

97TH GENERAL ASSEMBLY State of Illinois 2011 and 2012 HB0184

Introduced 1/18/2011, by Rep. Angelo Saviano

SYNOPSIS AS INTRODUCED:

See Index

Amends the Cemetery Oversight Act. Transfers the administration and oversight of the Cemetery Oversight Act from the Secretary of Financial and Professional Regulation and the Department of Financial and Professional Regulation to the Illinois Comptroller. Changes references from "Secretary" and "Department" to "Comptroller". Effective immediately.

LRB097 02976 CEL 43001 b

1 AN ACT concerning State government.

Be it enacted by the People of the State of Illinois, represented in the General Assembly:

```
4
          Section 5. The Cemetery Oversight Act is amended by
 5
      changing Sections 5-15, 5-25, 10-5, 10-10, 10-15, 10-20, 10-21,
      10-22, 10-23, 10-25, 10-30, 10-45, 10-50, 10-55, 10-60, 15-15,
 6
      15-40, 20-5, 20-6, 20-20, 20-25, 20-30, 22-1, 22-3, 22-4,
7
8
      22-10, 22-11, 22-12, 22-13, 22-21, 25-1, 25-3, 25-5, 25-10,
      25-13, 25-14, 25-15, 25-25, 25-30, 25-35, 25-40, 25-45, 25-50,
 9
10
      25-55, 25-60, 25-65, 25-70, 25-75, 25-80, 25-85, 25-90, 25-95,
      25-100, 25-105, 25-110, 25-125, 35-10, 35-15, 75-5, 75-15,
11
```

13 (225 ILCS 411/5-15)

12

14 (Section scheduled to be repealed on January 1, 2021)

75-20, 75-35, 75-45, 75-50, and 75-55 as follows:

15 Sec. 5-15. Definitions. In this Act:

"Address of record" means the designated address recorded 16 17 by the Comptroller Department in the applicant's or licensee's application file or license file. It is the duty of the 18 19 applicant or licensee to inform the Comptroller Department of any change of address within 14 days either through the 20 21 Comptroller's Department's website or by contacting the 22 Comptroller's Department's licensure maintenance unit. The address of record for a cemetery authority shall be the 23

1 permanent street address of the cemetery.

"Applicant" means a person applying for licensure under this Act as a cemetery authority, cemetery manager, or customer service employee. Any applicant or any person who holds himself or herself out as an applicant is considered a licensee for purposes of enforcement, investigation, hearings, and the Illinois Administrative Procedure Act.

"Burial permit" means a permit for the disposition of a dead human body that is filed with the Illinois Department of Public Health.

"Care" means the maintenance of a cemetery and of the lots, graves, crypts, niches, family mausoleums, memorials, and markers therein, including: (i) the cutting and trimming of lawn, shrubs, and trees at reasonable intervals; (ii) keeping in repair the drains, water lines, roads, buildings, fences, and other structures, in keeping with a well-maintained cemetery as provided for in Section 20-5 of this Act and otherwise as required by rule; (iii) maintenance of machinery, tools, and equipment for such care; (iv) compensation of cemetery workers, any discretionary payment of insurance premiums, and any reasonable payments for workers' pension and other benefits plans; and (v) the payment of expenses necessary for such purposes and for maintaining necessary records of lot ownership, transfers, and burials.

"Care funds", as distinguished from receipts from annual charges or gifts for current or annual care, means any realty

or personalty impressed with a trust by the terms of any gift, grant, contribution, payment, legacy, or pursuant to contract, accepted by any cemetery authority or by any trustee, licensee, agent, or custodian for the same, under Article 15 of this Act, and any income accumulated therefrom, where legally so directed

by the terms of the transaction by which the principal was

established.

"Cemetery" means any land or structure in this State dedicated to and used, or intended to be used, for the interment, inurnment, or entombment of human remains.

"Cemetery association" means an association of 6 or more persons, and their successors in trust, who have received articles of organization from the Secretary of State to operate a cemetery; the articles of organization shall be in perpetuity and in trust for the use and benefit of all persons who may acquire burial lots in a cemetery.

"Cemetery authority" means any individual or legal entity that owns or controls cemetery lands or property.

"Cemetery manager" means an individual who is engaged in, or responsible for, or holding himself or herself out as engaged in, those activities involved in or incidental to supervising the following: the maintenance, operation, development, or improvement of a cemetery licensed under this Act; the interment of human remains; or the care, preservation, and embellishment of cemetery property. This definition includes, without limitation, an employee, an individual that

is an independent contractor, an individual employed or contracted by an independent contractor, a third-party vendor, or an individual employed or contracted by a third-party vendor who is engaged in, or holding himself or herself out as engaged in, those activities involved in or incidental to supervising the following: the maintenance, operation, development, or improvement of a cemetery licensed under this Act; the interment of human remains; or the care, preservation, and embellishment of cemetery property.

"Cemetery operation" means to engage or attempt to engage in the interment, inurnment, or entombment of human remains or to engage in or attempt to engage in the care of a cemetery.

"Cemetery Oversight Database" means a database certified by the <u>Comptroller Department</u> as effective in tracking the interment, entombment, or inurnment of human remains.

"Cemetery worker" means an individual, including an independent contractor or third-party vendor, who performs any work at the cemetery that is customarily performed by one or more cemetery employees, including openings and closings of vaults and graves, stone settings, inurnments, interments, entombments, administrative work, handling of any official burial records, the preparation of foundations for memorials, and routine cemetery maintenance. This definition does not include uncompensated, volunteer workers.

"Certificate of organization" means the document received by a cemetery association from the Secretary of State that

- 1 indicates that the cemetery association shall be deemed fully
- 2 organized as a body corporate under the name adopted and in its
- 3 corporate name may sue and be sued.
- 4 "Comptroller" means the Comptroller of the State of
- 5 Illinois.

13

14

15

16

17

18

19

20

21

22

23

24

25

26

- 6 "Consumer" means a person, or the persons given priority
- 7 for the disposition of an individual's remains under the
- 8 Disposition of Remains Act, who purchases or is considering
- 9 purchasing cemetery, burial, or cremation products or services
- from a cemetery authority or crematory authority, whether for
- 11 themselves or for another person.
 - "Customer service employee" means an individual who has direct contact with consumers and explains cemeterv merchandise or services or negotiates, develops, or finalizes contracts with consumers. This definition includes, without limitation, an employee, an individual that is an independent contractor, an individual that is employed or contracted by an independent contractor, a third-party vendor, or an individual that is employed or contracted by a third-party vendor, who has direct contact with consumers and explains cemeterv merchandise or services or negotiates, develops, or finalizes contracts with consumers. This definition does not include an employee, an individual that is an independent contractor or an individual that is employed or contracted by an independent contractor, a third party vendor, or an individual that is

employed or contracted by a third party vendor, who merely

- 1 provides a printed cemetery list to a consumer, processes
- 2 payment from a consumer, or performs sales functions related
- 3 solely to incidental merchandise like flowers, souvenirs, or
- 4 other similar items.
- 5 "Department" means the Department of Financial and
- 6 Professional Regulation.
- 7 "Employee" means an individual who works for a cemetery
- 8 authority where the cemetery authority has the right to control
- 9 what work is performed and the details of how the work is
- 10 performed regardless of whether federal or State payroll taxes
- 11 are withheld.
- "Entombment right" means the right to place individual
- 13 human remains or individual cremated human remains in a
- 14 specific mausoleum crypt or lawn crypt selected by a consumer
- for use as a final resting place.
- "Family burying ground" means a cemetery in which no lots
- are sold to the public and in which interments are restricted
- 18 to the immediate family or a group of individuals related to
- each other by blood or marriage.
- "Full exemption" means an exemption granted to a cemetery
- 21 authority pursuant to subsection (a) of Section 5-20.
- "Funeral director" means a funeral director as defined by
- the Funeral Directors and Embalmers Licensing Code.
- "Grave" means a space of ground in a cemetery used or
- intended to be used for burial.
- "Green burial or cremation disposition" means burial or

- 1 cremation practices that reduce the greenhouse gas emissions,
- 2 waste, and toxic chemicals ordinarily created in burial or
- 3 cremation or, in the case of greenhouse gas emissions, mitigate
- 4 or offset emissions. Such practices include standards for
- 5 burial or cremation certified by the Green Burial Council or
- 6 any other organization or method that the Comptroller
- 7 Department may name by rule.
- 8 "Immediate family" means the designated agent of a person
- 9 or the persons given priority for the disposition of a person's
- 10 remains under the Disposition of Remains Act and shall include
- 11 a person's spouse, parents, grandparents, children,
- 12 grandchildren and siblings.
- "Imputed value" means the retail price of comparable rights
- 14 within the same or similar area of the cemetery.
- "Independent contractor" means a person who performs work
- 16 for a cemetery authority where the cemetery authority has the
- 17 right to control or direct only the result of the work and not
- 18 the means and methods of accomplishing the result.
- "Individual" means a natural person.
- "Interment right" means the right to place individual human
- 21 remains or cremated human remains in a specific underground
- location selected by a consumer for use as a final resting
- 23 place.
- "Inurnment right" means the right to place individual
- 25 cremated human remains in a specific niche selected by the
- 26 consumer for use as a final resting place.

- "Investment Company Act of 1940" means Title 15 of the United States Code, Sections 80a-1 to 80a-64, inclusive, as amended.
- "Investment company" means any issuer (a) whose securities
 are purchasable only with care funds or trust funds, or both;
 (b) that is an open and diversified management company as
 defined in and registered under the Investment Company Act of
 1940; and (c) that has entered into an agreement with the

 Comptroller Department containing such provisions as the
 Comptroller Department by regulation requires for the proper
 administration of this Act.
- "Lawn crypt" means a permanent underground crypt installed in multiple units for the interment of human remains.
- "Licensee" means a person licensed under this Act as a cemetery authority, cemetery manager, or customer service employee. Anyone who holds himself or herself out as a licensee or who is accused of unlicensed practice is considered a licensee for purposes of enforcement, investigation, hearings, and the Illinois Administrative Procedure Act. This definition does not include a cemetery worker.
- "Mausoleum crypt" means a space in a mausoleum used or intended to be used, above or underground, to entomb human remains.
- "Niche" means a space in a columbarium or mausoleum used, or intended to be used, for inurnment of cremated human remains.

1 "Partial exemption" means an exemption granted to a 2 cemetery authority pursuant to subsection (b) of Section 5-20.

"Parcel identification number" means a unique number assigned to a grave, plot, crypt, or niche that enables the Comptroller Department to ascertain the precise location of a decedent's remains interred, entombed, or inurned after the effective date of this Act.

"Person" means any individual, firm, partnership, association, corporation, limited liability company, trustee, government or political subdivision, or other entity.

"Public cemetery" means a cemetery owned, operated, controlled, or managed by the federal government, by any state, county, city, village, incorporated town, township, multi-township, public cemetery district, or other municipal corporation, political subdivision, or instrumentality thereof authorized by law to own, operate, or manage a cemetery.

"Religious cemetery" means a cemetery owned, operated, controlled, or managed by any recognized church, religious society, association, or denomination, or by any cemetery authority or any corporation administering, or through which is administered, the temporalities of any recognized church, religious society, association, or denomination.

"Secretary" means the Secretary of Financial and Professional Regulation.

"Term burial" means a right of interment sold to a consumer in which the cemetery authority retains the right to disinter

- 1 and relocate the remains, subject to the provisions of
- 2 subsection (d) of Section 35-15 of this Act.
- 3 "Trustee" means any person authorized to hold funds under
- 4 this Act.
- 5 "Unique personal identifier" means the parcel
- 6 identification number in addition to the term of burial in
- years; the numbered level or depth in the grave, plot, crypt,
- 8 or niche; and the year of death for human remains interred,
- 9 entombed, or inurned after the effective date of this Act.
- 10 (Source: P.A. 96-863, eff. 3-1-10.)
- 11 (225 ILCS 411/5-25)
- 12 (Section scheduled to be repealed on January 1, 2021)
- 13 Sec. 5-25. Powers of the Comptroller Department. Subject
- 14 to the provisions of this Act, the <u>Comptroller</u> Department may
- 15 exercise the following powers:
- 16 (1) Authorize written examinations to ascertain the
- 17 qualifications and fitness of applicants for licensing as a
- 18 licensed cemetery manager or as a customer service employee to
- 19 ascertain whether they possess the requisite level of knowledge
- 20 for such position.
- 21 (2) Examine and audit a licensed cemetery authority's care
- funds, records from any year, and records of care funds from
- any year, or any other aspects of cemetery operation as the
- 24 Comptroller Department deems appropriate.
- 25 (3) Investigate any and all cemetery-related activity.

- 1 (4) Conduct hearings on proceedings to refuse to issue or 2 renew licenses or to revoke, suspend, place on probation, 3 reprimand, or otherwise discipline a license under this Act or 4 take other non-disciplinary action.
- 5 (5) Adopt reasonable rules required for the administration 6 of this Act.
- 7 (6) Prescribe forms to be issued for the administration and enforcement of this Act.
- 9 (7) Maintain rosters of the names and addresses of all licensees and all persons whose licenses have been suspended, revoked, denied renewal, or otherwise disciplined within the previous calendar year. These rosters shall be available upon written request and payment of the required fee as established by rule.
- 15 (Source: P.A. 96-863, eff. 3-1-10.)
- 16 (225 ILCS 411/10-5)
- 17 (Section scheduled to be repealed on January 1, 2021)
- Sec. 10-5. Restrictions and limitations. No person shall, 18 19 without a valid license issued by the Comptroller Department, (i) hold himself or herself out in any manner to the public as 20 21 a licensed cemetery authority, licensed cemetery manager, or 22 customer service employee; (ii) attach the title "licensed cemetery authority", "licensed cemetery manager", or "licensed 23 customer service employee" to his or her name; (iii) render or 24 25 offer to render services constituting the practice of cemetery

- operation; or (iv) accept care funds within the meaning of this
- 2 Act or otherwise hold funds for care and maintenance unless
- 3 such person is holding and managing funds on behalf of a
- 4 cemetery authority and is authorized to conduct a trust
- 5 business under the Corporate Fiduciary Act or the federal
- 6 National Bank Act.
- 7 (Source: P.A. 96-863, eff. 3-1-10.)
- 8 (225 ILCS 411/10-10)
- 9 (Section scheduled to be repealed on January 1, 2021)
- 10 Sec. 10-10. Persons licensed under the Cemetery Care Act or
- 11 Cemetery Association Act. A person acting as a licensed
- 12 cemetery authority under the Cemetery Care Act or Cemetery
- 13 Association Act prior to their repeal on March 1, 2012 must
- 14 comply with those Acts until the Comptroller Department takes
- action on the person's application for a cemetery authority
- license in accordance with this Act. The application for a
- 17 cemetery authority license under this Article must be submitted
- 18 to the Comptroller Department within 9 months after the
- 19 effective date of this Act. If the person fails to submit the
- 20 application within this period, then the person shall be
- 21 considered to be engaged in unlicensed practice and shall be
- 22 subject to discipline in accordance with Article 25 of this
- 23 Act.
- 24 (Source: P.A. 96-863, eff. 3-1-10.)

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

1 (225 ILCS 411/10-15)

2 (Section scheduled to be repealed on January 1, 2021)

Sec. 10-15. Persons not licensed under the Cemetery Care Act or the Cemetery Association Act. A cemetery manager, a customer service employee, or a person acting as a cemetery authority who was not required to obtain licensure prior to the effective date of this Act need not comply with the licensure requirement in this Article until the Comptroller Department takes action on the person's application for a license. The application for a cemetery authority license must be submitted to the <u>Comptroller</u> Department within 6 months after the effective date of this Act. For cemetery managers already working for a cemetery authority at the time of cemetery authority application for licensure, the application for a cemetery manager license must be submitted at the same time as the original application for licensure as a cemetery authority pursuant to this Section or Section 10-10, whichever the case may be. Any applicant for licensure as a cemetery manager of a cemetery authority that is already licensed under this Act or that has a pending application for licensure under this Act must submit his or her application to the Comptroller Department on or before his or her first day of work. The application for a customer service employee license must be submitted to the Comptroller Department within 10 days after the cemetery authority for which he or she works becomes licensed under this Act or on or before his or her first day of

- 1 work, whichever the case may be. If the person fails to submit
- the application within the required period, the person shall be
- 3 considered to be engaged in unlicensed practice and shall be
- 4 subject to discipline in accordance with Article 25 of this
- 5 Act.

- 6 (Source: P.A. 96-863, eff. 3-1-10.)
- 7 (225 ILCS 411/10-20)
- 8 (Section scheduled to be repealed on January 1, 2021)
- 9 Sec. 10-20. Application for original license or exemption.
- 10 (a) Applications for original licensure as a cemetery 11 authority, cemetery manager, or customer service employee 12 authorized by this Act, or application for exemption from licensure as a cemetery authority, shall be made to the 13 14 Comptroller Department on forms prescribed by the Comptroller 15 Department, which shall include the applicant's Social 16 Security number or FEIN number, or both, and shall be accompanied by the required fee as set by rule. Applications 17 18 for partial or full exemption from licensure as a cemetery authority shall be submitted to the Comptroller Department 19 20 within 12 months after the Comptroller Department adopts rules 21 under this Act. If the person fails to submit the application 22 for partial or full exemption within this period, the person shall be subject to discipline in accordance with Article 25 of 23 this Act. If a cemetery authority seeks to practice at more 24

than one location, it shall meet all licensure requirements at

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

- each location as required by this Act and by rule, including submission of an application and fee. A person licensed as a cemetery manager or customer service employee need not submit a Worker's Statement in accordance with Section 10-22 of this Act.
 - the application for licensure as a cemetery authority does not claim a full exemption or partial exemption, then the cemetery authority license application shall be accompanied by a fidelity bond, proof of self-insurance, or letter of credit in the amount required by rule. Such bond, self-insurance, or letter of credit shall run to the Comptroller Department for the benefit of the care funds held by such cemetery authority or by the trustee of the care funds of such cemetery authority. If care funds of a cemetery authority are held by any entity authorized to do a trust business under the Corporate Fiduciary Act or held by an investment company, then the Comptroller Department shall waive the requirement of a bond, self-insurance, or letter of credit as established by rule. If the Comptroller Department finds at any time that the bond, self-insurance or letter of credit is insecure or exhausted or otherwise doubtful, then an additional bond, form of self-insurance, or letter of credit in like amount to be approved by the Comptroller Department shall be filed by the cemetery authority applicant or licensee within 30 days after written demand is served upon the applicant or licensee by the Comptroller Department. In addition, if the

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

cemetery authority application does not claim a full exemption or partial exemption, then the license application shall be accompanied by proof of liability insurance, proof self-insurance, or a letter of credit in the amount required by rule. The procedure by which claims on the liability insurance, self-insurance, or letter of credit are made and paid shall be determined by rule. Any bond obtained pursuant to this subsection shall be issued by a bonding company authorized to do business in this State. Any letter of credit obtained pursuant to this subsection shall be issued by a financial institution authorized to do business in this State. Maintaining the bonds, self-insurance, or letters of credit required under this subsection is a continuing obligation for licensure. A bonding company may terminate a bond, a financial institution may terminate a letter of credit, or an insurance company may terminate liability insurance and avoid further liability by filing a 60-day notice of termination with the Comptroller Department and at the same time sending the same notice to the cemetery authority.

(c) After initial licensure, if any person comes to obtain at least 51% of the ownership over the licensed cemetery authority, then the cemetery authority shall have to apply for a new license and receive licensure in the required time as set by rule. The current license remains in effect until the Comptroller Department takes action on the application for a new license.

11

12

1.3

14

15

16

17

18

19

20

21

22

23

24

25

1	(d) All applications shall contain the information that, in
2	the judgment of the <u>Comptroller</u> Department , will enable the
3	<u>Comptroller</u> Department to pass on the qualifications of the
4	applicant for an exemption from licensure or for a license to
5	practice as a cemetery authority, cemetery manager, or customer

7 (Source: P.A. 96-863, eff. 3-1-10.)

service employee as set by rule.

8 (225 ILCS 411/10-21)

9 (Section scheduled to be repealed on January 1, 2021)

10 Sec. 10-21. Qualifications for licensure.

- (a) A cemetery authority shall apply for licensure on forms prescribed by the <u>Comptroller Department</u> and pay the required fee. An applicant is qualified for licensure as a cemetery authority if the applicant meets all of the following qualifications:
 - (1) The applicant is of good moral character and has not committed any act or offense in any jurisdiction that would constitute the basis for discipline under this Act. In determining good moral character, the <u>Comptroller Department</u> shall take into consideration the following:
 - (A) the applicant's record of compliance with the Code of Professional Conduct and Ethics, and whether the applicant has been found to have engaged in any unethical or dishonest practices in the cemetery business;

(B) whether the applicant has been adjudicated,
civilly or criminally, to have committed fraud or to
have violated any law of any state involving unfair
trade or business practices, has been convicted of a
misdemeanor of which fraud is an essential element or
which involves any aspect of the cemetery business, or
has been convicted of any felony;

- (C) whether the applicant has willfully violated any provision of this Act or a predecessor law or any regulations relating thereto;
- (D) whether the applicant has been permanently or temporarily suspended, enjoined, or barred by any court of competent jurisdiction in any state from engaging in or continuing any conduct or practice involving any aspect of the cemetery or funeral business; and
- (E) whether the applicant has ever had any license to practice any profession or occupation suspended, denied, fined, or otherwise acted against or disciplined by the applicable licensing authority.

If the applicant is a corporation, limited liability company, partnership, or other entity permitted by law, then each principal, owner, member, officer, and shareholder holding 25% or more of corporate stock is to be of good moral character. Good moral character is a continuing requirement of licensure.

2

3

4

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

- (2) The applicant provides evidence satisfactory to the <u>Comptroller</u> Department that the applicant has financial resources sufficient to comply with the maintenance and record-keeping provisions in Section 20-5 of this Act. Maintaining sufficient financial resources is a continuing requirement for licensure.
- (3) The applicant has not, within the preceding 10 years, been convicted of or entered a plea of quilty or nolo contendere to (i) a Class X felony or (ii) a felony, an essential element of which was fraud or dishonesty under the laws of this State, another state, the United States, foreign jurisdiction. If а the applicant is or corporation, limited liability company, partnership, other entity permitted by law, then each principal, owner, member, officer, and shareholder holding 25% or more of corporate stock has not, within the preceding 10 years, been convicted of or entered a plea of quilty or nolo contendere to (i) a Class X felony or (ii) a felony, an essential element of which was fraud or dishonesty under the laws of this State, another state, the United States, or a foreign jurisdiction.
- (4) The applicant submits his or her fingerprints in accordance with subsection (c) of this Section.
- (5) The applicant has complied with all other requirements of this Act and the rules adopted for the implementation of this Act.

- (b) The cemetery manager and customer service employees of a licensed cemetery authority shall apply for licensure as a cemetery manager or customer service employee on forms prescribed by the <u>Comptroller Department</u> and pay the required fee. A person is qualified for licensure as a cemetery manager or customer service employee if he or she meets all of the following requirements:
 - (1) Is at least 18 years of age.
 - (2) Is of good moral character. Good moral character is a continuing requirement of licensure. In determining good moral character, the <u>Comptroller Department</u> shall take into consideration the factors outlined in item (1) of subsection (a) of this Section.
 - (3) Submits proof of successful completion of a high school education or its equivalent as established by rule.
 - (4) Submits his or her fingerprints in accordance with subsection (c) of this Section.
 - (5) Has not committed a violation of this Act or any rules adopted under this Act that, in the opinion of the Comptroller Department, renders the applicant unqualified to be a cemetery manager.
 - (6) Successfully passes the examination authorized by the <u>Comptroller</u> Department for cemetery manager or customer service employee, whichever is applicable.
 - (7) Has not, within the preceding 10 years, been convicted of or entered a plea of guilty or nolo contendere

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

- to (i) a Class X felony or (ii) a felony, an essential element of which was fraud or dishonesty under the laws of this State, another state, the United States, or a foreign jurisdiction.
 - (8) Can be reasonably expected to treat consumers professionally, fairly, and ethically.
 - (9) Has complied with all other requirements of this Act and the rules adopted for implementation of this Act.
 - (c) Each applicant for a cemetery authority, cemetery manager, or customer service employee license shall have his or her fingerprints submitted to the Department of State Police in an electronic format that complies with the form and manner for requesting and furnishing criminal history record information that is prescribed by the Department of State Police. These fingerprints shall be checked against the Department of State Police and Federal Bureau of Investigation criminal history record databases. The Department of State Police shall charge applicants a fee for conducting the criminal history records check, which shall be deposited in the State Police Services Fund and shall not exceed the actual cost of the records check. The Department of State Police shall furnish, pursuant to positive identification, records of Illinois convictions to the Comptroller Department. The Comptroller Department may require applicants to pay a separate fingerprinting fee, either to the Comptroller Department or directly to a designated fingerprint vendor. The Comptroller Department, in its

discretion, may allow an applicant who does not have reasonable 1 2 access to a designated fingerprint vendor to provide his or her 3 fingerprints in an alternative manner. The Comptroller Department, in its discretion, may also use other procedures in 4 performing or obtaining criminal background 5 applicants. Instead of submitting his or her fingerprints, an 6 7 individual may submit proof that is satisfactory to the 8 Comptroller Department that an equivalent security clearance 9 has been conducted. If the applicant for a cemetery authority 10 license is а corporation, limited liability company, 11 partnership, or other entity permitted by law, then each 12 principal, owner, member, officer, and shareholder holding 25% or more of corporate stock shall have his or her fingerprints 13 submitted in accordance with this subsection (c). 14

- 15 (Source: P.A. 96-863, eff. 3-1-10.)
- 16 (225 ILCS 411/10-22)
- 17 (Section scheduled to be repealed on January 1, 2021)
- 18 Sec. 10-22. Worker's Statement.
- (a) (1) No cemetery worker shall perform work at the cemetery of a licensed cemetery authority without submitting a Worker's Statement on or before the first day the cemetery worker commences work at the cemetery. No licensed cemetery authority shall allow a cemetery worker to perform work at his or her cemetery without submitting a Worker's Statement on or before the first day the cemetery worker commences work at the

1	ceme	etery.	The	Worker's	S Statement	shall	be	on	forms	prescr	ibed
2	by	the	Compt	troller	Department	and	sha	11	set	forth	the
3	foli	lowind	a:								

- (i) The individual's full name, age, and residence address.
- (ii) The individual's work history for the 5 years immediately preceding the date of the execution of the statement, the place where the business or occupation was engaged in, and the names of employers, if any.
- (iii) That the individual has not had licensure as a cemetery authority, cemetery manager, or customer service employee denied, revoked, or suspended under this Act within the previous year.
- (iv) Any declaration of incompetence by a court of competent jurisdiction that has not been restored.
- (2) The cemetery authority shall retain a copy of the Worker's Statement and shall transmit a copy to the Comptroller Department. A cemetery authority, however, shall not transmit copies of Worker's Statements until the cemetery authority receives a license under this Act. The Comptroller Department shall issue a cemetery worker card or other record of acknowledgment to an individual who submits a Worker's Statement, but in no event shall the Comptroller Department impose a fee to comply with the requirements of this Section.
- (b) Each cemetery authority shall maintain a record of each

- 1 cemetery worker that is accessible to the <u>Comptroller</u>
- 2 Department. The record shall contain the following
- 3 information:

license.

10

13

14

15

16

17

18

19

20

- (1) A photograph taken within 10 days of the date that
 the cemetery worker commences work with the cemetery
 authority. The photograph shall be replaced with a current
 photograph no later than 4 calendar years after the date on
 which the cemetery worker commences work and every 4 years
 thereafter. The photo may consist of the worker's driver's
- 11 (2) The Worker's Statement specified in subsection (a)
 12 of this Section.
 - (3) All correspondence or documents relating to the character and integrity of the cemetery worker received by the cemetery authority from any former employer, cemetery association, government agency, or law enforcement agency.
 - (c) A cemetery authority may furnish a worker identification card to each cemetery worker. If the cemetery authority issues worker identification cards, then it shall confiscate the worker identification card of any worker whose employment or contract is terminated.
- 22 (Source: P.A. 96-863, eff. 3-1-10.)
- 23 (225 ILCS 411/10-23)
- 24 (Section scheduled to be repealed on January 1, 2021)
- Sec. 10-23. Code of Professional Conduct and Ethics. The

- 1 <u>Comptroller</u> Department shall adopt a Code of Professional
- 2 Conduct and Ethics by rule. Cemetery authorities, cemetery
- 3 managers, and customer service employees shall abide by the
- 4 Code of Professional Conduct and Ethics.
- 5 (Source: P.A. 96-863, eff. 3-1-10.)
- 6 (225 ILCS 411/10-25)

examination.

- 7 (Section scheduled to be repealed on January 1, 2021)
- 8 Sec. 10-25. Examination; failure or refusal to take the
- 10 (a) The Comptroller Department shall authorize
- 11 examinations of cemetery manager and customer service employee
- 12 applicants at such times and places as it may determine. The
- examinations shall fairly test an applicant's qualifications
- 14 to practice as cemetery manager or customer service employee,
- 15 whatever the case may be, and knowledge of the theory and
- 16 practice of cemetery operation and management or cemetery
- 17 customer service, whichever is applicable. The examination
- 18 shall further test the extent to which the applicant
- 19 understands and appreciates that the final disposal of a
- 20 deceased human body should be attended with appropriate
- observance and understanding, having due regard and respect for
- the reverent care of the human body and for those bereaved and
- for the overall spiritual dignity of an individual.
- 24 (a-5) The examinations for cemetery manager and customer
- 25 service employee shall be appropriate for cemetery

- 1 professionals and shall not cover mortuary science.
 - (a-10) The examinations for cemetery manager and customer service employee applicants shall be tiered, as determined by rule, to account for the different amount of knowledge needed by such applicants depending on their job duties and the number of interments, inurnments, and entombments per year at the cemetery at which they work.
 - (b) Applicants for examinations shall pay, either to the Comptroller Department or to the designated testing service, a fee covering the cost of providing the examination. Failure to appear for the examination on the scheduled date at the time and place specified after the application for examination has been received and acknowledged by the Comptroller Department or the designated testing service shall result in forfeiture of the examination fee.
 - (c) If the applicant neglects, fails, or refuses to take an examination or fails to pass an examination for a license under this Act within one year after filing an application, then the application shall be denied. However, the applicant may thereafter submit a new application accompanied by the required fee. The applicant shall meet the requirements in force at the time of making the new application.
 - (d) The <u>Comptroller</u> Department may employ consultants for the purpose of preparing and conducting examinations.
 - (e) The <u>Comptroller</u> Department shall have the authority to adopt or recognize, in part or in whole, examinations prepared,

- 1 administered, or graded by other organizations in the cemetery
- 2 industry that are determined appropriate to measure the
- 3 qualifications of an applicant for licensure.
- 4 (Source: P.A. 96-863, eff. 3-1-10.)
- 5 (225 ILCS 411/10-30)
- 6 (Section scheduled to be repealed on January 1, 2021)
- 7 Sec. 10-30. Continuing education. The <u>Comptroller</u>

Department shall adopt rules for continuing education of

- 9 cemetery managers and customer service employees. The
- 10 continuing education requirements for cemetery managers and
- 11 customer service employees shall be tiered, as determined by
- 12 rule, to account for the different amount of knowledge needed
- by such applicants depending on their job duties and the number
- of interments, inurnments, and entombments per year at the
- cemetery at which they work. The <u>Comptroller</u> Department shall
- strive to keep the costs of any continuing education program
- imposed on a cemetery authority minimal. The requirements of
- this Section apply to any person seeking renewal or restoration
- 19 under Section 10-40 of this Act.
- 20 (Source: P.A. 96-863, eff. 3-1-10.)
- 21 (225 ILCS 411/10-45)
- 22 (Section scheduled to be repealed on January 1, 2021)
- Sec. 10-45. Transfer or sale, preservation of license,
- 24 liability for shortage.

- (a) In the case of a sale of any cemetery or any part thereof or of any related personal property by a cemetery authority to a purchaser or pursuant to foreclosure proceedings, except the sale of burial rights, services, or merchandise to a person for his or her personal or family burial or interment, the purchaser is liable for any shortages existing before or after the sale in the care funds required to be maintained in a trust pursuant to this Act and shall honor all instruments issued under Article 15 of this Act for that cemetery. Any shortages existing in the care funds constitute a prior lien in favor of the trust for the total value of the shortages and notice of such lien shall be provided in all sales instruments.
- (b) In the event of a sale or transfer of all or substantially all of the assets of the cemetery authority, the sale or transfer of the controlling interest of the corporate stock of the cemetery authority, if the cemetery authority is a corporation, or the sale or transfer of the controlling interest of the partnership, if the cemetery authority is a partnership, or the sale or transfer of the controlling membership, if the cemetery authority is a limited liability company, the cemetery authority shall, at least 30 days prior to the sale or transfer, notify the Comptroller Department, in writing, of the pending date of sale or transfer so as to permit the Comptroller Department to audit the books and records of the cemetery authority. The audit must be commenced

within 10 business days of the receipt of the notification and completed within the 30-day notification period unless the Comptroller Department notifies the cemetery authority during that period that there is a basis for determining a deficiency that will require additional time to finalize. The sale or transfer may not be completed by the cemetery authority unless and until:

- (1) the <u>Comptroller</u> Department has completed the audit of the cemetery authority's books and records;
- (2) any delinquency existing in the care funds has been paid by the cemetery authority or arrangements satisfactory to the <u>Comptroller Department</u> have been made by the cemetery authority on the sale or transfer for the payment of any delinquency; and
- (3) the <u>Comptroller Department</u> issues a new cemetery authority license upon application of the newly controlled corporation or partnership, which license must be applied for at least 30 days prior to the anticipated date of the sale or transfer, subject to the payment of any delinquencies, if any, as stated in item (2) of this subsection (b).
- (c) In the event of a sale or transfer of any cemetery land, including any portion of cemetery land in which no human remains have been interred, a licensee shall, at least 45 days prior to the sale or transfer, notify the <u>Comptroller Department</u>, in writing, of the pending sale or transfer. With

- 1 the notification, the cemetery authority shall 2 information to the Comptroller Department, which may include a 3 copy of a portion of the cemetery map showing the land to be sold or transferred, to enable the Comptroller Department to 4 5 determine whether any human remains are interred, inurned, or 6 entombed within the land to be sold or transferred and whether consumers have rights of interment, inurnment, or entombment 7 within the land to be sold or transferred. 8
- 9 (d) For purposes of this Section, a person who acquires the 10 cemetery through a real estate foreclosure shall be subject to 11 the provisions of this Section pertaining to the purchaser, 12 including licensure.
- 13 (Source: P.A. 96-863, eff. 3-1-10.)
- 14 (225 ILCS 411/10-50)
- 15 (Section scheduled to be repealed on January 1, 2021)
- 16 Sec. 10-50. Dissolution. Where any licensed cemetery authority or any trustee thereof has accepted care funds within 17 the meaning of this Act, and dissolution is sought by such 18 cemetery authority in any manner, by resolution of such 19 20 cemetery authority, or the trustees thereof, notice shall be 21 given to the Comptroller Department of such intention to 22 dissolve and proper disposition shall be made of the care funds so held for the general benefit of such lot owners by or for 23 the benefit of such cemetery authority, as provided by law, or 24 25 in accordance with the trust provisions of any gift, grant,

contribution, payment, legacy, or pursuant to any contract 1 2 whereby such funds were created. The Comptroller Department, 3 represented by the Attorney General, may apply to the circuit court for the appointment of a receiver, trustee, successor in 4 5 trust, or for directions of such court as to the proper 6 disposition to be made of such care funds, to the end that the uses and purposes for which such trust or care funds were 7 created may be accomplished, and for proper continued operation 8 9 of the cemetery.

- 10 (Source: P.A. 96-863, eff. 3-1-10.)
- 11 (225 ILCS 411/10-55)
- 12 (Section scheduled to be repealed on January 1, 2021)
- 13 Sec. 10-55. Fees.

19

20

- (a) Except as provided in subsection (b) of this Section,
 the fees for the administration and enforcement of this Act,
 including, but not limited to, original licensure, renewal, and
 restoration fees, shall be set by the <u>Comptroller Department</u> by
 rule. The fees shall be reasonable and shall not be refundable.
 - (b) Applicants for examination shall be required to pay, either to the <u>Comptroller Department</u> or the designated testing service, a fee covering the cost of providing the examination.
- (c) All fees and other moneys collected under this Act shall be deposited in the Cemetery Oversight Licensing and Disciplinary Fund.
- 25 (Source: P.A. 96-863, eff. 3-1-10.)

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

20

21

22

23

24

25

1 (225 ILCS 411/10-60)

2 (Section scheduled to be repealed on January 1, 2021)

Sec. 10-60. Returned checks; fines. Any person who delivers a check or other payment to the Comptroller Department that is returned to the **Comptroller** Department unpaid by the financial institution upon which it is drawn shall pay to the Comptroller Department, in addition to the amount already owed to the Comptroller Department, a fine of \$50. The fines imposed by this Section are in addition to any other discipline provided under this Act for unlicensed practice or practice on a non-renewed license. The Comptroller Department shall notify the person that payment of fees and fines shall be paid to the Comptroller Department by certified check or money order within 30 calendar days of the notification. If, after the expiration of 30 days from the date of the notification, the person has failed to submit the necessary remittance, the Comptroller Department shall automatically terminate the license or deny the application, without hearing.

If, after termination or denial, the person seeks a license, then he or she shall apply to the <u>Comptroller</u> Department for restoration or issuance of the license and pay all fees and fines due to the <u>Comptroller</u> Department. The <u>Comptroller</u> Department may establish a fee for the processing of an application for restoration of a license to pay all expenses of processing this application. The <u>Comptroller</u>

- 1 Secretary may waive the fines due under this Section in
- 2 individual cases where the Comptroller Secretary finds that the
- 3 fines would be unreasonable or unnecessarily burdensome.
- 4 (Source: P.A. 96-863, eff. 3-1-10.)
- 5 (225 ILCS 411/15-15)
- 6 (Section scheduled to be repealed on January 1, 2021)
- 7 Sec. 15-15. Care funds; deposits; investments.
- 8 (a) Whenever a cemetery authority accepts care funds,
 9 either in connection with the sale or giving away at an imputed
 10 value of an interment right, entombment right, or inurnment
 11 right, or in pursuance of a contract, or whenever, as a
- 12 condition precedent to the purchase or acceptance of an
- interment right, entombment right, or inurnment right, such
- cemetery authority shall establish a care fund or deposit the
- funds in an already existing care fund.
- 16 (b) The cemetery authority shall execute and deliver to the
- 17 person from whom it received the care funds an instrument in
- 18 writing that shall specifically state: (i) the nature and
- 19 extent of the care to be furnished and (ii) that such care
- 20 shall be furnished only in so far as net income derived from
- 21 the amount deposited in trust will permit (the income from the
- 22 amount so deposited, less necessary expenditures of
- 23 administering the trust, shall be deemed the net income).
- 24 (c) The setting-aside and deposit of care funds shall be
- 25 made by such cemetery authority no later than 30 days after the

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

close of the month in which the cemetery authority gave away for an imputed value or received the final payment on the purchase price of interment rights, entombment rights, or inurnment rights, or received the final payment for the general or special care of a lot, grave, crypt, or niche or of a family mausoleum, memorial, marker, or monument, and such amounts shall be held by the trustee of the care funds of such cemetery authority in trust and in perpetuity for the specific purposes stated in the written instrument described in subsection (b). For all care funds received by a cemetery authority, except for care funds received by a cemetery authority pursuant to a specific gift, grant, contribution, payment, legacy, contract that are subject to investment restrictions more restrictive than the investment provisions set forth in this Act, and except for care funds otherwise subject to a trust agreement executed by a person or persons responsible for transferring the specific gift, grant, contribution, payment, or legacy to the cemetery authority that contains investment restrictions more restrictive than the investment provisions set forth in this Act, the cemetery authority may, without the necessity of having to obtain prior approval from any court in this State, designate a new trustee in accordance with this Act and invest the care funds in accordance with this Section, notwithstanding any contrary limitation contained in the trust agreement.

(d) Any cemetery authority engaged in selling or giving

- away at an imputed value interment rights, entombment rights, or inurnment rights, in conjunction with the selling or giving away at an imputed value any other merchandise or services not covered by this Act, shall be prohibited from increasing the sales price or imputed value of those items not requiring a care fund deposit under this Act with the purpose of allocating a lesser sales price or imputed value to items that require a care fund deposit.
- (e) If any sale that requires a deposit to a cemetery authority's care fund is made by a cemetery authority on an installment basis, and the installment contract is factored, discounted, or sold to a third party, then the cemetery authority shall deposit the amount due to the care fund within 30 days after the close of the month in which the installment contract was factored, discounted, or sold. If, subsequent to such deposit, the purchaser defaults on the contract such that no care fund deposit on that contract would have been required, then the cemetery authority may apply the amount deposited as a credit against future required deposits.
- (f) The trust authorized by this Section shall be a single purpose trust fund. In the event of the cemetery authority's bankruptcy, insolvency, or assignment for the benefit of creditors, or an adverse judgment, the trust funds shall not be available to any creditor as assets of the cemetery authority or to pay any expenses of any bankruptcy or similar proceeding, but shall be retained intact to provide for the future

- 1 maintenance of the cemetery. Except in an action by the
- 2 Comptroller Department to revoke a license issued pursuant to
- 3 this Act and for creation of a receivership as provided in this
- 4 Act, the trust shall not be subject to judgment, execution,
- 5 garnishment, attachment, or other seizure by process in
- 6 bankruptcy or otherwise, nor to sale, pledge, mortgage, or
- 7 other alienation, and shall not be assignable except as
- 8 approved by the Comptroller Department.
- 9 (Source: P.A. 96-863, eff. 3-1-10.)
- 10 (225 ILCS 411/15-40)
- 11 (Section scheduled to be repealed on January 1, 2021)
- 12 Sec. 15-40. Trust examinations and audits.
- 13 (a) The Comptroller Department shall examine at least
- annually every licensee who holds \$250,000 or more in its care
- 15 funds. For that purpose, the <u>Comptroller</u> Department shall have
- 16 free access to the office and places of business and to such
- 17 records of all licensees and of all trustees of the care funds
- 18 of all licensees as shall relate to the acceptance, use, and
- 19 investment of care funds. The Comptroller Department may
- 20 require the attendance of and examine under oath all persons
- 21 whose testimony may be required relative to such business. In
- 22 such cases the Comptroller Department, or any qualified
- 23 representative of the Comptroller Department whom the
- 24 Comptroller Department may designate, may administer oaths to
- 25 all such persons called as witnesses, and the Comptroller

- 1 Department, or any such qualified representative of the
- 2 Comptroller Department, may conduct such examinations. The
- 3 cost of an initial examination shall be determined by rule.
- 4 (b) The Comptroller Department may order additional audits
- 5 or examinations as it may deem necessary or advisable to ensure
- 6 the safety and stability of the trust funds and to ensure
- 7 compliance with this Act. These additional audits or
- 8 examinations shall only be made after good cause is established
- 9 by the <u>Comptroller</u> Department in the written order. The grounds
- 10 for ordering these additional audits or examinations may
- include, but shall not be limited to:
- 12 (1) material and unverified changes or fluctuations in
- 13 trust balances:
- 14 (2) the licensee changing trustees more than twice in
- 15 any 12-month period;
- 16 (3) any withdrawals or attempted withdrawals from the
- 17 trusts in violation of this Act; or
- 18 (4) failure to maintain or produce documentation
- 19 required by this Act.
- 20 (Source: P.A. 96-863, eff. 3-1-10.)
- 21 (225 ILCS 411/20-5)
- 22 (Section scheduled to be repealed on January 1, 2021)
- Sec. 20-5. Maintenance and records.
- 24 (a) A cemetery authority shall provide reasonable
- 25 maintenance of the cemetery property and of all lots, graves,

- 2 size of the cemetery, topographic limitations, and contractual
- 3 commitments with consumers. Subject to the provisions of this
- 4 subsection (a), reasonable maintenance includes:
 - (1) the laying of seed, sod, or other suitable ground cover as soon as practical following an interment given the weather conditions, climate, and season and the interment's proximity to ongoing burial activity;
 - (2) the cutting of lawn throughout the cemetery at reasonable intervals to prevent an overgrowth of grass and weeds given the weather conditions, climate, and season;
 - (3) the trimming of shrubs to prevent excessive overgrowth;
 - (4) the trimming of trees to remove dead limbs;
 - (5) keeping in repair the drains, water lines, roads, buildings, fences, and other structures; and
 - (6) keeping the cemetery premises free of trash and debris.

Reasonable maintenance by the cemetery authority shall not preclude the exercise of lawful rights by the owner of an interment, inurnment, or entombment right, or by the decedent's immediate family or other heirs, in accordance with reasonable rules and regulations of the cemetery or other agreement of the cemetery authority.

In the case of a cemetery dedicated as a nature preserve under the Illinois Natural Areas Preservation Act, reasonable

maintenance by the cemetery authority shall be in accordance with the rules and master plan governing the dedicated nature preserve.

The <u>Comptroller</u> Department shall adopt rules to provide greater detail as to what constitutes the reasonable maintenance required under this Section. The rules shall differentiate between cemeteries based on, among other things, the size and financial strength of the cemeteries. The rules shall also provide a reasonable opportunity for a cemetery authority accused of violating the provisions of this Section to cure any such violation in a timely manner given the weather conditions, climate, and season before the <u>Comptroller Department</u> initiates formal proceedings.

(b) A cemetery authority, before commencing cemetery operations or within 6 months after the effective date of this Act, shall cause an overall map of its cemetery property, delineating all lots or plots, blocks, sections, avenues, walks, alleys, and paths and their respective designations, to be filed at its on-site office, or if it does not maintain an on-site office, at its principal place of business. A cemetery manager's certificate acknowledging, accepting, and adopting the map shall also be included with the map. The Comptroller Department may order that the cemetery authority obtain a cemetery plat and that it be filed at its on-site office, or if it does not maintain an on-site office, at its principal place of business only in the following circumstances:

- (1) the cemetery authority is expanding or altering the cemetery grounds; or
- (2) a human body that should have been interred, entombed, or inurned at the cemetery is missing, displaced, or dismembered and the cemetery map contains serious discrepancies.

In exercising this discretion, the <u>Comptroller Department</u> shall consider whether the cemetery authority would experience an undue hardship as a result of obtaining the plat. The cemetery plat, as with all plats prepared under this Act, shall comply with the Illinois Professional Land Surveyor Act of 1989 and shall delineate, describe, and set forth all lots or plots, blocks, sections, avenues, walks, alleys, and paths and their respective designations. A cemetery manager's certificate acknowledging, accepting, and adopting the plat shall also be included with the plat.

- (b-5) A cemetery authority shall maintain an index that associates the identity of deceased persons interred, entombed, or inurned after the effective date of this Act with their respective place of interment, entombment, or inurnment.
- (c) The cemetery authority shall open the cemetery map or plat to public inspection. The cemetery authority shall make available a copy of the overall cemetery map or plat upon written request and shall, if practical, provide a copy of a segment of the cemetery plat where interment rights are located upon the payment of reasonable photocopy fees. Any unsold lots,

- plots, or parts thereof, in which there are not human remains, may be resurveyed and altered in shape or size and properly designated on the cemetery map or plat. However, sold lots, plots, or parts thereof in which there are human remains may not be renumbered or renamed. Nothing contained in this subsection, however, shall prevent the cemetery authority from enlarging an interment right by selling to its owner the excess space next to the interment right and permitting interments therein, provided reasonable access to the interment right and to adjoining interment rights is not thereby eliminated.
- (d) A cemetery authority shall keep a record of every interment, entombment, and inurnment completed after the effective date of this Act. The record shall include the deceased's name, age, date of burial, and parcel identification number identifying where the human remains are interred, entombed, or inurned. The record shall also include the unique personal identifier as may be further defined by rule, which is the parcel identification number in addition to the term of burial in years; the numbered level or depth in the grave, plot, crypt, or niche; and the year of death.
- (e) (Blank).
 - (f) A cemetery authority shall make available for inspection and, upon reasonable request and the payment of a reasonable copying fee, provide a copy of its rules and regulations. A cemetery authority shall make available for viewing and provide a copy of its current prices of interment,

- 1 inurnment, or entombment rights.
- 2 (g) A cemetery authority shall provide access to the
- 3 cemetery under the cemetery authority's reasonable rules and
- 4 regulations.
- 5 (h) A cemetery authority shall be responsible for the
- 6 proper opening and closing of all graves, crypts, or niches for
- 7 human remains in any cemetery property it owns.
- 8 (i) Any corporate or other business organization trustee of
- 9 the care funds of every licensed cemetery authority shall be
- 10 located in or a resident of this State. The licensed cemetery
- 11 authority and the trustee of care funds shall keep in this
- 12 State and use in its business such books, accounts, and records
- as will enable the Comptroller Department to determine whether
- 14 such licensee or trustee is complying with the provisions of
- this Act and with the rules, regulations, and directions made
- 16 by the Comptroller Department under this Act. The licensed
- 17 cemetery authority shall keep the books, accounts, and records
- 18 in electronic or written format at the location identified in
- 19 the license issued by the Comptroller Department or as
- 20 otherwise agreed by the Comptroller Department in writing. The
- 21 books, accounts, and records shall be accessible for review
- 22 upon demand of the Comptroller Department.
- 23 (Source: P.A. 96-863, eff. 3-1-10.)
- 24 (225 ILCS 411/20-6)
- 25 (Section scheduled to be repealed on January 1, 2021)

- 1 Sec. 20-6. Cemetery Oversight Database.
 - (a) Within 10 business days after an interment, entombment, or inurnment of human remains, the cemetery manager shall cause a record of the interment, entombment, or inurnment to be entered into the Cemetery Oversight Database. The requirement of this subsection (a) also applies in any instance in which human remains are relocated.
 - (b) Within 9 months after the effective date of this Act, the <u>Comptroller Department</u> shall certify a database as the Cemetery Oversight Database. Upon certifying the database, the Comptroller Department shall:
 - (1) provide reasonable notice to cemetery authorities identifying the database; and
 - (2) immediately upon certification, require each cemetery authority to use the Cemetery Oversight Database as a means of complying with subsection (a).
 - (c) In certifying the Cemetery Oversight Database, the Comptroller Department shall ensure that the database:
 - (1) provides real-time access through an Internet connection or, if real-time access through an Internet connection becomes unavailable due to technical problems with the Cemetery Oversight Database incurred by the database provider or if obtaining use of an Internet connection would be an undue hardship on the cemetery authority, through alternative mechanisms, including, but not limited to, telephone;

(2) is accessible to the $\underline{Comptroller}$ $\underline{Department}$ and to
cemetery managers in order to ensure compliance with this
Act and in order to provide any other information that the
Comptroller Department deems necessary:

- (3) requires cemetery authorities to input whatever information required by the Comptroller Department;
- (4) maintains a real-time copy of the required reporting information that is available to the <u>Comptroller</u> Department at all times and is the property of the <u>Comptroller Department</u>; and
- (5) contains safeguards to ensure that all information contained in the Cemetery Oversight Database is secure.
- (d) A cemetery authority may rely on the information contained in the Cemetery Oversight Database as accurate and is not subject to any administrative penalty or liability as a result of relying on inaccurate information contained in the database.
- (e) The Cemetery Oversight Database provider shall indemnify cemetery authorities against all claims and actions arising from illegal, willful, or wanton acts on the part of the Database provider. The Cemetery Oversight Database provider shall at all times maintain an electronic backup copy of the information it receives pursuant to subsection (a).
- 24 (Source: P.A. 96-863, eff. 3-1-10.)

1 (Section scheduled to be repealed on January 1, 2021)

Sec. 20-20. Display of license. Every cemetery authority, cemetery manager, and customer service employee license issued by the <u>Comptroller Department</u> shall state the number of the license and the address at which the business is to be conducted. Such license shall be kept conspicuously posted in the place of business of the licensee and shall not be transferable or assignable. Nothing in this Act shall prevent an individual from acting as a licensed cemetery manager or customer service employee for more than one cemetery. A cemetery manager or customer service employee who works at more than one cemetery shall display an original version of his or her license at each location for which the individual serves as a cemetery manager or customer service employee.

15 (Source: P.A. 96-863, eff. 3-1-10.)

16 (225 ILCS 411/20-25)

(Section scheduled to be repealed on January 1, 2021)

Sec. 20-25. Annual report. Each licensed cemetery authority shall annually, on or before April 15, file a report with the <u>Comptroller Department</u> giving such information as the <u>Comptroller Department</u> may reasonably require concerning the business and operations during the preceding calendar year as provided for by rule. The report must be received by the <u>Comptroller Department</u> on or before April 15, unless such date is extended for reasonable cause up to 90 days by the

- 1 <u>Comptroller</u> Department. The report shall be made under oath and
- 2 in a form prescribed by the Comptroller Department. The
- 3 <u>Comptroller</u> Department may fine each licensee an amount as
- 4 determine by rule for each day beyond April 15 the report is
- 5 filed.
- 6 (Source: P.A. 96-863, eff. 3-1-10.)
- 7 (225 ILCS 411/20-30)
- 8 (Section scheduled to be repealed on January 1, 2021)
- 9 Sec. 20-30. Signage. The Comptroller Department shall
- 10 create, and each cemetery authority shall conspicuously post
- 11 signs in English and Spanish in each cemetery office that
- 12 contain the Comptroller's Department's consumer hotline
- 13 number, information on how to file a complaint, and whatever
- 14 other information that the Comptroller Department deems
- 15 appropriate.
- 16 (Source: P.A. 96-863, eff. 3-1-10.)
- 17 (225 ILCS 411/22-1)
- 18 (Section scheduled to be repealed on January 1, 2021)
- 19 Sec. 22-1. Cemetery association requirements. The
- 20 requirements of this Article apply to those entities formed as
- 21 and acting as cemetery associations that act as a cemetery and
- are otherwise exempt from this Act pursuant to Section 5-20 of
- 23 this Act. A cemetery association offering or providing services
- as a cemetery that is exempt pursuant to Section 5-20 of this

- 1 Act shall remain subject to the provisions of this Article and
- 2 its requirements, mandates, and discipline in accordance with
- 3 the provisions of this Act. Any cemetery association not exempt
- 4 in accordance with Section 5-20 of this Act shall obtain a
- 5 license from the Comptroller Department in accordance with the
- 6 provisions of this Act and shall remain subject to all
- 7 provisions of this Act.
- 8 (Source: P.A. 96-863, eff. 3-1-10.)
- 9 (225 ILCS 411/22-3)

- 10 (Section scheduled to be repealed on January 1, 2021)
- 11 Sec. 22-3. Certificate of organization. Any person who has 12 received a certificate of organization from the Secretary of State must record the certificate of organization with the 1.3 14 recorder's office of the county in which the cemetery is 15 situated, and when so recorded, the association shall be deemed 16 fully organized as a body corporate under the name adopted and in its corporate name may sue and be sued. Whenever two-thirds 17 18 the trustees of the cemetery association approve a 19 resolution to change the name of the cemetery association, a copy of such resolution and approval thereof duly certified by 20 21 the President and Secretary of the association shall be filed 22 with the Comptroller Department and upon approval thereof shall be filed in the Office of the Secretary of State. Whenever 23 24 two-thirds of the trustees of a cemetery association approve a

resolution to dissolve the association, a copy of

resolution and approval of the trustees of the cemetery 1 association duly certified by the President and Secretary shall 2 3 be submitted to the Comptroller Department, and if approved by the Comptroller Department, a copy of such resolution and 5 approval of the Comptroller Department shall be duly filed by the Comptroller Department in the Office of the Secretary of 6 7 State. If the association has care funds as defined in this 8 Comptroller Department shall not approve Act, the 9 dissolution any cemetery association unless proper of 10 disposition has been made of such care funds, as provided by 11 law, and in accordance with this Act. Upon the filing of the 12 resolution of either change of name or dissolution of such cemetery association in the Office of the Secretary of State, 13 14 such change of name or dissolution of such cemetery association shall be complete. The Comptroller Department shall so notify 15 16 the trustees of such cemetery association. Thereupon the 17 trustees shall cause a copy of such resolution of either change of name or dissolution to be recorded in the recorder's office 18 19 of the county where the cemetery is situated.

20 (Source: P.A. 96-863, eff. 3-1-10.)

- 21 (225 ILCS 411/22-4)
- 22 (Section scheduled to be repealed on January 1, 2021)
- Sec. 22-4. Cemetery association composition; board of trustees. A cemetery association meeting the requirements set forth in Section 22-3 of this Act shall proceed to elect from

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

their own number a board of trustees for the association. The board shall consist of not less than 6 and not more than 10 members. The trustees, once elected, shall immediately organize by electing from their own membership a president, vice president, and treasurer, and shall also elect a secretary, who may or may not be a member of the board of trustees. The officers shall hold their respective offices for and during the period of one year, and until their successors are duly elected and qualified. Trustees, once elected, shall divide themselves by lot into 2 classes, the first of which shall hold their offices for a period of 3 years, and the second of which shall hold their offices for a period of 6 years. Thereafter the term of office of the trustees shall be 6 years. Upon the expiration of the term of office of any of the trustees, or the resignation or death or removal from the State of Illinois of any trustees, or their removal from office as provided in this Act, the remaining trustees shall fill the vacancy by electing a person residing in the county where the cemetery is located for a new 6-year term or, if no one can be nominated, the President of the cemetery association shall notify the Comptroller Department of such vacancy or vacancies in writing. Thereafter the Comptroller Department shall fill the vacancy or vacancies by appointing a suitable person or as trustees. In making such appointments, the Comptroller Department shall exercise its power such that at least two-thirds of the trustees shall be selected from

- 1 suitable persons residing within 15 miles of the cemetery, or
- 2 some part thereof, and the other appointees may be suitable
- 3 persons interested in said cemetery association through family
- 4 interments or otherwise who are citizens of the State of
- 5 Illinois.
- 6 (Source: P.A. 96-863, eff. 3-1-10.)
- 7 (225 ILCS 411/22-10)
- 8 (Section scheduled to be repealed on January 1, 2021)
- 9 Sec. 22-10. Annual reports. The board of trustees for any 10 cemetery association that is exempt in accordance with the 11 provisions of this Act and subject to the provisions of this 12 Article shall annually prepare and file with the Comptroller Department the report required to be filed by a licensee under 1.3 14 Section 20-25. The Comptroller Department shall examine such 15 report to determine whether the association has fully complied 16 with the requirements of this Act. If a cemetery association fails to submit an annual report to the Comptroller Department 17 within the time specified in Section 20-25, the Comptroller 18 19 Department shall impose upon the cemetery association a fine as 20 provided for by rule for each and every day the cemetery 21 licensee remains delinquent in submitting the report. Any fine 22 established pursuant to this Section shall be paid within 60 days after the effective date of the order imposing the fine 23 24 unless such time is extended, the fine is reduced, or the fine 25 is otherwise waived. The order shall constitute a judgment and

- 1 may be filed and execution had thereon in the same manner as
- 2 any judgment from any court of record.
- 3 (Source: P.A. 96-863, eff. 3-1-10.)
- 4 (225 ILCS 411/22-11)
- 5 (Section scheduled to be repealed on January 1, 2021)
- 6 Sec. 22-11. Fees; fines. Except as otherwise provided in
- 7 this Act, the fees for the administration and enforcement of
- 8 this Article shall be set by rule of the Comptroller
- 9 Department. The fees shall be nonrefundable.
- 10 (Source: P.A. 96-863, eff. 3-1-10.)
- 11 (225 ILCS 411/22-12)
- 12 (Section scheduled to be repealed on January 1, 2021)
- Sec. 22-12. Deposit of fees and fines. All of the fees,
- 14 fines, or other moneys collected by the Comptroller Department
- 15 from cemetery associations under this Article shall be
- 16 deposited into the Cemetery Oversight Licensing and
- 17 Disciplinary Fund.
- 18 (Source: P.A. 96-863, eff. 3-1-10.)
- 19 (225 ILCS 411/22-13)
- 20 (Section scheduled to be repealed on January 1, 2021)
- 21 Sec. 22-13. Injunctive relief.
- 22 (a) If any cemetery association otherwise exempted under
- 23 the provisions of this Act violates any of the provisions of

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

this Article, the Comptroller Department, any interested party, any person injured thereby, the Attorney General of the State of Illinois, or the State's Attorney in the county in which the offense occurs may petition to the circuit court of the county in which the violation or some part thereof occurred or of the county where the association has its principal place of business for an order enjoining the violation or for an order enforcing compliance with this Act. Upon the filing of a verified petition in court, the court may issue a temporary notice restraining order, without or bond, and mav preliminarily and permanently enjoin the violation. If it is established that the person has violated or is violating the injunction, the court may punish the offender for contempt of court. Proceedings under this Section shall be in addition to, and not in lieu of, all other remedies and penalties provided by this Article.

- (b) For misconduct in office any trustee of a cemetery association may be removed from office by a court of competent jurisdiction. Any trustee of an association who converts any funds of an association to his or her own use or to a use other than that intended shall be guilty of embezzlement as provided by State law.
- (c) All cemetery associations shall remain subject to the duties, obligations, and requirements of this Act unless otherwise exempted by this Act. Those cemetery associations exempted under this Act shall comply with the provisions of

HB0184

- 1 this Article.
- 2 (Source: P.A. 96-863, eff. 3-1-10.)
- 3 (225 ILCS 411/22-21)
- 4 (Section scheduled to be repealed on January 1, 2021)
- 5 Sec. 22-21. Administrative rules. The <u>Comptroller</u>
- 6 Department shall have authority to adopt and implement
- 7 administrative rules relating to all Sections under this
- 8 Article. The rules may include, but shall not be limited to,
- 9 rules in those areas relating to forms, fees, requirements,
- 10 notices, discipline, and any other rule necessary to properly
- implement the intent of this Article.
- 12 (Source: P.A. 96-863, eff. 3-1-10.)
- 13 (225 ILCS 411/25-1)
- 14 (Section scheduled to be repealed on January 1, 2021)
- Sec. 25-1. Denial of license or exemption from licensure.
- 16 If the Comptroller Department determines that an application
- 17 for licensure or exemption from licensure should be denied
- 18 pursuant to Section 25-10, then the applicant shall be sent a
- 19 notice of intent to deny license or exemption from licensure
- and the applicant shall be given the opportunity to request,
- 21 within 20 days of the notice, a hearing on the denial. If the
- 22 applicant requests a hearing, then the Comptroller Secretary
- shall schedule a hearing within 30 days after the request for a
- 24 hearing, unless otherwise agreed to by the parties. The

- 1 <u>Comptroller</u> Secretary shall have the authority to appoint an
- 2 attorney duly licensed to practice law in the State of Illinois
- 3 to serve as the hearing officer. The hearing officer shall have
- 4 full authority to conduct the hearing. The hearing shall be
- 5 held at the time and place designated by the Comptroller
- 6 Secretary. The Comptroller Secretary shall have the authority
- 7 to prescribe rules for the administration of this Section.
- 8 (Source: P.A. 96-863, eff. 3-1-10.)
- 9 (225 ILCS 411/25-3)
- 10 (Section scheduled to be repealed on January 1, 2021)
- 11 Sec. 25-3. Exemption, investigation, mediation. All
- 12 cemetery authorities maintaining a partial exemption must
- 13 submit to the following investigation and mediation procedure
- 14 by the Comptroller Department in the event of a consumer
- 15 complaint:
- 16 (a) Complaints to cemetery:
- 17 (1) the cemetery authority shall make every effort to
- 18 first resolve a consumer complaint; and
- 19 (2) if the complaint is not resolved, then the cemetery
- authority shall advise the consumer of his or her right to
- 21 seek investigation and mediation by the Comptroller
- 22 Department.
- 23 (b) Complaints to the Comptroller Department:
- 24 (1) if the <u>Comptroller</u> Department receives a
- 25 complaint, the <u>Comptroller</u> Department shall make an

initial determination as to whether the complaint has a reasonable basis and pertains to this Act;

- (2) if the <u>Comptroller</u> Department determines that the complaint has a reasonable basis and pertains to this Act, it shall inform the cemetery authority of the complaint and give it 30 days to tender a response;
- (3) upon receiving the cemetery authority's response, or after the 30 days provided in subsection (2) of this subsection, whichever comes first, the <u>Comptroller Department</u> shall attempt to resolve the complaint telephonically with the parties involved;
- (4) if the complaint still is not resolved, then the Comptroller Department shall conduct an investigation and mediate the complaint as provided for by rule;
- (5) if the <u>Comptroller</u> Department conducts an on-site investigation and face-to-face mediation with the parties, then it may charge the cemetery authority a single investigation and mediation fee, which fee shall be set by rule and shall be calculated on an hourly basis; and
- (6) if all attempts to resolve the consumer complaint as provided for in paragraphs (1) through (5) fail, then the cemetery authority may be subject to proceedings for penalties and discipline under this Article when it is determined by the <u>Comptroller Department</u> that the cemetery authority may have engaged in any of the following: (i) gross malpractice; (ii) dishonorable, unethical, or

unprofessional conduct of a character likely to deceive, 1 2 defraud, or harm the public; (iii) gross, willful, or 3 continued overcharging for services; (iv) incompetence; (v) unjustified failure to honor its contracts; or (vi) 4 5 to adequately maintain its premises. Comptroller Department may issue a citation or institute 6 7 disciplinary action and cause the matter to be prosecuted and may thereafter issue and enforce its final order as 8 9 provided in this Act.

10 (Source: P.A. 96-863, eff. 3-1-10.)

- 11 (225 ILCS 411/25-5)
- 12 (Section scheduled to be repealed on January 1, 2021)
- 13 Sec. 25-5. Citations.
- 14 (a) The Comptroller Department may adopt rules to permit 15 the issuance of citations for non-frivolous complaints. The 16 citation shall be issued to the licensee and shall contain the licensee's name and address, the licensee's license number, a 17 18 brief factual statement, the Sections of the law allegedly 19 violated, and the penalty imposed. The citation must clearly 20 state that the licensee may choose, in lieu of accepting the 21 citation, to request a hearing. If the licensee does not 22 dispute the matter in the citation with the Comptroller Department within 30 days after the citation is served, then 23 24 the citation shall become a final order and shall constitute 25 discipline. The penalty shall be a fine or other conditions as

- established by rule.
- 2 (b) The <u>Comptroller</u> <u>Department</u> shall adopt rules 3 designating violations for which a citation may be issued. Such
- 4 rules shall designate as citation violations those violations
- 5 for which there is no substantial threat to the public health,
- 6 safety, and welfare. Citations shall not be utilized if there
- 7 was any significant consumer harm resulting from the violation.
- 8 (c) A citation must be issued within 6 months after the 9 reporting of a violation that is the basis for the citation.
- 10 (d) Service of a citation may be made by personal service
- or certified mail to the licensee at the licensee's address of
- 12 record.
- 13 (Source: P.A. 96-863, eff. 3-1-10.)
- 14 (225 ILCS 411/25-10)
- 15 (Section scheduled to be repealed on January 1, 2021)
- Sec. 25-10. Grounds for disciplinary action.
- 17 (a) The Comptroller Department may refuse to issue or renew
- 18 a license or may revoke, suspend, place on probation,
- 19 reprimand, or take other disciplinary action as the Comptroller
- 20 Department may deem appropriate, including imposing fines not
- 21 to exceed \$10,000 for each violation, with regard to any
- 22 license under this Act, for any one or combination of the
- 23 following:
- 24 (1) Material misstatement in furnishing information to
- 25 the Comptroller Department.

(2)	Violations	of	this	Act,	except	for	Section	20-8,	or
of the r	nules adopte	d 1:	ınder	this	Act.				

- (3) Conviction of, or entry of a plea of guilty or nolo contendere to, any crime within the last 10 years that is a Class X felony or is a felony involving fraud and dishonesty under the laws of the United States or any state or territory thereof.
- (4) Making any misrepresentation for the purpose of obtaining licensure or violating any provision of this Act or the rules adopted under this Act.
 - (5) Professional incompetence.
 - (6) Gross malpractice.
- (7) Aiding or assisting another person in violating any provision of this Act or rules adopted under this Act.
- (8) Failing, within 10 business days, to provide information in response to a written request made by the Comptroller Department.
- (9) Engaging in dishonorable, unethical, or unprofessional conduct of a character likely to deceive, defraud, or harm the public.
- (10) Inability to practice with reasonable judgment, skill, or safety as a result of habitual or excessive use of alcohol, narcotics, stimulants, or any other chemical agent or drug.
- (11) Discipline by another state, District of Columbia, territory, or foreign nation, if at least one of

the grounds for the discipline is the same or substantially equivalent to those set forth in this Section.

- (12) Directly or indirectly giving to or receiving from any person, firm, corporation, partnership, or association any fee, commission, rebate, or other form of compensation for professional services not actually or personally rendered.
- (13) A finding by the <u>Comptroller</u> Department that the licensee, after having his or her license placed on probationary status, has violated the terms of probation.
- (14) Willfully making or filing false records or reports in his or her practice, including, but not limited to, false records filed with any governmental agency or department.
- (15) Inability to practice the profession with reasonable judgment, skill, or safety.
- (16) Failure to file an annual report or to maintain in effect the required bond or to comply with an order, decision, or finding of the <u>Comptroller Department</u> made pursuant to this Act.
- (17) Directly or indirectly receiving compensation for any professional services not actually performed.
- (18) Practicing under a false or, except as provided by law, an assumed name.
- (19) Fraud or misrepresentation in applying for, or procuring, a license under this Act or in connection with

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

- 1 applying for renewal of a license under this Act.
- 2 (20) Cheating on or attempting to subvert the licensing 3 examination administered under this Act.
 - (21) Unjustified failure to honor its contracts.
 - (22) Negligent supervision of a cemetery manager, customer service employee, cemetery worker, or independent contractor.
 - (23) A pattern of practice or other behavior which demonstrates incapacity or incompetence to practice under this Act.
 - (24) Allowing an individual who is not, but is required to be, licensed under this Act to perform work for the cemetery authority.
 - (25) Allowing an individual who has not, but is required to, submit a Worker's Statement in accordance with Section 10-22 of this Act to perform work at the cemetery.
 - (b) No action may be taken under this Act against a person licensed under this Act unless the action is commenced within 5 years after the occurrence of the alleged violations. A continuing violation shall be deemed to have occurred on the date when the circumstances last existed that give rise to the alleged violation.
- 23 (Source: P.A. 96-863, eff. 3-1-10.)
- 24 (225 ILCS 411/25-13)
- 25 (Section scheduled to be repealed on January 1, 2021)

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

1 Sec. 25-13. Independent contractors.

- (a) Notwithstanding any provision of this Act to the contrary, a cemetery authority may, in exigent circumstances only, allow an unlicensed independent contractor who otherwise would be required to become licensed, or an independent contractor that has not submitted a Worker's Statement who otherwise would be required to submit a Worker's Statement, to perform work of an emergency nature on a temporary basis to prevent an immediate threat to public safety that could not have been foreseen. The cemetery authority may only permit such independent contractor to perform such work for so long as is reasonably necessary to address the emergency, but in no case longer than 10 days unless the Comptroller Secretary approves a longer period of time upon the cemetery authority's showing of good cause. The cemetery authority shall report the use of such independent contractor to the Comptroller Department on forms provided by the Comptroller Department and according to rules adopted by the Comptroller Department.
- (b) Notwithstanding any provision of this Act to the contrary, a cemetery authority may allow an unlicensed independent contractor who otherwise would be required to become licensed, or an independent contractor that has not submitted a Worker's Statement who otherwise would be required to submit a Worker's Statement, to perform work on a special project basis, and only to perform work other than the following services: openings and closings of vaults and graves,

- stone settings, inurnments, interments, entombments, administrative work, handling of any official burial records, and all other work that is customarily performed by one or more cemetery workers before the effective date of the Act, including, but not limited to, the preparation of foundations for memorials and routine cemetery maintenance. For purposes of
- this subsection, "routine cemetery maintenance" includes those activities described in items (1), (2), (3), and (6) of Section
- 9 20-5(a) of this Act.
- 10 (Source: P.A. 96-863, eff. 3-1-10.)
- 11 (225 ILCS 411/25-14)

25

- 12 (Section scheduled to be repealed on January 1, 2021)
- 13 Sec. 25-14. Mandatory reports.
- 14 (a) If a cemetery authority receives a consumer complaint 15 that is not resolved to the satisfaction of the consumer within 16 60 days of the complaint, the cemetery authority shall advise the consumer of the right to seek investigation by the 17 18 Comptroller Department and shall report the consumer complaint 19 to the Comptroller Department within the next 30 days. Cemetery authorities shall report to the Comptroller Department within 20 21 30 days after the settlement of any liability insurance claim 22 or cause of action, or final judgment in any cause of action, that alleges negligence, fraud, theft, misrepresentation, 23
 - (b) The State's Attorney of each county shall report to the

misappropriation, or breach of contract.

- Comptroller Department all instances in which an individual 1
- 2 licensed as a cemetery manager or customer service employee, or
- 3 any individual listed on a licensed cemetery authority's
- application under this Act, is convicted or otherwise found 4
- 5 quilty of the commission of any felony. The report shall be
- 6 submitted to the Comptroller Department within 60 days after
- 7 conviction or finding of guilty.
- (Source: P.A. 96-863, eff. 3-1-10.) 8
- 9 (225 ILCS 411/25-15)
- 10 (Section scheduled to be repealed on January 1, 2021)
- 11 Sec. 25-15. Cease and desist.
- 12 (a) The Comptroller Secretary may issue an order to cease
- and desist to any licensee or other person doing business 1.3
- without the required license when, in the opinion of the 14
- 15 Comptroller Secretary, the licensee or other person is
- 16 violating or is about to violate any provision of this Act or
- any rule or requirement imposed in writing by the Comptroller 17
- 18 Department.
- (b) The <u>Comptroller</u> Secretary may issue an order to cease 19
- 20 and desist prior to a hearing and such order shall be in full
- 21 force and effect until a final administrative order is entered.
- 22 (c) The Comptroller Secretary shall serve notice of his or
- her action, designated as an order to cease and desist made 23
- 24 pursuant to this Section, including a statement of the reasons
- 25 for the action, either personally or by certified mail, return

- receipt requested. Service by certified mail shall be deemed completed when the notice is deposited in the United States mail and sent to the address of record or, in the case of unlicensed activity, the address known to the <u>Comptroller</u>
- 5 Department.

15

16

17

18

19

20

21

22

23

24

- 6 (d) Within 15 days after service of the order to cease and
 7 desist, the licensee or other person may request, in writing, a
 8 hearing.
- 9 (e) The <u>Comptroller Secretary</u> shall schedule a hearing
 10 within 30 days after the request for a hearing unless otherwise
 11 agreed to by the parties.
- 12 (f) The <u>Comptroller Secretary</u> shall have the authority to 13 prescribe rules for the administration of this Section.
 - (g) If, after hearing, it is determined that the Comptroller Secretary has the authority to issue the order to cease and desist, he or she may issue such orders as may be reasonably necessary to correct, eliminate, or remedy such conduct.
 - (h) The powers vested in the <u>Comptroller Secretary</u> by this Section are additional to any and all other powers and remedies vested in the <u>Comptroller Secretary</u> by law and nothing in this Section shall be construed as requiring that the <u>Comptroller Secretary</u> shall employ the power conferred in this Section instead of or as a condition precedent to the exercise of any other power or remedy vested in the Comptroller Secretary.
- 26 (Source: P.A. 96-863, eff. 3-1-10.)

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

20

21

22

23

24

- 1 (225 ILCS 411/25-25)
- 2 (Section scheduled to be repealed on January 1, 2021)
- 3 Sec. 25-25. Investigations, notice, hearings.
 - (a) The Comptroller Department may at any time investigate the actions of any applicant or of any person or persons rendering or offering to render services as a cemetery authority, cemetery manager, or customer service employee of or any person holding or claiming to hold a license as a licensed cemetery authority, cemetery manager, or customer service employee. If it appears to the Comptroller Department that a person has engaged in, is engaging in, or is about to engage in any practice declared to be unlawful by this Act, then the Comptroller Department may: (1) require that person to file on such terms as the Comptroller Department prescribes a statement or report in writing, under oath or otherwise, containing all information the Comptroller Department may consider necessary to ascertain whether a licensee is in compliance with this Act, or whether an unlicensed person is engaging in activities for which a license is required; (2) examine under oath any individual in connection with the books and records pertaining to or having an impact upon the operation of a cemetery or trust funds required to be maintained pursuant to this Act; (3) examine any books and records of the licensee, trustee, or investment advisor that the Comptroller Department may consider necessary to ascertain compliance with this Act; and

- (4) require the production of a copy of any record, book, document, account, or paper that is produced in accordance with this Act and retain it in his or her possession until the completion of all proceedings in connection with which it is produced.
 - (b) The <u>Comptroller</u> Secretary may, after 10 days notice by certified mail with return receipt requested to the licensee at the address of record or to the last known address of any other person stating the contemplated action and in general the grounds therefor, fine such licensee an amount not exceeding \$10,000 per violation or revoke, suspend, refuse to renew, place on probation, or reprimand any license issued under this Act if he or she finds that:
 - (1) the licensee has failed to comply with any provision of this Act or any order, decision, finding, rule, regulation, or direction of the <u>Comptroller</u> Secretary lawfully made pursuant to the authority of this Act; or
 - (2) any fact or condition exists which, if it had existed at the time of the original application for the license, clearly would have warranted the <u>Comptroller</u> Secretary in refusing to issue the license.
 - (c) The <u>Comptroller Secretary</u> may fine, revoke, suspend, refuse to renew, place on probation, reprimand, or take any other disciplinary action as to the particular license with respect to which grounds for the fine, revocation, suspension,

- refuse to renew, probation, or reprimand, or other disciplinary action occur or exist, but if the <u>Comptroller Secretary</u> finds that grounds for revocation are of general application to all offices or to more than one office of the licensee, the <u>Comptroller Secretary</u> shall fine, revoke, suspend, refuse to renew, place on probation, reprimand, or otherwise discipline every license to which such grounds apply.
 - (d) In every case in which a license is revoked, suspended, placed on probation, reprimanded, or otherwise disciplined, the <u>Comptroller Secretary</u> shall serve the licensee with notice of his or her action, including a statement of the reasons for his or her actions, either personally or by certified mail, return receipt requested. Service by certified mail shall be deemed completed when the notice is deposited in the United States mail and sent to the address of record.
 - (e) An order assessing a fine, an order revoking, suspending, placing on probation, or reprimanding a license or, an order denying renewal of a license shall take effect upon service of the order unless the licensee requests, in writing, within 20 days after the date of service, a hearing. In the event a hearing is requested, an order issued under this Section shall be stayed until a final administrative order is entered.
 - (f) If the licensee requests a hearing, then the Comptroller Secretary shall schedule a hearing within 30 days after the request for a hearing unless otherwise agreed to by

- the parties. The **Comptroller** Secretary shall have the authority 1
- 2 to appoint an attorney duly licensed to practice law in the
- 3 State of Illinois to serve as the hearing officer in any
- disciplinary action with regard to a license. The hearing 4
- 5 officer shall have full authority to conduct the hearing.
- 6 The hearing shall be held at the time and place
- 7 designated by the Comptroller Secretary.
- 8 (h) The Comptroller Secretary shall have the authority to
- 9 prescribe rules for the administration of this Section.
- 10 (i) Fines imposed and any costs assessed shall be paid
- 11 within 60 days.
- 12 (Source: P.A. 96-863, eff. 3-1-10.)
- (225 ILCS 411/25-30) 1.3
- 14 (Section scheduled to be repealed on January 1, 2021)
- 15 Sec. 25-30. Consent order. Αt any point in
- 16 investigation or disciplinary proceeding provided for in this
- Act, both parties may agree to a negotiated consent order. The 17
- 18 consent order shall be final upon signature of the Comptroller
- 19 Secretary.
- (Source: P.A. 96-863, eff. 3-1-10.) 20
- 21 (225 ILCS 411/25-35)
- 22 (Section scheduled to be repealed on January 1, 2021)
- Sec. 25-35. Record of proceedings; transcript. 23 The
- 24 Comptroller Department, at its expense, shall preserve a record

- of all proceedings at the formal hearing of any case. Any
- 2 notice, all documents in the nature of pleadings, written
- 3 motions filed in the proceedings, the transcripts of testimony,
- 4 and orders of the Comptroller Department shall be in the record
- 5 of the proceeding.
- 6 (Source: P.A. 96-863, eff. 3-1-10.)
- 7 (225 ILCS 411/25-40)
- 8 (Section scheduled to be repealed on January 1, 2021)
- 9 Sec. 25-40. Subpoenas; depositions; oaths.
- 10 (a) The <u>Comptroller</u> Department has the power to subpoena
- 11 documents, books, records, or other materials and to bring
- before it any individual and to take testimony either orally or
- 13 by deposition, or both, with the same fees and mileage and in
- 14 the same manner as prescribed in civil cases in the courts of
- this State.
- 16 (b) The Comptroller Secretary and the designated hearing
- officer have the power to administer oaths to witnesses at any
- 18 hearing that the Comptroller Department is authorized to
- 19 conduct and any other oaths authorized in any Act administered
- 20 by the Comptroller Department.
- 21 (c) Every individual having taken an oath or affirmation in
- 22 any proceeding or matter wherein an oath is required by this
- 23 Act, who shall swear willfully, corruptly, and falsely in a
- 24 matter material to the issue or point in question, or shall
- 25 suborn any other individual to swear as aforesaid, shall be

- 1 guilty of perjury or subornation of perjury, as the case may be
- 2 and shall be punished as provided by State law relative to
- 3 perjury and subornation of perjury.
- 4 (Source: P.A. 96-863, eff. 3-1-10.)
- 5 (225 ILCS 411/25-45)
- 6 (Section scheduled to be repealed on January 1, 2021)
- 7 Sec. 25-45. Compelling testimony. Any circuit court, upon
- 8 application of the Comptroller Department or designated
- 9 hearing officer may enter an order requiring the attendance of
- 10 witnesses and their testimony, and the production of documents,
- 11 papers, files, books, and records in connection with any
- hearing or investigation. The court may compel obedience to its
- order by proceedings for contempt.
- 14 (Source: P.A. 96-863, eff. 3-1-10.)
- 15 (225 ILCS 411/25-50)
- 16 (Section scheduled to be repealed on January 1, 2021)
- 17 Sec. 25-50. Findings and recommendations.
- 18 (a) At the conclusion of the hearing, the hearing officer
- shall present to the Comptroller Secretary a written report of
- 20 its findings of fact, conclusions of law, and recommendations.
- 21 The report shall contain a finding whether the accused person
- 22 violated this Act or its rules or failed to comply with the
- 23 conditions required in this Act or its rules. The hearing
- 24 officer shall specify the nature of any violations or failure

comptroller Secretary. In making recommendations to the Comptroller Secretary. In making recommendations for any disciplinary actions, the hearing officer may take into consideration all facts and circumstances bearing upon the reasonableness of the conduct of the accused and the potential for future harm to the public, including, but not limited to, previous discipline of the accused by the Comptroller Department, intent, degree of harm to the public and likelihood of harm in the future, any restitution made by the accused, and whether the incident or incidents contained in the complaint appear to be isolated or represent a continuing pattern of conduct. In making its recommendations for discipline, the hearing officer shall endeavor to ensure that the severity of the discipline recommended is reasonably related to the severity of the violation.

(b) The report of findings of fact, conclusions of law, and recommendation of the hearing officer shall be the basis for the <u>Comptroller's Department's</u> final order refusing to issue, restore, or renew a license, or otherwise disciplining a licensee. If the <u>Comptroller Secretary</u> disagrees with the recommendations of the hearing officer, the <u>Comptroller Secretary</u> may issue an order in contravention of the hearing officer's recommendations. The finding is not admissible in evidence against the person in a criminal prosecution brought for a violation of this Act, but the hearing and finding are not a bar to a criminal prosecution brought for a violation of

- 1 this Act.
- 2 (Source: P.A. 96-863, eff. 3-1-10.)
- 3 (225 ILCS 411/25-55)
- 4 (Section scheduled to be repealed on January 1, 2021)
- 5 Sec. 25-55. Rehearing. At the conclusion of the hearing, a copy of the hearing officer's report shall be served upon the 6 7 applicant, licensee, or unlicensed person by the Comptroller Department, either personally or as provided in this Act. 8 9 Within 20 days after service, the applicant or licensee may 10 present to the Comptroller Department a motion in writing for a 11 rehearing, which shall specify the particular grounds for 12 rehearing. The Comptroller Department may respond to the motion for rehearing within 20 days after its service on the 1.3 14 Comptroller Department. If no motion for rehearing is filed, 15 then upon the expiration of the time specified for filing such 16 a motion, or if a motion for rehearing is denied, then upon denial, the Comptroller Secretary may enter a final order in 17 18 accordance with recommendations of the hearing officer except as provided in Section 25-60 of this Act. If the applicant, 19 licensee, or unlicensed person orders from the reporting 20 21 service and pays for a transcript of the record within the time 22 for filing a motion for rehearing, the 20-day period within which a motion may be filed shall commence upon the delivery of 23 24 the transcript to the applicant or licensee.
- 25 (Source: P.A. 96-863, eff. 3-1-10.)

```
(225 ILCS 411/25-60)
1
 2
          (Section scheduled to be repealed on January 1, 2021)
 3
          Sec. 25-60. Comptroller Secretary; rehearing.
 4
      the Comptroller <del>Secretary</del> believes that substantial justice
 5
      has not been done in the revocation, suspension, or refusal to
 6
      issue, restore, or renew a license, or other discipline of an
7
      applicant or licensee, he or she may order a rehearing by the
 8
      same or other hearing officers.
 9
      (Source: P.A. 96-863, eff. 3-1-10.)
10
          (225 ILCS 411/25-65)
11
          (Section scheduled to be repealed on January 1, 2021)
          Sec. 25-65. Order or certified copy; prima facie proof. An
12
      order or certified copy thereof, over the seal of the
13
14
      Comptroller Department and purporting to be signed by the
15
      Comptroller Secretary, is prima facie proof that:
              (1) the signature is the genuine signature of the
16
17
          Comptroller Secretary;
              (2) the Comptroller Secretary is duly appointed and
18
          qualified; and
19
20
              (3) the hearing officer is qualified to act.
      (Source: P.A. 96-863, eff. 3-1-10.)
21
22
          (225 ILCS 411/25-70)
23
          (Section scheduled to be repealed on January 1, 2021)
```

Sec. 25-70. Receivership. In the event a cemetery authority license is suspended or revoked or where an unlicensed person has conducted activities requiring cemetery authority licensure under this Act, the <u>Comptroller Department</u>, through the Attorney General, may petition the circuit courts of this State for appointment of a receiver to administer the care funds of such licensee or unlicensed person or to operate the cemetery.

- (a) The court shall appoint a receiver if the court determines that a receivership is necessary or advisable:
 - (1) to ensure the orderly and proper conduct of a licensee's professional business and affairs during or in the aftermath of the administrative proceeding to revoke or suspend the cemetery authority's license;
 - (2) for the protection of the public's interest and rights in the business, premises, or activities of the person sought to be placed in receivership;
 - (3) upon a showing of actual or constructive abandonment of premises or business licensed or which was not but should have been licensed under this Act;
 - (4) upon a showing of serious and repeated violations of this Act demonstrating an inability or unwillingness of a licensee to comply with the requirements of this Act;
 - (5) to prevent loss, wasting, dissipation, theft, or conversion of assets that should be marshaled and held available for the honoring of obligations under this Act;

1 or

- 2 (6) upon proof of other grounds that the court deems 3 good and sufficient for instituting receivership action 4 concerning the respondent sought to be placed in 5 receivership.
- (b) A receivership under this Section may be temporary, or 6 7 for the winding up and dissolution of the business, as the 8 Comptroller Department may request and the court determines to 9 be necessary or advisable in the circumstances. Venue of be, 10 receivership proceedings may at t.he Comptroller's 11 Department's election, in Cook County or the county where the 12 subject of the receivership is located. The appointed receiver 13 shall be the Comptroller Department or such person as the Comptroller Department may nominate and the court shall 14 15 approve.
- 16 (c) The <u>Comptroller</u> Department may adopt rules for the implementation of this Section.
- 18 (Source: P.A. 96-863, eff. 3-1-10.)
- 19 (225 ILCS 411/25-75)
- 20 (Section scheduled to be repealed on January 1, 2021)
- 21 Sec. 25-75. Cemetery Relief Fund.
- 22 (a) A special income-earning fund is hereby created in the 23 State treasury, known as the Cemetery Relief Fund.
- 24 (b) Beginning on July 1, 2011, and occurring on an annual 25 basis every year thereafter, three percent of the moneys in the

- 1 Cemetery Oversight Licensing and Disciplinary Fund shall be
- 2 deposited into the Cemetery Relief Fund.
- 3 (c) All monies deposited into the fund together with all
- 4 accumulated undistributed income thereon shall be held as a
- 5 special fund in the State treasury. The fund shall be used
- 6 solely for the purpose of providing grants to units of local
- 7 government and not-for-profit organizations, including, but
- 8 not limited to, not-for-profit cemetery authorities, to clean
- 9 up cemeteries that have been abandoned, neglected, or are
- 10 otherwise in need of additional care.
- 11 (d) The grant program shall be administered by the
- 12 Comptroller Department.
- 13 (Source: P.A. 96-863, eff. 3-1-10.)
- 14 (225 ILCS 411/25-80)
- 15 (Section scheduled to be repealed on January 1, 2021)
- Sec. 25-80. Surrender of license. Upon the revocation or
- 17 suspension of a license under this Act, the licensee shall
- immediately surrender his or her license to the Comptroller
- 19 Department. If the licensee fails to do so, the Comptroller
- 20 Department has the right to seize the license.
- 21 (Source: P.A. 96-863, eff. 3-1-10.)
- 22 (225 ILCS 411/25-85)
- 23 (Section scheduled to be repealed on January 1, 2021)
- Sec. 25-85. Inactive status.

2

3

4

5

6

7

8

9

10

11

12

- (a) Any licensed manager or customer service employee who notifies the Comptroller Department in writing on forms prescribed by the Comptroller Department as determined by rule, may elect to place his or her license on an inactive status and shall, subject to rules of the Comptroller Department, be excused from payment of renewal fees until he or she notifies the Comptroller Department in writing of his or her desire to resume active status. Any licensed manager or licensed customer service employee requesting restoration from inactive status shall pay the current renewal fee and meet requirements as provided by rule. Any licensee whose license is in inactive status shall not practice in the State of Illinois.
- 13 (b) A cemetery authority license may only go on inactive status by following the provisions for dissolution set forth in 14 Section 10-50 or transfer in Section 10-45. 15
- 16 (Source: P.A. 96-863, eff. 3-1-10.)
- 17 (225 ILCS 411/25-90)

interest.

- 18 (Section scheduled to be repealed on January 1, 2021)
- Sec. 25-90. Restoration of license from discipline. At any 19 20 time after the successful completion of a term of indefinite 21 suspension, or revocation of a license, probation, 22 Comptroller Department may restore the license to the licensee, 23 unless after an investigation and a hearing the Comptroller 24 Secretary determines that restoration is not in the public 25

- 1 (Source: P.A. 96-863, eff. 3-1-10.)
- 2 (225 ILCS 411/25-95)
- 3 (Section scheduled to be repealed on January 1, 2021)
- 4 Sec. 25-95. Administrative review; venue.
- 5 (a) All final administrative decisions of the Comptroller
- 6 Department are subject to judicial review under the
- 7 Administrative Review Law and its rules. The term
- 8 "administrative decision" is defined as in Section 3-101 of the
- 9 Code of Civil Procedure.
- 10 (b) Proceedings for judicial review shall be commenced in
- 11 the circuit court of the county in which the party applying for
- 12 review resides, but if the party is not a resident of Illinois,
- the venue shall be in Sangamon County.
- 14 (Source: P.A. 96-863, eff. 3-1-10.)
- 15 (225 ILCS 411/25-100)
- 16 (Section scheduled to be repealed on January 1, 2021)
- 17 Sec. 25-100. Certifications of record; costs. The
- 18 Comptroller Department shall not be required to certify any
- 19 record to the court, to file an answer in court, or to
- 20 otherwise appear in any court in a judicial review proceeding
- 21 unless and until the Comptroller Department has received from
- the plaintiff payment of the costs of furnishing and certifying
- 23 the record, which costs shall be determined by the Comptroller
- 24 Department. Failure on the part of the plaintiff to file the

- 1 receipt in court is grounds for dismissal of the action.
- 2 (Source: P.A. 96-863, eff. 3-1-10.)
- 3 (225 ILCS 411/25-105)
- 4 (Section scheduled to be repealed on January 1, 2021)
- 5 Sec. 25-105. Violations. Any person who is found to have 6 violated any provision of this Act or any applicant for 7 licensure who files with the Comptroller Department 8 fingerprints of an individual other than himself or herself is 9 quilty of a Class A misdemeanor. Upon conviction of a second or 10 subsequent offense the violator shall be quilty of a Class 4 11 felony. However, whoever intentionally fails to deposit the 12 required amounts into a trust provided for in this Act or 1.3 intentionally and improperly withdraws or uses trust funds for 14 his or her own benefit shall be guilty of a Class 4 felony and

each day such provisions are violated shall constitute a

-

(Source: P.A. 96-863, eff. 3-1-10.)

18 (225 ILCS 411/25-110)

separate offense.

15

16

- 19 (Section scheduled to be repealed on January 1, 2021)
- Sec. 25-110. Civil action and civil penalties. In addition to the other penalties and remedies provided in this Act, the Comptroller Department may bring a civil action in the county in which the cemetery is located against a licensee or any other person to enjoin any violation or threatened violation of

this Act. In addition to any other penalty provided by law, any 1 2 person who violates this Act shall forfeit and pay a civil penalty to the Comptroller Department in an amount not to 3 exceed \$10,000 for each violation as determined by the 4 5 Comptroller Department. The civil penalty shall be assessed by 6 the Comptroller Department in accordance with the provisions of 7 this Act. Any civil penalty shall be paid within 60 days after 8 the effective date of the order imposing the civil penalty. The 9 order shall constitute a judgment and may be filed and 10 execution had thereon in the same manner as any judgment from 11 any court of record. All moneys collected under this Section 12 shall be deposited into the Cemetery Oversight Licensing and 13 Disciplinary Fund.

- 14 (Source: P.A. 96-863, eff. 3-1-10.)
- 15 (225 ILCS 411/25-125)

17

18

19

20

21

22

23

24

25

16 (Section scheduled to be repealed on January 1, 2021)

Sec. 25-125. Cemetery Oversight Board. The Cemetery Oversight Board is created and shall consist of the <u>Comptroller Secretary</u>, who shall serve as its chairperson, and 8 members appointed by the <u>Comptroller Secretary</u>. Appointments shall be made within 90 days after the effective date of this Act. Three members shall represent the segment of the cemetery industry that does not maintain a partial exemption or full exemption, one member shall represent the segment of the cemetery industry that maintains a partial exemption as a public cemetery, one

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

member shall represent the segment of the cemetery industry that maintains a partial exemption as a religious cemetery, 2 members shall be consumers as defined in this Act, and one member shall represent the general public. No member shall be a licensed professional from a non-cemetery segment of the death care industry. Board members shall serve 5-year terms and until their successors are appointed and qualified. The membership of the Board should reasonably reflect representation from the geographic areas in this State. No member shall be reappointed to the Board for a term that would cause his or her continuous service on the Board to be longer than 10 successive years. Appointments to fill vacancies shall be made in the same manner as original appointments, for the unexpired portion of the vacated term. Five members of the Board shall constitute a quorum. A quorum is required for Board decisions. Comptroller Secretary may remove any member of the Board for misconduct, incompetence, neglect of duty, or for reasons prescribed by law for removal of State officials. Comptroller Secretary may remove a member of the Board who does not attend 2 consecutive meetings. The Comptroller Department may, at any time, seek the expert advice and knowledge of the Board on any matter relating to the administration or enforcement of this Act. The Comptroller Secretary shall consider the recommendations of the Board in the development of proposed rules under this Act and for establishing guidelines and examinations as may be required under this Act. Notice of

18

19

20

21

22

23

24

- 1 any proposed rulemaking under this Act shall be transmitted to
- 2 the Board and the Comptroller Department shall review the
- 3 response of the Board and any recommendations made therein.
- 4 (Source: P.A. 96-863, eff. 3-1-10.)
- 5 (225 ILCS 411/35-10)
- 6 (Section scheduled to be repealed on January 1, 2021)
- 7 Sec. 35-10. Consumer privileges.
- 8 (a) The record required under this Section shall be open to 9 public inspection consistent with State and federal law. The 10 cemetery authority shall make available, consistent with State 11 and federal law, a true copy of the record upon written request 12 and payment of reasonable copy costs. At the time of the 1.3 interment, entombment, or inurnment, the cemetery authority 14 shall provide the record of the deceased's name and date of 15 burial to the person who would have authority to dispose of the 16 decedent's remains under the Disposition of Remains Act.
 - (b) Consumers have the right to purchase merchandise or services directly from the cemetery authority when available or through a third-party vendor of the consumer's choice without incurring a penalty or additional charge by the cemetery authority; provided, however, that consumers do not have the right to purchase types of merchandise that would violate applicable law or the cemetery authority's rules and regulations.
 - (c) Consumers have the right to complain to the cemetery

22

23

24

- 1 authority or to the Comptroller Department regarding
- 2 cemetery-related products and services as well as issues with
- 3 customer service, maintenance, or other cemetery activities.
- 4 Complaints may be brought by a consumer or the consumer's agent
- 5 appointed for that purpose.
- 6 (Source: P.A. 96-863, eff. 3-1-10.)
- 7 (225 ILCS 411/35-15)
- 8 (Section scheduled to be repealed on January 1, 2021)
- 9 Sec. 35-15. Cemetery duties.
- 10 (a) Prices for all cemetery-related products offered for 11 sale by the cemetery authority must be disclosed to the 12 writing standardized price consumer in on a 1.3 Memorialization pricing may be disclosed in price ranges. The 14 price list shall include the effective dates of the prices. The 15 price list shall include not only the range of interment, 16 inurnment, and entombment rights, and the cost of extending the term of any term burial, but also any related merchandise or 17 18 services offered by the cemetery authority. Charges for installation of markers, monuments, and vaults in cemeteries 19 20 must be the same without regard to where the item is purchased.
 - (b) A contract for the interment, inurnment, or entombment of human remains must be signed by both parties: the consumer and the cemetery authority or its representative. Before a contract is signed, the prices for the purchased services and merchandise must be disclosed on the contract and in plain

- language. If a contract is for a term burial, the term, the option to extend the term, and the subsequent disposition of the human remains post-term must be in bold print and discussed with the consumer. Any contract for the sale of a burial plot, when designated, must disclose the exact location of the burial plot based on the survey of the cemetery map or plat on file with the cemetery authority.
 - (c) A cemetery authority that has the legal right to extend a term burial shall, prior to disinterment, provide the family or other authorized agent under the Disposition of Remains Act the opportunity to extend the term of a term burial for the cost as stated on the cemetery authority's current price list. Regardless of whether the family or other authorized agent chooses to extend the term burial, the cemetery authority shall, prior to disinterment, provide notice to the family or other authorized agent under the Disposition of Remains Act of the cemetery authority's intention to disinter the remains and to inter different human remains in that space.
 - (d) If any rules or regulations, including the operational or maintenance requirements, of a cemetery change after the date a contract is signed for the purchase of cemetery-related or funeral-related products or services, the cemetery may not require the consumer, purchaser, or such individual's relative or representative to purchase any merchandise or service not included in the original contract or in the rules and regulations in existence when the contract was entered unless

- 1 the purchase is reasonable or required to make the cemetery
- 2 authority compliant with applicable law.
- 3 (e) No cemetery authority or its agent may engage in
- 4 deceptive or unfair practices. The cemetery authority and its
- 5 agents may not misrepresent legal or cemetery requirements.
- 6 (f) The <u>Comptroller</u> Department may adopt rules regarding
- 7 green burial certification, green cremation products and
- 8 methods, and consumer education.
- 9 (g) The contractual requirements contained in this Section
- 10 only apply to contracts executed after the effective date of
- 11 this Act.
- 12 (Source: P.A. 96-863, eff. 3-1-10.)
- 13 (225 ILCS 411/75-5)
- 14 (Section scheduled to be repealed on January 1, 2021)
- 15 Sec. 75-5. Conflict of interest. No investigator may hold
- 16 an active license issued pursuant to this Act, nor may an
- 17 investigator have a financial interest in a business licensed
- 18 under this Act. Any individual licensed under this Act who is
- 19 employed by the Comptroller Department shall surrender his or
- 20 her license to the Comptroller Department for the duration of
- 21 that employment. The licensee shall be exempt from all renewal
- fees while employed.
- 23 (Source: P.A. 96-863, eff. 3-1-10.)
- 24 (225 ILCS 411/75-15)

- 1 (Section scheduled to be repealed on January 1, 2021)
- Sec. 75-15. Civil Administrative Code. The Comptroller
- 3 Department shall exercise the powers and duties prescribed by
- 4 the Civil Administrative Code of Illinois and shall exercise
- 5 all other powers and duties set forth in this Act.
- 6 (Source: P.A. 96-863, eff. 3-1-10.)
- 7 (225 ILCS 411/75-20)
- 8 (Section scheduled to be repealed on January 1, 2021)
- 9 Sec. 75-20. Rules. The Comptroller Department may adopt
- 10 rules for the administration and enforcement of this Act. The
- 11 rules shall include standards for licensure, professional
- 12 conduct, and discipline.
- 13 (Source: P.A. 96-863, eff. 3-1-10.)
- 14 (225 ILCS 411/75-35)
- 15 (Section scheduled to be repealed on January 1, 2021)
- Sec. 75-35. Roster. The Comptroller Department shall, upon
- 17 request and payment of the required fee, provide a list of the
- 18 names and business addresses of all licensees under this Act.
- 19 (Source: P.A. 96-863, eff. 3-1-10.)
- 20 (225 ILCS 411/75-45)
- 21 (Section scheduled to be repealed on January 1, 2021)
- Sec. 75-45. Fees. The Comptroller Department shall by rule
- 23 provide for fees for the administration and enforcement of this

- 1 Act, and those fees are nonrefundable. All of the fees and
- 2 fines collected under this Act shall be deposited into the
- 3 Cemetery Oversight Licensing and Disciplinary Fund and be
- 4 appropriated to the Comptroller Department for the ordinary and
- 5 contingent expenses of the Comptroller Department in the
- 6 administration and enforcement of this Act.
- 7 (Source: P.A. 96-863, eff. 3-1-10.)
- 8 (225 ILCS 411/75-50)
- 9 (Section scheduled to be repealed on January 1, 2021)
- Sec. 75-50. Burial permits. Notwithstanding any law to the
- 11 contrary, a cemetery authority shall ensure that every burial
- 12 permit applicable to that cemetery authority contains the
- 13 decedent's parcel identification number or other information
- 14 as provided by rule regarding the location of the interment,
- 15 entombment, or inurnment of the deceased that would enable the
- 16 Comptroller Department to determine the precise location of the
- 17 decedent.
- 18 (Source: P.A. 96-863, eff. 3-1-10.)
- 19 (225 ILCS 411/75-55)
- 20 (Section scheduled to be repealed on January 1, 2021)
- 21 Sec. 75-55. Transition.
- 22 (a) Within 60 days after March 1, 2010 (the effective date
- of Public Act 96-863) the effective date of this Act, the
- 24 Comptroller shall provide the Department copies of records in

Act and the Crematory Regulation Act that are necessary for the Department's immediate responsibilities under this Act. All other records pertaining to the Cemetery Care Act and the Crematory Regulation Act shall be transferred to the Department by March 1, 2012. In the case of records that pertain both to the administration of the Cemetery Care Act or the Crematory Regulation Act and to a function retained by the Comptroller, the Comptroller, in consultation with the Department, shall determine, within 60 days after the repeal of the Cemetery Care Act, whether the records shall be transferred, copied, or left with the Comptroller; until this determination has been made the transfer shall not occur.

Within 60 days after this amendatory Act of the 97th General Assembly, the Department shall provide copies of records in the Department's possession pertaining to the Cemetery Care Act and the Crematory Regulation Act that are necessary for the Comptroller's immediate responsibilities under this Act.

(b) A person licensed under one of the Acts listed in subsection (a) of this Section or regulated under the Cemetery Association Act shall continue to comply with the provisions of those Acts until such time as the person is licensed under this Act or those Acts are repealed or the amendatory changes made by this amendatory Act of the 96th General Assembly take effect, as the case may be, whichever is earlier.

20

21

22

23

24

25

- To support the costs that may be associated with 1 2 implementing and maintaining a licensure and regulatory 3 process for the licensure and regulation of cemetery authorities, cemetery managers, customer service employees, 4 5 and cemetery workers, all cemetery authorities not maintaining 6 a full exemption or partial exemption shall pay a one-time fee 7 of \$20 to the Comptroller Department plus an additional charge of \$1 per burial unit per year within the cemetery. The 8 9 Comptroller Department may establish forms for the collection 10 of the fee established under this subsection and shall deposit 11 such fee into the Cemetery Oversight Licensing and Disciplinary 12 Fund. The Comptroller Department may begin to collect the 13 aforementioned fee after the effective date of this Act. In addition, the Comptroller Department may establish rules for 14 the collection process, which may include, but shall not be 15 16 limited to, dates, forms, enforcement, or other procedures 17 necessary for the effective collection, deposit, and overall process regarding this Section. 18
 - (d) Any cemetery authority that fails to pay to the Comptroller Department the required fee or submits the incorrect amount shall be subject to the penalties provided for in Section 25-110 of this Act.
 - (e) Except as otherwise specifically provided, all fees, fines, penalties, or other moneys received or collected pursuant to this Act shall be deposited in the Cemetery Oversight Licensing and Disciplinary Fund.

- (f) All proportionate funds held in the Comptroller's Administrative Fund related to unexpended moneys collected under the Cemetery Care Act and the Crematory Regulation Act shall be transferred to the Cemetery Oversight Licensing and Disciplinary Fund within 60 days after the effective date of the repeal of the Cemetery Care Act.
- (g) (Blank). Personnel employed by the Comptroller on February 29, 2012, to perform the duties pertaining to the administration of the Cemetery Care Act and the Crematory Regulation Act, are transferred to the Department on March 1, 2012.

The rights of State employees, the State, and its agencies under the Comptroller Merit Employment Code and applicable collective bargaining agreements and retirement plans are not affected under this Act, except that all positions transferred to the Department shall be subject to the Personnel Code effective March 1, 2012.

All transferred employees who are members of collective bargaining units shall retain their seniority, continuous service, salary, and accrued benefits. During the pendency of the existing collective bargaining agreement, the rights provided for under that agreement shall not be abridged.

The Department shall continue to honor during their pendency all bargaining agreements in effect at the time of the transfer and to recognize all collective bargaining representatives for the employees who perform or will perform

- 1 functions transferred by this Act. For all purposes with
- 2 respect to the management of the existing agreement and the
- 3 negotiation and management of any successor agreements, the
- 4 Department shall be deemed the employer of employees who
- 5 perform or will perform functions transferred to the Department
- 6 by this Act.
- 7 (Source: P.A. 96-863, eff. 3-1-10.)
- 8 Section 99. Effective date. This Act takes effect upon
- 9 becoming law.

23

24

25

225 ILCS 411/20-25

225 ILCS 411/20-30

225 ILCS 411/22-1

INDEX 1 2 Statutes amended in order of appearance 225 ILCS 411/5-15 3 225 ILCS 411/5-25 4 5 225 ILCS 411/10-5 225 ILCS 411/10-10 6 7 225 ILCS 411/10-15 8 225 ILCS 411/10-20 9 225 ILCS 411/10-21 10 225 ILCS 411/10-22 11 225 ILCS 411/10-23 225 ILCS 411/10-25 12 225 ILCS 411/10-30 13 225 ILCS 411/10-45 14 15 225 ILCS 411/10-50 16 225 ILCS 411/10-55 225 ILCS 411/10-60 17 225 ILCS 411/15-15 18 225 ILCS 411/15-40 19 20 225 ILCS 411/20-5 21 225 ILCS 411/20-6 225 ILCS 411/20-20 22

- 1 225 ILCS 411/22-3
- 2 225 ILCS 411/22-4
- 3 225 ILCS 411/22-10
- 225 ILCS 411/22-11 4
- 5 225 ILCS 411/22-12
- 6 225 ILCS 411/22-13
- 225 ILCS 411/22-21 7
- 8 225 ILCS 411/25-1
- 9 225 ILCS 411/25-3
- 225 ILCS 411/25-5 10
- 11 225 ILCS 411/25-10
- 12 225 ILCS 411/25-13
- 225 ILCS 411/25-14 13
- 225 ILCS 411/25-15 14
- 225 ILCS 411/25-25 15
- 16 225 ILCS 411/25-30
- 17 225 ILCS 411/25-35
- 18 225 ILCS 411/25-40
- 225 ILCS 411/25-45 19
- 225 ILCS 411/25-50 20
- 21 225 ILCS 411/25-55
- 22 225 ILCS 411/25-60
- 225 ILCS 411/25-65 23
- 24 225 ILCS 411/25-70
- 25 225 ILCS 411/25-75
- 26 225 ILCS 411/25-80

- 1 225 ILCS 411/25-85
- 2 225 ILCS 411/25-90
- 3 225 ILCS 411/25-95
- 4 225 ILCS 411/25-100
- 5 225 ILCS 411/25-105
- 6 225 ILCS 411/25-110
- 7 225 ILCS 411/25-125
- 8 225 ILCS 411/35-10
- 9 225 ILCS 411/35-15
- 10 225 ILCS 411/75-5
- 11 225 ILCS 411/75-15
- 12 225 ILCS 411/75-20
- 13 225 ILCS 411/75-35
- 14 225 ILCS 411/75-45
- 15 225 ILCS 411/75-50
- 16 225 ILCS 411/75-55