

HR0968

LRB096 20501 GRL 36178 r

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## HOUSE RESOLUTION

2 WHEREAS, The Lincoln Foundation for Performance Excellence 3 was founded in 1994 as a publicly and privately-supported 4 not-for-profit organization; the foundation was created to 5 significantly raise Illinois' worldwide competitiveness by 6 improving the performance of the State's institutions and 7 businesses; and

8 WHEREAS, The Lincoln Foundation for Performance Excellence 9 Award process is a 3-level process, consisting of the Bronze 10 Award for Commitment to Excellence, the Silver Award for Progress Towards Excellence, and the Gold Award for Achievement 11 12 of Excellence; the award process allows organizations to 13 measure themselves against the Lincoln Foundation's Seven 14 Criteria for Performance Excellence, patterned after the 15 Baldridge National Quality Award: Malcolm Leadership, Strategic Planning, Customer Focus, Measurement, Analysis and 16 17 Knowledge Management, Workforce Focus, Process Management, and 18 Results; and

19 WHEREAS, The Lincoln Foundation for Performance Excellence 20 has awarded the 2009 Lincoln Silver Award for Progress Towards 21 Excellence to the Memorial Health System in Springfield; and

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WHEREAS, Memorial Health System's 6 affiliates provide a

HR0968 -2- LRB096 20501 GRL 36178 r
1 full range of inpatient, outpatient, home health, hospice,
2 behavioral health, and primary care physician services; with 3
3 hospitals and other clinics in central Illinois, Memorial
4 deliver high-quality, patient-centered care in support of
5 their mission to improve the health of the people and
6 communities they serve; and

7 WHEREAS, The Lincoln Foundation for Performance Excellence 8 has awarded the 2009 Bronze Award for Commitment to Excellence 9 to Black Hawk College in Moline, the Illinois Municipal 10 Retirement Fund in Oak Brook, and St. Mary's Hospital in 11 Decatur; and

WHEREAS, Black Hawk College is a comprehensive community 12 13 college serving residents of Illinois Community College 14 District #503 through 2 campuses in Moline and Kewanee, along 15 with numerous satellite locations throughout the district; as a recognized leader in education, Black Hawk College focuses on 16 17 providing the resources and environment for life-long learning; in 1998, the college's Board of Trustees began the 18 journey toward excellence when the college responded to its 19 20 first Lincoln Performance Excellence cycle; over the past 10 21 vears, the benefits of adopting a continuous quality improvement model have continued to emerge; the use of quality 22 23 tools and the Baldridge continuous improvement model has improving the use of data, rather than anecdotal information, 24

HR0968 -3- LRB096 20501 GRL 36178 r
1 in decision-making; additionally, these tools provide
2 assurance of institutional quality to those it serves; and

3 WHEREAS, The Illinois Municipal Retirement Fund (IMRF) has 4 partnered with local units of government throughout Illinois to 5 provide death, disability, and retirement benefits for working and retired public employees since 1941; today, IMRF has more 6 than 89,000 retired members and 182,000 active members working 7 8 for nearly 3,000 different units of government, including 9 schools districts, counties, cities, villages, parks, and 10 libraries; and

11 WHEREAS, St. Mary's Hospital is one of 13 hospitals in the Hospital Sisters Health System and is a not-for-profit 12 organization founded in 1878; St. Mary's Hospital is an all 13 14 private room healthcare facility that combines modern 15 technology with the caring spirit of the original founding 16 Sisters; St. Mary's is situated on an attractive 21-acre campus overlooking Lake Decatur and offers a broad spectrum of 17 comprehensive health services, including a Tomo 18 Therapy 19 radiation treatment for cancer patients, a newly-revitalized 20 radiology department, and a wide range of neuromuscular 21 services; St. Mary's has added a number of off-site physician offices to better help serve their patients; St. Mary's also 22 23 offers a wide range of community education and screening 24 programs to diverse groups throughout the region; therefore, be

HR0968 -4- LRB096 20501 GRL 36178 r it

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2 BY THE HOUSE OF REPRESENTATIVES OF RESOLVED, THE NINETY-SIXTH GENERAL ASSEMBLY OF THE STATE OF ILLINOIS, that we 3 recognize the Lincoln Foundation for Performance Excellence 4 5 and its efforts to assist Illinois organizations to strive for 6 performance excellence and thank each of the organizations the 7 foundation has recognized for the devotion to excellence they have demonstrated; and be it further 8

9 RESOLVED, That suitable copies of this resolution be 10 presented to the Lincoln Foundation for Performance Excellence 11 and to each 2009 Performance Excellence recipient as an 12 expression of our respect and esteem.