

1 AN ACT concerning State government.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 5. The Illinois Administrative Procedure Act is
5 amended by changing Sections 10-10, 10-25, 10-45, 10-50, and
6 10-70 and by adding Section 10-25.1 as follows:

7 (5 ILCS 100/10-10) (from Ch. 127, par. 1010-10)

8 Sec. 10-10. Components of rules. All agency rules
9 establishing procedures for contested cases shall at a minimum
10 comply with the provisions of this Article 10. In addition,
11 agency rules establishing procedures may include, but need not
12 be limited to, the following components: pre-hearing
13 conferences, representation interview or deposition
14 procedures, default procedures, selection of administrative
15 law judges, the form of the final order, the standard of proof
16 used, which agency official makes the final decision,
17 representation of parties, procedure for requesting language
18 assistance, subpoena request procedures, discovery and
19 protective order procedures, and any review or appeal process
20 within the agency.

21 (Source: P.A. 87-823.)

22 (5 ILCS 100/10-25) (from Ch. 127, par. 1010-25)

1 Sec. 10-25. Contested cases; notice; hearing.

2 (a) In a contested case, all parties shall be afforded an
3 opportunity for a hearing after reasonable notice in the
4 preferred spoken language of the parties, if known by the
5 agency. The notice shall be served personally, by certified or
6 registered mail, by email as provided by Section 10-75, or as
7 otherwise provided by law upon the parties or their agents
8 appointed to receive service of process and shall include the
9 following:

10 (1) A statement of the time, place, and nature of the
11 hearing.

12 (2) A statement of the legal authority and
13 jurisdiction under which the hearing is to be held.

14 (3) A reference to the particular Sections of the
15 substantive and procedural statutes and rules involved.

16 (4) Except where a more detailed statement is
17 otherwise provided for by law, a short and plain statement
18 of the matters asserted, the consequences of a failure to
19 respond, and the official file or other reference number.

20 (5) To the extent such information is available, the
21 names, phone numbers, email addresses, and mailing
22 addresses of the administrative law judge or designated
23 agency contact, the parties, and all other persons to whom
24 the agency gives notice of the hearing unless otherwise
25 confidential by law.

26 (6) Instructions at the top of the notice, written in,

1 at a minimum, English, Spanish, Polish, Gujarati, Urdu,
2 Mandarin, Cantonese, Korean, and Tagalog, for receiving
3 language assistance in translating the contents of the
4 notice.

5 (7) A statement written in, at a minimum, English,
6 Spanish, Polish, Gujarati, Urdu, Mandarin, Cantonese,
7 Korean, and Tagalog, of the right to request an
8 interpreter for the hearing.

9 (b) An opportunity shall be afforded all parties to be
10 represented by legal counsel and to respond and present
11 evidence and argument.

12 (c) Unless precluded by law, disposition may be made of
13 any contested case by stipulation, agreed settlement, consent
14 order, or default.

15 (Source: P.A. 100-880, eff. 1-1-19; 101-81, eff. 7-12-19.)

16 (5 ILCS 100/10-25.1 new)

17 Sec. 10-25.1. Language Assistance.

18 (a) "Language assistance" means oral interpretation or
19 written or sight translation into English of a language other
20 than English or of English into another language for a party or
21 witness who cannot speak or understand English or who can do so
22 only with difficulty. "Sight translation" means the reading of
23 text written in one language by an interpreter who orally
24 translates it into another language.

25 (b) The administrative law judge has the duty to inquire

1 and determine if a participant in the hearing needs language
2 assistance to participate in or understand the hearing. The
3 fact that an individual for whom English is a second language
4 knows some English should not prohibit that individual from
5 being allowed to receive language assistance. The examination
6 of the individual believed to be in need of language
7 assistance must be done on the record, and the conclusion of
8 the administrative law judge must be stated on the record.

9 (c) Any party or witness has the right to request language
10 assistance to participate in or understand the hearing at any
11 time during the course of the hearing.

12 (d) When language assistance is requested or determined to
13 be necessary by the administrative law judge, the agency must
14 appoint a certified, registered, or qualified interpreter, at
15 no cost to the person in need of the assistance. If it appears
16 that language assistance is needed but interpreters are not
17 available for the scheduled hearing, the administrative law
18 judge shall continue or postpone the hearing until appropriate
19 services can be provided. An unregistered interpreter should
20 be appointed only if the agency made reasonable efforts to
21 obtain a certified, registered, or qualified interpreter and
22 is not reasonably available. If the agency appoints an
23 unregistered interpreter, the administrative law judge must
24 examine the interpreter on the record to ensure the
25 interpreter is qualified to interpret in the hearing, has
26 proficiency in English and the foreign language, and does not

1 present a conflict of interest.

2 (1) Interpreters on the registry established pursuant
3 to Section 405-600 of the Department of Central Management
4 Services Law are certified, registered, or qualified for
5 purposes of this Section.

6 (2) Court interpreters on the registry established
7 pursuant to the Illinois Supreme Court Language Access
8 Policy recommended lists of court interpreters are
9 certified, registered, or qualified for purposes of this
10 Section.

11 (e) The appointed interpreter must swear or affirm that he
12 or she:

13 (1) will make a true interpretation in an
14 understandable manner to the person for whom the
15 interpreter has been appointed;

16 (2) will repeat the statements of the person in need
17 of interpretation assistance in the English language to
18 the best of his or her ability;

19 (3) has not had any involvement in the issues of the
20 case before the hearing; and

21 (4) will not disclose privileged or confidential
22 communications to any person.

23 (f) If the party or witness in need of interpretation or an
24 attorney or advocate involved in the proceeding concludes that
25 the appointed interpreter is not interpreting communications
26 correctly, they may request the appointment of a different

1 interpreter.

2 (5 ILCS 100/10-45) (from Ch. 127, par. 1010-45)

3 Sec. 10-45. Proposal for decision. Except where otherwise
4 expressly provided by law, when in a contested case a majority
5 of the officials of the agency who are to render the final
6 decision has not heard the case or read the record, the
7 decision, if adverse to a party to the proceeding other than
8 the agency, shall not be made until a proposal for decision is
9 served upon the parties and an opportunity is afforded to each
10 party adversely affected to file exceptions and to present a
11 brief and, if the agency so permits, oral argument to the
12 agency officials who are to render the decision. The proposal
13 for decision shall contain a statement of the reasons therefor
14 and of each issue of fact or law necessary to the proposed
15 decision and shall be prepared by the persons who conducted
16 the hearing or one who has read the record. Where an
17 interpreter is appointed for a party in the hearing under
18 Section 10-25.1, the agency must provide a translation of the
19 proposal for decision or provide an interpreter for sight
20 translation of the proposal for decision to the party needing
21 language assistance.

22 (Source: P.A. 87-823.)

23 (5 ILCS 100/10-50) (from Ch. 127, par. 1010-50)

24 Sec. 10-50. Decisions and orders.

1 (a) A final decision or order adverse to a party (other
2 than the agency) in a contested case shall be in writing or
3 stated in the record. A final decision shall include findings
4 of fact and conclusions of law, separately stated. Findings of
5 fact, if set forth in statutory language, shall be accompanied
6 by a concise and explicit statement of the underlying facts
7 supporting the findings. If, in accordance with agency rules,
8 a party submitted proposed findings of fact, the decision
9 shall include a ruling upon each proposed finding. Parties or
10 their agents appointed to receive service of process shall be
11 notified either personally, by registered or certified mail,
12 by email as provided by Section 10-75, or as otherwise
13 provided by law. Upon request a copy of the decision or order
14 shall be delivered or mailed forthwith to each party and to his
15 attorney of record. Where an interpreter is appointed for a
16 party in the hearing under Section 10-25.1, the agency must
17 provide a translation of the proposal for decision or provide
18 an interpreter to sight translate the proposal for decision to
19 the party needing language assistance.

20 (b) All agency orders shall specify whether they are final
21 and subject to the Administrative Review Law. Every final
22 order shall contain a list of all parties of record to the case
23 including the name and address of the agency or officer
24 entering the order and the addresses of each party as known to
25 the agency where the parties may be served with pleadings,
26 notices, or service of process for any review or further

1 proceedings. Every final order shall also state whether the
2 rules of the agency require any motion or request for
3 reconsideration and cite the rule for the requirement. The
4 changes made by this amendatory Act of the 100th General
5 Assembly apply to all actions filed under the Administrative
6 Review Law on or after the effective date of this amendatory
7 Act of the 100th General Assembly.

8 (c) A decision by any agency in a contested case under this
9 Act shall be void unless the proceedings are conducted in
10 compliance with the provisions of this Act relating to
11 contested cases, except to the extent those provisions are
12 waived under Section 10-70 and except to the extent the agency
13 has adopted its own rules for contested cases as authorized in
14 Section 1-5.

15 (Source: P.A. 100-212, eff. 8-18-17; 100-880, eff. 1-1-19;
16 101-81, eff. 7-12-19.)

17 (5 ILCS 100/10-70) (from Ch. 127, par. 1010-70)

18 Sec. 10-70. Waiver.

19 (a) Compliance with any or all of the provisions of this
20 Act concerning contested cases may be waived by written
21 stipulation of all parties.

22 (b) Where an administrative law judge has determined that
23 a party needs language assistance to understand or participate
24 in the hearing under Section 10-25.1, the parties must include
25 a signed written stipulation in the preferred language of the

1 party in need of language assistance.

2 (c) A written stipulation waiving any of the provisions in
3 Sections 10-25, 10-25.1, 10-45, and 10-50 of this Act about
4 language assistance may be withdrawn by the party in need of
5 language assistance by oral declaration at hearing or in a
6 written declaration at any time. A withdrawal of the waiver,
7 in compliance with this subsection (c), will require
8 compliance of the language assistance provisions of this Act
9 going forward in the proceeding.

10 (Source: P.A. 87-823.)

11 Section 10. The Department of Central Management Services
12 Law of the Civil Administrative Code of Illinois is amended by
13 adding Section 600 as follows:

14 (20 ILCS 405/600 new)

15 Sec. 600. Certification of administrative hearing
16 interpreters.

17 (a) The Department shall compile, maintain, and
18 disseminate a current registry of foreign language
19 interpreters certified, qualified, and registered by the
20 Department that meet the minimum standards in interpreting
21 skills and linguistic abilities developed by the Department.
22 Any certified, qualified, and registered interpreter listed
23 may be examined by each employing agency to determine the
24 interpreter's knowledge of the employing agency's technical

1 program terminology and procedures. For purposes of this
2 section, the following definitions apply:

3 (1) "Certified interpreter" means a foreign language
4 interpreter certified pursuant to the program established
5 by the Department and listed on the Department's statewide
6 registry.

7 (2) "Qualified interpreter" means a foreign language
8 interpreter qualified pursuant to the program established
9 by the Department and listed on the Department's statewide
10 registry.

11 (3) "Registered interpreter" means a foreign language
12 interpreter registered pursuant to the program established
13 by the Department and listed on the Department's statewide
14 registry.

15 (b) The Department shall designate the languages for
16 certification. The Department may stop providing an
17 examination for the certification of a language if it finds
18 that there is an insufficient need for interpreting assistance
19 in the language using the criteria in subsection (c).

20 (c) The language designations shall be based on the
21 following:

22 (1) The language needs of non-English-speaking persons
23 appearing before the administrative agencies as determined
24 by consultation with the agencies.

25 (2) The cost of developing a language examination.

26 (3) The availability of experts needed to develop a

1 language examination.

2 (4) Other information the department deems relevant.

3 (d) The Department may charge reasonable fees to
4 interpreters for applying, testing, training, certification,
5 registration, and renewal of registration.