



Sen. David Koehler

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LRB102 17298 BMS 35623 a

1 AMENDMENT TO SENATE BILL 2008

2 AMENDMENT NO. \_\_\_\_\_. Amend Senate Bill 2008, AS AMENDED,  
3 by replacing everything after the enacting clause with the  
4 following:

5 "Section 5. The Illinois Insurance Code is amended by  
6 changing Sections 155.37, 424, and 513b1 and by adding  
7 Sections 513b1.1, 513b1.3, 513b7, and 513b8 as follows:

8 (215 ILCS 5/155.37)  
9 Sec. 155.37. Drug formulary; notice.

10 (a) As used in this Section:

11 "Brand name drug" means a prescription drug marketed under  
12 a proprietary name or registered trademark name, including a  
13 biological product.

14 "Formulary" means a list of prescription drugs that is  
15 developed by clinical and pharmacy experts and represents the  
16 carrier's medically appropriate and cost-effective

1 prescription drugs approved for use.

2 "Generic drug" means a prescription drug, whether  
3 identified by its chemical, proprietary, or nonproprietary  
4 name, that is not a brand name drug and is therapeutically  
5 equivalent to a brand name drug in dosage, safety, strength,  
6 method of consumption, quality, performance, and intended use.

7 (b) Insurance companies that transact the kinds of  
8 insurance authorized under Class 1(b) or Class 2(a) of Section  
9 4 of this Code and provide coverage for prescription drugs  
10 through the use of a drug formulary must notify insureds of any  
11 change in the formulary. A company may comply with this  
12 Section by posting changes in the formulary on its website.

13 (c) If a generic equivalent for a brand name drug is  
14 approved by the federal Food and Drug Administration,  
15 insurance companies with plans that provide coverage for  
16 prescription drugs through the use of a drug formulary that  
17 are amended, delivered, issued, or renewed in this State on or  
18 after January 1, 2022 shall:

19 (1) immediately substitute the brand name drug with  
20 the generic equivalent; or

21 (2) move the brand name drug to a formulary tier that  
22 reduces an enrollee's cost.

23 (d) The Department of Insurance may adopt rules to  
24 implement this Section.

25 (Source: P.A. 92-440, eff. 8-17-01; 92-651, eff. 7-11-02.)

1 (215 ILCS 5/424) (from Ch. 73, par. 1031)

2 Sec. 424. Unfair methods of competition and unfair or  
3 deceptive acts or practices defined. The following are hereby  
4 defined as unfair methods of competition and unfair and  
5 deceptive acts or practices in the business of insurance:

6 (1) The commission by any person of any one or more of  
7 the acts defined or prohibited by Sections 134, 143.24c,  
8 147, 148, 149, 151, 155.22, 155.22a, 155.42, 236, 237,  
9 364, ~~and~~ 469, and 513b7 of this Code.

10 (2) Entering into any agreement to commit, or by any  
11 concerted action committing, any act of boycott, coercion  
12 or intimidation resulting in or tending to result in  
13 unreasonable restraint of, or monopoly in, the business of  
14 insurance.

15 (3) Making or permitting, in the case of insurance of  
16 the types enumerated in Classes 1, 2, and 3 of Section 4,  
17 any unfair discrimination between individuals or risks of  
18 the same class or of essentially the same hazard and  
19 expense element because of the race, color, religion, or  
20 national origin of such insurance risks or applicants. The  
21 application of this Article to the types of insurance  
22 enumerated in Class 1 of Section 4 shall in no way limit,  
23 reduce, or impair the protections and remedies already  
24 provided for by Sections 236 and 364 of this Code or any  
25 other provision of this Code.

26 (4) Engaging in any of the acts or practices defined

1 in or prohibited by Sections 154.5 through 154.8 of this  
2 Code.

3 (5) Making or charging any rate for insurance against  
4 losses arising from the use or ownership of a motor  
5 vehicle which requires a higher premium of any person by  
6 reason of his physical disability, race, color, religion,  
7 or national origin.

8 (6) Failing to meet any requirement of the Unclaimed  
9 Life Insurance Benefits Act with such frequency as to  
10 constitute a general business practice.

11 (Source: P.A. 99-143, eff. 7-27-15; 99-893, eff. 1-1-17.)

12 (215 ILCS 5/513b1)

13 Sec. 513b1. Pharmacy benefit manager contracts.

14 (a) As used in this Section:

15 "Biological product" has the meaning ascribed to that term  
16 in Section 19.5 of the Pharmacy Practice Act.

17 "Covered person" means a member, policyholder, subscriber,  
18 enrollee, beneficiary, dependent, or other individual  
19 participating in a health benefit plan.

20 "Health benefit plan" means a policy, contract,  
21 certificate, or agreement entered into, offered, or issued by  
22 an insurer to provide, deliver, arrange for, pay for, or  
23 reimburse any of the costs of physical, mental, or behavioral  
24 health care services.

25 "Maximum allowable cost" means the maximum amount that a

1 pharmacy benefit manager will reimburse a pharmacy for the  
2 cost of a drug.

3 "Maximum allowable cost list" means a list of drugs for  
4 which a maximum allowable cost has been established by a  
5 pharmacy benefit manager.

6 "Pharmacy benefit manager" means a person, business, or  
7 entity, including a wholly or partially owned or controlled  
8 subsidiary of a pharmacy benefit manager, that provides claims  
9 processing services or other prescription drug or device  
10 services, or both, for health benefit plans. "Pharmacy benefit  
11 manager" does not include:

12 (1) a health care facility licensed in this State;

13 (2) a health care professional licensed in this State;

14 or

15 (3) a consultant who only provides advice as to the  
16 selection or performance of a pharmacy benefit manager.

17 "Pharmacy benefit manager affiliate" means a pharmacy or  
18 pharmacist that directly or indirectly, through one or more  
19 intermediaries, owns or controls, is owned or controlled by,  
20 or is under common ownership or control with a pharmacy  
21 benefit manager.

22 "Retail price" means the price an individual without  
23 prescription drug coverage would pay at a retail pharmacy, not  
24 including a pharmacist dispensing fee.

25 "Spread pricing" means the model of prescription drug  
26 pricing in which the pharmacy benefits manager charges a

1 health benefit plan a contracted price for prescription drugs,  
2 and the contracted price for the prescription drugs differs  
3 from the amount the pharmacy benefits manager directly or  
4 indirectly pays the pharmacist or pharmacy for pharmacist  
5 services.

6 "Third-party payer" means any entity involved in the  
7 financing of a pharmacy benefit plan or program other than the  
8 patient, health care provider, or sponsor of a plan subject to  
9 regulation under Medicare Part D, 42 U.S.C. 1395w-101, et al.

10 (b) A contract between a health insurer and a pharmacy  
11 benefit manager must require that the pharmacy benefit  
12 manager:

13 (1) Update maximum allowable cost pricing information  
14 at least every 7 calendar days.

15 (2) Maintain a process that will, in a timely manner,  
16 eliminate drugs from maximum allowable cost lists or  
17 modify drug prices to remain consistent with changes in  
18 pricing data used in formulating maximum allowable cost  
19 prices and product availability.

20 (3) Provide access to its maximum allowable cost list  
21 to each pharmacy or pharmacy services administrative  
22 organization subject to the maximum allowable cost list.  
23 Access may include a real-time pharmacy website portal to  
24 be able to view the maximum allowable cost list. As used in  
25 this Section, "pharmacy services administrative  
26 organization" means an entity operating within the State

1 that contracts with independent pharmacies to conduct  
2 business on their behalf with third-party payers. A  
3 pharmacy services administrative organization may provide  
4 administrative services to pharmacies and negotiate and  
5 enter into contracts with third-party payers or pharmacy  
6 benefit managers on behalf of pharmacies.

7 (4) Provide a process by which a contracted pharmacy  
8 can appeal the provider's reimbursement for a drug subject  
9 to maximum allowable cost pricing.

10 The appeals process must, at a minimum, include the  
11 following:

12 (A) A requirement that a contracted pharmacy has  
13 14 calendar days after the applicable fill date to  
14 appeal a maximum allowable cost if the reimbursement  
15 for the drug is less than the net amount that the  
16 network provider paid to the supplier of the drug.

17 (B) A requirement that a pharmacy benefit manager  
18 must respond to a challenge within 14 calendar days of  
19 the contracted pharmacy making the claim for which the  
20 appeal has been submitted.

21 (C) A telephone number and e-mail address or  
22 website to network providers, at which the provider  
23 can contact the pharmacy benefit manager to process  
24 and submit an appeal.

25 (D) A requirement that, if an appeal is denied,  
26 the pharmacy benefit manager must provide the reason

1           for the denial and the name and the national drug code  
2           number from national or regional wholesalers.

3           (E) A requirement that, if an appeal is sustained,  
4           the pharmacy benefit manager must make an adjustment  
5           in the drug price effective the date the challenge is  
6           resolved and make the adjustment applicable to all  
7           similarly situated network pharmacy providers, as  
8           determined by the managed care organization or  
9           pharmacy benefit manager.

10          (5) Allow a plan sponsor contracting with a pharmacy  
11          benefit manager an annual right to audit compliance with  
12          the terms of the contract by the pharmacy benefit manager,  
13          including, but not limited to, full disclosure of any and  
14          all rebate amounts secured, whether product specific or  
15          generalized rebates, that were provided to the pharmacy  
16          benefit manager by a pharmaceutical manufacturer.

17          (6) Allow a plan sponsor contracting with a pharmacy  
18          benefit manager to request that the pharmacy benefit  
19          manager disclose the actual amounts paid by the pharmacy  
20          benefit manager to the pharmacy.

21          (7) Provide notice to the party contracting with the  
22          pharmacy benefit manager of any consideration that the  
23          pharmacy benefit manager receives from the manufacturer  
24          for dispense as written prescriptions once a generic or  
25          biologically similar product becomes available.

26          (c) In order to place a particular prescription drug on a



1 maximum allowable cost list, the pharmacy benefit manager  
2 must, at a minimum, ensure that:

3 (1) if the drug is a generically equivalent drug, it  
4 is listed as therapeutically equivalent and  
5 pharmaceutically equivalent "A" or "B" rated in the United  
6 States Food and Drug Administration's most recent version  
7 of the "Orange Book" or have an NR or NA rating by  
8 Medi-Span, Gold Standard, or a similar rating by a  
9 nationally recognized reference;

10 (2) the drug is available for purchase by each  
11 pharmacy in the State from national or regional  
12 wholesalers operating in Illinois; and

13 (3) the drug is not obsolete.

14 (d) A pharmacy benefit manager is prohibited from limiting  
15 a pharmacist's ability to disclose to a covered person:

16 (1) whether the cost-sharing obligation exceeds the  
17 retail price for a covered prescription drug, and the  
18 availability of a more affordable alternative drug, if one  
19 is available in accordance with Section 42 of the Pharmacy  
20 Practice Act; or -

21 (2) any health care information that the pharmacy or  
22 pharmacist deems appropriate regarding:

23 (A) the nature of treatment, risks, or  
24 alternatives thereto, if such disclosure is consistent  
25 with the permissible practice of pharmacy under the  
26 Pharmacy Practice Act;

1           (B) the availability of alternative therapies,  
2           consultations, or tests if such disclosure is  
3           consistent with the permissible practice of pharmacy  
4           under the Pharmacy Practice Act;

5           (C) the decision of utilization reviewers or  
6           similar persons to authorize or deny services;

7           (D) the process that is used to authorize or deny  
8           health care services or benefits; or

9           (E) information on financial incentives and  
10          structures used by the insurer.

11          (e) A pharmacy benefit manager shall not prohibit a  
12          pharmacist or pharmacy from, or indirectly punish a pharmacist  
13          or pharmacy for, making any written or oral statement or  
14          otherwise disclosing information to any federal, State,  
15          county, or municipal official, including the Director or law  
16          enforcement, or before any State, county, or municipal  
17          committee, body, or proceeding if:

18           (1) the recipient of the information represents that  
19           it has the authority, to the extent provided by State or  
20           federal law, to maintain proprietary information as  
21           confidential; and

22           (2) before disclosure of information designated as  
23           confidential the pharmacist or pharmacy:

24           (A) marks as confidential any document in which  
25           the information appears; or

26           (B) requests confidential treatment for any oral

1           communication of the information.

2           This includes sharing any portion of the pharmacy benefit  
3 manager contract with the Director pursuant to a complaint or  
4 a query regarding whether the contract is in compliance with  
5 this Article.

6           (f) ~~(e)~~ A health insurer or pharmacy benefit manager shall  
7 not require an insured to make a payment for a prescription  
8 drug at the point of sale in an amount that exceeds the lesser  
9 of:

10                   (1) the applicable cost-sharing amount; or

11                   (2) the retail price of the drug in the absence of  
12 prescription drug coverage.

13           (g) A pharmacy benefit manager may not prohibit a pharmacy  
14 or pharmacist from selling a more affordable alternative to  
15 the covered person if a more affordable alternative is  
16 available.

17           (h) A pharmacy benefit manager shall not reimburse a  
18 pharmacy or pharmacist in this State an amount less than the  
19 amount that the pharmacy benefit manager reimburses a pharmacy  
20 benefit manager affiliate for providing the same  
21 pharmaceutical product.

22           (i) A pharmacy benefit manager shall not:

23                   (1) condition payment, reimbursement, or network  
24 participation on any type of accreditation, certification,  
25 or credentialing standard beyond those required by the  
26 State Board of Pharmacy or applicable State or federal

1       law;

2           (2) prohibit or otherwise restrict a pharmacist or  
3       pharmacy from offering prescription delivery services to  
4       any covered person; or

5           (3) require any additional requirement for a  
6       prescription claim that is more restrictive than the  
7       standards established under the Illinois Food, Drug and  
8       Cosmetic Act; the Pharmacy Practice Act; or the Illinois  
9       Controlled Substances Act.

10       (j) A pharmacy benefit manager is prohibited from  
11       conducting spread pricing in this State.

12       (k) The Department of Insurance, the Department of  
13       Healthcare and Family Services, and the Department of  
14       Financial and Professional Regulation shall jointly conduct a  
15       statewide survey and report that examines the following:

16           (1) the cost of dispensing in order to make  
17       recommendations for a professional dispensing fee;

18           (2) factors impeding pharmacists' ability to practice  
19       to their full scope of practice in the best interest of the  
20       patient;

21           (3) factors impacting pharmacy workload and workplace  
22       conditions, including impact on pharmacy personnel  
23       well-being; and

24           (4) factors impacting the safe delivery of medications  
25       and patient care services by pharmacists.

26       The Departments shall utilize the expertise and services

1 of the Chicago State University College of Pharmacy, the  
2 Southern Illinois University Edwardsville School of Pharmacy,  
3 and the University of Illinois Chicago College of Pharmacy to  
4 achieve the survey measures and recommendations. The survey  
5 and report shall be delivered to the General Assembly no later  
6 than December 31, 2022.

7 (1) ~~(f)~~ This Section applies to contracts entered into or  
8 renewed on or after July 1, 2020.

9 (m) ~~(g)~~ This Section applies to any group or individual  
10 policy of accident and health insurance or managed care plan  
11 that provides coverage for prescription drugs and that is  
12 amended, delivered, issued, or renewed on or after July 1,  
13 2020.

14 (Source: P.A. 101-452, eff. 1-1-20.)

15 (215 ILCS 5/513b1.1 new)

16 Sec. 513b1.1. Pharmacy network participation.

17 (a) As used in this Section:

18 "Claims processing services" means the administrative  
19 services performed in connection with the processing and  
20 adjudicating of claims relating to pharmacist services that  
21 include:

22 (1) receiving payments for pharmacist services; or

23 (2) making payments to a pharmacist or pharmacy for  
24 pharmacist services.

25 "Pharmacy benefit manager affiliate" means a pharmacy or

1 pharmacist that directly or indirectly, through one or more  
2 intermediaries, owns or controls, is owned or controlled by,  
3 or is under common ownership or control with a pharmacy  
4 benefit manager. "Pharmacy benefit manager affiliate" includes  
5 any mail-order pharmacy that is directly or indirectly owned  
6 or controlled by a pharmacy benefit manager.

7 (b) A pharmacy benefit manager shall not:

8 (1) prohibit or limit a participant or beneficiary of  
9 pharmacy services under a health benefit plan from  
10 selecting a pharmacy or pharmacist of his or her choice if  
11 the pharmacy or pharmacist is willing and agrees to accept  
12 the same terms and conditions that the pharmacy benefit  
13 manager has established for at least one of the networks  
14 of pharmacies that the pharmacy benefit manager has  
15 established to serve patients within the State;

16 (2) prohibit a pharmacy from participating in any  
17 given network of pharmacies within the State if the  
18 pharmacy is licensed by the Department of Financial and  
19 Professional Regulation and agrees to the same terms and  
20 conditions, including the terms of reimbursement, that the  
21 pharmacy benefit manager has established for other  
22 pharmacies participating within the network that the  
23 pharmacy wishes to join;

24 (3) charge a participant or beneficiary of a pharmacy  
25 benefits plan or program that the pharmacy benefit manager  
26 serves a different copayment obligation or additional fee

1 for using any pharmacy within a given network of  
2 pharmacies established by the pharmacy benefit manager to  
3 serve patients within the State;

4 (4) impose a monetary advantage, incentive, or penalty  
5 under a health benefit plan that would affect or influence  
6 a beneficiary's choice among those pharmacies or  
7 pharmacists who have agreed to participate in the plan  
8 according to the terms offered by the insurer;

9 (5) require a participant or beneficiary to use or  
10 otherwise obtain services exclusively from a mail-order  
11 pharmacy or one or more pharmacy benefit manager  
12 affiliates;

13 (6) impose upon a beneficiary any copayment obligation  
14 or other limitation, restriction, or condition, including  
15 number of days of a drug supply for which coverage will be  
16 allowed, that is more costly or more restrictive than that  
17 which would be imposed upon the beneficiary if such  
18 services were purchased from a pharmacy benefit manager  
19 affiliate or any other pharmacy within a given network of  
20 pharmacies established by the pharmacy benefit manager to  
21 serve patients within the State;

22 (7) require participation in additional networks for a  
23 pharmacy to enroll in an individual network;

24 (8) include in any manner on any material, including,  
25 but not limited to, mail and identifications cards, the  
26 name of any pharmacy, hospital, or other providers unless

1 it specifically lists all pharmacies, hospitals, and  
2 providers participating in the given network of pharmacies  
3 established by the pharmacy benefit manager to serve  
4 patients within the State; or

5 (9) share, transfer, or otherwise utilize patient  
6 information or pharmacy service data collected pursuant to  
7 the provision of claims processing services for the  
8 purpose of referring a participant or beneficiary to a  
9 pharmacy benefit manager affiliate.

10 (c) A pharmacy licensed in or holding a nonresident  
11 pharmacy permit in Illinois shall be prohibited from:

12 (1) transferring or sharing records relative to  
13 prescription information containing patient identifiable  
14 and prescriber identifiable data to or from an affiliate  
15 for any commercial purpose; however, nothing shall be  
16 construed to prohibit the exchange of prescription  
17 information between a pharmacy and its affiliate for the  
18 limited purposes of pharmacy reimbursement, formulary  
19 compliance, pharmacy care, public health activities  
20 otherwise authorized by law, or utilization review by a  
21 health care provider; or

22 (2) presenting a claim for payment to any individual,  
23 third-party payer, affiliate, or other entity for a  
24 service furnished pursuant to a referral from an affiliate  
25 or other person licensed under this Article.

26 (d) If a pharmacy licensed or holding a nonresident



1 pharmacy permit in this State has an affiliate, it shall  
2 annually file with the Department a disclosure statement  
3 identifying all such affiliates.

4 (e) This Section shall not be construed to prohibit a  
5 pharmacy from entering into an agreement with an affiliate to  
6 provide pharmacy care to patients if the pharmacy does not  
7 receive referrals in violation of subsection (c) and the  
8 pharmacy provides the disclosure statement required in  
9 subsection (d).

10 (f) In addition to any other remedy provided by law, a  
11 violation of this Section by a pharmacy shall be grounds for  
12 disciplinary action by the Department.

13 (g) A pharmacist who fills a prescription that violates  
14 subsection (c) shall not be liable under this Section.

15 (h) This Section shall not apply to:

16 (1) any hospital or related institution; or

17 (2) any referrals by an affiliate for pharmacy  
18 services and prescriptions to patients in skilled nursing  
19 facilities, intermediate care facilities, continuing care  
20 retirement communities, home health agencies, or hospices.

21 (215 ILCS 5/513b1.3 new)

22 Sec. 513b1.3. Fiduciary responsibility. A pharmacy benefit  
23 manager is a fiduciary to a contracted health insurer and  
24 shall:

25 (1) discharge that duty in accordance with federal and

1       State law;

2           (2) notify the covered entity in writing of any  
3       activity, policy, or practice of the pharmacy benefit  
4       manager that directly or indirectly presents any conflict  
5       of interest and inability to comply with the duties  
6       imposed by this Section, but in no event does this  
7       notification exempt the pharmacy benefit manager from  
8       compliance with all other Sections of this Code; and

9           (3) disclose all direct or indirect payments related  
10       to the dispensation of prescription drugs or classes or  
11       brands of drugs to the covered entity.

12       (215 ILCS 5/513b7 new)

13       Sec. 513b7. Pharmacy audits.

14       (a) As used in this Section:

15       "Audit" means any physical on-site, remote electronic, or  
16       concurrent review of a pharmacist service submitted to the  
17       pharmacy benefit manager or pharmacy benefit manager affiliate  
18       by a pharmacist or pharmacy for payment.

19       "Auditing entity" means a person or company that performs  
20       a pharmacy audit.

21       "Extrapolation" means the practice of inferring a  
22       frequency of dollar amount of overpayments, underpayments,  
23       nonvalid claims, or other errors on any portion of claims  
24       submitted, based on the frequency of dollar amount of  
25       overpayments, underpayments, nonvalid claims, or other errors

1 actually measured in a sample of claims.

2 "Misfill" means a prescription that was not dispensed; a  
3 prescription that was dispensed but was an incorrect dose,  
4 amount, or type of medication; a prescription that was  
5 dispensed to the wrong person; a prescription in which the  
6 prescriber denied the authorization request; or a prescription  
7 in which an additional dispensing fee was charged.

8 "Pharmacy audit" means an audit conducted of any records  
9 of a pharmacy for prescriptions dispensed or non-proprietary  
10 drugs or pharmacist services provided by a pharmacy or  
11 pharmacist to a covered person.

12 "Pharmacy record" means any record stored electronically  
13 or as a hard copy by a pharmacy that relates to the provision  
14 of a prescription or pharmacy services or other component of  
15 pharmacist care that is included in the practice of pharmacy.

16 (b) Notwithstanding any other law, when conducting a  
17 pharmacy audit, an auditing entity shall:

18 (1) not conduct an on-site audit of a pharmacy at any  
19 time during the first 3 business days of a month or the  
20 first 2 weeks and final 2 weeks of the calendar year or  
21 during a declared State or federal public health  
22 emergency;

23 (2) notify the pharmacy or its contracting agent no  
24 later than 30 days before the date of initial on-site  
25 audit; the notification to the pharmacy or its contracting  
26 agent shall be in writing and delivered either:

1           (A) by mail or common carrier, return receipt  
2           requested; or

3           (B) electronically with electronic receipt  
4           confirmation, addressed to the supervising pharmacist  
5           of record and pharmacy corporate office, if  
6           applicable, at least 30 days before the date of an  
7           initial on-site audit;

8           (3) limit the audit period to 24 months after the date  
9           a claim is submitted to or adjudicated by the pharmacy  
10           benefit manager;

11           (4) include in the written advance notice of an  
12           on-site audit the list of specific prescription numbers to  
13           be included in the audit that may or may not include the  
14           final 2 digits of the prescription numbers;

15           (5) use the written and verifiable records of a  
16           hospital, physician, or other authorized practitioner that  
17           are transmitted by any means of communication to validate  
18           the pharmacy records in accordance with State and federal  
19           law;

20           (6) limit the number of prescriptions audited to no  
21           more than 100 randomly selected in a 12-month period and  
22           no more than one on-site audit per quarter of the calendar  
23           year, except in cases of fraud;

24           (7) provide the pharmacy or its contracting agent with  
25           a copy of the preliminary audit report within 45 days  
26           after the conclusion of the audit;

1           (8) be allowed to conduct a follow-up audit on site if  
2           a remote or desk audit reveals the necessity for a review  
3           of additional claims;

4           (9) accept invoice audits as validation invoices from  
5           any wholesaler registered with the Department of Financial  
6           and Professional Regulation from which the pharmacy has  
7           purchased prescription drugs or, in the case of durable  
8           medical equipment or sickroom supplies, invoices from an  
9           authorized distributor other than a wholesaler;

10           (10) provide the pharmacy or its contracting agent  
11           with the ability to provide documentation to address a  
12           discrepancy or audit finding if the documentation is  
13           received by the pharmacy benefit manager no later than the  
14           45th day after the preliminary audit report was provided  
15           to the pharmacy or its contracting agent; the pharmacy  
16           benefit manager shall consider a reasonable request from  
17           the pharmacy for an extension of time to submit  
18           documentation to address or correct any findings in the  
19           report;

20           (11) be required to provide the pharmacy or its  
21           contracting agent with the final audit report no later  
22           than 60 days after the initial audit report was provided  
23           to the pharmacy or its contracting agent;

24           (12) conduct the audit in consultation with a  
25           pharmacist if the audit involves clinical or professional  
26           judgment;

1           (13) not chargeback, recoup, or collect penalties from  
2           a pharmacy until the time period to file an appeal of the  
3           final pharmacy audit report has passed or the appeals  
4           process has been exhausted, whichever is later, unless the  
5           identified discrepancy is expected to exceed \$25,000, in  
6           which case the auditing entity may withhold future  
7           payments in excess of that amount until the final  
8           resolution of the audit;

9           (14) not compensate the employee or contractor  
10           conducting the audit based on a percentage of the amount  
11           claimed or recouped pursuant to the audit;

12           (15) not use extrapolation to calculate penalties or  
13           amounts to be charged back or recouped unless otherwise  
14           required by federal law or regulation; any amount to be  
15           charged back or recouped due to overpayment may not exceed  
16           the amount the pharmacy was overpaid;

17           (16) not include dispensing fees in the calculation of  
18           overpayments unless a prescription is considered a  
19           misfill; or

20           (17) conduct a pharmacy audit under the same standards  
21           and parameters as conducted for other similarly situated  
22           pharmacies audited by the auditing entity.

23           (c) Except as otherwise provided by State or federal law,  
24           an auditing entity conducting a pharmacy audit may have access  
25           to a pharmacy's previous audit report only if the report was  
26           prepared by that auditing entity.

1       (d) Information collected during a pharmacy audit shall be  
2 confidential by law, except that the auditing entity  
3 conducting the pharmacy audit may share the information with  
4 the health benefit plan for which a pharmacy audit is being  
5 conducted and with any regulatory agencies and law enforcement  
6 agencies as required by law.

7       (e) A pharmacy may not be subject to a chargeback or  
8 recoupment for a clerical or recordkeeping error in a required  
9 document or record, including a typographical error or  
10 computer error, unless the pharmacy benefit manager can  
11 provide proof of intent to commit fraud or such error results  
12 in actual financial harm to the pharmacy benefit manager, a  
13 health plan managed by the pharmacy benefit manager, or a  
14 consumer.

15       (f) A pharmacy shall have the right to file a written  
16 appeal of a preliminary and final pharmacy audit report in  
17 accordance with the procedures established by the entity  
18 conducting the pharmacy audit.

19       (g) No interest shall accrue for any party during the  
20 audit period, beginning with the notice of the pharmacy audit  
21 and ending with the conclusion of the appeals process.

22       (h) A contract between a pharmacy or pharmacist and a  
23 pharmacy benefit manager must contain a provision allowing,  
24 during the course of a pharmacy audit conducted by or on behalf  
25 of a pharmacy benefit manager, a pharmacy or pharmacist to  
26 withdraw and resubmit a claim within 30 days after:

1           (1) the preliminary written audit report is delivered  
2           if the pharmacy or pharmacist does not request an internal  
3           appeal; or

4           (2) the conclusion of the internal audit appeals  
5           process if the pharmacy or pharmacist requests an internal  
6           audit appeal.

7           (i) This Section shall not apply to:

8           (1) audits in which suspected fraudulent activity or  
9           other intentional or willful misrepresentation is  
10           evidenced by a physical review, review of claims data or  
11           statements, or other investigative methods;

12           (2) audits of claims paid for by federally funded  
13           programs; or

14           (3) concurrent reviews or desk audits that occur  
15           within 3 business days after transmission of a claim and  
16           where no chargeback or recoupment is demanded.

17           (j) A violation of this Section shall be an unfair and  
18           deceptive act or practice under Section 424.

19           (215 ILCS 5/513b8 new)

20           Sec. 513b8. Pharmacy benefit manager transparency.

21           (a) A pharmacy benefit manager shall report to the  
22           Director on a quarterly basis for each health care insurer the  
23           following information:

24           (1) the aggregate amount of rebates received by the  
25           pharmacy benefit manager;



1           (2) the aggregate amount of rebates distributed to the  
2           appropriate health care insurer;

3           (3) the aggregate amount of rebates passed on to the  
4           enrollees of each health care insurer at the point of sale  
5           that reduced the enrollees' applicable deductible,  
6           copayment, coinsurance, or other cost-sharing amount;

7           (4) the individual and aggregate amount paid by the  
8           health care insurer to the pharmacy benefit manager for  
9           pharmacist services itemized by pharmacy, by product, and  
10           by goods and services; and

11           (5) the individual and aggregate amount a pharmacy  
12           benefit manager paid for pharmacist services itemized by  
13           pharmacy, by product, and by goods and services.

14           (b) The report made to the Department required under this  
15           subsection is confidential and not subject to disclosure under  
16           the Freedom of Information Act.

17           Section 10. The Network Adequacy and Transparency Act is  
18           amended by adding Section 35 as follows:

19           (215 ILCS 124/35 new)

20           Sec. 35. Pharmacy benefit manager network adequacy.

21           (a) As used in this Section:

22           "Pharmacy benefit manager" has the meaning ascribed to  
23           that term in Section 513b1 of the Illinois Insurance Code.

24           "Pharmacy benefit manager network" means the group or

1 groups of preferred providers of pharmacy services to a  
2 network plan.

3 "Pharmacy benefit manager network plan" means an  
4 individual or group policy of accident and health insurance  
5 that either requires a covered person to use or creates  
6 incentives, including financial incentives, for a covered  
7 person to use providers of pharmacy services managed, owned,  
8 under contract with, or employed by the insurer.

9 "Pharmacy services" means products, goods, and services or  
10 any combination of products, goods, and services, provided as  
11 a part of the practice of pharmacy. "Pharmacy services"  
12 includes "pharmacist care" as defined in the Pharmacy Practice  
13 Act.

14 (b) A pharmacy benefit manager shall provide a reasonably  
15 adequate and accessible pharmacy benefit manager network for  
16 the provision of prescription drugs for a health benefit plan  
17 that shall provide for convenient patient access to pharmacies  
18 within a reasonable distance from a patient's residence.

19 (c) Pharmacy benefit managers must file for review by the  
20 Director a pharmacy benefit manager network plan describing  
21 the pharmacy benefit manager network and the pharmacy benefit  
22 manager network's accessibility in this State in the time and  
23 manner required by rule issued by the Department.

24 (1) A mail-order pharmacy shall not be included in the  
25 calculations determining pharmacy benefit manager network  
26 adequacy.

1           (2) A pharmacy benefit manager network plan shall  
2 comply with the following retail pharmacy network access  
3 standards:

4           (A) at least 90% of covered individuals residing  
5 in an urban service area live within 2 miles of a  
6 retail pharmacy participating in the pharmacy benefit  
7 manager's retail pharmacy network;

8           (B) at least 90% of covered individuals residing  
9 in an urban service area live within 5 miles of a  
10 retail pharmacy designated as a preferred  
11 participating pharmacy in the pharmacy benefit  
12 manager's retail pharmacy network;

13           (C) at least 90% of covered individuals residing  
14 in a suburban service area live within 5 miles of a  
15 retail pharmacy participating in the pharmacy benefit  
16 manager's retail pharmacy network;

17           (D) at least 90% of covered individuals residing  
18 in a suburban service area live within 7 miles of a  
19 retail pharmacy designated as a preferred  
20 participating pharmacy in the pharmacy benefit  
21 manager's retail pharmacy network;

22           (E) at least 70% of covered individuals residing  
23 in a rural service area live within 15 miles of a  
24 retail pharmacy participating in the pharmacy benefit  
25 manager's retail pharmacy network; and

26           (F) at least 70% of covered individuals residing

1           in a rural service area live within 18 miles of a  
2           retail pharmacy designated as a preferred  
3           participating pharmacy in the pharmacy benefit  
4           manager's retail pharmacy network.

5           (d) The Director shall establish a process for the review  
6           of the adequacy of the standards required under this  
7           Section."