

103RD GENERAL ASSEMBLY State of Illinois 2023 and 2024 HB5590

Introduced 2/9/2024, by Rep. Hoan Huynh

SYNOPSIS AS INTRODUCED:

New Act

Creates the Prohibition on Automated Online Ticket Purchasing Act. Provides that a person may not use or create any automated software program that performs automatic and repetitive tasks and is designed to impersonate or replicate human activity online to: (1) purchase tickets in excess of posted limits for an online ticket sale; (2) use multiple Internet protocol addresses, multiple purchaser accounts, or multiple e-mail addresses to purchase tickets in excess of posted limits for an online ticket sale; (3) circumvent or disable an electronic queue, waiting period, presale code, or other sales volume limitation system associated with an online ticket sale; or (4) circumvent or disable a security measure, access control system, or other control or measure that is used to facilitate authorized entry to an event. Provides that the Attorney General may seek injunctive relief in response to violations of the Act. Provides for civil penalties for violations of the Act.

LRB103 38928 SPS 69065 b

1 AN ACT concerning business.

Be it enacted by the People of the State of Illinois, 2 represented in the General Assembly: 3

- 4 Section 1. Short title. This Act may be cited as the Prohibition on Automated Online Ticket Purchasing Act. 5
- Section 5. Definitions. As used in this Act: 6
- "Bot" means any automated software program that performs 8 automatic and repetitive tasks and is designed to impersonate 9 or replicate human activity online. "Bot" does not include auto fill or password management features built into an 10 11 Internet browser or provided through separate software.
- 12 "Event" means a concert, theatrical performance, sporting 13 event, exhibition, show, or similar scheduled activity that:
- 14 (1) is open to the public;

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- (2) is held in a public or private venue; and
- 16 (3) requires payment of an admission fee to attend the 17 activity.
- "Ticket" means a physical or electronic certificate, 18 19 voucher, document, token, or other evidence of a right for admission to enter a place of entertainment for one or more 20 events at one or more specified dates and times.
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- 2.2 Section 10. Prohibition on automated online ticket

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- 1 purchasing. A person may not use or create a bot to:
- 2 (1) purchase tickets in excess of posted limits for an online ticket sale;
 - (2) use multiple Internet protocol addresses, multiple purchaser accounts, or multiple e-mail addresses to purchase tickets in excess of posted limits for an online ticket sale;
 - (3) circumvent or disable an electronic queue, waiting period, presale code, or other sales volume limitation system associated with an online ticket sale; or
- 11 (4) circumvent or disable a security measure, access
 12 control system, or other control or measure that is used
 13 to facilitate authorized entry to an event.
- 14 Section 15. Enforcement by Attorney General.
 - (a) The Attorney General may investigate a claim that a person violated this Act.
 - (b) If the Attorney General concludes that a person is violating this Act, the Attorney General may bring an action in the name of the People of the State to restrain or enjoin the person from violating this Act.
- 21 (c) In addition to bringing an action for injunctive 22 relief under this Act, the Attorney General may seek 23 restitution and petition a circuit court for the assessment of 24 a civil penalty as provided by this Section.
- 25 (d) A person who knowingly violates Section 10 is liable

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- for a civil penalty of not more than \$10,000 for each violation.
 - (e) Every ticket transaction in which a ticket is acquired to be sold in violation of Section 10 constitutes a separate violation for purposes of assessing a civil penalty.
 - (f) The civil penalty for a violation of a court order or injunction issued to enforce this Act may not exceed \$100,000.
 - (g) The Attorney General may recover all reasonable costs of bringing an action under this Section, including court costs, reasonable attorneys' fees, and investigation costs.