

HR0877

LRB096 14829 KXB 29693 r

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HOUSE RESOLUTION

2 WHEREAS, The members of the Illinois House of 3 Representatives are pleased to congratulate Pam Lowry on 4 receiving the 2009 National Child Support Association's 5 Outstanding Manager of the Year Award; and

6 WHEREAS, For more than 20 years, Pam Lowry has been 7 dedicated to improving the lives of Illinois children and 8 families; she completed a bachelor's degree in management from 9 the University of Illinois at Springfield and is currently 10 working toward a master's degree in political studies; and

11 WHEREAS, Pam Lowry works within the Department of 12 Healthcare and Family Services (HFS) as the head of the 13 Division of Child Support Enforcement (DCSE); under her 14 leadership, the once failing DCSE has transformed itself into a 15 success; for five consecutive years, it has seen record 16 collections in Illinois; and

17 WHEREAS, Illinois DCSE was formerly considered among the 18 worst in the nation, and its dramatic turnaround has received 19 widespread recognition; in 2005, the extraordinary efforts of 20 Pam Lowry and the DCSE were honored by the Federal Office of 21 Child Support Enforcement Administration for Children and 22 Families Commissioners' Teamwork Award for Exemplary Business

HR0877 -2-LRB096 14829 KXB 29693 r 1 Re-engineering; in 2006, the National Child Support 2 Enforcement Association presented Illinois with the Most Improved Program Award; further, the Illinois DCSE was awarded 3 the Federal Office of Child Support Enforcement Administration 4 5 for Children and Families Commissioners' Award for High 6 Performance; and

7 WHEREAS, Pam Lowry's tireless efforts have benefited 8 children and families throughout the State of Illinois; the 9 implementation of initiatives and programs pioneered by Pam 10 Lowry have seen tremendous success; therefore, be it

11 RESOLVED, HOUSE OF REPRESENTATIVES OF ΒY THE THE 12 NINETY-SIXTH GENERAL ASSEMBLY OF THE STATE OF ILLINOIS, that we 13 congratulate Pam Lowry on receiving the 2009 National Child 14 Support Association's Outstanding Manager of the Year Award and 15 wish her continued success; and be it further

16 RESOLVED, That a suitable copy of this resolution be 17 presented to Pam Lowry as a symbol of our respect and esteem.