



Sen. Don Harmon

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LRB095 18103 MJR 47417 a

1 AMENDMENT TO SENATE BILL 2783

2 AMENDMENT NO. \_\_\_\_\_. Amend Senate Bill 2783 by replacing  
3 everything after the enacting clause with the following:

4 "Section 5. The Public Utilities Act is amended by changing  
5 Section 19-125 as follows:

6 (220 ILCS 5/19-125)

7 Sec. 19-125. Consumer education.

8 (a) The Commission shall make available upon request and at  
9 no charge, and shall make available to the public on the  
10 Internet through the State of Illinois World Wide Web site:

11 (1) a list of all certified alternative gas suppliers  
12 serving residential and small commercial customers within  
13 the service area of each gas utility including, in the case  
14 of the Internet, computer links to available web sites of  
15 the certified alternative gas suppliers;

16 (2) a list of all certified alternative gas suppliers

1 serving residential or small commercial customers that  
2 have been found in the last 3 years by the Commission  
3 pursuant to Section 10-108 to have failed to provide  
4 service in accordance with this Act;

5 (3) guidelines to assist customers in determining  
6 which gas supplier is most appropriate for each customer;  
7 and

8 (4) Internet links to providers of information that  
9 enables customers to compare prices and services of gas  
10 utilities and alternative gas suppliers, if and when that  
11 information is available.

12 (b) In any service area where customers are able to choose  
13 their natural gas supplier, the Commission shall require gas  
14 utilities and alternative gas suppliers to inform customers of  
15 how they may contact the Commission in order to obtain  
16 information about the customer choice program.

17 (c) The Commission shall make available in print, upon  
18 request and at no charge, and on its World Wide Web site,  
19 information on where customers of alternative gas suppliers  
20 serving residential and small commercial customers can address  
21 any complaint with regard to an alternative gas supplier's  
22 obligations under Section 19-115 of this Act, including the  
23 provision of service in accordance with the terms of its  
24 contract, sales tactics, and rates. The Commission shall  
25 maintain a summary by category and provider of all informal  
26 complaints it receives pursuant to this Section, and it shall

1 publish the summary on a quarterly basis on its World Wide Web  
2 site. Individual customer information shall not be included in  
3 the summary.

4 (Source: P.A. 92-852, eff. 8-26-02.)".