95TH GENERAL ASSEMBLY

State of Illinois

2007 and 2008

HB5550

by Rep. Joseph M. Lyons

SYNOPSIS AS INTRODUCED:

20 ILCS 105/4.04

from Ch. 23, par. 6104.04

Amends the Illinois Act on the Aging. Authorizes the Office of Long Term Care Ombudsman to enter into an agreement with the Department of Healthcare and Family Services to facilitate obtaining federal matching funds. Sets forth the requirements of the agreement. Effective immediately.

LRB095 18141 RCE 44224 b

FISCAL NOTE ACT MAY APPLY

A BILL FOR

1 AN ACT concerning aging.

2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

4 Section 5. The Illinois Act on the Aging is amended by 5 changing Section 4.04 as follows:

6 (20 ILCS 105/4.04) (from Ch. 23, par. 6104.04)

7 Sec. 4.04. Long Term Care Ombudsman Program.

8 (a) Long Term Care Ombudsman Program. The Department shall 9 establish a Long Term Care Ombudsman Program, through the 10 Office of State Long Term Care Ombudsman ("the Office"), in 11 accordance with the provisions of the Older Americans Act of 12 1965, as now or hereafter amended.

13 (b) Definitions. As used in this Section, unless the 14 context requires otherwise:

(1) "Access" has the same meaning as in Section 1-104
of the Nursing Home Care Act, as now or hereafter amended;
that is, it means the right to:

18 (i) Enter any long term care facility or assisted
19 living or shared housing establishment or supportive
20 living facility;

(ii) Communicate privately and without restriction with any resident, regardless of age, who consents to the communication; (iii) Seek consent to communicate privately and
 without restriction with any resident, regardless of
 age;

4 (iv) Inspect the clinical and other records of a
5 resident, regardless of age, with the express written
6 consent of the resident;

7 (v) Observe all areas of the long term care 8 facility or supportive living facilities, assisted 9 living or shared housing establishment except the 10 living area of any resident who protests the 11 observation.

12 (2) "Long Term Care Facility" means (i) any facility as defined by Section 1-113 of the Nursing Home Care Act, as 13 14 now or hereafter amended; and (ii) any skilled nursing 15 facility or a nursing facility which meets the requirements 16 of Section 1819(a), (b), (c), and (d) or Section 1919(a), 17 (b), (c), and (d) of the Social Security Act, as now or hereafter amended (42 U.S.C. 1395i-3(a), (b), (c), and (d) 18 19 and 42 U.S.C. 1396r(a), (b), (c), and (d)).

(2.5) "Assisted living establishment" and "shared
housing establishment" have the meanings given those terms
in Section 10 of the Assisted Living and Shared Housing
Act.

(2.7) "Supportive living facility" means a facility
 established under Section 5-5.01a of the Illinois Public
 Aid Code.

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1 (3) "State Long Term Care Ombudsman" means any person 2 employed by the Department to fulfill the requirements of 3 the Office of State Long Term Care Ombudsman as required 4 under the Older Americans Act of 1965, as now or hereafter 5 amended, and Departmental policy.

6 (3.1) "Ombudsman" means any designated representative 7 of a regional long term care ombudsman program; provided 8 that the representative, whether he is paid for or 9 volunteers his ombudsman services, shall be qualified and 10 designated by the Office to perform the duties of an 11 ombudsman as specified by the Department in rules and in 12 accordance with the provisions of the Older Americans Act 13 of 1965, as now or hereafter amended.

(c) Ombudsman; rules. The Office of State Long Term Care 14 15 Ombudsman shall be composed of at least one full-time ombudsman 16 and shall include a system of designated regional long term 17 care ombudsman programs. Each regional program shall be designated by the State Long Term Care Ombudsman 18 as а 19 subdivision of the Office and any representative of a regional 20 program shall be treated as a representative of the Office.

The Department, in consultation with the Office, shall promulgate administrative rules in accordance with the provisions of the Older Americans Act of 1965, as now or hereafter amended, to establish the responsibilities of the Department and the Office of State Long Term Care Ombudsman and the designated regional Ombudsman programs. The administrative

1 rules shall include the responsibility of the Office and 2 designated regional programs to investigate and resolve complaints made by or on behalf of residents of long term care 3 facilities, supportive living facilities, and assisted living 4 5 and shared housing establishments, including the option to 6 serve residents under the age of 60, relating to actions, inaction, or decisions of providers, or their representatives, 7 of long term care facilities, of supported living facilities, 8 9 of assisted living and shared housing establishments, of public 10 agencies, or of social services agencies, which may adversely 11 affect the health, safety, welfare, or rights of such 12 residents. The Office and designated regional programs may 13 represent all residents, but are not required by this Act to 14 represent persons under 60 years of age, except to the extent 15 required by federal law. When necessary and appropriate, representatives of the Office shall refer complaints to the 16 17 appropriate regulatory State agency. The Department, in consultation with the Office, shall cooperate with 18 the Department of Human Services and other State agencies in 19 20 providing information and training to designated regional long term care ombudsman programs about the appropriate assessment 21 22 treatment (including information about and appropriate 23 supportive services, treatment options, and assessment of rehabilitation potential) of the residents 24 they serve, 25 including children, persons with mental illness (other than 26 Alzheimer's disease and related disorders), and persons with

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1 developmental disabilities.

2	The Office is authorized to enter into a memorandum of
3	understanding, or other agreement, with the Department of
4	Healthcare and Family Services to facilitate obtaining federal
5	matching funds under Title 19 of the Social Security Act, for
6	services provided by the Office and the regional long term care
7	ombudsman programs. To the extent permitted by federal law, the
8	agreement must authorize obtaining matching funds for State and
9	local cash and in-kind contributions to the program. The
10	Department must cooperate in obtaining the maximum available
11	federal matching funds under Title 19, to the extent doing so
12	does not reduce funding from other federal programs. Any
13	matching funds obtained pursuant to the agreement must be used
14	solely by the regional long term care ombudsman programs and
15	the Office.

16 The State Long Term Care Ombudsman and all other ombudsmen, 17 as defined in paragraph (3.1) of subsection (b) must submit to 18 background checks under the Health Care Worker Background Check Act and receive training, as prescribed by the Illinois 19 20 Department on Aging, before visiting facilities. The training 21 must include information specific to assisted living 22 establishments, supportive living facilities, and shared 23 housing establishments and to the rights of residents 24 guaranteed under the corresponding Acts and administrative 25 rules.

(d) Access and visitation rights.

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(1) In accordance with subparagraphs (A) and (E) of 1 2 paragraph (3) of subsection (c) of Section 1819 and 3 subparagraphs (A) and (E) of paragraph (3) of subsection (c) of Section 1919 of the Social Security Act, as now or 4 5 hereafter amended (42 U.S.C. 1395i-3 (c)(3)(A) and (E) and 42 U.S.C. 1396r (c) (3) (A) and (E)), and Section 712 of the 6 7 Older Americans Act of 1965, as now or hereafter amended 8 (42 U.S.C. 3058f), a long term care facility, supportive 9 living facility, assisted living establishment, and shared 10 housing establishment must:

(i) permit immediate access to any resident, regardless of age, by a designated ombudsman; and

13 (ii) permit representatives of the Office, with 14 the permission of the resident's legal representative 15 or legal guardian, to examine a resident's clinical and 16 other records, regardless of the age of the resident, 17 and if a resident is unable to consent to such review, and has no legal guardian, permit representatives of 18 19 the Office appropriate access, as defined by the 20 Department, in consultation with the Office, in administrative rules, to the resident's records. 21

(2) Each long term care facility, supportive living
facility, assisted living establishment, and shared
housing establishment shall display, in multiple,
conspicuous public places within the facility accessible
to both visitors and residents and in an easily readable

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1 2 3 format, the address and phone number of the Office of the Long Term Care Ombudsman, in a manner prescribed by the Office.

4 (e) Immunity. An ombudsman or any representative of the
5 Office participating in the good faith performance of his or
6 her official duties shall have immunity from any liability
7 (civil, criminal or otherwise) in any proceedings (civil,
8 criminal or otherwise) brought as a consequence of the
9 performance of his official duties.

- 10 (f) Business offenses.
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(1) No person shall:

(i) Intentionally prevent, interfere with, or
attempt to impede in any way any representative of the
Office in the performance of his official duties under
this Act and the Older Americans Act of 1965; or

16 (ii) Intentionally retaliate, discriminate
17 against, or effect reprisals against any long term care
18 facility resident or employee for contacting or
19 providing information to any representative of the
20 Office.

(2) A violation of this Section is a business offense,
punishable by a fine not to exceed \$501.

(3) The Director of Aging, in consultation with the
Office, shall notify the State's Attorney of the county in
which the long term care facility, supportive living
facility, or assisted living or shared housing

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establishment is located, or the Attorney General, of any violations of this Section.

3 Confidentiality of records and identities. The (q) Department shall establish procedures for the disclosure by the 4 5 State Ombudsman or the regional ombudsmen entities of files maintained by the program. The procedures shall provide that 6 the files and records may be disclosed only at the discretion 7 8 of the State Long Term Care Ombudsman or the person designated 9 by the State Ombudsman to disclose the files and records, and 10 the procedures shall prohibit the disclosure of the identity of 11 any complainant, resident, witness, or employee of a long term 12 care provider unless:

(1) the complainant, resident, witness, or employee of a long term care provider or his or her legal representative consents to the disclosure and the consent is in writing;

(2) the complainant, resident, witness, or employee of a long term care provider gives consent orally; and the consent is documented contemporaneously in writing in accordance with such requirements as the Department shall establish; or

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(3) the disclosure is required by court order.

(h) Legal representation. The Attorney General shall provide legal representation to any representative of the Office against whom suit or other legal action is brought in connection with the performance of the representative's official duties, in accordance with the State Employee
 Indemnification Act.

3 (i) Treatment by prayer and spiritual means. Nothing in this Act shall be construed to authorize or require the medical 4 5 supervision, regulation or control of remedial care or 6 treatment of any resident in a long term care facility operated 7 exclusively by and for members or adherents of any church or 8 religious denomination the tenets and practices of which include reliance solely upon spiritual means through prayer for 9 10 healing.

11 (Source: P.A. 95-620, eff. 9-17-07.)

Section 99. Effective date. This Act takes effect upon becoming law.