



HR0057

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HOUSE RESOLUTION

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WHEREAS, The Illinois Department of Corrections  
(Department) has approximately 47,000 inmates at its 27  
correctional centers; and

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WHEREAS, In 2011, the Department of Healthcare and Family  
Services awarded a 10-year, \$1.36 billion contract to Wexford  
Health Sources, Inc. (Vendor) to "provide comprehensive  
medical and mental health services to offenders [in the custody  
of the Department] ... in order to maintain their health status,  
establish innovative and cost effective medical and  
administrative programs, improve the quality of care, provide  
acceptable, cost effective levels of staffing, [and]  
positively impact purchasing of pharmaceutical and/or medical  
supplies"; and

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WHEREAS, Pursuant to the solicitation for the contract  
awarded to the Vendor, the Vendor is required to provide  
services at targeted performance levels (including compliance  
with staffing schedules, administrative directives, and  
treatment protocols) with any failure to meet the target levels  
of performance subjecting the Vendor to payment adjustments;  
and

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WHEREAS, Also pursuant to the solicitation, the Department

1 is required to "[c]onduct audits to confirm the validity of the  
2 performance guarantee results reported and enforce penalties  
3 as appropriate"; and

4 WHEREAS, The Department has indicated that it would  
5 "contract with a vendor outside the comprehensive medical  
6 contract to audit activities of the comprehensive medical  
7 provider"; and

8 WHEREAS, The Vendor is required to submit monthly  
9 utilization reports detailing inpatient hospitalization  
10 referrals, outpatient referrals, emergency services referrals,  
11 primary healthcare services utilization data, and  
12 pharmaceutical usage; and

13 WHEREAS, At the time the solicitation was issued, the  
14 Department was pursuing accreditation from the American  
15 Correctional Association for its facilities and projected that  
16 the accreditation would occur within 3 years; and

17 WHEREAS, At the time the solicitation was issued, the  
18 Department identified approximately 250 pending inmate  
19 healthcare lawsuits in which the State, its employees, or  
20 agents were named parties; and

21 WHEREAS, A Department administrative directive requires

1 each correctional center to "develop a comprehensive Quality  
2 Improvement Program that provides for the systematic,  
3 on-going, objective monitoring and evaluation of the quality  
4 and appropriateness of offender care", including an internal  
5 audit of the directive to be conducted at least semi-annually;  
6 therefore, be it

7 RESOLVED, BY THE HOUSE OF REPRESENTATIVES OF THE  
8 NINETY-EIGHTH GENERAL ASSEMBLY OF THE STATE OF ILLINOIS, that  
9 the Auditor General is directed to conduct a management audit  
10 of the Department of Corrections' implementation of a  
11 comprehensive medical and mental health services program for  
12 adult offenders; and be it further

13 RESOLVED, That the audit include, but not be limited to,  
14 the following determinations:

15 (1) whether the Department adequately monitors the  
16 Vendor's performance and compliance with contractual  
17 requirements, including the timeliness of services, scope  
18 of services, recordkeeping, periodic reporting, staff  
19 qualifications, and staffing levels;

20 (2) whether the Department takes appropriate action in  
21 response to instances where the Vendor is noncompliant or  
22 where Vendor performance issues are identified;

23 (3) whether the Department has in place an audit  
24 program to confirm the validity of performance guarantee

1 results and to audit the activities of the comprehensive  
2 medical provider;

3 (4) whether the Vendor's and the Department's  
4 processes for tracking, reviewing and recording inmate  
5 complaints, grievances, and requests pertaining to medical  
6 and mental health services are adequate;

7 (5) whether the billings submitted by the Vendor are  
8 adequately reviewed by the Department, and are supported  
9 and allowable under the terms of the contract;

10 (6) whether each correctional center has in place a  
11 Quality Improvement Program as required by Department  
12 administrative directives and whether required internal  
13 audits are being performed; and

14 (7) the status of the Department's pursuit of  
15 accreditation from the American Correctional Association;  
16 and be it further

17 RESOLVED, That any State agencies, the Vendor, and any  
18 other entity having information relevant to this audit  
19 cooperate fully and promptly with the Auditor General's Office  
20 in the conducting of this audit; and be it further

21 RESOLVED, That the Auditor General commence this audit as  
22 soon as possible and report any findings and recommendations  
23 upon completion in accordance with the provisions of Section  
24 3-14 of the Illinois State Auditing Act.