

HB2977



98TH GENERAL ASSEMBLY

State of Illinois

2013 and 2014

HB2977

by Rep. Camille Y. Lilly

SYNOPSIS AS INTRODUCED:

20 ILCS 1305/1-42 new

Amends the Civil Administrative Code of Illinois to provide that certain State agencies shall designate one or more officials or employees to serve as Department Ambassador. Provides that Department Ambassadors shall serve as a liaison between the Department and the public and shall have certain duties.

LRB098 09268 HLH 39407 b

FISCAL NOTE ACT
MAY APPLY

A BILL FOR

1 AN ACT concerning State government.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 5. The Department of Human Services Act is amended
5 by adding Section 1-42 as follows:

6 (20 ILCS 1305/1-42 new)

7 Sec. 1-42. Department Ambassador. As part of a pilot
8 program, the Department shall designate one or more officials
9 or employees to serve as Department Ambassador. Department
10 Ambassadors shall serve as a liaison between the Department and
11 the public and shall have the following duties: (i) to inform
12 the public about services available through the Department,
13 (ii) to assist the public in accessing those services, (iii) to
14 review the Department's methods of disseminating information,
15 and (iv) to recommend and implement more efficient practices of
16 providing services and information to the public where
17 possible.