



## 103RD GENERAL ASSEMBLY

### State of Illinois

2023 and 2024

HB5589

Introduced 2/9/2024, by Rep. Hoan Huynh

#### SYNOPSIS AS INTRODUCED:

New Act

Creates the Prohibition on Automated Online Ticket Purchasing Act. Provides that a person may not use or create any automated software program that performs automatic and repetitive tasks and is designed to impersonate or replicate human activity online to: (1) purchase tickets in excess of posted limits for an online ticket sale; (2) use multiple Internet protocol addresses, multiple purchaser accounts, or multiple e-mail addresses to purchase tickets in excess of posted limits for an online ticket sale; (3) circumvent or disable an electronic queue, waiting period, presale code, or other sales volume limitation system associated with an online ticket sale; or (4) circumvent or disable a security measure, access control system, or other control or measure that is used to facilitate authorized entry to an event. Provides that the Attorney General may seek injunctive relief in response to violations of the Act. Provides for civil penalties for violations of the Act.

LRB103 38860 SPS 68997 b

1 AN ACT concerning business.

2 **Be it enacted by the People of the State of Illinois,**  
3 **represented in the General Assembly:**

4 Section 1. Short title. This Act may be cited as the  
5 Prohibition on Automated Online Ticket Purchasing Act.

6 Section 5. Definitions. As used in this Act:

7 "Bot" means any automated software program that performs  
8 automatic and repetitive tasks and is designed to impersonate  
9 or replicate human activity online. "Bot" does not include  
10 auto fill or password management features built into an  
11 Internet browser or provided through separate software.

12 "Event" means a concert, theatrical performance, sporting  
13 event, exhibition, show, or similar scheduled activity that:

14 (1) is open to the public;

15 (2) is held in a public or private venue; and

16 (3) requires payment of an admission fee to attend the  
17 activity.

18 "Ticket" means a physical or electronic certificate,  
19 voucher, document, token, or other evidence of a right for  
20 admission to enter a place of entertainment for one or more  
21 events at one or more specified dates and times.

22 Section 10. Prohibition on automated online ticket

1 purchasing. A person may not use or create a bot to:

2 (1) purchase tickets in excess of posted limits for an  
3 online ticket sale;

4 (2) use multiple Internet protocol addresses, multiple  
5 purchaser accounts, or multiple e-mail addresses to  
6 purchase tickets in excess of posted limits for an online  
7 ticket sale;

8 (3) circumvent or disable an electronic queue, waiting  
9 period, presale code, or other sales volume limitation  
10 system associated with an online ticket sale; or

11 (4) circumvent or disable a security measure, access  
12 control system, or other control or measure that is used  
13 to facilitate authorized entry to an event.

14 Section 15. Enforcement by Attorney General.

15 (a) The Attorney General may investigate a claim that a  
16 person violated this Act.

17 (b) If the Attorney General concludes that a person is  
18 violating this Act, the Attorney General may bring an action  
19 in the name of the People of the State to restrain or enjoin  
20 the person from violating this Act.

21 (c) In addition to bringing an action for injunctive  
22 relief under this Act, the Attorney General may seek  
23 restitution and petition a circuit court for the assessment of  
24 a civil penalty as provided by this Section.

25 (d) A person who knowingly violates Section 10 is liable

1 for a civil penalty of not more than \$10,000 for each  
2 violation.

3 (e) Every ticket transaction in which a ticket is acquired  
4 to be sold in violation of Section 10 constitutes a separate  
5 violation for purposes of assessing a civil penalty.

6 (f) The civil penalty for a violation of a court order or  
7 injunction issued to enforce this Act may not exceed \$100,000.

8 (g) The Attorney General may recover all reasonable costs  
9 of bringing an action under this Section, including court  
10 costs, reasonable attorneys' fees, and investigation costs.