

99TH GENERAL ASSEMBLY State of Illinois 2015 and 2016 HB3759

by Rep. La Shawn K. Ford

SYNOPSIS AS INTRODUCED:

815 ILCS 505/2WW

Amends the Consumer Fraud and Deceptive Business Practices Act. Provides that a wireless telephone service provider may not terminate service to a consumer for non-payment of charges that the consumer disputes unless the provider sends written notice of the termination at least 14 days before the termination date.

LRB099 11159 JLS 31646 b

1 AN ACT concerning business.

Be it enacted by the People of the State of Illinois, represented in the General Assembly:

- 4 Section 5. The Consumer Fraud and Deceptive Business
- 5 Practices Act is amended by changing Section 2WW as follows:
- 6 (815 ILCS 505/2WW)
- 7 Sec. 2WW. Wireless telephone service provider; third party
- 8 billings.
- 9 <u>(a)</u> A wireless telephone service provider shall provide a
- 10 contact telephone number and brief description of the service
- 11 for all third-party billings on the consumer's bill, to the
- 12 extent allowed by federal law, or through a customer service
- 13 representative. For purposes of this Section, "third-party
- 14 billings" means any billing done by a wireless telephone
- service provider on behalf of a third party where the wireless
- 16 telephone service provider is merely the billing agent for the
- 17 third party with no ability to provide refunds, credits, or
- 18 otherwise adjust the billings.
- (b) A wireless telephone service provider may not terminate
- 20 <u>service to a consumer for non-payment of charges that the</u>
- 21 consumer disputes unless the provider sends written notice of
- 22 the termination at least 14 days before the termination date.
- 23 (Source: P.A. 94-567, eff. 1-1-06; 95-331, eff. 8-21-07.)