

1                                    AMENDMENT TO HOUSE BILL 3452

2            AMENDMENT NO. \_\_\_\_\_. Amend House Bill 3452 on page 1, by  
3 replacing line 26 with the following:

4            "Section 10. Definitions. In this Act:

5            "Information transaction line" means a telephone line  
6 that meets all of the following criteria:

7                    (1) The line is used by a State agency.

8                    (2) The line allows a caller to access his or her  
9 account or accounts and related information using a  
10 touch-tone telephone.

11                   (3) The line delivers or captures, or both delivers  
12 and captures, information from callers and operates 24  
13 hours per day, 7 days per week using a computer-generated  
14 voice response.

15                   (4) The line allows a caller to self-select the  
16 information he or she desires by choosing an appropriate  
17 menu option from a list presented by a computer-generated  
18 voice.

19                   (5) The line allows data to be captured by  
20 permitting a caller to enter basic information, such as  
21 the number of hours worked, using his or her telephone  
22 dial pad as automated input into the system.

23            "State agency"; and

1 on page 2, line 7, after the period, by inserting the  
2 following:

3 "This Section does not apply to an information transaction  
4 line.".