

LRB094 04214 RLC 44762 a

## Rep. Angelo Saviano

## Filed: 04/12/05

AMENDMENT TO HOUSE BILL 873

AMENDMENT NO. \_\_\_\_\_. Amend House Bill 873, AS AMENDED, by replacing everything after the enacting clause with the following:

"Section 5. The Ticket Scalping Act is amended by changingSections 0.01, 1, and 1.5 as follows:

7 (720 ILCS 375/0.01) (from Ch. 121 1/2, par. 157.30)

8 Sec. 0.01. Short title. This Act may be cited as the Ticket

9 Sale and Resale Scalping Act.

10 (Source: P.A. 86-1324.)

09400HB0873ham002

11 (720 ILCS 375/1) (from Ch. 121 1/2, par. 157.31)

12 Sec. 1. <u>Sale of tickets other than at box office</u>

prohibited; exceptions.

14

15

16

17

18

19

20

21

22

23

(a) It is unlawful for any person, firm or corporation, owner, lessee, manager, trustee, or any of their employees or agents, owning, conducting, managing or operating any theater, circus, baseball park, place of public entertainment or amusement where tickets of admission are sold for any such places of amusement or public entertainment to sell or permit the sale, barter or exchange of such admission tickets at any other place than in the box office or on the premises of such theater, circus, baseball park, place of public entertainment or amusement, but nothing herein prevents such theater, circus,

baseball park, place of public entertainment or amusement from 1

2 placing any of its admission tickets for sale at any other

place at the same price such admission tickets are sold by such

4 theater, circus, baseball park or other place of public

entertainment or amusement at its box office or on the premises

of such places, at the same advertised price or printed rate

7 thereof.

3

5

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

- (b) Any term or condition of the original sale of a ticket to any theater, circus, baseball park, or place of public entertainment or amusement where tickets of admission are sold that purports to limit the terms or conditions of resale of the ticket (including but not limited to the resale price of the ticket) is unenforceable, null, and void if the resale transaction is carried out by any of the means set forth in subsections (b), (c), (d), and (e) of Section 1.5 of this Act. This subsection shall not apply to a term or condition of the original sale of a ticket to any theater, circus, baseball park, or place of public entertainment or amusement where tickets of admission are sold that purports to limit the terms or conditions of resale of a ticket specifically designated as seating in a special section for a person with a physical
- 23 (Source: Laws 1923, p. 322.)

disability.

- 24 (720 ILCS 375/1.5) (from Ch. 121 1/2, par. 157.32)
- 25 Sec. 1.5. Sale of tickets at more than face value 26 prohibited; exceptions.
- 27 (a) Except as otherwise provided in subsections (b), (c), 28 (d), and (e) subsection (b) of this Section and in Section 4, it is unlawful for any person, persons, firm or corporation to 29 30 sell tickets for baseball games, football games, hockey games, 31 theatre entertainments, or any other amusement for a price more 32 than the price printed upon the face of said ticket, and the price of said ticket shall correspond with the same price shown 33

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

29

30

31

32

33

34

	C C '		C C '	_		
at the box	ottice	or the	office	$\circ$ $t$	original	distribution.
0.0 0110 10 011	00	0 = 0110	0 0 0	~ -	0 9	

- (b) This Act does not apply to the <u>resale</u> sale of tickets of admission to a sporting event, theater, musical performance, or place of public entertainment or amusement of any kind for a price in excess of the printed box office ticket price by a ticket broker who meets all of the following requirements:
  - (1) The ticket broker is duly registered with the Office of the Secretary of State on a registration form provided by that Office. The registration must contain a certification that the ticket broker:
    - (A) engages in the resale of tickets on a regular and ongoing basis from one or more permanent or fixed locations located within this State;
    - (B) maintains as the principal business activity at those locations the resale of tickets;
    - (C) displays at those locations the ticket broker's registration;
    - (D) maintains at those locations a listing of the names and addresses of all persons employed by the ticket broker;
    - (E) is in compliance with all applicable federal, State, and local laws relating to its ticket selling activities, and that neither the ticket broker nor any of its employees within the preceding 12 months have been convicted of a violation of this Act; and
    - (F) that the ticket broker meets the following requirements:
      - (i) the ticket broker maintains a statewide toll free number specifically dedicated for <u>Illinois</u> <del>for</del> consumer complaints and inquiries concerning ticket sales;
      - (ii) the ticket broker has adopted a code that advocates consumer protection that includes, at a minimum:

1	(a-1) consumer protection guidelines;
2	(b-1) a standard refund policy. In the
3	event a refund is due, the ticket broker shall
4	provide that refund without charge other than
5	for reasonable delivery fees for the return of
6	the tickets; and
7	(c-1) standards of professional conduct;
8	(iii) <u>the ticket broker</u> has adopted a
9	procedure for the binding resolution of consumer
10	complaints by an independent, disinterested third
11	party and thereby submits to the jurisdiction of
12	the State of Illinois; and
13	(iv) the ticket broker has established and
14	maintains a consumer protection rebate fund $\underline{\text{in}}$
15	<u>Illinois</u> in an amount in excess of \$100,000, at
16	<del>least 50% of</del> which must be cash available for
17	immediate disbursement for satisfaction of valid
18	consumer complaints.
19	Alternatively, the ticket broker may fulfill the
20	requirements of subparagraph (F) of this paragraph (1)
21	subsection (b) if the ticket broker certifies that he or
22	she belongs to a professional association organized under
23	the laws of this State, or organized under the laws of any
24	other state and authorized to conduct business in Illinois,
25	that has been in existence for at least 3 years prior to
26	the date of that broker's registration with the Office of
27	the Secretary of State, and is specifically dedicated, for
28	and on behalf of its members, to provide and maintain the
29	consumer protection requirements of subparagraph (F) of
30	this paragraph (1) subsection (b) to maintain the integrity
31	of the ticket brokerage industry.
32	(2) (Blank).
33	(3) The ticket broker and his employees must not engage
34	in the practice of selling, or attempting to sell, tickets

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

29

30

31

32

33

34

for any event while sitting or standing near the facility at which the event is to be held or is being held <u>unless</u> the ticket broker or his or her employees are on property they own, lease, or have permission to occupy.

- (4) The ticket broker must comply with all requirements of the Retailers' Occupation Tax Act and collect and remit all other applicable federal, State and local taxes laws in connection with the ticket broker's his ticket selling activities.
- (5) Beginning January 1, 1996, no ticket broker shall advertise for resale any tickets within this State unless the advertisement contains the name of the ticket broker and the Illinois registration number issued by the Office of the Secretary of State under this Section.
- (6) Each ticket broker registered under this Act shall pay an annual registration fee of \$100.
- (c) This Act does not apply to the sale of tickets of admission to a sporting event, theater, musical performance, or place of public entertainment or amusement of any kind for a price in excess of the printed box office ticket price by a reseller engaged in interstate or intrastate commerce on an Internet auction listing service duly registered with the Department of Financial and Professional Regulation under the Auction License Act and with the Office of the Secretary of State on a registration form provided by that Office. This subsection (c) applies to both sales through an online bid submission process and sales at a fixed price on the same website or interactive computer service as an Internet auction listing service registered with the Department of Financial and Professional Regulation.
  - This subsection (c) applies to resales described in this subsection only if the operator of the Internet auction listing service meets the following requirements:
    - (1) the operator maintains a listing of the names and

1	addresses of its corporate officers;
2	(2) the operator is in compliance with all applicable
3	federal, State, and local laws relating to ticket selling
4	activities, and the operator's officers and directors have
5	not been convicted of a violation of this Act within the
6	<pre>preceding 12 months;</pre>
7	(3) the operator maintains, either itself or through an
8	affiliate, a toll free number dedicated for consumer
9	<pre>complaints;</pre>
10	(4) the operator provides consumer protections that
11	<pre>include at a minimum:</pre>
12	(A) consumer protection guidelines;
13	(B) a standard refund policy that guarantees to all
14	purchasers that it will provide and in fact provides a
15	full refund of the amount paid by the purchaser
16	(including, but not limited to, all fees, regardless of
17	how characterized) if the following occurs:
18	(i) the ticketed event is cancelled and the
19	purchaser returns the tickets to the seller or
20	Internet auction listing service; however,
21	reasonable delivery fees need not be refunded if
22	the previously disclosed guarantee specifies that
23	the fees will not be refunded if the event is
24	<pre>cancelled;</pre>
25	(ii) the ticket received by the purchaser does
26	not allow the purchaser to enter the ticketed event
27	for reasons that may include, without limitation,
28	that the ticket is counterfeit or that the ticket
29	has been cancelled by the issuer due to
30	non-payment, unless the ticket is cancelled due to
31	an act or omission by such purchaser;
32	(iii) the ticket fails to conform to its
33	description on the Internet auction listing
34	service; or

1	(iv) the ticket seller willfully fails to send
2	the ticket or tickets to the purchaser, or the
3	ticket seller attempted to deliver the ticket or
4	tickets to the purchaser in the manner required by
5	the Internet auction listing service and the
6	purchaser failed to receive the ticket or tickets;
7	<u>and</u>
8	(C) standards of professional conduct;
9	(5) the operator has adopted an independent and
10	disinterested dispute resolution procedure that allows
11	resellers or purchasers to file complaints against the
12	other and have those complaints mediated or resolved by a
13	third party, and requires the resellers or purchasers to
14	submit to the jurisdiction of the State of Illinois for
15	complaints involving a ticketed event held in Illinois;
16	(6) the operator either:
17	(A) complies with all applicable requirements of
18	the Retailers' Occupation Tax Act and collects and
19	remits all applicable federal, State, and local taxes;
20	<u>or</u>
21	(B) publishes a written notice on the website after
22	the sale of one or more tickets that automatically
23	informs the ticket reseller of the ticket reseller's
24	potential legal obligation to pay any applicable local
25	amusement tax in connection with the reseller's sale of
26	tickets, and discloses to law enforcement or other
27	government tax officials, without subpoena, the name,
28	city, state, telephone number, e-mail address, user ID
29	history, fraud complaints, and bidding and listing
30	history of any specifically identified reseller or
31	purchaser upon the receipt of a verified request from
32	law enforcement or other government tax officials
33	relating to a criminal investigation or alleged
34	illegal activity; and

(7) the operation	ator either:
(A) has	established and maintains a consumer
protection	rebate fund in Illinois in an amount in
excess of \$3	00,000, which must be cash available for
<u>immediate</u>	isbursement for satisfaction of valid
consumer com	olaints; or
<u>(B) has</u>	obtained and maintains in force an errors
and omission	s insurance policy that provides at least
\$100,000 in	coverage and proof that the policy has been
<u>filed</u> with	the Department of Financial and
Professional	Regulation.
(d) This Act do	es not apply to the resale of tickets of
admission to a sport:	ing event, theater, musical performance, or
place of public ente	ertainment or amusement of any kind for a
price in excess of	f the printed box office ticket price
conducted at an au	ction solely by or for a not-for-profit
organization for ch	aritable purposes under clause (a)(1) of
Section 10-1 of the A	auction License Act.
(e) This Act doe	s not apply to the resale of a ticket for
admission to a bas	eball game, football game, hockey game,
theatre entertainmen	t, or any other amusement for a price more
than the price print	ed on the face of the ticket and for more
than the price of the	e ticket at the box office if the resale is
made through an In	ternet website whose operator meets the
following requiremen	ts:
(1) the oper	ator has a business presence and physical
street address	in the State of Illinois and clearly and
conspicuously po	sts that address on the website;
(2) the oper	cator maintains a listing of the names of
the operator's	directors and officers, and is duly
registered with	the Office of the Secretary of State on a
registration for	m provided by that Office;
(3) the oper	ator is in compliance with all applicable
federal, State,	and local laws relating to its ticket
federal, State,	and local laws relating to

1	reselling activities regulated under this Act, and the
2	operator's officers and directors have not been convicted
3	of a violation of this Act within the preceding 12 months;
4	(4) the operator maintains a toll free number
5	specifically dedicated for consumer complaints and
6	inquiries regarding ticket resales made through the
7	website;
8	(5) the operator either:
9	(A) has established and maintains a consumer
10	protection rebate fund in Illinois in an amount in
11	excess of \$100,000, which must be cash available for
12	immediate disbursement for satisfaction of valid
13	<pre>consumer complaints; or</pre>
14	(B) has obtained and maintains in force an errors
15	and omissions policy of insurance in the minimum amount
16	of \$100,000 for the satisfaction of valid consumer
17	<pre>complaints;</pre>
18	(6) the operator has adopted an independent and
19	disinterested dispute resolution procedure that allows
20	resellers or purchasers to file complaints against the
21	other and have those complaints mediated or resolved by a
22	third party, and requires the resellers or purchasers to
23	submit to the jurisdiction of the State of Illinois for
24	complaints involving a ticketed event held in Illinois;
25	(7) the operator either:
26	(A) complies with all applicable requirements of
27	the Retailers' Occupation Tax Act and collects and
28	remits all applicable federal, State, and local taxes;
29	<u>or</u>
30	(B) publishes a written notice on the website after
31	the sale of one or more tickets that automatically
32	informs the ticket reseller of the ticket reseller's
33	potential legal obligation to pay any applicable local
34	amusement tax in connection with the reseller's sale of

1	tickets, and discloses to law enforcement or other
2	government tax officials, without subpoena, the name,
3	city, state, telephone number, e-mail address, user ID
4	history, fraud complaints, and bidding and listing
5	history of any specifically identified reseller or
6	purchaser upon the receipt of a verified request from
7	law enforcement or other government tax officials
8	relating to a criminal investigation or alleged
9	illegal activity; and
10	(8) the operator guarantees to all purchasers that it
11	will provide and in fact provides a full refund of the
12	amount paid by the purchaser (including, but not limited
13	to, all fees, regardless of how characterized) if any of
14	the following occurs:
15	(A) the ticketed event is cancelled and the
16	purchaser returns the tickets to the website operator;
17	however, reasonable delivery fees need not be refunded
18	if the previously disclosed quarantee specifies that
19	the fees will not be refunded if the event is
20	<pre>cancelled;</pre>
21	(B) the ticket received by the purchaser does not
22	allow the purchaser to enter the ticketed event for
23	reasons that may include, without limitation, that the
24	ticket is counterfeit or that the ticket has been
25	cancelled by the issuer due to non-payment, unless the
26	ticket is cancelled due to an act or omission by the
27	purchaser;
28	(C) the ticket fails to conform to its description
29	on the website; or
30	(D) the ticket seller willfully fails to send the
31	ticket or tickets to the purchaser, or the ticket
32	seller attempted to deliver the ticket or tickets to
33	the purchaser in the manner required by the website
3 /1	operator and the nurchaser failed to receive the ticket

1		4.3 - 1 4
1	or	tickets.

- 2 Nothing in this subsection (e) shall be deemed to imply any
- 3 limitation on ticket sales made in accordance with subsections
- (b), (c), and (d) of this Section or any limitation on sales 4
- 5 made in accordance with Section 4.
- (f) The provisions of subsections (b), (c), (d), and (e) of 6
- 7 this Section apply only to the resale of a ticket after the
- initial sale of that ticket. No reseller of a ticket may refuse 8
- to sell tickets to another ticket reseller solely on the basis 9
- 10 that the purchaser is a ticket reseller or ticket broker
- authorized to resell tickets pursuant to this Act. 11
- (g) The provisions of Public Act 89-406 this amendatory Act 12
- of 1995 are severable under Section 1.31 of the Statute on 13
- 14 Statutes.
- 15 (h) The provisions of this amendatory Act of the 94th
- General Assembly are severable under Section 1.31 of the 16
- Statute on Statutes. 17
- (Source: P.A. 89-406, eff. 11-15-95.) 18
- 19 Section 99. Effective date. This Act takes effect upon
- 20 becoming law.".