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1 AN ACT concerning public aid.

## 2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

4 Section 5. The Illinois Public Aid Code is amended by 5 changing Section 11-5.4 as follows:

6 (305 ILCS 5/11-5.4)

Sec. 11-5.4. Expedited long-term care eligibility
determination and enrollment.

9 (a) An expedited long-term care eligibility determination and enrollment system shall be established to reduce long-term 10 care determinations to 90 days or fewer by July 1, 2014 and 11 12 streamline the long-term care enrollment process. 13 Establishment of the system shall be a joint venture of the 14 Department of Human Services and Healthcare and Family Services and the Department on Aging. The Governor shall name a lead 15 16 agency no later than 30 days after the effective date of this 17 amendatory Act of the 98th General Assembly to assume responsibility for full implementation 18 the of the 19 establishment and maintenance of the system. Project outcomes 20 shall include an enhanced eligibility determination tracking 21 system accessible to providers and a centralized application 22 review and eligibility determination with all applicants reviewed within 90 days of receipt by the State of a complete 23

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the Department of Healthcare and Family 1 application. If 2 Services' Office of the Inspector General determines that there is a likelihood that a non-allowable transfer of assets has 3 occurred, and the facility in which the applicant resides is 4 5 notified, an extension of up to 90 days shall be permissible. On or before December 31, 2015, a streamlined application and 6 7 enrollment process shall be put in place based on the following 8 principles:

9 (1) Minimize the burden on applicants by collecting 10 only the data necessary to determine eligibility for 11 medical services, long-term care services, and spousal 12 impoverishment offset.

13 (2) Integrate online data sources to simplify the
14 application process by reducing the amount of information
15 needed to be entered and to expedite eligibility
16 verification.

17 (3) Provide online prompts to alert the applicant that18 information is missing or not complete.

(b) The Department shall, on or before July 1, 2014, assess 19 20 the feasibility of incorporating all information needed to determine eligibility for long-term care services, including 21 22 asset transfer and spousal impoverishment financials, into the 23 integrated eligibility system identifying State's all resources needed and reasonable timeframes for achieving the 24 25 specified integration.

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(c) The lead agency shall file interim reports with the

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1 Chairs and Minority Spokespersons of the House and Senate Human 2 Services Committees no later than September 1, 2013 and on 3 February 1, 2014. The Department of Healthcare and Family 4 Services shall include in the annual Medicaid report for State 5 Fiscal Year 2014 and every fiscal year thereafter information 6 concerning implementation of the provisions of this Section.

7 (d) No later than August 1, 2014, the Auditor General shall 8 report to the General Assembly concerning the extent to which 9 the timeframes specified in this Section have been met and the 10 extent to which State staffing levels are adequate to meet the 11 requirements of this Section.

12 (e) The Department of Healthcare and Family Services, the 13 Department of Human Services, and the Department on Aging shall 14 take the following steps to achieve federally established 15 timeframes for eligibility determinations for Medicaid and 16 long-term care benefits and shall work toward the federal goal 17 of real time determinations:

(1) The Departments shall review, in collaboration
with representatives of affected providers, all forms and
procedures currently in use, federal guidelines either
suggested or mandated, and staff deployment by September
30, 2014 to identify additional measures that can improve
long-term care eligibility processing and make adjustments
where possible.

(2) No later than June 30, 2014, the Department of
 Healthcare and Family Services shall issue vouchers for

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advance payments not to exceed \$50,000,000 to nursing 1 2 facilities with significant outstanding Medicaid liability 3 associated with services provided to residents with Medicaid applications pending and residents facing the 4 5 greatest delays. Each facility with an advance payment shall state in writing whether its own recoupment schedule 6 will be in 3 or 6 equal monthly installments, as long as 7 8 all advances are recouped by June 30, 2015.

9 (3) The Department of Healthcare and Family Services' 10 Office of Inspector General and the Department of Human 11 Services shall immediately forgo resource review and 12 review of transfers during the relevant look-back period for applications that were submitted prior to September 1, 13 14 2013. An applicant who applied prior to September 1, 2013, 15 who was denied for failure to cooperate in providing 16 required information, and whose application was 17 incorrectly reviewed under the wrong look-back period rules may request review and correction of the denial based 18 19 on this subsection. If found eligible upon review, such 20 applicants shall be retroactively enrolled.

21 (4) As soon as practicable, the Department of 22 Healthcare and Family Services shall implement policies 23 and promulgate rules to simplify financial eligibility 24 verification in the following instances: (A) for 25 applicants or recipients who are receiving Supplemental 26 Security Income payments or who had been receiving such SB1821 Engrossed - 5 - LRB099 10143 KTG 30366 b

payments at the time they were admitted to a nursing 1 2 facility and (B) for applicants or recipients with verified income at or below 100% of the federal poverty level when 3 the declared value of their countable resources is no 4 5 greater than the allowable amounts pursuant to Section 5-2 of this Code for classes of eligible persons for whom a 6 7 limit applies. Such simplified verification resource 8 policies shall apply to community cases as well as 9 long-term care cases.

10 (5) As soon as practicable, but not later than July 1, 11 2014, the Department of Healthcare and Family Services and 12 the Department of Human Services shall jointly begin a 13 special enrollment project by using simplified eligibility 14 verification policies and by redeploying caseworkers 15 trained to handle long-term care cases to prioritize those 16 cases, until the backlog is eliminated and processing time 17 is within 90 days. This project shall apply to applications for long-term care received by the State on or before May 18 19 15, 2014.

20 (6) As soon as practicable, but not later than 21 September 1, 2014, the Department on Aging shall make 22 available to long-term care facilities and community 23 providers upon request, through an electronic method, the 24 information contained within the Interagency Certification 25 of Screening Results completed by the pre-screener, in a 26 form and manner acceptable to the Department of Human SB1821 Engrossed

Services.

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2 (7) Effective 30 days after the completion of 3 3 regionally based trainings, nursing facilities shall submit all applications for medical assistance online via 4 5 the Application for Benefits Eligibility (ABE) website. 6 This requirement shall extend to scanning and uploading 7 with the online application any required additional forms 8 such as the Long Term Care Facility Notification and the 9 Additional Financial Information for Long Term Care 10 Applicants as well as scanned copies of any supporting 11 documentation. Long-term care facility admission documents 12 must be submitted as required in Section 5-5 of this Code. No local Department of Human Services office shall refuse 13 14 to accept an electronically filed application.

15 (8) Notwithstanding any other provision of this Code, 16 the Department of Human Services and the Department of 17 Healthcare and Family Services' Office of the Inspector General shall, upon request, allow an applicant additional 18 19 time to submit information and documents needed as part of 20 a review of available resources or resources transferred during the look-back period. The initial extension shall 21 22 not exceed 30 days. A second extension of 30 days may be 23 granted upon request. Any request for information issued by 24 the State to an applicant shall include the following: an 25 explanation of the information required and the date by which the information must be submitted; a statement that 26

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1 failure to respond in a timely manner can result in denial 2 of the application; a statement that the applicant or the 3 facility in the name of the applicant may seek an extension; and the name and contact information of a 4 5 caseworker in case of questions. Any such request for information shall also be sent to the facility. In deciding 6 whether to grant an extension, the Department of Human 7 8 Services or the Department of Healthcare and Family 9 Services' Office of the Inspector General shall take into 10 account what is in the best interest of the applicant. The 11 time limits for processing an application shall be tolled 12 during the period of any extension granted under this 13 subsection.

14 (9) The Department of Human Services and the Department 15 of Healthcare and Family Services must jointly compile data 16 on pending applications and post a monthly report on each 17 Department's website for the purposes of monitoring long-term care eligibility processing. The report must 18 19 specify the number of applications pending long-term care 20 eligibility determination and admission in the following categories: 21

(A) Length of time application is pending - 0 to 90
days, 91 days to 180 days, 181 days to 12 months, over
12 months to 18 months, over 18 months to 24 months,
and over 24 months.

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(B) Percentage of applications pending in the

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Services' 1 Department of Human Familv Community 2 Resource Centers, in the Department of Human Services' 3 long-term care hubs, with the Department of Healthcare and Family Services' Office of Inspector General, and 4 5 those applications which are being tolled due to time for 6 requests for extension of additional 7 information.

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(C) Status of pending applications.

9 (f) An applicant for long-term care services under the medical assistance program whose application remains open at 10 11 least 15 days past the federally established guideline for 12 processing applications shall be entitled to a temporary 13 medical assistance card which shall be issued upon the 14 applicant's request. The Department of Healthcare and Family Services shall immediately add the person to the facility's 15 16 roster for payment and notify the managed care organization of 17 the resident's change in payment status, if the resident is enrolled in a managed care organization. 18

19 (Source: P.A. 98-104, eff. 7-22-13; 98-651, eff. 6-16-14.)

20 Section 99. Effective date. This Act takes effect upon 21 becoming law.