- 1 AMENDMENT TO HOUSE BILL 859
- 2 AMENDMENT NO. \_\_\_\_. Amend House Bill 859 by replacing
- 3 the title with the following:
- 4 "AN ACT in relation to health."; and
- 5 by replacing everything after the enacting clause with the
- 6 following:
- 7 "Section 1. Short title. This Act may be cited as the
- 8 Staffing Requirements for Patient Safety Act.
- 9 Section 5. Definitions. In this Act:
- 10 "Appropriate State regulatory agency" or "agency" means
- 11 the State agency that licenses the affected health care
- 12 facility.
- "Employee" means an individual employed by a health care
- 14 facility who is involved in direct patient care activities or
- 15 clinical services and who receives an hourly wage.
- "Employer" means an individual, partnership, association,
- or corporation or person or groups of persons acting directly
- or indirectly in the interest of a health care facility.
- 19 "Health care facility" means any of the following
- 20 facilities:
- 21 (1) An institution, place, building, or agency that

- 1 (i) is required to be licensed under the Hospital
  2 Licensing Act or is subject to the University of Illinois
  3 Hospital Act or (ii) is privately owned and provides
  4 mental health services.
- (2) A hospital, mental health facility, or prison health care unit maintained by the State, a unit of local government, or any department or agency of the State or a unit of local government.

9 "Nurse" means an advanced practice nurse, registered 10 professional nurse, or licensed practical nurse, practicing 11 under the scope of practice as licensed and defined in the 12 Nursing and Advanced Practice Nursing Act.

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"Nurse executive or nurse administrator" means a registered professional nurse responsible and accountable for day-to-day operations related to nursing, including development and review of the facility staffing plans, implementation of patient classification systems, overseeing of nurse staffing, and analysis of patient outcomes.

"Overtime" means work in excess of an agreed-to, predetermined scheduled work shift not to exceed 12 hours, or work in excess of 40 hours in one week, except in the case of an unforeseen emergent circumstance when overtime is required only as a last resort.

"Patient classification system" means a mechanism used by a health care facility to determine and differentiate the health care needs of all patients receiving care within the facility.

"Unforeseen emergent circumstance" means a circumstance in which the employer has no foreseeable control, as in the instance of war, a national disaster, a declared state of emergency, or another situation in which the health care facility has no other option but to require that an employee continue working. "Unforeseen emergent circumstance" does not mean a situation in which the employer has reasonable

- 1 knowledge of a decreased facility staffing plan, including,
- 2 but not limited to, scheduled vacations, employee illness, or
- 3 increased patient census.
- 4 Section 10. Ensuring minimum nurse staffing requirements.
- 5 (a) A health care facility shall require each patient
- 6 care unit in the facility to meet or exceed minimum nurse
- 7 staffing requirements established for each work shift by an
- 8 assessment of patient health care needs conducted by a
- 9 registered professional nurse directly responsible for
- 10 patient care using the patient classification system under
- 11 Section 20 of this Act. The staffing requirement shall be
- 12 implemented through a staffing plan that is developed for
- 13 each patient care unit.
- 14 (b) The staffing plan shall be developed under the
- 15 direction of the health care facility's nurse administrator
- or nurse executive. To determine the appropriate application
- 17 of the staffing plan, the nurse administrator or nurse
- 18 executive shall develop the staffing plan in collaboration
- 19 with registered professional nurses directly responsible for
- 20 patient care. The staffing plan shall be developed in a
- 21 manner that enables the patient care unit to meet or exceed
- 22 the nurse staffing requirements that are derived from the
- 23 computation used in the patient classification system.
- 24 (c) The staffing plan developed for each patient care
- 25 unit for each work shift must be consistent with acceptable
- 26 and prevailing standards of safe nursing care and with the
- 27 American Nurses Association's principles for nurse staffing.
- 28 The staffing plan must take into account factors including,
- 29 but not be limited to, all of the following:
- 30 (1) Acuity of patient's illnesses.
- 31 (2) Use of specialized equipment and technology in
- 32 providing patient care.
- 33 (3) Complexity of clinical judgment needed to

- design, implement, and evaluate patient care plans.
- 2 (4) Ability of the patients to provide self-care.
- 3 (5) Patient care delivery systems at the facility.
- 4 (6) Health care facility-based patient outcome 5 indicators, as developed by nationally recognized nursing 6 organizations, including the American Nurses 7 Association.
- 8 (7) Educational needs of the patients and their 9 family members or others who may assist in the patients' 10 care.
  - (8) Cognitive needs of the patients.

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- (9) Risk management needs resulting from the facility's record of malpractice and other instances.
- (10) Functions necessary to support the delivery of quality patient care.
  - (11) Clinical competencies required to meet the specific needs of the patient populations.
  - (12) Experience level and education of the facility's licensed nurses.
  - (13) State and federal laws and regulatory requirements regarding patient care.
    - (14) State and federal labor laws and ratified collective bargaining agreements, if applicable.
- 24 (15) Expected temporary vacancies for paid or unpaid 25 leave.
- 26 (16) Procedures for limiting patient census when 27 available nursing staff is not sufficient to meet patient 28 needs.
- 29 (17) Amount and degree of nursing interventions.
- 30 (18) Any other elements considered appropriate and 31 specified in rules adopted by the appropriate State 32 regulatory agency.
- 33 (d) Meeting the staffing requirements of this Section is 34 the minimum action that a health care facility must take.

- 1 The facility may employ additional registered professional
- 2 nurses to ensure that the facility's patients receive quality
- 3 health care.
- 4 (e) This Section does not apply to any facility
- 5 maintained by the Department of Corrections, the Department
- 6 of Human Services, or the Cook County Department of
- 7 Corrections.
- 8 Section 15. Patient classification committee.
- 9 (a) Each health care facility shall establish a
- 10 multi-disciplinary committee for the purpose of selecting the
- 11 patient classification system to be used in establishing
- 12 staffing requirements pursuant to Section 10 of this Act.
- 13 The facility shall appoint members of the committee in
- 14 accordance with the following:
- 15 (1) Fifty percent of the committee's membership
- shall be comprised of administrative staff of the health
- 17 care facility.
- 18 (2) Fifty percent of the committee's members shall
- 19 be comprised of professionals providing direct care to
- 20 patients, provided that those professionals must be
- 21 registered nurses, physicians, and other health care
- 22 professionals providing direct health care to the
- facility's patients.
- 24 (b) This Section does not apply to any facility
- 25 maintained by the Department of Corrections, the Department
- of Human Services, or the Cook County Department of
- 27 Corrections.
- 28 Section 20. Patient classification system.
- 29 (a) The patient classification committee of a health
- 30 care facility shall select a patient classification system
- 31 that does all of the following:
- 32 (1) Computes staffing requirements that are

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appropriate to ensure that all patients in the facility receive quality health care according to an analysis of their individual and aggregate needs.

- (2) Specifies staffing requirements to be filled by licensed nurses and other personnel utilized in the provision of direct patient care or the support of other unit activities. These staffing requirements shall be specified to fulfill patient care needs under normal circumstances and during unforeseen emergent circumstances, which includes a circumstance in which the absence of a licensed nurse or other personnel providing direct care could not be foreseen.
- (3) Includes methods to ensure the validity and reliability of its projection of staffing requirements.
- (4) Incorporates standards that are consistent with acceptable and prevailing standards of safe nursing care and with the American Nurses Association's principles for nurse staffing.
- (b) This Section does not apply to any facility maintained by the Department of Corrections, the Department of Human Services, or the Cook County Department of Corrections.
- 23 Section 25. Internal review.
- 24 (a) Each health care facility's patient classification 25 committee shall develop an internal review mechanism for the committee to use under this Section in evaluating whether the 26 facility's patient classification 27 system results sufficient staffing requirements to meet the health care 28 29 needs of the facility's patients. The committee shall develop a review mechanism that takes into account changes in 30 31 the characteristics of the facility's work environment, as well as changes that may have occurred in the overall health 32 33 acuity level of the patients being treated in the facility.

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- Evaluation tools that may be used in the review mechanism include the following:
  - (1) Patient outcome indicators that have been shown to correlate with nurse staffing, as those indicators are developed by nationally recognized nursing organizations.
    - (2) Acceptable and prevailing standards of safe nursing care.
    - (3) Facility reports and analysis of incidents and injuries to patients, nursing staff, and other personnel.
    - (4) Available reports and surveys of patient satisfaction and nurse satisfaction that correlate to the quality of nursing care provided in the facility.
    - (5) Criteria required by State or federal law for assessing the quality of patient care provided by a health care facility.
    - (6) American Nurses Credentialing Center Magnet Hospital elements.
    - (7) Any other criteria the patient classification committee considers appropriate.
- 20 (b) Not later than 6 months after the effective date of
  21 this Act, each committee shall complete its development of
  22 the internal review mechanism and conduct an internal review
  23 of the patient classification system it has selected.
  24 Thereafter, the committee shall conduct an internal review of
  25 the system at least once each year.
- (c) Whenever a committee determines that the patient classification system that the committee has selected for a facility no longer meets the staffing requirements necessary to meet the health care needs of the facility's patients, the committee shall select a different patient classification system pursuant to this Section.
- 32 (d) This Section does not apply to any facility 33 maintained by the Department of Corrections, the Department 34 of Human Services, or the Cook County Department of

- 1 Corrections.
- 2 Section 30. Posting requirement.
- 3 (a) A health care facility shall make available in a
- 4 convenient location in the facility a monthly report that
- 5 describes the preceding month's staffing requirements. The
- 6 report shall compare the staffing requirements to the actual
- 7 staffing that occurred for that month. The facility shall
- 8 make the monthly report available to any interested party for
- 9 inspection and copying for at least 3 years.
- 10 (b) This Section does not apply to any facility
- 11 maintained by the Department of Corrections, the Department
- 12 of Human Services, or the Cook County Department of
- 13 Corrections.
- 14 Section 35. Overtime.
- 15 (a) No employee of a health care facility may have his
- or her license, registration, or certification, as the case
- 17 may be, subjected to disciplinary action by an appropriate
- 18 State regulatory agency for a potential violation of a
- 19 regulating Act if the employee does not continue to work
- 20 after the end of the employee's designated, predetermined
- 21 shift if the following also occurs:
- 22 (1) the employee has not accepted an assignment to
- 23 work overtime; and
- 24 (2) the employee notifies the employee's supervisor
- 25 that he or she is unable to accept the overtime
- assignment.
- 27 (b) No employee of a health care facility may be
- 28 compelled to work overtime if the employee is in such a
- 29 fatigued condition that he or she could pose a potential
- 30 danger or threat to the safety of patients under the
- 31 employee's care because of that fatigued condition.
- 32 (c) A health care facility may require an employee to

- 1 accept overtime in the case of an unforeseen emergent
- 2 circumstance as defined in Section 5 of this Act.
- 3 Section 40. Quality-of-care policies.
- 4 (a) In maintaining the quality of care provided by its
- 5 licensed nurses, a health care facility shall implement
- 6 policies to ensure all of the following:
- 7 (1) That the specific needs of various patient
- 8 populations determine the appropriate clinical
- 9 competencies required of the nurses practicing in that
- 10 area.
- 11 (2) That licensed nurses are given an appropriate
- orientation to a patient care unit when first assigned to
- the unit.
- 14 (3) That clinical support from a proficient licensed
- nurse is readily available to a licensed nurse who may be
- less proficient.
- 17 (b) The policies implemented under subsection (a) of this
- 18 Section shall be applied to a licensed nurse used by the
- 19 facility who is not considered part of the facility's regular
- 20 nursing staff, such as a supplemental licensed nurse or a
- 21 licensed nurse obtained from an agency that makes licensed
- 22 nurses available to employers on a temporary basis.
- 23 Section 45. Work environment. With respect to the work
- 24 environment created by a health care facility for its
- licensed nurses and personnel who assist in the provision of
- 26 patient care, the facility must comply with all of the
- 27 following:
- 28 (1) The facility must implement policies that
- 29 reflect an organizational climate committed to filling in
- 30 a timely manner the positions of employment that have
- 31 been included in the facility's budget.
- 32 (2) The facility must employ a sufficient number of

1 employees to perform duties that are non-nursing 2 functions, such as housekeeping, clerical duties, and administrative duties. The facility may not eliminate 3 4 such non-nursing positions as a means of complying with 5 this subsection if the result is that licensed nurses are required to carry out the duties of the individuals whose 6 7 positions have been eliminated.

8 Section 50. Pilot programs.

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- (a) Alternative methods of ensuring minimum nurse staffing requirements may be tested and evaluated. The alternative methods must use clearly defined measurement tools to ensure allocation of appropriate number of staff to determine nursing care needs of patients. Alternative tools or methods of measurements must be peer reviewed, provide nursing coverage of patient needs, and be evaluated monthly to determine whether the alternative method fulfills the intent of this Act. Measurement tools that may be utilized to determine the effectiveness of any pilot program must include, but need not be limited to, the following:
- (1) Patient outcome indicators as developed by nationally recognized nursing organizations, such as the American Nurses Association.
- 23 (2) American Nurses Credentialing Center Magnet 24 Hospital elements.
- 25 (3) Facility reports and analyses of incidents and 26 injuries to nursing staff and other health care 27 personnel.
  - (4) Surveys and reports of nursing staff.
- 29 (5) Other elements deemed appropriate and adopted in 30 rules by the appropriate State regulatory agency.
- 31 (b) If any pilot method of determining nurse staffing 32 fails to address patient needs and fails to provide adequate 33 nursing care with appropriate support for any 4-week period,

- 1 the program shall be disbanded and an appropriate staffing
- 2 plan and patient classification system must be instituted.
- 3 Section 55. Prohibitions.
- 4 (a) Except as provided in Section 60 of this Act, a
- 5 health care facility must do both of the following:
- 6 (1) Comply with the staffing requirements
- 7 established under Section 10 of this Act.
- 8 (2) Comply with the provisions of Sections 35 and 45
- 9 of this Act.
- 10 (b) If subdivisions (a)(1) and (a)(2) of this Section are
- 11 both violated in the same work shift, each violation is a
- 12 separate violation. If subdivisions (a)(1) and (a)(2) of
- 13 this Section are violated in different patient care units at
- 14 the same time, each violation is a separate violation.
- 15 (c) A nurse or other health care professional may file a
- 16 complaint with the Department of Public Health alleging a
- violation of subdivision (a)(1) or (a)(2) by a privately
- 18 owned health care facility.
- 19 Section 60. Unforeseen emergent circumstance staffing
- 20 plan.
- 21 (a) Section 55 of this Act does not apply when a staffing
- 22 shortage occurs as a direct result of an unforeseen emergent
- 23 circumstance.
- 24 (b) A health care facility shall develop and implement
- 25 policies that establish mechanisms for rapid deployment of
- 26 personnel during an unforeseen emergent circumstance. The
- 27 policies must promote the identification and use of
- appropriate mixes of nursing staff and other personnel.
- 29 Section 65. Penalties and sanctions.
- 30 (a) If the appropriate State regulatory agency
- 31 determines, after an investigation, that a violation of

- 1 subdivision (a)(1) or (a)(2) of Section 55 of this Act has
- 2 occurred, the agency shall impose a civil penalty against the
- 3 facility in accordance with subsection (b) of this Section.
- 4 In determining the amount of the civil penalty to be imposed,
- 5 the agency shall consider the severity of the violation, the
- 6 facility's efforts to correct the violation, whether the
- 7 violation has been corrected, and whether the facility's
- 8 failure to correct the violation is the result of a willful
- 9 disregard of the requirements of this Act.
- 10 (a-5) An investigation under subsection (a) must include
- 11 an investigation of (i) whether a patient classification
- 12 committee was created pursuant to Section 15 and (ii) whether
- 13 the committee was implementing staffing requirements as
- 14 required under this Act.
- 15 (b) In the case of a first violation, the appropriate
- 16 State regulatory agency shall impose a civil penalty in an
- amount that is not less that \$2,000 for each week in which
- 18 the violation occurs. In the case of a subsequent violation,
- 19 for each day of the first week in which the violation occurs,
- 20 the agency shall impose a civil penalty in an amount that is
- 21 not less than \$8,000 and not more than \$15,000. During each
- 22 week thereafter, the agency shall impose a civil penalty for
- each day of violation in an amount that is 3 times the amount
- imposed per day in the immediately preceding week.
- 25 (c) A State regulatory agency may impose a civil penalty
- 26 under this Section only after notice to the facility and an
- opportunity for the facility to be heard on the matter.
- 28 (d) The Attorney General may bring an action in the
- 29 circuit court to enforce the collection of any civil penalty
- 30 imposed under this Section.
- 31 (e) This Section applies only to privately owned health
- 32 care facilities.
- 33 Section 70. Injunctive relief.

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- 1 (a) Through the Attorney General or a State's Attorney,
  2 the Department of Public Health may apply for an order
  3 enjoining any person from violating subdivision (a)(1) or
  4 (a)(2) of Section 55 of this Act.
  - (b) On the filing of a verified petition, the court shall conduct an expedited hearing on the petition, irrespective of the position of the proceeding on the court's calendar. On a showing that the violation has occurred, the court shall grant an order enjoining the violation. In addition to granting an order enjoining the violation, the court may do either or both of the following:
- (1) On a showing that a person's violation has been willful, the court may issue an order terminating the facility's authority to participate in any State-funded program that reimburses the facility for providing health care services.
- 17 (2) On a showing that a person's violation has
  18 resulted in imminent danger of harm or death to a
  19 patient, the court may issue an order requiring the
  20 facility to close the patient care unit in which the
  21 violation has occurred.
- 22 Section 75. Private right of action.
- (a) Any person who suffers damage as a result of a 23 24 violation of this Act committed by an employer or an 25 employer's representative may bring an action against the employer in the circuit court. Upon a finding that the 26 employer's representative committed 27 employer or the 28 violation of this Act, the court may award the plaintiff his 29 or her actual damages together with his or her reasonable attorney's fees incurred in maintaining the action. 30
- 31 (b) In an action brought under this Section, any evidence 32 that an employee was required to work overtime in a manner 33 inconsistent with Section 35 of this Act creates a

- 1 presumption that the employee's employer committee a
- 2 violation of this Act. To rebut this presumption, the
- 3 employer must prove that an unforeseen emergent circumstance,
- 4 which required overtime work only as a last resort, existed
- 5 at the time the employee was required or compelled to work.
- 6 (c) This Section applies only to a health care facility
- 7 that is maintained by the State, a unit of local government,
- 8 or a department or agency of the State or a unit of local
- 9 government.
- 10 Section 80. Posting of Act summary. Every employer who
- is subject to any provision of this Act must keep a summary
- of this Act approved by the Director of Labor posted in a
- 13 conspicuous and accessible place in or about the premises
- 14 wherever any person subject to this Act is employed. The
- 15 Department of Labor must furnish copies of the summary on
- 16 request to employers, without charge.
- 17 Section 85. Adoption of rules. Each appropriate State
- 18 regulatory agency shall adopt rules, as each agency considers
- 19 necessary to implement this Act.
- 20 Section 99. Effective date. This Act takes effect upon
- 21 becoming law.".