
Residential Suggestion Box	Rivereuge	Peer interaction
Residential Suggestion Box	Allendale Association	Peer Interaction
Residential Suggestion Box	One Hope United Northern	Staff Interaction
Residential Suggestion Box	one riope officed Northern	Starr interaction
Residential Suggestion Box	Garden of Prayer	Peer Interaction

Residential Suggestion Box	Aunt Martha's	Food
Residential Suggestion Box	Allendale Association	Peer Interaction

Residential Suggestion Box	One Hope United Huddleston	Staff Interaction
Residential Suggestion Box Residential Suggestion Box	Garden of Prayer LakeSide (Hope House)	Staff Interaction Misc.
nesidential suggestion box	Lakeside (Hope House)	IVIISC.
Residential Suggestion Box	Transitional Centers, Inc.	Food
Residential Suggestion Box	Riveredge	Facility
Residential Suggestion Box	Shelter Inc	Supervisor Interaction

Residential Suggestion Box	Riveredge	Placement
Residential Suggestion Box	One Hope United Huddleston	Staff Interaction

Residential Suggestion Box	Norman C. Sleezer	Staff Interaction
Residential Suggestion Box	Garden of Prayer	Peer Interaction
Residential Suggestion Box	Norman C. Sleezer	Programming

Residential Suggestion Box	One Hope United Huddleston	Staff Interaction

Suggestion Notes	Child Saftey	Require Call to Hotline
Dear DCFS,	,	•
,		
We need a sexual therapist for the		
sexual treatment center. For guys		
that have sexual issues.	Yes	No
I feel like when there is a staff		
working well only one specific staff		
his name his Emanuel I feel it is he		
thinks he is entitled to the house		
and he thinks he runs it and		
doesn't let staff make a say of we		
do and when outing happens he		
doesn't' feel like taking us		
anywhere.	No	No
I would like to watch Netflix but		
according to DCFS there might be		
inappropriate shows on the App		
but so does Tubi and Pluto and		
other Apps if kids aren't mature		
enough to handle not clicking on a		
movie/show that they know not to		
watch then they shouldn't have TV		
privileges / for the kids who want		
Netflix it should be an earned		
privilege. You would have 2 be		
trusted and mature and should		
come out of our allowance.	No	No
I'm not getting my Noon meds on		
time. I didn't get them on		
09/06/22.	No	No
1) She seasoned steak with some		
pepper and Tajin, help us!		
2) she need! to leave like because		
ohhhhh! but okay go offig.	No	No
	-	-
From is a new staff and they keep		
being on their phone and when I		
ask them something they look up		
and be rude and start yelling at me		
after that they go back to there		
phoen like I didn even ask them.	No	No
1 - 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	-	-

to the constitution of the fall of		
is always pranking. She fake as		
hell. She do shit on purpose. She		
get me irritated. Always, call me		
out my name. She is being		
favored, they baby her.	No	No
Youth gave monitor a letter		
requesting a new case manager		
because "I , feel like I need a new		
case manager because the one		
that I have right now doesn't take		
any of my concerns seriously.		
Starting from medical complaints		
to help with college". "I feel like I		
always get the short end of the		
stick, compared to other clients on		
her case load". Unable to read the		
other part of the note as it is		
illegible.	No	No
1) I am depression her!		
2) I want to cry i am sad here		
3) I hate it here! Help me		
4) is trying to take some of are		
privs away, It's so weird to me.	No	No
"I have a messed up nose 3 weeks		
ago I went to the Doctor and they		
told me told come back in 3		
weaks. I've talked to my		
casemanager about it shit ignores		
me or said I don't know nothing		
about so I go to me therapis she		
don't know to ask my		
casemanager. I need to get my		
nose fix. It's hard for me to breath		
please they are not trying to find		
out anything for me. I feel like I'm		
being left in the Dark and not		
getting any medical help or help		
with my appt's as well they are		
refusing to let us order and I need		
to order clothes bad like socus,		
underwear pants, shirt, belt I'm		
being denied	No	No
being defiled.	INO	INO

This is		
This is		
I am writing because staff on		
3South complain about me having		
too much privileges and they are		
really the reason I have them		
because they are the adults on the		
unit and all they have to say is No		
to me but instead they give me		
what I want and then complain.		
And staff tell me I get away with a		
lot, but the truth is they don't		
report anything when it happens		
but wants to let things pile up and		
then they want to complain and		
tell on me like I'm the problem,		
but they cover themselves so that		
staff won't get in trouble. and		
staff treat certain kids a certain		
way but treat everyone else like		
crap, and let certain people get		
away with things.	No	No
"I been feeling angry for a long		
time well because Morris has been		
time well because Morris has been threatening to put his hands on		
threatening to put his hands on me and other clients. He said If I		
threatening to put his hands on		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me really bad and I won't be able to		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me really bad and I won't be able to go AWO or do any activities with		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me really bad and I won't be able to go AWO or do any activities with writing or talking. I have been		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me really bad and I won't be able to go AWO or do any activities with writing or talking. I have been holding and counting how long he		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me really bad and I won't be able to go AWO or do any activities with writing or talking. I have been holding and counting how long he was going to continued talking to me and others like that. This past		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me really bad and I won't be able to go AWO or do any activities with writing or talking. I have been holding and counting how long he was going to continued talking to		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me really bad and I won't be able to go AWO or do any activities with writing or talking. I have been holding and counting how long he was going to continued talking to me and others like that. This past week he also stead he does give a care about who see me get hurt		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me really bad and I won't be able to go AWO or do any activities with writing or talking. I have been holding and counting how long he was going to continued talking to me and others like that. This past week he also stead he does give a care about who see me get hurt also most of my staff knew that he		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me really bad and I won't be able to go AWO or do any activities with writing or talking. I have been holding and counting how long he was going to continued talking to me and others like that. This past week he also stead he does give a care about who see me get hurt also most of my staff knew that he has been saying this things and		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me really bad and I won't be able to go AWO or do any activities with writing or talking. I have been holding and counting how long he was going to continued talking to me and others like that. This past week he also stead he does give a care about who see me get hurt also most of my staff knew that he has been saying this things and have not took it apond themselves		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me really bad and I won't be able to go AWO or do any activities with writing or talking. I have been holding and counting how long he was going to continued talking to me and others like that. This past week he also stead he does give a care about who see me get hurt also most of my staff knew that he has been saying this things and have not took it apond themselves and talk to him about the thoughts		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me really bad and I won't be able to go AWO or do any activities with writing or talking. I have been holding and counting how long he was going to continued talking to me and others like that. This past week he also stead he does give a care about who see me get hurt also most of my staff knew that he has been saying this things and have not took it apond themselves and talk to him about the thoughts or saying he has been doing or		
threatening to put his hands on me and other clients. He said If I keep going AWOL he will hurt me really bad and I won't be able to go AWO or do any activities with writing or talking. I have been holding and counting how long he was going to continued talking to me and others like that. This past week he also stead he does give a care about who see me get hurt also most of my staff knew that he has been saying this things and have not took it apond themselves and talk to him about the thoughts		No

	1	
I just want to say I have a problem		
with: (staff) she doesn't listen to		
rules creates her own. she tells me		
I talk to much and I combat		
everything. she also doesn't like		
when I talk. she gives me side eyes		
when I share things in group,		
makes me feel invalidated.		
*Ive talked to her about it and		
(therapist). no solution.		
(therapisty, no solution.		
lualla.		
Hello		
I have been needing new bedding		
but everytime I ask they just say		
"wash it" I have cuts on the back		
of my legs from the irritation, can I		
have new bedding?		
	No	No
The washer has been out of order		
for 4 1/2 weeks. Staff has put a		
work order in but they don't do		
nothing about it. So some people		
are without clothes for 2 weeks.	Yes	No
I asked for my lunch that we have		
to get as a GOP kid and they told		
me no and said we don't have to		
give you lunch if you are sleep all		
day. I wake up at 9:00 a.m. and I		
went back to sleep at 9:45 a.m.		
woke up at 12:00 food was not out		
and I waited to see if food was		
going to be cooked. It is 3:00 p.m.		
and no food was cooked.	No	No
I feel as if the heat should be		
turned on more often especially		
since it's winter time to prevent a		
lot of sickness and colds and more		
comfortably on the unit. Kelis J.		
Or allow blankets on the unit.		
	I	
	No	No

What is your concern with your		
services?		
"On Sunday night, September		
25th, I was taken to a sleep study		
in Chicago, with the medical case		
aid, Trevor, who has known about		
it for over a month and stated he		
was prepared. It was an all night /		
following day appt. and he forgot		
my meds. His ignorance left me in		
a drastic state of euphoria and		
impulsivity, which could've led to a		
dangerous situation. Because of		
this, my sleep didn't go well, as I		
was unable to sleep, and my nap		
study the following day was		
cancelled. He looked proud that		
this happened and began to		
pressure me into getting ready to		
leave. On our way back to campus		
he stated "Good news, I'm taking		
you directly to school."		
Completely ignoring the fact that I		
needed my meds. Wasn't until I		
complained I needed a shower		
that he said he could take me to		
campus to shower, not referring to		
my needs for meds. His ignorance		
led to me eventually being	No	No
at milieu observation, youth		
Simeon Scott stated that his		
computer monitor was damaged		
and that staff don't believe him		
that he did not damage the		
monitor. Youth stated that he has		
had \$100 stolen from him and that		
a peer attempted to purchase		
items in the amount of		
approximately \$100 at Amazon.		
These purchases were not made		
as the debit card was already		
cancelled. Youth reported that		
staff do not advocate for him at		
staffings.	No	No
"Can we go to six flags"	No	No

	l .	-
1.1.1.2 /0 /22 Th		
dated 3/8/22; There is another		
peer on campus that is always		
being bullied by three girls that		
always bully someone. Staff		
continue to do nothing so I		
intervene and help calm the other		
peer down and then took my		
points because I "wasn't following		
directions" yet staff weren't trying		
to help the situation.		
, dated 3/16/22; Even though I		
went in run my staff took my		
snack bin. I am type 1 diabetic		
which they provide snacks for my		
diabetes and when I don't have		
any snacks they wanna blame me		
and say I'm not eating the correct		
foods and say I'm not taking care		
of myself when they are taking the		
snacks I need to take care of		
myself which makes no sense.		
	No	No
#1		
NEVER HAS THERAPY SESSION		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 1ONCE A WEEK AND I AM		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 10NCE A WEEK AND I AM 10NCE A MONTH. NOT FAIR -		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 1ONCE A WEEK AND I AM 1ONCE A MONTH. NOT FAIR - #2 IM A SUPPOSED TO HAVE 2		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 10NCE A WEEK AND I AM 10NCE A MONTH. NOT FAIR - #2 IM A SUPPOSED TO HAVE 2 THERAPY WITH MY LITTLE		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 1ONCE A WEEK AND I AM 1ONCE A MONTH. NOT FAIR - #2 IM A SUPPOSED TO HAVE 2 THERAPY WITH MY LITTLE BROTHER EVERY MONTH AND IM		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 1ONCE A WEEK AND I AM 1ONCE A MONTH. NOT FAIR - #2 IM A SUPPOSED TO HAVE 2 THERAPY WITH MY LITTLE BROTHER EVERY MONTH AND IM SUPPOSED TO SEE MS. QUEEN		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 1ONCE A WEEK AND I AM 1ONCE A MONTH. NOT FAIR - #2 IM A SUPPOSED TO HAVE 2 THERAPY WITH MY LITTLE BROTHER EVERY MONTH AND IM SUPPOSED TO SEE MS. QUEEN EVERY WEEK. I RARELY SEE HER		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 1ONCE A WEEK AND I AM 1ONCE A MONTH. NOT FAIR - #2 IM A SUPPOSED TO HAVE 2 THERAPY WITH MY LITTLE BROTHER EVERY MONTH AND IM SUPPOSED TO SEE MS. QUEEN EVERY WEEK. I RARELY SEE HER AND I HAVE BEEN APPRENTLY		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 1ONCE A WEEK AND I AM 1ONCE A MONTH. NOT FAIR - #2 IM A SUPPOSED TO HAVE 2 THERAPY WITH MY LITTLE BROTHER EVERY MONTH AND IM SUPPOSED TO SEE MS. QUEEN EVERY WEEK. I RARELY SEE HER AND I HAVE BEEN APPRENTLY BEEN MISSING SESSIONS WITH MY		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 1ONCE A WEEK AND I AM 1ONCE A MONTH. NOT FAIR - #2 IM A SUPPOSED TO HAVE 2 THERAPY WITH MY LITTLE BROTHER EVERY MONTH AND IM SUPPOSED TO SEE MS. QUEEN EVERY WEEK. I RARELY SEE HER AND I HAVE BEEN APPRENTLY BEEN MISSING SESSIONS WITH MY LITTLE BROTHER FOR A WHILE		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 1ONCE A WEEK AND I AM 1ONCE A MONTH. NOT FAIR - #2 IM A SUPPOSED TO HAVE 2 THERAPY WITH MY LITTLE BROTHER EVERY MONTH AND IM SUPPOSED TO SEE MS. QUEEN EVERY WEEK. I RARELY SEE HER AND I HAVE BEEN APPRENTLY BEEN MISSING SESSIONS WITH MY LITTLE BROTHER FOR A WHILE AND IS SUPPOSED TO DO THEM		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 10NCE A WEEK AND I AM 10NCE A MONTH. NOT FAIR - #2 IM A SUPPOSED TO HAVE 2 THERAPY WITH MY LITTLE BROTHER EVERY MONTH AND IM SUPPOSED TO SEE MS. QUEEN EVERY WEEK. I RARELY SEE HER AND I HAVE BEEN APPRENTLY BEEN MISSING SESSIONS WITH MY LITTLE BROTHER FOR A WHILE AND IS SUPPOSED TO DO THEM WITH ME BUT HAVE NOT 1 TIME		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 1ONCE A WEEK AND I AM 1ONCE A MONTH. NOT FAIR - #2 IM A SUPPOSED TO HAVE 2 THERAPY WITH MY LITTLE BROTHER EVERY MONTH AND IM SUPPOSED TO SEE MS. QUEEN EVERY WEEK. I RARELY SEE HER AND I HAVE BEEN APPRENTLY BEEN MISSING SESSIONS WITH MY LITTLE BROTHER FOR A WHILE AND IS SUPPOSED TO DO THEM WITH ME BUT HAVE NOT 1 TIME WE HAVE SAT DOWN AND DID MY		
NEVER HAS THERAPY SESSION WITH ME. SHE SEES EVERY OTHER KID 10NCE A WEEK AND I AM 10NCE A MONTH. NOT FAIR - #2 IM A SUPPOSED TO HAVE 2 THERAPY WITH MY LITTLE BROTHER EVERY MONTH AND IM SUPPOSED TO SEE MS. QUEEN EVERY WEEK. I RARELY SEE HER AND I HAVE BEEN APPRENTLY BEEN MISSING SESSIONS WITH MY LITTLE BROTHER FOR A WHILE AND IS SUPPOSED TO DO THEM WITH ME BUT HAVE NOT 1 TIME		No

mey its . tills is just going buck to		
some of the things we talked		
about in the staffing. on 4/12/22 I		
had a IEP meeting, I requested the		
info to log onto the meeting a		
hour prior to the meeting via text		
(with time stamp) with no reply.		
and I was not let into the meeting		
till it was almost finished. there		
has been plenty of other issues		
since the staffing that are getting		
out of control. something needs to		
be done or I need a new		
placement.		
suggestion 2		
I feel very uncomfortable when		
staff yell at me in a harsh way and		
could politely handle the situation		
positively. I told this staff		
specifically that when she yells at		
me it makes me upset and brings		
back memories		
PS. I don't like it when staff ignore me or don't want to talk with me		
when there mad or something		
	No	No
11/11/22 Fromhas very poor	INO I	INO
' '		
boundaries how is because I ask		
her to stop pinching me because		
she will end up making a brusies		
and she constantly keeps doing it		
some staff redirect her and she		
argues with them.		
11/5/22 From , on Nov 5 he		
refused to get out of my room		
after i asked him nicely and it		
made me very upset and		
uncomfortable he then started		
calling me a dumbass. What can I		
do for this to not happen again? I		
feel like he was doing it on		
purpose to make me feel invalid		
purpose to make me feel invalid and uncomfortable	No	No

#1) I am supposed to have therapy		
with my little brother every		
month. I'm supposed to see every		
week and I rarely see her, and I		
have been missing sessions with		
my little brother for a while. is to		
suppose to do them with me, but		
not 1 time we have sat down and		
did my sessions with my brother		
#2) never has therapy sessions		
with me. She sees every other kid		
1 time a week and I' once a month.		
NOT FAIR-	No	No
Youth expressed negative feelings		1
about Jenning's coordinator saying		
that she has broken youth's		
confidentiality multiple time,		
"spilling" her personal information		
to other clients. Youth also		
expressed concerns for her safety		
stating that the coordinator		
"Makes the clients get into		
arguments and fights". Youth		
reported that "every client feels		
this way." The paper was signed		
by 4 residents, 2 of whom no		
longer reside at Shelter, Inc.	No	No
"Alligations aren't taken seriously.		
if this continues I will be suing		
allendale. Because the staff		
continues to bring up clients		
trauma. The staff make up stories		
1		
and they threaten the kids. They		
also dont break up fights but		
instead they sit on their asses and		
what I mean by that they take a		
long time to do it. They wait until		
the kids have to break them up. I		
will be suing allendale for all of		
these reasons if I dont see change		
in staff's actions. And before then		
I will bring up other reasons why I		
would be suig Allendale."	No	No
would be suig Allelluale.	INO	INO

Door Mhom It May Come and		
Dear Whom It May Concern,		
I feel unsafe here and I have lack		
of freedom here. Also, they treat	No	No
others special.	No	No
3 Suggestions received, all		
regarding the same topic:		
A) I doubt think the postion of sin		
1) I don't think I'm getting fair		
treatment because starts fights		
and then I have to go to my room		
instead of him.		
2) nulled his pants down twise 1		
2) pulled his pants down twice. I feel uncomfortable because of		
him.		
nim.		
3) was being inappropriate.		
Yesterday he was pulling his pants		
down in front of everyone.	No	No
·	INO	No
What is your concern with your services?		
"I have a concern with a staff and		
peer they are very weird when		
come down to me because they		
are making me feel left out she is		
always saying bad words and		
inappropriate things."		
How sould your concern he		
How could your concern be		
addressed?		
"by have a talking with them"		
On back of paper:		
"thing can get outt control"	No	No
Staff say that we shouldn't touch		
each other girls because of what		
passed girls did to each other. So		
I'm saying that if that is the case		
then male staff shouldn't touch us		
under any rules or anything		
because someone could have an		
issue with that because of their		
past. I would like this issue to be		
·		
handled right away. signed all of us from the home.	No	No
us from the nome.	No	No

V-1-1-7-7-11VIV-		
"One of my peers told that the staff Mr. was talking about me with him. My peer told me he said I am bipolar, liar, lowdown and two face"		
05-12-22 Note:		
"We need a new catering company some of the food is nasty and Random and doe snot look good"		
05-14-22 Note:		
" Staff did not give me my snack when I asked the reason why he told me the staff Mr. told him not to give it to me because I was being rude to Mr. the other day because he was starting stuff with me everyone else got their snack plus extra and I did not get nothing"		
05-14-22 Note:		
"Mr. gave me 3 extra days on my 3 Suggestions received, all regarding the same topic:	No	No
1) I don't think I'm getting fair treatment because Blake starts fights and then I have to go to my room instead of him.		
2) Blake pulled his pants down twice. I feel uncomfortable because of him.		
3) Blake was being inappropriate. Yesterday he was pulling his pants down in front of everyone.	No	No

Date of Grievance 5/25/22		
Lorrie Beer took me to my		
appointment today. She had told		
me if I didn't get my shots I		
couldn't do my other		
appointments. She was arguing		
with me made me think I was		
going to get a restriction. She took		
me to my shot appointment		
restrained me w/o my consent.		
The shots were my choice. She		
was really rude and disrespectful.	No	No
I feel like rules keep changing, also		
it is a lot of favorite playing in the		
house staff do one thing with one		
client but won't do it with the		
other.	No	No
"Are you the DCFS for"	No	No
"I constantly tell the cook I don't		
eat hotdogs but they constantly		
try to force me to eat it and then		
don't have a sub Can something be		
addressed cause it's starting to get		
frustrating -	No	No
This is happening too often where		
we don't have enough staff	No	No
Youth expressed negative feelings		
about Jenning's coordinator saying		
that she has broken youth's		
confidentiality multiple time,		
"spilling" her personal information		
to other clients. Youth also		
expressed concerns for her safety		
stating that the coordinator		
"Makes the clients get into		
arguments and fights". Youth		
reported that "every client feels		
this way." The paper was signed		
by 4 residents, 2 of whom no		
longer reside at Shelter, Inc.	No	No
ionger reside at siletter, inc.	110	110

Dear DCFS		
My name is. I'm 18 years old. I		
•		
been very good lately. I've had 2		
months without being in trouble,		
that's a big improvement on my		
part. I hope allow me to be in a		
regular TLP and not in a MI TLP,		
mental illness transitional living		
placement. I've changed also and		
I'm proving this to you.	Yes	No
Dated 5/10/22, has been really		
disrespectful to not only me but		
several others that are my peers.		
Today I was talking to another		
staff about being upset and she		
said I was being disrespectful and		
shut the door. The other staff		
never said I was disrespectful		
cause I wasn't. I never got to		
finish my conversation.		
innish my conversation.		
Dated 5/4/22, decided to put me		
on modified programming out of		
the blue as soon as I earned		
contract. I agreed to this as long		
as it wasn't stupid or biased. We		
met and talked about my walks		
and she never said I didn't have off		
campus walks, now she is saying		
that it isn't allowed for me yet		
every other girl get too. Now she's		
saying I have a 9:30 bedtime when		
it was never discussed now she		
refuses to talk about it and she		
won't listen to me.		
5 /5 /22	N	N
5/5/22, gave me and another	No	No

I don't want to be here! I don't like some staff! This is not a good for me i don't want to be here Being here making me Mad, upset I don't like it here Help me being here making me sad		
	No	No
Staff say that we shouldn't touch each other girls because of what passed girls did to each other. So I'm saying that if that is the case then male staff shouldn't touch us under any rules or anything because someone could have an issue with that because of their past. I would like this issue to be handled right away. signed all of us from the home.	No	No
 They use our appointments against us as punishments and are not fair with treatment. Unfairness and picking with admin. Admin not showing care to youth giving therapeutic help, feel like we deserve more support. 	No	No

borrow, or share or anything like		
that so to go in SD room and get		
their tv that a peer brought with		
there own money, and when I told		
him you can't take stuff we bought		
with our own money he said "well		
when i'm a staff on this shift Imma		
do WTF I want.		
He also shares his personal		
business. He has a boyfriend and a		
wife. He has his own problems		
and shouldn't be telling us what to		
do when his personal life is a mess.		
2. Staff sleeps on the overnight		
shift. She also does improper		
body searches or no searches at		
all. There are 2 vapes in the house		
and youth sneak in contraband		
when she is working. pulls up the		
computer monitor to hide from		
the cameras when she is sleeping.		
3. goes on a break every 15		
minutes. She does whatever she		
pleases. She is bossy. She does not ask us to do something, she	Yes	Yes
not ask us to uo sometimig, she	162	162

TypeOfActionRecommeded	Recommended Action Taken	Date Action Taken
Suggested Recommendation	No	09/28/2022
Meeting	No	
Email	Yes	04/19/2022
Email	Yes	09/28/2022
No Further Action	Yes	08/13/2022
Phone Call	No	07/01/2022
FIIOTIE Cali	INO	0//01/2022

	Τ	
Meeting	Yes	08/08/2022
		33, 33, 232
Meeting	Yes	04/08/2022
Email	Yes	07/22/2022
No Further Action	No	

Email	Yes	09/28/2022
Phone Call	Yes	12/15/2022
Phone Call	Yes	12/15/2022

Meeting	No	03/23/2022
	-	
		/- /
Suggested Recommendation	Yes	08/15/2022
Meeting	Yes	02/14/2022
No Further Action	Yes	12/28/2022

	T	
Meeting	Yes	10/04/2022
Email	No	07/13/2022
	INO	07/13/2022
No Further Action	No	07/13/2022

1		
Email	Yes	04/19/2022
Email No Further Action	Yes	04/19/2022

Meeting	No	04/19/2022
Weeting	INO .	04/19/2022
Report	Yes	11/22/2022
	. 55	11/22/2022

	Na	
	No	
	.	40/04/2022
Meeting	No	10/24/2022
Meeting	No	
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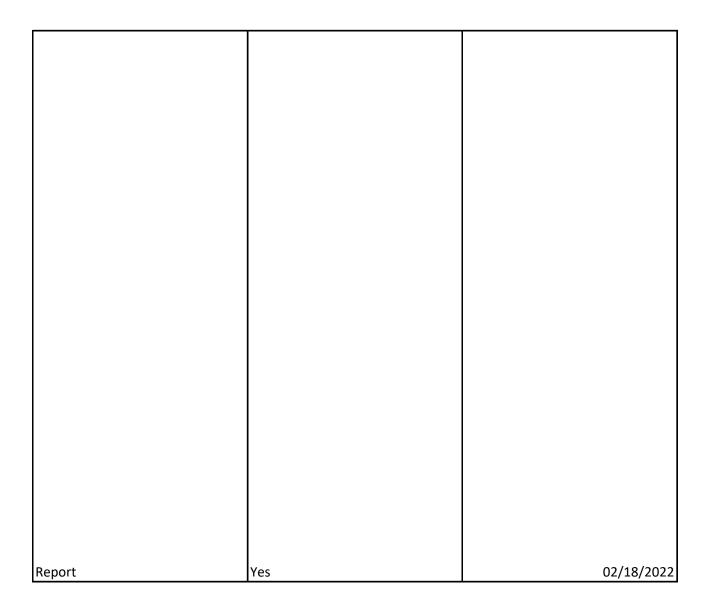
	Τ	
Email	Yes	09/28/2022
Meeting	No	09/13/2022
Meeting	No	10/31/2022
Mooting	No	07/11/2022
Meeting	No	07/11/2022

Meeting	Yes	
		,
Meeting	No	09/13/2022

Meeting	Yes	06/21/2022
Mooting	Yes	08/08/2022
Meeting		08/08/2022
Meeting	No	
No Further Action	No	
The Full Herrican	110	
	1. .	
Email	No	
Monting	No	10/24/2022
Meeting	No	10/24/2022

No Fryske og Asking	No	
No Further Action	No	
E wall	W	05/04/0000
Email	Yes	05/21/2022

Meeting	Yes	08/13/2022
Meeting	No	07/11/2022
Meeting	Yes	09/06/2022



Date DCFS Contacted	Provider Contacted	Outcome
	Yes	RM will follow up with the agency.
		will follow up with the agency.
	Yes	This writer showed note to group h
		and the second s
	Yes	Email to Director to get Netflix rule
	Yes	RM checked the SER on sacwis to ve
	No	Note received on 8/11/22 but Jass v
	Yes	Mike, residential director at St. John

00/04/2022	W	A A - 21 12
08/04/2022	Yes	Monitor discussed youth concerns a
04/08/2022	No	Monitor notified Monitoring Superv
07/00/0000		
07/22/2022	Yes	Youth had also discussed concerns a
	Yes	Provider response: "As Drew noted

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Yes	RM will follow up with the agency v
1100	The will relieve up with the agency v
Yes	This monitor met with the child, Ma

	Yes	This writer met with group home su
	Yes	The Residential Director responses
01/13/2022	Yes	Monitor Sulma Garcia Mora retriev
	No	Kelis was gone on a home visit and

Yes	Requested a meeting with Manager
Yes	email sent to director of group hom
Yes	Send them the suggestion as an fyi.
1	and and an

Yes	This writer spoke with youth Simeo
Yes	This writer spoke with youth Simeo
Yes	This writer spoke with youth Simeo
Yes	This writer spoke with youth Simeo
Yes	This writer spoke with youth Simeo
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Yes	This writer spoke with youth Simeo
Yes	This writer spoke with youth Simeo
Yes	This writer spoke with youth Simeo
Yes	This writer spoke with youth Simeo
Yes	This writer spoke with youth Simeo When I received the notes from the

No	
' ' '	
No	Discussed with supervisor on 10/24
110	Discussed With supervisor on 10/24
No	A meeting with the youth and Direc

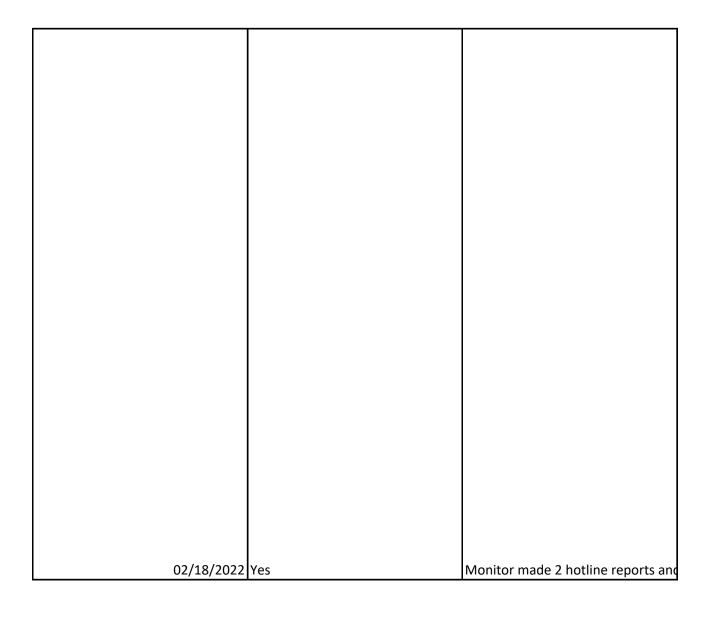
09/28/2022	No	RM will suggest to the DCFS worker
10/10/2022	Yes	Discussed the written messages wit
	No	Manitar has requested a masting u
	INO	Monitor has requested a meeting w
07/07/2022	No	Monitor discussed girls concerns wi

	No	Will follow up with vouth intomiter
	No	Will follow up with youth interview
10/10/2022	Vas	Discussed the written messages wit
10/10/2022	Yes	Discussed the written messages wit

		<u> </u>
	Yes	The youth is currently in the psych h
08/04/2022		Monitor discussed youth's concerns
	No	Monitor met with youth same day a
	Yes	Checked with Fred our cook (chef n
	Yes	RM will complete an unannounced
		Discussed with supervisor on 10/24

1	<u> </u>
No	RM will inform the DCFS caseworke
Yes	Sent email to OHU Director, Emily (
163	Sent email to Ono Director, Emily (

	No	Youth was psychiatrically hospitalize
		, ,
07/07/2022	No	Monitor discussed girls concerns wi
	No	Monitor met with the youth Sanniy
	INO	Monitor met with the youth Sanny



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DCFS Contacted
No
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No
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Yes		
Yes		
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