



## 97TH GENERAL ASSEMBLY

### State of Illinois

2011 and 2012

HB0249

Introduced 01/25/11, by Rep. LaShawn K. Ford

#### SYNOPSIS AS INTRODUCED:

20 ILCS 505/35.6a new

Amends the Children and Family Services Act. Requires the Department of Children and Family Services to establish and maintain a statewide central parent helpline to provide advise and referral services to parents in conflict with an out-of-control child. Provides that helpline operators shall be specially trained in parent education and counseling and shall receive adequate instruction on the availability and locations of family counseling services offered by the Department and approved private agencies. Provides that the helpline shall be known as the "Parent Helpline" and its number shall be publicized on the Department's website.

LRB097 05561 KTG 45623 b

FISCAL NOTE ACT  
MAY APPLY

A BILL FOR

1 AN ACT concerning State government.

2 **Be it enacted by the People of the State of Illinois,**  
3 **represented in the General Assembly:**

4 Section 5. The Children and Family Services Act is amended  
5 by adding Section 35.6a as follows:

6 (20 ILCS 505/35.6a new)

7 Sec. 35.6a. Parent helpline. The Department of Children and  
8 Family Services shall establish and maintain a statewide  
9 central parent helpline to provide advise and referral services  
10 to parents in conflict with an out-of-control child. Helpline  
11 operators shall be specially trained in parent education and  
12 counseling and shall receive adequate instruction on the  
13 availability and locations of family counseling services  
14 offered by the Department and approved private agencies. The  
15 helpline shall be known as the "Parent Helpline" and its number  
16 shall be publicized on the Department's website. For purposes  
17 of this Section "parent education" means instruction on parent  
18 and problem-solving skills necessary to build a healthy family.