



95TH GENERAL ASSEMBLY

State of Illinois

2007 and 2008

HB4150

by Rep. Monique D. Davis

SYNOPSIS AS INTRODUCED:

50 ILCS 750/15.7 new
50 ILCS 751/15

Amends the Emergency Telephone System Act and the Wireless Emergency Telephone Safety Act. Provides that all 9-1-1 dispatchers must stay on the line with callers until emergency responders arrive at the scene or until the emergency is resolved. Provides that, if the dispatcher is unable to stay on the line with the caller, the dispatcher must contact emergency personnel to ensure that they respond to the call.

LRB095 13951 HLH 39748 b

1 AN ACT concerning local government.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 5. The Emergency Telephone System Act is amended by
5 adding Section 15.7 as follows:

6 (50 ILCS 750/15.7 new)

7 Sec. 15.7. Dispatcher required to stay on line. In addition
8 to any other rule or requirement imposed by the Commission, all
9 9-1-1 dispatchers must stay on the line with callers until
10 emergency responders arrive at the scene or until the emergency
11 is resolved. If the dispatcher is unable to stay on the line
12 with the caller, the dispatcher must contact emergency
13 personnel to ensure that they respond to the call.

14 Section 10. The Wireless Emergency Telephone Safety Act is
15 amended by changing Section 15 as follows:

16 (50 ILCS 751/15)

17 (Section scheduled to be repealed on April 1, 2008)

18 Sec. 15. Wireless emergency 9-1-1 service. The digits
19 "9-1-1" shall be the designated emergency telephone number
20 within the wireless system.

21 (a) Standards. The Illinois Commerce Commission may set

1 non-discriminatory, uniform technical and operational
2 standards consistent with the rules of the Federal
3 Communications Commission for directing calls to authorized
4 public safety answering points. These standards shall not in
5 any way prescribe the technology or manner a wireless carrier
6 shall use to deliver wireless 9-1-1 or wireless E9-1-1 calls
7 and these standards shall not exceed the requirements set by
8 the Federal Communications Commission. However, standards for
9 directing calls to the authorized public safety answering point
10 shall be included. In addition to any other rule or requirement
11 imposed by the Illinois Commerce Commission, all 9-1-1
12 dispatchers must stay on the line with callers until emergency
13 responders arrive at the scene or until the emergency is
14 resolved. If the dispatcher is unable to stay on the line with
15 the caller, the dispatcher must contact emergency personnel to
16 ensure that they respond to the call. The authority given to
17 the Illinois Commerce Commission in this Section is limited to
18 setting standards as set forth herein and does not constitute
19 authority to regulate wireless carriers.

20 (b) Wireless public safety answering points. For the
21 purpose of providing wireless 9-1-1 emergency services, an
22 emergency telephone system board or, in the absence of an
23 emergency telephone system board, a qualified governmental
24 entity may declare its intention for one or more of its public
25 safety answering points to serve as a primary wireless 9-1-1
26 public safety answering point for its jurisdiction by notifying

1 the Chief Clerk of the Illinois Commerce Commission and the
2 Director of State Police in writing within 6 months after the
3 effective date of this Act or within 6 months after receiving
4 its authority to operate a 9-1-1 system under the Emergency
5 Telephone System Act, whichever is later. In addition, 2 or
6 more emergency telephone system boards or qualified units of
7 local government may, by virtue of an intergovernmental
8 agreement, provide wireless 9-1-1 service. The Department of
9 State Police shall be the primary wireless 9-1-1 public safety
10 answering point for any jurisdiction not providing notice to
11 the Commission and the Department of State Police. Nothing in
12 this Act shall require the provision of wireless enhanced 9-1-1
13 services.

14 The Illinois Commerce Commission, upon a joint request from
15 the Department of State Police and a qualified governmental
16 entity or an emergency telephone system board, may grant
17 authority to the emergency telephone system board or a
18 qualified governmental entity to provide wireless 9-1-1
19 service in areas for which the Department of State Police has
20 accepted wireless 9-1-1 responsibility. The Illinois Commerce
21 Commission shall maintain a current list of all 9-1-1 systems
22 and qualified governmental entities providing wireless 9-1-1
23 service under this Act.

24 Any emergency telephone system board or qualified
25 governmental entity providing wireless 9-1-1 service prior to
26 the effective date of this Act may continue to operate upon

1 notification as previously described in this Section. An
2 emergency telephone system board or a qualified governmental
3 entity shall submit, with its notification, the date upon which
4 it commenced operating.

5 (c) Wireless Enhanced 9-1-1 Board. The Wireless Enhanced
6 9-1-1 Board is created. The Board consists of 7 members
7 appointed by the Governor with the advice and consent of the
8 Senate. It is recommended that the Governor appoint members
9 from the following: the Illinois Chapter of the National
10 Emergency Numbers Association, the Illinois State Police, law
11 enforcement agencies, the wireless telecommunications
12 industry, an emergency telephone system board in Cook County
13 (outside the City of Chicago), an emergency telephone system
14 board in the Metro-east area, and an emergency telephone system
15 board in the collar counties (Lake, McHenry, DuPage, Kane, and
16 Will counties). Members of the Board may not receive any
17 compensation but may, however, be reimbursed for any necessary
18 expenditure in connection with their duties.

19 Except as provided in Section 45, the Wireless Enhanced
20 9-1-1 Board shall set the amount of the monthly wireless
21 surcharge required to be imposed under Section 17 on all
22 wireless subscribers in this State. Prior to the Wireless
23 Enhanced 9-1-1 Board setting any surcharge, the Board shall
24 publish the proposed surcharge in the Illinois Register, hold
25 hearings on the surcharge and the requirements for an efficient
26 wireless emergency number system, and elicit public comment.

1 The Board shall determine the minimum cost necessary for
2 implementation of this system and the amount of revenue
3 produced based upon the number of wireless telephones in use.
4 The Board shall set the surcharge at the minimum amount
5 necessary to achieve the goals of the Act and shall, by July 1,
6 2000, file this information with the Governor, the Clerk of the
7 House, and the Secretary of the Senate. The surcharge may not
8 be more than \$0.75 per month per CMRS connection.

9 The Wireless Enhanced 9-1-1 Board shall report to the
10 General Assembly by July 1, 2000 on implementing wireless
11 non-emergency services for the purpose of public safety using
12 the digits 3-1-1. The Board shall consider the delivery of
13 3-1-1 services in a 6 county area, including rural Cook County
14 (outside of the City of Chicago), and DuPage, Lake, McHenry,
15 Will, and Kane Counties, as well as counties outside of this
16 area by an emergency telephone system board, a qualified
17 governmental entity, or private industry. The Board, upon
18 completion of all its duties required under this Act, is
19 dissolved.

20 (Source: P.A. 91-660, eff. 12-22-99.)