SB1504 Enrolled LRB9206158LBmb

- 1 AN ACT in relation to health care.
- 2 Be it enacted by the People of the State of Illinois,
- 3 represented in the General Assembly:
- 4 Section 5. The Mental Health and Developmental
- 5 Disabilities Administrative Act is amended by adding Section
- 6 7.3 as follows:
- 7 (20 ILCS 1705/7.3 new)
- 8 <u>Sec. 7.3. Nurse aide registry; finding of abuse or</u>
- 9 <u>neglect. The Department shall require that no facility,</u>
- 10 service agency, or support agency providing mental health or
- 11 <u>developmental disability services that is licensed,</u>
- 12 <u>certified</u>, operated, or funded by the Department shall employ
- 13 <u>a person, in any capacity, who is identified by the nurse</u>
- 14 <u>aide registry as having been subject of a substantiated</u>
- 15 <u>finding of abuse or neglect of a service recipient.</u> The
- 16 <u>Department shall establish and maintain the rules that are</u>
- 17 <u>necessary or appropriate to effectuate the intent of this</u>
- 18 <u>Section. The provisions of this Section shall not apply to</u>
- 19 <u>any facility, service agency, or support agency licensed or</u>
- 20 <u>certified by a State agency other than the Department, unless</u>
- 21 <u>operated by the Department of Human Services.</u>
- 22 Section 10. The Abused and Neglected Long Term Care
- 23 Facility Residents Reporting Act is amended by changing
- 24 Section 6.2 as follows:
- 25 (210 ILCS 30/6.2) (from Ch. 111 1/2, par. 4166.2)
- 26 (Section scheduled to be repealed on January 1, 2002)
- 27 Sec. 6.2. Inspector General.
- 28 (a) The Governor shall appoint, and the Senate shall
- 29 confirm, an Inspector General who shall function within the

1 Department of Human Services and report to the Secretary of 2 Human Services and the Governor. The Inspector General shall investigate reports of suspected abuse or neglect (as those 3 4 terms are defined in Section 3 of this Act) of patients or 5 residents in any mental health or developmental disabilities 6 facility operated by the Department of Human Services and 7 shall have authority to investigate and take immediate action 8 on reports of abuse or neglect of recipients, whether 9 patients or residents, in any mental health or developmental disabilities facility or program that is licensed or 10 11 certified by the Department of Human Services (as successor Department of Mental Health and Developmental 12 the Disabilities) or that is funded by the Department of Human 13 Services (as successor to the Department of Mental Health and 14 Developmental Disabilities) and is not licensed or certified 15 16 by any agency of the State. At the specific, written request of an agency of the State other than the Department of Human 17 18 Services (as successor to the Department of Mental Health and 19 Developmental Disabilities), the Inspector General may cooperate in investigating reports of abuse and neglect of 20 21 persons with mental illness or persons with developmental 22 disabilities. The Inspector General shall have 23 supervision over or involvement in routine, programmatic, licensure, or certification operations of the Department of 24 25 Human Services or any of its funded agencies. The Inspector General shall promulgate rules establishing 26 minimum requirements for reporting allegations of abuse and 27 initiating, conducting, 28 neglect and and completing 29 investigations. The promulgated rules shall clearly set 30 forth that in instances where 2 or more State agencies could investigate an allegation of abuse or neglect, the Inspector 31 32 General shall not conduct an investigation that is redundant to an investigation conducted by another State agency. 33 The

rules shall establish criteria for determining, based upon

34

1 the nature of the allegation, the appropriate method of 2 investigation, which may include, but need not be limited to, site visits, telephone contacts, or requests for written 3 4 responses from agencies. The rules shall also clarify how 5 the Office of the Inspector General shall interact with the 6 licensing unit of the Department of Human Services in 7 investigations of allegations of abuse or neglect. Any 8 allegations or investigations of reports made pursuant to 9 this Act shall remain confidential until a final report is completed. The resident or patient who allegedly was abused 10 11 or neglected and his or her legal guardian shall be informed by the facility or agency of the report of alleged abuse or 12 neglect. Final reports regarding unsubstantiated or unfounded 13 allegations shall remain confidential, except that final 14 reports may be disclosed pursuant to Section 6 of this Act. 15 16 The Inspector General shall be appointed for a term of 4

When the Office of the Inspector General has substantiated a case of abuse or neglect, the Inspector General shall include in the final report any mitigating or aggravating circumstances that were identified during the investigation. Upon determination that a report of neglect is substantiated, the Inspector General shall then determine whether such neglect rises to the level of egregious neglect.

17

18

19

20

2.1

22

23

24

25

26

27

28

29

30

31

32

33

34

years.

(b) The Inspector General shall within 24 hours after receiving a report of suspected abuse or neglect determine whether the evidence indicates that any possible criminal act has been committed. If he determines that a possible criminal act has been committed, or that special expertise is required in the investigation, he shall immediately notify the Department of State Police. The Department of State Police shall investigate any report indicating a possible murder, rape, or other felony. All investigations conducted by the Inspector General shall be conducted in a manner designed to

ensure the preservation of evidence for possible use in a criminal prosecution.

(b-5) The Inspector General shall make a determination 3 4 to accept or reject a preliminary report of the investigation 5 established alleged abuse or neglect based on 6 investigative procedures. <u>Notice of the Inspector General's</u> 7 determination must be given to the person who claims to be 8 the victim of the abuse or neglect, to the person or persons 9 alleged to have been responsible for abuse or neglect, and to 10 the facility or agency. The facility or agency or the person 11 or persons alleged to have been responsible for the abuse or 12 neglect and the person who claims to be the victim of the abuse or neglect may request clarification or reconsideration 13 based on additional information. For cases where the 14 15 allegation of abuse or neglect is substantiated, 16 Inspector General shall require the facility or agency to submit a written response. The written response from a 17 facility or agency shall address in a concise and reasoned 18 19 manner the actions that the agency or facility will take or has taken to protect the resident or patient from abuse or 20 21 neglect, prevent reoccurrences, and eliminate problems 22 identified and shall include implementation and completion 23 dates for all such action.

(c) The Inspector General shall, within 10 calendar days after the transmittal date of a completed investigation where abuse or neglect is substantiated or administrative action is recommended, provide a complete report on the case to the Secretary of Human Services and to the agency in which the abuse or neglect is alleged to have happened. The complete report shall include a written response from the agency or facility operated by the State to the Inspector General that addresses in a concise and reasoned manner the actions that the agency or facility will take or has taken to protect the resident or patient from abuse or neglect, prevent

24

25

26

27

28

29

30

31

32

33

34

1 reoccurrences, and eliminate problems identified and shall 2 include implementation and completion dates for all such action. The Secretary of Human Services shall accept or 3 4 response and establish how the Department will reject the 5 determine whether the facility or program followed the 6 approved response. The Secretary may require Department 7 personnel to visit the facility or agency for training, 8 technical assistance, programmatic, licensure, 9 certification purposes. Administrative action, including sanctions, may be applied should the Secretary reject 10 11 response or should the facility or agency fail to follow the approved response. The facility or agency shall inform the 12 resident or patient and the legal guardian whether the 13 reported allegation was substantiated, unsubstantiated, 14 There shall be an appeals process for any person 15 unfounded. 16 or agency that is subject to any action based on recommendation or recommendations. 17

- 18 The Inspector General may recommend to (b) 19 Departments of Public Health and Human Services sanctions to 20 health be imposed against mental and developmental disabilities facilities under the jurisdiction 21 of t.he Department of Human Services for the protection of residents, 22 23 including appointment of on-site monitors or receivers, transfer or relocation of residents, and closure of units. 24 25 The Inspector General may seek the assistance of the Attorney General or any of the several State's attorneys in imposing 26 such sanctions. 27
- 28 (e) The Inspector General shall establish and conduct 29 periodic training programs for Department employees 30 concerning the prevention and reporting of neglect and abuse.

31

32

33

34

(f) The Inspector General shall at all times be granted access to any mental health or developmental disabilities facility operated by the Department, shall establish and conduct unannounced site visits to those facilities at least

once annually, and shall be granted access, for the purpose

- 2 of investigating a report of abuse or neglect, to any
- 3 facility or program funded by the Department that is subject
- 4 under the provisions of this Section to investigation by the
- 5 Inspector General for a report of abuse or neglect.
- 6 (g) Nothing in this Section shall limit investigations
- 7 by the Department of Human Services that may otherwise be
- 8 required by law or that may be necessary in that Department's
- 9 capacity as the central administrative authority responsible
- 10 for the operation of State mental health and developmental
- 11 disability facilities.
- 12 (g-5) After notice and an opportunity for a hearing that
- is separate and distinct from the Office of the Inspector
- General's appeals process as implemented under subsection (c)
- of this Section, the Inspector General shall report to the
- 16 <u>Department of Public Health's nurse aide registry under</u>
- 17 <u>Section 3-206.01 of the Nursing Home Care Act the identity of</u>
- 18 <u>individuals against whom there has been a substantiated</u>
- 19 <u>finding of physical or sexual abuse or egregious neglect of a</u>
- 20 <u>service recipient.</u>
- Nothing in this subsection shall diminish or impair the
- 22 <u>rights of a person who is a member of a collective bargaining</u>
- 23 <u>unit pursuant to the Illinois Public Labor Relations Act or</u>
- 24 <u>pursuant to any federal labor statute. An individual who is</u>
- 25 <u>a member of a collective bargaining unit as described above</u>
- 26 <u>shall</u> not be reported to the Department of Public Health's
- 27 <u>nurse aide registry until the exhaustion of that individual's</u>
- 28 grievance and arbitration rights, or until 3 months after the
- 29 <u>initiation of the grievance process, whichever occurs first,</u>
- 30 provided that the Department of Human Services' hearing under
- 31 <u>subsection (c), that is separate and distinct from the Office</u>
- 32 <u>of the Inspector General's appeals process, has concluded.</u>
- 33 <u>Notwithstanding anything hereinafter or previously provided,</u>
- if an action taken by an employer against an individual as a

1 result of the circumstances that led to a finding of physical or sexual abuse or egregious neglect is later overturned 2 3 under a grievance or arbitration procedure provided for in 4 Section 8 of the Illinois Public Labor Relations Act or under a collective bargaining agreement, the report must be removed 5 from the registry. 6 The Department of Human Services shall promulgate or 7 8 amend rules as necessary or appropriate to establish 9 procedures for reporting to the registry, including the definition of egregious neglect, procedures for notice to the 10 individual and victim, appeal and hearing procedures, and 11 petition for removal of the report from the registry. The 12 portion of the rules pertaining to hearings shall provide 13 that, at the hearing, both parties may present written and 14 oral evidence. The Department shall be required to 15 16 establish by a preponderance of the evidence that the Office of the Inspector General's finding of physical or sexual 17 abuse or egregious neglect warrants reporting to the 18 Department of Public Health's nurse aide registry under 19 Section 3-206.01 of the Nursing Home Care Act. 20 Notice to the individual shall include a clear and 2.1 concise statement of the grounds on which the report to the 22 registry is based and notice of the opportunity for a hearing 23 to contest the report. The Department of Human Services shall 24 provide the notice by certified mail to the last known 25 address of the individual. The notice shall give the 26 individual an opportunity to contest the report in a hearing 27 before the Department of Human Services or to submit a 28 written response to the findings instead of requesting a 29 hearing. If the individual does not request a hearing or if 30 31 after notice and a hearing the Department of Human Services finds that the report is valid, the finding shall be included 32 as part of the registry, as well as a brief statement from 33

the reported individual if he or she chooses to make a

34

- 1 statement. The Department of Public Health shall make
- 2 <u>available to the public information reported to the registry.</u>
- 3 <u>In a case of inquiries concerning an individual listed in the</u>
- 4 registry, any information disclosed concerning a finding of
- 5 <u>abuse or neglect shall also include disclosure of the</u>
- 6 <u>individual's</u> brief statement in the registry relating to the
- 7 reported finding or include a clear and accurate summary of
- 8 <u>the statement.</u>
- 9 At any time after the report of the registry, an
- 10 <u>individual may petition the Department of Human Services for</u>
- 11 removal from the registry of the finding against him or her.
- 12 Upon receipt of such a petition, the Department of Human
- 13 <u>Services shall conduct an investigation and hearing on the</u>
- 14 petition. Upon completion of the investigation and hearing,
- the Department of Human Services shall report the removal of
- 16 the finding to the registry unless the Department of Human
- 17 <u>Services determines that removal is not in the public</u>
- 18 <u>interest</u>.
- 19 (h) This Section is repealed on January 1, 2002.
- 20 (Source: P.A. 90-252, eff. 7-29-97; 90-512, eff. 8-22-97;
- 21 90-655, eff. 7-30-98; 91-169, eff. 7-16-99.)
- 22 Section 15. The Nursing Home Care Act is amended by
- 23 changing Section 3-206.1 as follows:
- 24 (210 ILCS 45/3-206.01) (from Ch. 111 1/2, par.
- 25 4153-206.01)
- Sec. 3-206.01. <u>Nurse aide registry.</u>
- 27 (a) The Department shall establish and maintain a
- 28 registry of all individuals who have satisfactorily completed
- 29 the training required by Section 3-206. The registry shall
- 30 include the name of the nursing assistant, habilitation aide,
- 31 or child care aide, his or her current address, Social
- 32 Security number, and the date and location of the training

1 course completed by the individual, and the date of the 2 individual's last criminal records check. Any individual placed on the registry is required to inform the Department 3 4 of any change of address within 30 days. A facility shall not 5 employ an individual as a nursing assistant, habilitation б aide, or child care aide unless the facility has inquired of 7 the Department as to information in the registry concerning 8 individual and shall not employ anyone not on the 9 registry unless the individual is enrolled in a training program under paragraph (5) of subsection (a) of Section 10 3-206 of this Act. 11 12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

29

30

31

32

If the Department finds that a nursing assistant, habilitation aide, or child care aide has abused a resident, neglected a resident, or misappropriated resident property in a facility, the Department shall notify the individual of this finding by certified mail sent to the address contained in the registry. The notice shall give the individual an opportunity to contest the finding in a hearing before the Department or to submit a written response to the findings in lieu of requesting a hearing. If, after a hearing or if the individual does not request a hearing, the Department finds that the individual abused a resident, neglected a resident, or misappropriated resident property in a facility, the finding shall be included as part of the registry as well a brief statement from the individual, if he or she chooses to make such a statement. The Department shall information in the registry available to the public. In the case of inquiries to the registry concerning an individual listed in the registry, any information disclosed concerning such a finding shall also include disclosure of any statement in the registry relating to the finding or a clear and accurate summary of the statement.

33 <u>(b) The Department shall add to the nurse aide registry</u>
34 <u>records of findings as reported by the Inspector General or</u>

- 1 remove from the nurse aide registry records of findings as
- 2 reported by the Department of Human Services, under Section
- 3 <u>6.2 of the Abuse and Neglected Long Term Care Facility</u>
- 4 Residents Reporting Act.
- 5 (Source: P.A. 91-598, eff. 1-1-00.)
- 6 Section 99. Effective date. This Act takes effect on
- 7 January 1, 2002.