### 95TH GENERAL ASSEMBLY

## State of Illinois

## 2007 and 2008

#### SB2364

Introduced 2/14/2008, by Sen. Pamela J. Althoff

#### SYNOPSIS AS INTRODUCED:

225 ILCS 45/1a	from Ch. 111 1/2, par. 73.101a
225 ILCS 45/1a-1	
225 ILCS 45/1a-2 new	
225 ILCS 45/1b	from Ch. 111 1/2, par. 73.101b
30 ILCS 105/5.708 new	

Amends the Illinois Funeral or Burial Funds Act. Removes references to finance charges from the definition of "sales proceeds" and "purchase price". Allows a purchaser to cancel a pre-need contract within 30 days after all parties have signed the contract and receive 100% of all payments made under the contract. Creates the Pre-need Funeral Contract Guarantee Fund, into which \$5 from each pre-need contract sold by a licensee under the Act shall be deposited. Provides that the Fund shall be used by the Comptroller to pay restitution to purchasers who are unable to receive the benefits of a pre-need contract. Removes an exception that allows a trustee to be the seller or provider of funeral services or merchandise. Makes other changes. Amends the State Finance Act to establish the new Fund.

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FISCAL NOTE ACT MAY APPLY

A BILL FOR

SB2364

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AN ACT concerning regulation.

# 2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

4 Section 5. The Illinois Funeral or Burial Funds Act is 5 amended by changing Sections 1a, 1a-1, and 1b and by adding 6 Section 1a-2 as follows:

7 (225 ILCS 45/1a) (from Ch. 111 1/2, par. 73.101a)

8 Sec. 1a. For the purposes of this Act, the following terms 9 shall have the meanings specified, unless the context clearly 10 requires another meaning:

11 "Beneficiary" means the person specified in the pre-need 12 contract upon whose death funeral services or merchandise shall 13 be provided or delivered.

14 "Licensee" means a seller of a pre-need contract who has 15 been licensed by the Comptroller under this Act.

16 "Outer burial container" means any container made of 17 concrete, steel, wood, fiberglass or similar material, used 18 solely at the interment site, and designed and used exclusively 19 to surround or enclose a separate casket and to support the 20 earth above such casket, commonly known as a burial vault, 21 grave box or grave liner, but not including a lawn crypt as 22 defined in the Illinois Pre-need Cemetery Sales Act.

"Parent company" means a corporation owning more than 12

1 cemeteries or funeral homes in more than one state.

2 "Person" means any person, partnership, association,3 corporation, or other entity.

"Pre-need contract" means any agreement or contract, or any 4 5 series or combination of agreements or contracts, whether funded by trust deposits or life insurance policies or 6 7 annuities, which has for a purpose the furnishing or performance of funeral services or the furnishing or delivery 8 9 of any personal property, merchandise, or services of any 10 nature in connection with the final disposition of a dead human 11 body. Nothing in this Act is intended to regulate the content 12 of a life insurance policy or a tax-deferred annuity.

"Provider" means a person who is obligated for furnishing or performing funeral services or the furnishing or delivery of any personal property, merchandise, or services of any nature in connection with the final disposition of a dead human body.

17 "Purchaser" means the person who originally paid the money 18 under or in connection with a pre-need contract.

"Sales proceeds" means the entire amount paid to a seller, 19 exclusive of sales taxes paid by the seller, finance charges 20 paid by the purchaser, and credit life, accident or disability 21 22 insurance premiums, upon any agreement or contract, or series 23 or combination of agreements or contracts, for the purpose of performing funeral services or furnishing personal property, 24 25 merchandise, or services of any nature in connection with the final disposition of a dead human body, including, but not 26

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1 limited to, the retail price paid for such services and 2 personal property and merchandise.

3 "Purchase price" means sales proceeds less finance charges
 4 on retail installment contracts.

5 "Seller" means the person who sells or offers to sell the 6 pre-need contract to a purchaser, whether funded by a trust 7 agreement, life insurance policy, or tax-deferred annuity.

8 "Trustee" means a person authorized to hold funds under9 this Act.

10 (Source: P.A. 92-419, eff. 1-1-02.)

11 (225 ILCS 45/1a-1)

12 Sec. 1a-1. Pre-need contracts.

(a) It shall be unlawful for any seller doing business within this State to accept sales proceeds from a purchaser, either directly or indirectly by any means, unless the seller enters into a pre-need contract with the purchaser which meets the following requirements:

18 (1) It states the name and address of the principal
19 office of the seller and the parent company of the seller,
20 if any.

(2) It clearly identifies the provider's name and
address, the purchaser, and the beneficiary, if other than
the purchaser.

24 (2.5) If the provider has branch locations, the25 contract gives the purchaser the opportunity to identify

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the branch at which the funeral will be provided.

(3) It contains a complete description of the funeral
merchandise and services to be provided and the price of
the merchandise and services, and it clearly discloses
whether the price of the merchandise and services is
guaranteed or not guaranteed as to price.

(A) Each guaranteed price contract shall contain the following statement in 12 point bold type:

9 THIS CONTRACT GUARANTEES THE BENEFICIARY THE 10 SPECIFIC GOODS AND SERVICES CONTRACTED FOR. NO 11 ADDITIONAL CHARGES MAY BE REQUIRED. FOR DESIGNATED 12 GOODS AND SERVICES, ADDITIONAL CHARGES MAY BE INCURRED FOR UNEXPECTED EXPENSES INCLUDING, BUT NOT LIMITED TO, 13 14 CASH ADVANCES, SHIPPING OF REMAINS FROM A DISTANT 15 PLACE, OR DESIGNATED HONORARIA ORDERED OR DIRECTED BY 16 SURVIVORS.

17 (B) Except as provided in subparagraph (C) of this
18 paragraph (3), each non-guaranteed price contract
19 shall contain the following statement in 12 point bold
20 type:

21 THIS CONTRACT DOES NOT GUARANTEE THE PRICE THE 22 BENEFICIARY WILL PAY FOR ANY SPECIFIC GOODS OR 23 SERVICES. ANY FUNDS PAID UNDER THIS CONTRACT ARE ONLY A 24 DEPOSIT TO BE APPLIED TOWARD THE FINAL PRICE OF THE 25 GOODS OR SERVICES CONTRACTED FOR. ADDITIONAL CHARGES 26 MAY BE REQUIRED.

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1 (C) If a non-guaranteed price contract may 2 subsequently become guaranteed, the contract shall 3 clearly disclose the nature of the guarantee and the 4 time, occurrence, or event upon which the contract 5 shall become a guaranteed price contract.

6 (4) It provides that if the particular supplies and 7 specified in the pre-need services contract are 8 unavailable at the time of delivery, the provider shall be 9 required to furnish supplies and services similar in style 10 and at least equal in quality of material and workmanship.

11 (5) It discloses any penalties or restrictions, 12 including but not limited to geographic restrictions or the 13 inability of the provider to perform, on the delivery of 14 merchandise, services, or pre-need contract guarantees.

15 (6) Regardless of the method of funding the pre-need16 contract, the following must be disclosed:

(A) Whether the pre-need contract is to be funded by a trust, life insurance, or an annuity;

(B) The nature of the relationship among the person
funding the pre-need contract, the provider, and the
seller; and

(C) The impact on the pre-need contract of (i) any
changes in the funding arrangement including but not
limited to changes in the assignment, beneficiary
designation, or use of the funds; (ii) any specific
penalties to be incurred by the contract purchaser as a

result of failure to make payments; (iii) penalties to 1 2 be incurred or moneys or refunds to be received as a result of cancellations; and (iv) all relevant 3 information concerning what occurs and whether any 4 5 entitlements or obligations arise if there is a difference between the proceeds of the particular 6 7 funding arrangement and the amount actually needed to 8 pay for the funeral at-need.

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(D) The method of changing the provider.

(b) All pre-need contracts are subject to the Federal Trade
 Commission Rule concerning the Cooling-Off Period for
 Door-to-Door Sales (16 CFR Part 429).

13 (b-5) A purchaser may cancel a pre-need contract within 30 days after all parties have signed the contract and shall 14 15 receive 100% of all payments made under the contract. In the 16 case of a pre-need contract funded by a pre-need insurance 17 policy, the cancellation period under this subsection (b-5) shall continue until 30 days after signing the contract or 30 18 19 days plus the period for free cancellation of the policy under 20 the terms of the policy or applicable law, whichever is later. No fee, surcharge, penalty, or liquidated damages may be 21 22 imposed upon this right to cancel.

(c) No pre-need contract shall be sold in this State unless there is a provider for the services and personal property being sold. If the seller is not a provider, then the seller must have a binding agreement with a provider, and the identity

of the provider and the nature of the agreement between the 1 2 seller and the provider shall be disclosed in the pre-need 3 contract at the time of the sale and before the receipt of any sales proceeds. The failure to disclose the identity of the 4 5 provider, the nature of the agreement between the seller and 6 the provider, or any changes thereto to the purchaser and 7 beneficiary, or the failure to make the disclosures required in 8 subdivision (a)(1), constitutes an intentional violation of 9 this Act.

(d) All pre-need contracts must be in writing in at least 11 11 point type, numbered, and executed in duplicate. A signed 12 copy of the pre-need contract must be provided to the purchaser 13 at the time of entry into the pre-need contract. The 14 Comptroller may by rule develop a model pre-need contract form 15 which meets the requirements of this Act.

16 (e) The State Comptroller shall by rule develop a booklet 17 in plain English describing the for consumers scope, application, and consumer protections of this Act. After the 18 19 adoption of these rules, no pre-need contract shall be sold in 20 this State unless (i) the seller distributes to the purchaser 21 prior to the sale a booklet promulgated or approved for use by 22 the State Comptroller; (ii) the seller explains to the 23 purchaser the terms of the pre-need contract prior to the 24 purchaser signing; and (iii) the purchaser initials a statement 25 in the contract confirming that the seller has explained the 26 terms of the contract prior to the purchaser signing.

1 (f) All sales proceeds received in connection with a 2 pre-need contract shall be deposited into a trust account as 3 provided in Section 1b and Section 2 of this Act, or shall be 4 used to purchase a life insurance policy or tax-deferred 5 annuity as provided in Section 2a of this Act.

6 (q) No pre-need contract shall be sold in this State unless 7 it is accompanied by a funding mechanism permitted under this 8 Act, and unless the seller is licensed by the Comptroller as 9 provided in Section 3 of this Act. Nothing in this Act is 10 intended to relieve sellers of pre-need contracts from being 11 licensed under any other Act required for their profession or 12 business, and being subject to the rules promulgated to 13 regulate their profession or business, including rules on solicitation and advertisement. 14

15 (Source: P.A. 92-419, eff. 1-1-02.)

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(225 ILCS 45/1a-2 new)

17 Sec. 1a-2. Pre-need Funeral Contract Guarantee Fund. 18 (a) Each licensee shall pay a fee of \$5 out of the funds received for each pre-need contract sold and shall forward this 19 20 sum to the Comptroller within 10 days after (i) the funds 21 required to be placed in trust pursuant to Section 1b of this 22 Act are deposited into the trust account or (ii) the funds are 23 used to purchase a pre-need insurance policy. The pre-need contract shall be recorded by the Comptroller. Within 10 days 24 25 after receiving the fee, the Comptroller must notify the

purchaser by mail of the recording of the pre-need contract.
Fees collected under this Section shall be deposited into the
Pre-need Funeral Contract Guarantee Fund, which is hereby
created as a special fund in the State treasury. Moneys in the
Fund may be expended to purchase insurance to cover losses
quaranteed by the Fund.

7 (b) In the event that the purchaser is unable to receive 8 the benefits of his or her pre-need contract or to receive the 9 funds due by reason of cancellation of the contract, the 10 purchaser may apply to the Comptroller on a form prescribed by 11 the Comptroller for restitution from the Pre-need Funeral 12 Contract Guarantee Fund. Upon a finding by the Comptroller that the benefits or return of payment is not available to the 13 14 purchaser, the Comptroller may cause restitution to be paid to the purchaser from the Pre-need Funeral Contract Guarantee 15 16 Fund.

17 (c) In all such cases where a purchaser is paid restitution from the Fund, the Comptroller shall be subrogated to that 18 19 purchaser's claims against the licensee for all amounts paid 20 from the Fund. If the licensee's liability for default is subsequently proven, any award made by a court of law shall be 21 22 made payable to the Pre-need Funeral Contract Guarantee Fund up 23 to the amount paid to the purchaser from the Fund and the 24 Comptroller shall request that the Attorney General engage in 25 all reasonable post-judgment collection steps to collect such 26 claims from the judgment debtor and reimburse the Fund.

1	(d) The Fund shall not be applied toward any restitution
2	for losses in any lawsuit initiated by the Attorney General or
3	Comptroller or with respect to any claim made on a pre-need
4	contract that occurred prior to the effective date of this
5	amendatory Act of the 95th General Assembly.

6 <u>(e) Notwithstanding any other provision of this Section,</u> 7 <u>the payment of restitution from the Fund shall be a matter of</u> 8 <u>grace and not of right and no purchaser shall have any vested</u> 9 <u>rights in the Fund as a beneficiary or otherwise.</u>

10 (f) The Fund may not be allocated for any purpose other 11 than that specified in this Act.

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#### (225 ILCS 45/1b) (from Ch. 111 1/2, par. 73.101b)

Sec. 1b. (a) Whenever a seller receives sales proceeds 13 14 under a pre-need contract that the purchaser elects to fund by 15 a trust agreement, the seller may retain an initial amount 16 equal to 5% of the purchase price of the services, personal property or merchandise, or 15% of the purchase price of outer 17 burial containers. Thereafter, a seller shall deposit into 18 trust the amounts specified in this Section so that no later 19 20 than upon the final payment on the contract, the trust shall 21 equal or exceed 95% of the purchase price of all services, 22 personal property, or merchandise, except for outer burial containers, and 85% of the purchase price of outer burial 23 24 containers.

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(b) In the event that sales proceeds to be deposited into a

1 trust are received pursuant to a cash sale or <u>an</u> <del>a retail</del> 2 installment contract, the seller may retain the initial 3 percentage authorized by subsection (a) of this Section <del>and any</del> 4 <del>finance charge paid by the purchaser</del>, and thereafter shall 5 deposit into the trust the entire balance of sales proceeds 6 received.

7 (c) In the event that the deposits into a trust required by 8 this Section do not, after final payment by the consumer, 9 result in the trust containing at least 95% of the sales price 10 of all services, personal property or merchandise, except for 11 outer burial containers and 85% of the purchase price of outer 12 burial containers, the seller shall make an additional deposit 13 into the trust in an amount sufficient to meet these 14 percentages.

(d) The trustee may not be the seller or provider of 15 16 funeral services or merchandise unless the seller holds sales 17 of less than \$500,000 in trust, and deposits funds for which the seller is acting as trustee in (1) withdrawable accounts of 18 State chartered or federally chartered savings and loan 19 20 associations insured by the Federal Deposit Insurance Corporation; (2) deposits or certificates of deposits in State 21 22 or federal banks insured by the Federal Deposit Insurance 23 Corporation; or (3) share accounts or share certificate accounts in a State or federal credit union, the accounts of 24 25 which are insured as required by the Illinois Credit Union Act 26 or the Federal Credit Union Act, as applicable.

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1	(Source: P.A. 88-477.)		
2	Section 90. The State	Finance	Act is amended by adding
3	Section 5.708 as follows:		

4 (30 ILCS 105/5.708 new)

# 5 Sec. 5.708. The Pre-need Funeral Contract Guarantee Fund.