

1 AN ACT concerning transportation.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 5. The Illinois Vehicle Code is amended by changing
5 Section 12-821 as follows:

6 (625 ILCS 5/12-821)

7 Sec. 12-821. Display of telephone number; complaint calls.

8 (a) Each school bus shall display at the rear of the bus a
9 sign, with letters and numerals readily visible and readable,
10 indicating the area code and telephone number of the owner of
11 the school bus, regardless of whether the owner is a school
12 district or another person or entity. The sign shall be in the
13 following form:

14 "TO COMMENT ON MY DRIVING, CALL (area code and telephone
15 number of school bus owner)" ~~indicate that the number is to be~~
16 ~~called to report erratic driving by the school bus driver.~~

17 A school bus owner who placed a sign conforming to the
18 requirements of Public Act 95-176 on a school bus before the
19 effective date of this amendatory Act of the 96th General
20 Assembly may continue to use that sign on that school bus
21 rather than a sign that conforms to the requirements of this
22 amendatory Act of the 96th General Assembly; however, if the
23 school bus owner replaces that sign, the replacement sign shall

1 conform to the requirements of this amendatory Act of the 96th
2 General Assembly.

3 (b) The owner of each school bus shall establish procedures
4 for accepting the calls provided for under subsection (a) and
5 for taking complaints.

6 (c) The procedures established under subsection (b) shall
7 include, but not be limited to:

8 (1) an internal investigation of the events that led to
9 each complaint; and

10 (2) a report to the complaining party on the results of
11 the investigation and the action taken, if any.

12 (Source: P.A. 95-176, eff. 1-1-08.)

13 Section 99. Effective date. This Act takes effect January
14 1, 2010.