HB2547 Engrossed

1 AN ACT concerning regulation.

## Be it enacted by the People of the State of Illinois, represented in the General Assembly:

Section 1. Short title. This Act may be cited as the
Warehouse Worker Protection Act.

6 Section 5. Definitions. As used in this Act:

7 "Aggregated work speed data" means a compilation of 8 employee work speed data for multiple employees, in summary 9 form, assembled in full or in another form such that the data 10 cannot be identified with any individual.

"Controlled group of corporations" has the meaning given to that term under Section 1563 of the Internal Revenue Code, 26 U.S.C. 1563, except that 50% shall be substituted for 80% where 80% is specified in that definition.

15 "Defined time period" means any unit of time measurement 16 equal to or less than the duration of an employee's shift, 17 including hours, minutes, seconds, and any fraction thereof.

18 "Designated employee representative" means any employee 19 representative, including, but not limited to, an authorized 20 employee representative who has a collective bargaining 21 relationship with the employer.

22 "Director" means the Director of Labor.

23 "Employee" means a nonadministrative employee who is not

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exempt from the overtime and minimum wage requirements of the federal Fair Labor Standards Act of 1938, as amended, and who works at a warehouse distribution center and is subject to a quota as defined in this Section. "Employee" does not include a driver or courier to or from a warehouse distribution center.

7 "Employee work speed data" means information an employer 8 collects, stores, analyzes, or interprets relating to an 9 individual employee's performance of a quota, including, but 10 not limited to, quantities of tasks performed, quantities of 11 items or materials handled or produced, rates or speeds of 12 performed, measurements or metrics tasks of employee performance in relation to a quota, and time categorized as 13 14 performing tasks or not performing tasks. "Employee work speed 15 data" does not include itemized wage statements or data that 16 does not relate to the performance of a quota, except for any 17 content of those records that includes employee work speed 18 data.

19 "Employer" means a person who directly or indirectly, or 20 through an agent or any other person, including through the services of a third-party employer, temporary services or 21 22 staffing agency, independent contractor, or any similar 23 entity, employs or exercises control over the wages, hours, or working conditions of 100 or more employees at a single 24 25 warehouse distribution center in the State or 1,000 or more 26 employees at one or more warehouse distribution centers in the HB2547 Engrossed - 3 - LRB103 30799 RPS 57292 b

1 State. For the purposes of this definition, all employees of a 2 controlled group of corporations shall be counted in 3 determining the number of employees employed at a single 4 warehouse distribution center or at one or more warehouse 5 distribution centers in the State.

Person" means an individual, corporation, partnership,
limited partnership, limited liability partnership, limited
liability company, business trust, estate, trust, association,
joint venture, agency, instrumentality, or any other legal or
commercial entity, whether domestic or foreign.

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"Quota" means a work performance standard under which:

(1) an employee is assigned or required to perform at a specified productivity speed or a quantified number of tasks or to handle or produce a quantified amount of material within a defined time period and under which the employee may suffer an adverse employment action if the employee fails to complete or meet the performance standard; or

19 (2) categorizes and measures an employee's actions
20 between time performing tasks and not performing tasks,
21 and the employee's failure to complete or meet a task
22 performance standard may lead to an adverse employment
23 action.

Warehouse distribution center" means an establishment as defined by any of the following North American Industry Classification System (NAICS) codes, however such HB2547 Engrossed - 4 - LRB103 30799 RPS 57292 b

1 establishment is denominated:

(1) 493 for Warehousing and Storage, but does not 2 3 include 493130 for Farm Product Warehousing and Storage; (2) 423 for Merchant Wholesalers, Durable Goods; 4 5 (3) 424 for Merchant Wholesalers, Nondurable Goods, but does not include 424510 for Grain and Field Bean 6 7 Merchant Wholesalers, 424520 for Livestock Merchant Wholesalers, and 424590 for Other Farm Product Raw 8 9 Material Wholesalers:

10 (4) 454110 for Electronic Shopping and Mail-Order 11 Houses; or

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(5) 492110 for Couriers and Express Delivery Services.

13 Section 10. Disclosure of quotas. Each employer shall 14 provide to each employee, upon hire or within 30 days after the effective date of this Act, whichever is later, a written 15 16 description of each quota to which the employee is subject, including the quantified number of tasks to be performed or 17 materials to be produced or handled within the defined time 18 19 period, and any potential adverse employment action that could 20 result from failure to meet the quota. Each time the quota 21 changes thereafter, the employer shall provide an updated 22 written description of each quota to which the employee is subject within 2 business days of the quota change. If an 23 24 employer takes an adverse employment action against an 25 employee based on a quota, the employee has a right to request,

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employer shall provide, a written explanation 1 and the 2 regarding the manner in which the employee failed to perform, 3 including the applicable quota and comparison of the employee's work performance in relation to that quota. If an 4 5 employee requests a written description of the quotas to which 6 the employee was subject and a copy of the employee's own personal work speed data pursuant to this Section, 7 the 8 shall comply with this request employer as soon as 9 practicable, but no later than 3 calendar days after the date 10 of the request.

11 Section 15. Protection from quotas. An employee shall not 12 be required to meet a quota that prevents compliance with meal or rest periods or use of bathroom facilities, including 13 14 reasonable travel time to and from bathroom facilities. An 15 employer shall not take adverse employment action against an 16 employee for failure to meet a quota that does not allow a worker to comply with meal and rest periods or for failure to 17 18 meet a quota that has not been disclosed to the employee 19 pursuant to Section 10.

20 Section 20. Time on task. Consistent with existing law, 21 paid and unpaid breaks shall not be considered productive time 22 for the purpose of any quota or monitoring system unless the 23 employee is required to remain on call. HB2547 Engrossed - 6 - LRB103 30799 RPS 57292 b

Section 25. Recordkeeping. Each employer shall establish, 1 2 maintain, and preserve for 3 years contemporaneous, true, and 3 accurate records to ensure compliance with employee and Director requests for data. Nothing in this Section shall 4 5 require an employer to keep such records if such employer does not use quotas or monitor work speed data as a performance 6 7 standard that leads to an adverse employment action. An 8 employer is not obligated to produce data that does not 9 constitute employee work speed data.

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Section 30. Employee's right to request records.

11 (a) A current employee has the right to request a written 12 description of each quota to which the employee is subject. If 13 a current or former employee believes that the current or 14 former employee has received an adverse employment action as 15 the result of failing to meet a quota, or that meeting a quota 16 caused a violation of the employee's right to a meal or rest period or use of bathroom facilities, the current or former 17 18 employee has the right to request, and the employer shall 19 provide, a written description of each quota to which the 20 employee is subject, a copy of the most recent 90 days of the 21 employee's own personal work speed data, and a copy of the 22 aggregated work speed data for similar employees at the same establishment for the same time period. 23

(b) Requested records under this Section shall be providedat no cost to the current or former employee.

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1 (c) Nothing in this Section shall require an employer to 2 use quotas or monitor work speed data. An employer that does 3 not monitor this data has no obligation to provide it.

(d) The rights afforded under this Section are independent
of any other right afforded to an employee or former employee
under any State or federal law, including, but not limited to,
the Personnel Records Review Act, to access documents
maintained by an employer.

9 Section 35. Unlawful retaliation. For purposes of this 10 Act, there shall be a rebuttable presumption of unlawful 11 retaliation if an employer takes any adverse employment action 12 against an employee within 90 days of the employee doing 13 either of the following:

14 (1) Initiating the employee's first request in a
15 calendar year for information about a quota or personal
16 work speed data pursuant to Section 30 of this Act.

17 (2) Making a complaint related to a quota alleging any
18 violation of Sections 10, 15, or 20 of this Act,
19 inclusive, to the Director, the Department, or the
20 employer.

Section 40. Notice to employees. Every employer covered by this Act shall post and keep posted, in conspicuous places on the premises of the employer where notices to employees are customarily posted, a notice, to be prepared or approved by HB2547 Engrossed - 8 - LRB103 30799 RPS 57292 b

1 the Director of Labor, regarding employees' rights under this 2 Act, including what constitutes a permissible quota and 3 employees' right to request quota and work speed data 4 information, and making a complaint to various State 5 authorities regarding a violation of an employee's quota 6 rights under this Act.

Section 45. Enforcement. The Department of Labor shall
adopt rules to implement and enforce this Act. The Director
shall be authorized to enforce this Act and to assess damages
payable to the employee and civil penalties.

11 Section 50. Workplace inspections. If a particular work 12 site or employer that uses quotas as a performance standard to 13 determine adverse employment actions and is subject to this 14 Act is found to have an annual employee injury rate of at least 15 1.5 times as high as the warehousing industry's average annual injury rate as published by the Bureau of Labor Statistics' 16 most recent fatal and non-fatal occupational injuries and 17 illnesses data, the Director shall determine whether an 18 investigation of violations pursuant to this Act, if relevant 19 20 to the Director's authority, is appropriate.

21 Section 55. Private right of action. A current or former 22 employee or his or her designated employee representative may 23 bring an action for injunctive relief to obtain compliance HB2547 Engrossed - 9 - LRB103 30799 RPS 57292 b

with Sections 10, 15, 20, and 30 and may, upon prevailing in 1 2 the action, recover costs and reasonable attorney's fees in such action. In any action involving a quota that prevented 3 the compliance with applicable regulations on workplace safety 4 5 and health or meal or rest break requirements, the injunctive relief shall be limited to suspension of the quota and any 6 7 adverse action that resulted from its enforcement by the 8 employer.

9 Section 60. Attorney General; powers. The Attorney 10 General, pursuant to the authority under Section 6.3 of the 11 Attorney General Act, may initiate or intervene in a civil 12 action in the name of the People of the State in any circuit 13 court to obtain all appropriate relief for violations 14 established under this Act.

Section 97. Severability. The provisions of this Act are severable under Section 1.31 of the Statute on Statutes.

Section 99. Effective date. This Act takes effect January1, 2024.