

## 103RD GENERAL ASSEMBLY State of Illinois 2023 and 2024 HB2547

Introduced 2/15/2023, by Rep. Kevin John Olickal

## SYNOPSIS AS INTRODUCED:

New Act

Creates the Warehouse Worker Protection Act. Provides that each employer shall provide to each employee, upon hire, or within 30 days after the effective date of the Act, whichever is later, a written description of each quota to which the employee is subject, including the quantified number of tasks to be performed or materials to be produced or handled, within a defined time period, and any potential adverse employment action that could result from failure to meet the quota. Provides that an employee shall not be required to meet a quota that prevents compliance with meal or rest periods or use of bathroom facilities, including reasonable travel time to and from bathroom facilities. Requires employers to post a notice of employees' rights under the Act and to comply with certain recordkeeping requirements. Establishes civil penalties for noncompliance with the Act. Provides for a private right of action. Sets forth provisions concerning definitions, employee's right to request records, enforcement, and severability. Effective 60 days after becoming law.

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1 AN ACT concerning regulation.

## Be it enacted by the People of the State of Illinois, represented in the General Assembly:

- Section 1. Short title. This Act may be cited as the Warehouse Worker Protection Act.
- 6 Section 5. Definitions. As used in this Act:
- "Aggregated data" means information that an employer has combined or collected together in summary or other form such that the data cannot be identified with any individual.
  - "Controlled group of corporations" has the same meaning as provided under Section 1563 of the Internal Revenue Code, 26 U.S.C. 1563, except that 50% shall be substituted for 80% where 80% is specified in that definition.
  - "Defined time period" means any unit of time measurement equal to or less than the duration of an employee's shift and includes hours, minutes, and seconds and any fraction thereof.
    - "Designated employee representative" means any employee representative, including, but not limited to, an authorized employee representative that has a collective bargaining relationship with the employer.
- "Director" means the Director of Labor.
- "Employee" means a nonadministrative employee who is not exempt from the overtime and minimum wage requirements of the

federal Fair Labor Standards Act of 1938, as amended, and who works at a warehouse distribution center and is subject to a quota.

"Employee work speed data" means information an employer collects, stores, analyzes, or interprets relating to an individual employee's performance of a quota, including, but not limited to, quantities of tasks performed, quantities of items or materials handled or produced, rates or speeds of tasks performed, measurements or metrics of employee performance in relation to a quota, and time categorized as performing tasks or not performing tasks.

"Employer" means a person who directly or indirectly, or through an agent or any other person, including through the services of a third-party employer, temporary services, or staffing agency, independent contractor, or any similar entity, at any time in the prior 12 months, employs or exercises control over the wages, hours, or working conditions of 100 or more employees at a single warehouse distribution center or 500 or more employees at one or more warehouse distribution centers in the State. For the purposes of this definition: (1) all employees employed directly or indirectly, or through an agent or any other person, as described in this definition, as well as any employee employed by a member of a controlled group of corporations of which the employer is a member, shall be counted in determining the number of employees employed at a single warehouse distribution center

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and (2) all agents or other persons, as described in this definition, and all members of a controlled group of

or at one or more warehouse distribution centers in the State;

- 4 corporations of which the employer is a member, shall be
- 5 deemed to be employers and shall be jointly and severally
- 6 responsible for compliance with this Act.
- "Person" means an individual, corporation, partnership,
  limited partnership, limited liability partnership, limited
  liability company, business trust, estate, trust, association,
  joint venture, agency, instrumentality, or any other legal or
  commercial entity, whether domestic or foreign.
  - "Quota" means a work standard that:
    - (1) an employee is assigned or required to perform at a specified productivity speed or a quantified number of tasks or to handle or produce a quantified amount of material, within a defined time period; or
    - (2) categorizes an employee's actions between time performing tasks and not performing tasks, and the employee's failure to complete a task performance standard or recommendation may have an adverse impact on the employee's continued employment or the conditions of such employment.
  - "Warehouse distribution center" means an establishment as defined by any of the following North American Industry Classification System (NAICS) codes, however such establishment is denominated:

- 1 (1) 493 for Warehousing and Storage;
- 2 (2) 423 for Merchant Wholesalers, Durable Goods;
- 3 (3) 424 for Merchant Wholesalers, Nondurable Goods;
- 4 (4) 454110 for Electronic Shopping and Mail-Order
- 5 Houses; or

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(5) 492110 for Couriers and Express Delivery Services.

Section 10. Disclosure of quotas. Each employer shall provide to each employee, upon hire or within 30 days after the effective date of this Act, whichever is later, a written description of each quota to which the employee is subject, including the quantified number of tasks to be performed or materials to be produced or handled, within a defined time period, and any potential adverse employment action that could result from failure to meet the quota. Each time the quota changes thereafter, the employer shall provide an updated written description of each quota to which the employee is subject within 2 business days of such quota change. Each time an employer takes an adverse employment action against an employee based on a quota, the employer shall provide that employee with a written explanation regarding the manner in which the employee failed to perform, including the applicable quota and comparison of the employee's work performance in relation to that quota.

An employer that fails to disclose a quota to an employee shall be subject to a civil penalty of \$100 per pay period for

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- 1 every pay period the employee worked before the employer
- 2 disclosed the quota.
- 3 Section 15. Protection from quotas. An employee shall not 4 be required to meet a quota that prevents compliance with meal 5 or rest periods or use of bathroom facilities, including 6 reasonable travel time to and from bathroom facilities. An 7 employer shall not take adverse employment action against an employee for failure to meet a quota that does not allow a 8 9 worker to comply with meal and rest periods or for failure to 10 meet a quota that has not been disclosed to the employee 11 pursuant to Section 10.
  - Section 20. Time on task. Consistent with existing law, paid and unpaid breaks shall not be considered productive time for the purpose of any quota or monitoring system unless the employee is required to remain on call.
- 16 Section 25. Recordkeeping.
  - (a) Each employer shall establish, maintain, and preserve contemporaneous, true, and accurate records of the following:
    - (1) each employee's own personal work speed data;
    - (2) the aggregated work speed data for similar employees at the same establishment; and
    - (3) the written descriptions of the quota such employee was provided pursuant to Section 10.

Records under this subsection shall be maintained and preserved throughout the duration of each employee's period of employment and made available to the Director or his or her representative upon request.

- (b) After any employee's separation from the employer, such records relating to the 6-month period prior to the date of the employee's separation from the employer shall be preserved for a period of time not less than 3 years after the date of such employee's separation and made available to the Director or his or her representative upon request. Nothing in this Section shall require an employer to keep such records if such employer does not use quotas as defined in this Act or monitor work speed data.
- 14 Section 30. Employee's right to request records.
  - (a) A current employee has the right to request a written description of each quota to which the employee is subject, a copy of the employee's own personal work speed data, and a copy of the prior 6 months of aggregated work speed data for similar employees at the same establishment.
  - (b) A former employee has the right to request, within 3 years after the date of his or her separation from the employer, a written description of the quota to which he or she was subject as of the date of his or her separation, a copy of the employee's own personal work speed data for the 6 months prior to his or her date of separation, and a copy of

- 1 aggregated work speed data for similar employees at the same
- 2 establishment for the 6 months prior to his or her date of
- 3 separation.
- 4 (c) Requested records under this Section shall be provided
- 5 at no cost to the current or former employee.
- 6 (d) The employer shall provide the requested records under
- 7 this Section as soon as practicable; however, requested
- 8 written descriptions of the quota shall be provided no later
- 9 than 2 business days following the date of the receipt of the
- 10 request and requested personal work speed data and aggregated
- work speed data shall be provided no later than 7 business days
- 12 following the date of the receipt of the request.
- 13 (e) Nothing in this Section shall require an employer to
- 14 use quotas as defined in this Act or monitor work speed data.
- 15 An employer that does not monitor this data has no obligation
- 16 to provide it.
- 17 Section 35. Unlawful retaliation.
- 18 (a) No person, including, but not limited to, an employer,
- 19 his or her agent, or person acting as or on behalf of a hiring
- 20 entity, or the officer or agent of any entity, business,
- 21 corporation, partnership, or limited liability company, shall
- 22 discharge or in any way retaliate, discriminate, or take
- 23 adverse action against any person for exercising any rights
- 24 conferred under this Act or for being perceived as exercising
- 25 rights conferred by this Act, including, but not limited to:

- 1 (1) Initiating a request for information about a quota 2 or personal work speed data pursuant to subsection (a) of 3 Section 30.
  - (2) Making a complaint related to a quota alleging any violation of Section 10, 15, 20, or 30 to the Director or his or her representative; any other local, state, or federal governmental agency or official; or the employer.
  - (b) An employee need not explicitly refer to this Act or the rights enumerated in this Act to be protected from an adverse action. The protections of this Section shall apply to former employees and to employees who mistakenly but in good faith allege violations of this Act.
  - (c) If a person takes adverse action against an employee within 90 days of the employee's engaging or attempting to engage in activities protected by this Act, such conduct shall raise a rebuttable presumption that the action is an adverse action in violation of this Act. Such presumption may be rebutted by clear and convincing evidence that: (1) the action was taken for other permissible reasons; and (2) the engaging or attempting to engage in activities protected by this Act was not a motivating factor in the adverse action.
  - Section 40. Notice to employees. Every employer covered by this Act shall post and keep posted, in conspicuous places on the premises of the employer where notices to employees are customarily posted, a notice, to be prepared or approved by

- 1 the Director of Labor, regarding employees' rights under this
- 2 Act, including what constitutes a permissible quota and
- 3 employees' right to request quota and speed date information,
- 4 and making a complaint to various State authorities regarding
- 5 a violation of an employee's quota rights under this Act.
- 6 Section 45. Enforcement. The Department of Labor shall
- 7 adopt rules implementing this Act. The Director shall be
- 8 authorized to enforce this Act and to assess civil penalties
- 9 in a manner consistent with State law.
- 10 Section 50. Workplace inspections. If a particular work
- 11 site or employer is found to have an annual employee injury
- 12 rate of at least 1.5 times as high as the warehousing
- industry's average annual injury rate as published by the
- 14 Bureau of Labor Statistics' most recent fatal and non-fatal
- occupational injuries and illnesses data, the Director or his
- 16 or her representative shall conduct an investigation of
- violations pursuant to this Act.
- 18 Section 55. Private right of action. A current or former
- 19 employee or his or her representative may bring an action for
- 20 injunctive relief to obtain compliance with this Act and may,
- 21 upon prevailing in the action, recover costs and reasonable
- 22 attorney's fees in such action. In any action involving a
- 23 quota that prevented the compliance with applicable

- regulations on workplace safety and health or meal or rest 1 2 break requirements, the injunctive relief shall be limited to 3 suspension of the quota and restitution and injunctive relief to address any retaliation or other adverse action taken by 5 the employer in relation to the complaint or its enforcement. In any action involving a retaliation in violation of this 6 7 Act, in addition to the relief authorized in this Section, a 8 prevailing current or former employee or his 9 representative shall be awarded damages equal to the greater 10 of \$10,000 or 3 times the actual damages, including, but not 11 limited to, unpaid wages and benefits.
- Section 12 60. Attorney General; powers. The Attorney 1.3 General, either upon his or her own complaint or the complaint 14 of any person acting for themselves or the general public, has the authority to prosecute actions, either civil or criminal, 15 16 for violations of this Act, or to enforce the provisions thereof independently and without specific direction of the 17 18 Director.
- Section 97. Severability. The provisions of this Act are severable under Section 1.31 of the Statute on Statutes.
- 21 Section 99. Effective date. This Act takes effect 60 days 22 after becoming law.