99TH GENERAL ASSEMBLY

State of Illinois

2015 and 2016

HB2596

by Rep. Greg Harris

SYNOPSIS AS INTRODUCED:

305 ILCS 5/5-11 305 ILCS 5/5-30 from Ch. 23, par. 5-11

Amends the Medical Assistance Article of the Illinois Public Aid Code. Requires the Department of Healthcare and Family Services, in conjunction with the Department of Insurance, to by rule adopt standards for assessing the solvency and financial soundness of each managed care community network. Provides that any solvency and financial standards adopted for managed care community networks shall be identical to (rather than no more restrictive than) the solvency and financial standards required under Article II of the Health Maintenance Organization Act (rather than the solvency and financial standards adopted under the Social Security Act for provider-sponsored organizations). In provisions concerning entities contracted with the Department of Healthcare and Family Services to coordinate healthcare for medical assistance recipients, provides that the Department shall treat all contracted entities identically in relation to care coordination ratios. Provides that Managed Care Entities are authorized to hire community healthcare workers to meet the mandated care coordination ratios; and that the Department shall define by policy the term "community healthcare workers" no later than January 1, 2016. Requires the Department to treat all contracted entities receiving risk-based capitation payments identically with regards to network adequacy and medical loss ratios. Provides that in conjunction with the Department of Insurance, the Department of Healthcare and Family Services shall ensure that all contracted entities receiving risk-based capitation payments are treated identically with regards to protections against financial insolvency.

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FISCAL NOTE ACT MAY APPLY

A BILL FOR

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AN ACT concerning public aid.

2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

4 Section 5. The Illinois Public Aid Code is amended by 5 changing Sections 5-30 and 5-11 as follows:

6 (305 ILCS 5/5-11) (from Ch. 23, par. 5-11)

Sec. 5-11. Co-operative arrangements; contracts with other
State agencies, health care and rehabilitation organizations,
and fiscal intermediaries.

10 (a) The Illinois Department may enter into co-operative 11 arrangements with State agencies responsible for administering 12 or supervising the administration of health services and 13 vocational rehabilitation services to the end that there may be 14 maximum utilization of such services in the provision of 15 medical assistance.

16 The Illinois Department shall, not later than June 30, 17 1993, enter into one or more co-operative arrangements with the Department of Mental Health and Developmental Disabilities 18 19 providing that the Department of Mental Health and 20 Developmental Disabilities will be responsible for 21 administering or supervising all programs for services to 22 persons in community care facilities for persons with developmental disabilities, including but not limited to 23

intermediate care facilities, that are supported by State funds or by funding under Title XIX of the federal Social Security Act. The responsibilities of the Department of Mental Health and Developmental Disabilities under these agreements are transferred to the Department of Human Services as provided in the Department of Human Services Act.

7 The Department may also contract with such State health and 8 rehabilitation agencies and other public or private health care 9 and rehabilitation organizations to act for it in supplying 10 designated medical services to persons eligible therefor under 11 this Article. Any contracts with health services or health 12 maintenance organizations shall be restricted to organizations 13 which have been certified as being in compliance with standards promulgated pursuant to the laws of this State governing the 14 15 establishment and operation of health services or health 16 maintenance organizations. The Department shall renegotiate 17 the contracts with health maintenance organizations and managed care community networks that took effect August 1, 18 2003, so as to produce \$70,000,000 savings to the Department 19 20 net of resulting increases to the fee-for-service program for 21 State fiscal year 2006. The Department may also contract with 22 insurance companies or other corporate entities serving as 23 fiscal intermediaries in this State for the Federal Government 24 in respect to Medicare payments under Title XVIII of the 25 Federal Social Security Act to act for the Department in paying medical care suppliers. The provisions of Section 9 of "An Act 26

in relation to State finance", approved June 10, 1919, as
 amended, notwithstanding, such contracts with State agencies,
 other health care and rehabilitation organizations, or fiscal
 intermediaries may provide for advance payments.

5 (b) For purposes of this subsection (b), "managed care 6 community network" means an entity, other than a health 7 maintenance organization, that is owned, operated, or governed by providers of health care services within this State and that 8 9 provides or arranges primary, secondary, and tertiary managed 10 health care services under contract with the Illinois 11 Department exclusively to persons participating in programs 12 administered by the Illinois Department.

13 The Illinois Department may certify managed care community networks, including managed care community networks owned, 14 operated, 15 managed, or governed by State-funded medical 16 schools, as risk-bearing entities eligible to contract with the 17 Illinois Department as Medicaid managed care organizations. The Illinois Department may contract with those managed care 18 community networks to furnish health care services to or 19 20 arrange those services for individuals participating in programs administered by the Illinois Department. The rates for 21 22 those provider-sponsored organizations may be determined on a 23 prepaid, capitated basis. A managed care community network may choose to contract with the Illinois Department to provide only 24 25 pediatric health care services. The Illinois Department shall 26 by rule adopt the criteria, standards, and procedures by which

a managed care community network may be permitted to contract
 with the Illinois Department and shall consult with the
 Department of Insurance in adopting these rules.

A county provider as defined in Section 15-1 of this Code 4 5 may contract with the Illinois Department to provide primary, secondary, or tertiary managed health care services as a 6 7 managed care community network without the need to establish a 8 separate entity and shall be deemed a managed care community 9 network for purposes of this Code only to the extent it 10 provides services to participating individuals. A county 11 provider is entitled to contract with the Illinois Department 12 with respect to any contracting region located in whole or in 13 part within the county. A county provider is not required to accept enrollees who do not reside within the county. 14

15 In order to (i) accelerate and facilitate the development 16 of integrated health care in contracting areas outside counties 17 with populations in excess of 3,000,000 and counties adjacent to those counties and (ii) maintain and sustain the high 18 quality of education and residency programs coordinated and 19 20 associated with local area hospitals, the Illinois Department may develop and implement a demonstration program from managed 21 22 care community networks owned, operated, managed, or governed 23 by State-funded medical schools. The Illinois Department shall prescribe by rule the criteria, standards, and procedures for 24 25 effecting this demonstration program.

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A managed care community network that contracts with the

1 Illinois Department to furnish health care services to or 2 arrange those services for enrollees participating in programs 3 administered by the Illinois Department shall do all of the 4 following:

5 (1) Provide that any provider affiliated with the 6 managed care community network may also provide services on 7 a fee-for-service basis to Illinois Department clients not 8 enrolled in such managed care entities.

9 (2) Provide client education services as determined 10 and approved by the Illinois Department, including but not 11 limited to (i) education regarding appropriate utilization 12 of health care services in a managed care system, (ii) 13 written disclosure of treatment policies and restrictions 14 limitations on health services, including, but not or 15 limited to, physical services, clinical laboratory tests, 16 hospital and surgical procedures, prescription drugs and 17 biologics, and radiological examinations, and (iii) written notice that the enrollee may receive from another 18 19 provider those covered services that are not provided by 20 the managed care community network.

(3) Provide that enrollees within the system may choose
the site for provision of services and the panel of health
care providers.

(4) Not discriminate in enrollment or disenrollment
 practices among recipients of medical services or
 enrollees based on health status.

1 (5) Provide a quality assurance and utilization review 2 program that meets the requirements established by the 3 Illinois Department in rules that incorporate those 4 standards set forth in the Health Maintenance Organization 5 Act.

6 (6) Issue a managed care community network 7 identification card to each enrollee upon enrollment. The 8 card must contain all of the following:

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(A) The enrollee's health plan.

(B) The name and telephone number of the enrollee's
primary care physician or the site for receiving
primary care services.

13 (C) A telephone number to be used to confirm 14 eligibility for benefits and authorization for 15 services that is available 24 hours per day, 7 days per 16 week.

17 (7) Ensure that every primary care physician and 18 pharmacy in the managed care community network meets the 19 standards established by the Illinois Department for 20 accessibility and quality of care. The Illinois Department 21 shall arrange for and oversee an evaluation of the 22 standards established under this paragraph (7) and may 23 recommend any necessary changes to these standards.

(8) Provide a procedure for handling complaints that
 meets the requirements established by the Illinois
 Department in rules that incorporate those standards set

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forth in the Health Maintenance Organization Act.

(9) Maintain, retain, and make available to the
Illinois Department records, data, and information, in a
uniform manner determined by the Illinois Department,
sufficient for the Illinois Department to monitor
utilization, accessibility, and quality of care.

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(10) (Blank).

8 The Illinois Department shall contract with an entity or 9 entities to provide external peer-based quality assurance 10 review for the managed health care programs administered by the 11 Illinois Department. The entity shall meet all federal 12 requirements for an external quality review organization.

13 Each managed care community network must demonstrate its ability to bear the financial risk of serving individuals under 14 this program. The Illinois Department, in conjunction with the 15 16 Department of Insurance, shall by rule adopt standards for 17 assessing the solvency and financial soundness of each managed care community network. Any solvency and financial standards 18 19 adopted for managed care community networks shall be identical 20 to no more restrictive than the solvency and financial standards required under Article II of the Health Maintenance 21 22 Organization Act adopted under Section 1856(a) of the Social 23 Security Act for provider-sponsored organizations under Part C of Title XVIII of the Social Security Act. 24

The Illinois Department may implement the amendatory changes to this Code made by this amendatory Act of 1998 through the use of emergency rules in accordance with Section 5-45 of the Illinois Administrative Procedure Act. For purposes of that Act, the adoption of rules to implement these changes is deemed an emergency and necessary for the public interest, safety, and welfare.

6 (c) Not later than June 30, 1996, the Illinois Department 7 shall enter into one or more cooperative arrangements with the Department of Public Health for the purpose of developing a 8 9 single survey for nursing facilities, including but not limited 10 to facilities funded under Title XVIII or Title XIX of the 11 federal Social Security Act or both, which shall be 12 administered and conducted solely by the Department of Public 13 Health. The Departments shall test the single survey process on 14 a pilot basis, with both the Departments of Public Aid and 15 Public Health represented on the consolidated survey team. The 16 pilot will sunset June 30, 1997. After June 30, 1997, unless 17 otherwise determined by the Governor, a single survey shall be implemented by the Department of Public Health which would not 18 19 preclude staff from the Department of Healthcare and Family 20 Services (formerly Department of Public Aid) from going on-site to nursing facilities to perform necessary audits and reviews 21 22 which shall not replicate the single State agency survey 23 required by this Act. This Section shall not apply to community or intermediate care facilities for persons with developmental 24 25 disabilities.

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(d) Nothing in this Code in any way limits or otherwise

impairs the authority or power of the Illinois Department to 1 2 enter into a negotiated contract pursuant to this Section with a managed care community network or a health maintenance 3 organization, as defined in the Health Maintenance 4 5 Organization Act, that provides for termination or nonrenewal of the contract without cause, upon notice as provided in the 6 7 contract, and without a hearing.

8 (Source: P.A. 95-331, eff. 8-21-07; 96-1501, eff. 1-25-11.)

9 (305 ILCS 5/5-30)

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Sec. 5-30. Care coordination.

11 (a) At least 50% of recipients eligible for comprehensive 12 medical benefits in all medical assistance programs or other 13 health benefit programs administered by the Department, 14 including the Children's Health Insurance Program Act and the 15 Covering ALL KIDS Health Insurance Act, shall be enrolled in a 16 care coordination program by no later than January 1, 2015. For Section, "coordinated care" or 17 purposes of this "care 18 coordination" means delivery systems where recipients will receive their care from providers who participate under 19 20 contract in integrated delivery systems that are responsible 21 for providing or arranging the majority of care, including 22 primary care physician services, referrals from primary care 23 physicians, diagnostic and treatment services, behavioral 24 health services, in-patient and outpatient hospital services, 25 dental services, and rehabilitation and long-term care

services. The Department shall designate or contract for such 1 2 integrated delivery systems (i) to ensure enrollees have a choice of systems and of primary care providers within such 3 systems; (ii) to ensure that enrollees receive quality care in 4 5 a culturally and linguistically appropriate manner; and (iii) to ensure that coordinated care programs meet the diverse needs 6 of enrollees with developmental, mental health, physical, and 7 8 age-related disabilities.

9 (b) Payment for such coordinated care shall be based on 10 arrangements where the State pays for performance related to 11 health care outcomes, the use of evidence-based practices, the 12 use of primary care delivered through comprehensive medical 13 the use of electronic medical records, homes, and the 14 appropriate exchange of health information electronically made 15 either on a capitated basis in which a fixed monthly premium 16 per recipient is paid and full financial risk is assumed for 17 the delivery of services, or through other risk-based payment 18 arrangements.

(c) To qualify for compliance with this Section, the 50% 19 20 goal shall be achieved by enrolling medical assistance enrollees from each medical assistance enrollment category, 21 22 including parents, children, seniors, and people with 23 disabilities to the extent that current State Medicaid payment laws would not limit federal matching funds for recipients in 24 25 care coordination programs. In addition, services must be more 26 comprehensively defined and more risk shall be assumed than in

the Department's primary care case management program as of the effective date of this amendatory Act of the 96th General Assembly.

(d) The Department shall report to the General Assembly in 4 5 a separate part of its annual medical assistance program report, beginning April, 2012 until April, 2016, on the 6 7 progress and implementation of the care coordination program 8 initiatives established by the provisions of this amendatory 9 Act of the 96th General Assembly. The Department shall include 10 in its April 2011 report a full analysis of federal laws or 11 regulations regarding upper payment limitations to providers 12 necessary revisions adjustments and the or in rate 13 methodologies and payments to providers under this Code that 14 would be necessary to implement coordinated care with full 15 financial risk by a party other than the Department.

16 (e) Integrated Care Program for individuals with chronic17 mental health conditions.

18 (1)The Integrated Care Program shall encompass services administered to recipients of medical assistance 19 20 under this Article to prevent exacerbations and 21 complications using cost-effective, evidence-based 22 practice quidelines and mental health management 23 strategies.

(2) The Department may utilize and expand upon existing
 contractual arrangements with integrated care plans under
 the Integrated Care Program for providing the coordinated

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1 care provisions of this Section.

(3) Payment for such coordinated care shall be based on
arrangements where the State pays for performance related
to mental health outcomes on a capitated basis in which a
fixed monthly premium per recipient is paid and full
financial risk is assumed for the delivery of services, or
through other risk-based payment arrangements such as
provider-based care coordination.

9 (4) The Department shall examine whether chronic 10 mental health management programs and services for 11 recipients with specific chronic mental health conditions 12 do any or all of the following:

13 (A) Improve the patient's overall mental health in14 a more expeditious and cost-effective manner.

15 (B) Lower costs in other aspects of the medical 16 assistance program, such as hospital admissions, 17 visits, emergency room or more frequent and 18 inappropriate psychotropic drug use.

19 (5) The Department shall work with the facilities and 20 any integrated care plan participating in the program to barriers 21 identify and correct to the successful 22 implementation of this subsection (e) prior to and during 23 implementation to best facilitate the goals and the 24 objectives of this subsection (e).

25 (f) A hospital that is located in a county of the State in 26 which the Department mandates some or all of the beneficiaries

of the Medical Assistance Program residing in the county to 1 2 enroll in a Care Coordination Program, as set forth in Section 3 5-30 of this Code, shall not be eligible for any non-claims based payments not mandated by Article V-A of this Code for 4 5 which it would otherwise be qualified to receive, unless the hospital is a Coordinated Care Participating Hospital no later 6 7 than 60 days after the effective date of this amendatory Act of 8 the 97th General Assembly or 60 days after the first mandatory 9 enrollment of a beneficiary in a Coordinated Care program. For 10 purposes of this subsection, "Coordinated Care Participating 11 Hospital" means a hospital that meets one of the following 12 criteria:

(1) The hospital has entered into a contract to provide
hospital services with one or more MCOs to enrollees of the
care coordination program.

16 (2) The hospital has not been offered a contract by a 17 care coordination plan that the Department has determined to be a good faith offer and that pays at least as much as 18 19 the Department would pay, on a fee-for-service basis, not 20 share including disproportionate hospital adjustment 21 payments or any other supplemental adjustment or add-on 22 payment to the base fee-for-service rate, except to the 23 adjustments extent such or add-on payments are 24 incorporated into the development of the applicable MCO 25 capitated rates.

As used in this subsection (f), "MCO" means any entity

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which contracts with the Department to provide services where payment for medical services is made on a capitated basis.

3 (g) No later than August 1, 2013, the Department shall issue a purchase of care solicitation for Accountable Care 4 5 Entities (ACE) to serve any children and parents or caretaker relatives of children eligible for medical assistance under 6 7 this Article. An ACE may be a single corporate structure or a 8 of providers organized through network contractual 9 relationships with a single corporate entity. The solicitation shall require that: 10

11 (1) An ACE operating in Cook County be capable of 12 serving at least 40,000 eligible individuals in that 13 county; an ACE operating in Lake, Kane, DuPage, or Will 14 Counties be capable of serving at least 20,000 eligible 15 individuals in those counties and an ACE operating in other 16 regions of the State be capable of serving at least 10,000 17 eligible individuals in the region in which it operates. During initial periods of mandatory enrollment, 18 the 19 Department shall require its enrollment services 20 contractor to use a default assignment algorithm that ensures if possible an ACE reaches the minimum enrollment 21 22 levels set forth in this paragraph.

(2) An ACE must include at a minimum the following
types of providers: primary care, specialty care,
hospitals, and behavioral healthcare.

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(3) An ACE shall have a governance structure that

includes the major components of the health care delivery system, including one representative from each of the groups listed in paragraph (2).

4 (4) An ACE must be an integrated delivery system,
5 including a network able to provide the full range of
6 services needed by Medicaid beneficiaries and system
7 capacity to securely pass clinical information across
8 participating entities and to aggregate and analyze that
9 data in order to coordinate care.

10 (5) An ACE must be capable of providing both care 11 coordination and complex case management, as necessary, to 12 beneficiaries. To be responsive to the solicitation, a 13 potential ACE must outline its care coordination and 14 complex case management model and plan to reduce the cost 15 of care.

(6) In the first 18 months of operation, unless the ACE
selects a shorter period, an ACE shall be paid care
coordination fees on a per member per month basis that are
projected to be cost neutral to the State during the term
of their payment and, subject to federal approval, be
eligible to share in additional savings generated by their
care coordination.

(7) In months 19 through 36 of operation, unless the
 ACE selects a shorter period, an ACE shall be paid on a
 pre-paid capitation basis for all medical assistance
 covered services, under contract terms similar to Managed

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1 Care Organizations (MCO), with the Department sharing the 2 risk through either stop-loss insurance for extremely high 3 cost individuals or corridors of shared risk based on the 4 overall cost of the total enrollment in the ACE. The ACE 5 shall be responsible for claims processing, encounter data 6 submission, utilization control, and quality assurance.

7 (8) In the fourth and subsequent years of operation, an
8 ACE shall convert to a Managed Care Community Network
9 (MCCN), as defined in this Article, or Health Maintenance
10 Organization pursuant to the Illinois Insurance Code,
11 accepting full-risk capitation payments.

12 The Department shall allow potential ACE entities 5 months 13 from the date of the posting of the solicitation to submit 14 proposals. After the solicitation is released, in addition to 15 the MCO rate development data available on the Department's 16 website, subject to federal and State confidentiality and 17 privacy laws and regulations, the Department shall provide 2 years of de-identified summary service data on the targeted 18 population, split between children and adults, showing the 19 20 historical type and volume of services received and the cost of 21 those services to those potential bidders that sign a data use 22 agreement. The Department may add up to 2 non-state government 23 employees with expertise in creating integrated delivery 24 systems to its review team for the purchase of care 25 solicitation described in this subsection. Any such sign 26 individuals must а no-conflict disclosure and 1 confidentiality agreement and agree to act in accordance with 2 all applicable State laws.

3 During the first 2 years of an ACE's operation, the 4 Department shall provide claims data to the ACE on its 5 enrollees on a periodic basis no less frequently than monthly.

Nothing in this subsection shall be construed to limit the Department's mandate to enroll 50% of its beneficiaries into care coordination systems by January 1, 2015, using all available care coordination delivery systems, including Care Coordination Entities (CCE), MCCNs, or MCOs, nor be construed to affect the current CCEs, MCCNs, and MCOs selected to serve seniors and persons with disabilities prior to that date.

Nothing in this subsection precludes the Department from considering future proposals for new ACEs or expansion of existing ACEs at the discretion of the Department.

16 (h) Department contracts with MCOs and other entities 17 reimbursed by risk based capitation shall have a minimum medical loss ratio of 85%, shall require the entity to 18 19 establish an appeals and grievances process for consumers and 20 providers, and shall require the entity to provide a quality assurance and utilization review program. Entities contracted 21 22 with the Department to coordinate healthcare regardless of risk 23 shall be measured utilizing the same quality metrics. The quality metrics may be population specific. Any contracted 24 25 entity serving at least 5,000 seniors or people with disabilities or 15,000 individuals in other populations 26

1 covered by the Medical Assistance Program that has been 2 receiving full-risk capitation for a year shall be accredited 3 by a national accreditation organization authorized by the 4 Department within 2 years after the date it is eligible to 5 become accredited. The requirements of this subsection shall 6 apply to contracts with MCOs entered into or renewed or 7 extended after June 1, 2013.

8 (h-5) The Department shall monitor and enforce compliance 9 by MCOs with agreements they have entered into with providers 10 on issues that include, but are not limited to, timeliness of 11 payment, payment rates, and processes for obtaining prior 12 approval. The Department may impose sanctions on MCOs for 13 violating provisions of those agreements that include, but are 14 not limited to, financial penalties, suspension of enrollment 15 of new enrollees, and termination of the MCO's contract with the Department. As used in this subsection (h-5), "MCO" has the 16 17 meaning ascribed to that term in Section 5-30.1 of this Code.

(i) The Department shall treat all contracted entities 18 19 under this Section identically in relation to care coordination 20 ratios. Managed Care Entities are authorized to hire community 21 healthcare workers to meet the mandated care coordination 22 ratios. The Department shall define by policy the term 23 "community healthcare workers" no later than January 1, 2016. 24 (j) The Department shall treat all contracted entities 25 receiving risk-based capitation payments identically with 26 regards to network adequacy and medical loss ratios.

1	(k) In conjunction with the Department of Insurance, the
2	Department shall ensure that all contracted entities receiving
3	risk-based capitation payments are treated identically with
4	regards to protections against financial insolvency.
5	(Source: P.A. 97-689, eff. 6-14-12; 98-104, eff. 7-22-13;
6	98-651, eff. 6-16-14.)