

SB1644



102ND GENERAL ASSEMBLY

State of Illinois

2021 and 2022

SB1644

Introduced 2/26/2021, by Sen. Darren Bailey

SYNOPSIS AS INTRODUCED:

210 ILCS 50/3.70

Amends the Emergency Medical Services (EMS) Systems Act. Makes a technical change in a Section concerning emergency medical dispatchers.

LRB102 16675 CPF 22076 b

A BILL FOR

1 AN ACT concerning regulation.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 5. The Emergency Medical Services (EMS) Systems
5 Act is amended by changing Section 3.70 as follows:

6 (210 ILCS 50/3.70)

7 Sec. 3.70. Emergency Medical Dispatcher.

8 (a) "Emergency Medical Dispatcher" means a ~~a~~ person who
9 has successfully completed a training course in emergency
10 medical dispatching in accordance with rules adopted by the
11 Department pursuant to this Act, who accepts calls from the
12 public for emergency medical services and dispatches
13 designated emergency medical services personnel and vehicles.
14 The Emergency Medical Dispatcher must use the
15 Department-approved emergency medical dispatch priority
16 reference system (EMDPRS) protocol selected for use by its
17 agency and approved by its EMS medical director. This protocol
18 must be used by an emergency medical dispatcher in an
19 emergency medical dispatch agency to dispatch aid to medical
20 emergencies which includes systematized caller interrogation
21 questions; systematized prearrival support instructions; and
22 systematized coding protocols that match the dispatcher's
23 evaluation of the injury or illness severity with the vehicle

1 response mode and vehicle response configuration and includes
2 an appropriate training curriculum and testing process
3 consistent with the specific EMDPRS protocol used by the
4 emergency medical dispatch agency. Prearrival support
5 instructions shall be provided in a non-discriminatory manner
6 and shall be provided in accordance with the EMDPRS
7 established by the EMS medical director of the EMS system in
8 which the EMD operates. If the dispatcher operates under the
9 authority of an Emergency Telephone System Board established
10 under the Emergency Telephone System Act, the protocols shall
11 be established by such Board in consultation with the EMS
12 Medical Director.

13 (b) The Department shall have the authority and
14 responsibility to:

15 (1) Require licensure and relicensure of a person who
16 meets the training and other requirements as an emergency
17 medical dispatcher pursuant to this Act.

18 (2) Require licensure and relicensure of a person,
19 organization, or government agency that operates an
20 emergency medical dispatch agency that meets the minimum
21 standards prescribed by the Department for an emergency
22 medical dispatch agency pursuant to this Act.

23 (3) Prescribe minimum education and continuing
24 education requirements for the Emergency Medical
25 Dispatcher, which meet standards specified by rules
26 adopted pursuant to this Act.

1 (4) Require each EMS Medical Director to report to the
2 Department whenever an action has taken place that may
3 require the revocation or suspension of a license issued
4 by the Department.

5 (5) Require each EMD to provide prearrival
6 instructions in compliance with protocols selected and
7 approved by the system's EMS medical director and approved
8 by the Department.

9 (6) Require the Emergency Medical Dispatcher to keep
10 the Department currently informed as to the entity or
11 agency that employs or supervises his activities as an
12 Emergency Medical Dispatcher.

13 (7) Establish an annual relicensure requirement that
14 requires medical dispatch-specific continuing education as
15 prescribed by the Department through rules adopted
16 pursuant to this Act.

17 (8) Approve all EMDPRS protocols used by emergency
18 medical dispatch agencies to assure compliance with
19 national standards.

20 (9) Require that Department-approved emergency medical
21 dispatch training programs are conducted in accordance
22 with national standards.

23 (10) Require that the emergency medical dispatch
24 agency be operated in accordance with national standards,
25 including, but not limited to, (i) the use on every
26 request for medical assistance of an emergency medical

1 dispatch priority reference system (EMDPRS) in accordance
2 with Department-approved policies and procedures and (ii)
3 under the approval and supervision of the EMS medical
4 director, the establishment of a continuous quality
5 improvement program.

6 (11) Require that a person may not represent himself
7 or herself, nor may an agency or business represent an
8 agent or employee of that agency or business, as an
9 emergency medical dispatcher unless licensed by the
10 Department as an emergency medical dispatcher.

11 (12) Require that a person, organization, or
12 government agency not represent itself as an emergency
13 medical dispatch agency unless the person, organization,
14 or government agency is certified by the Department as an
15 emergency medical dispatch agency.

16 (13) Require that a person, organization, or
17 government agency may not offer or conduct a training
18 course that is represented as a course for an emergency
19 medical dispatcher unless the person, organization, or
20 agency is approved by the Department to offer or conduct
21 that course.

22 (14) Require that Department-approved emergency
23 medical dispatcher training programs are conducted by
24 instructors licensed by the Department who:

25 (i) are, at a minimum, licensed as emergency
26 medical dispatchers;

1 (ii) have completed a Department-approved course
2 on methods of instruction;

3 (iii) have previous experience in a medical
4 dispatch agency; and

5 (iv) have demonstrated experience as an EMS
6 instructor.

7 (15) Establish criteria for modifying or waiving
8 Emergency Medical Dispatcher requirements based on (i) the
9 scope and frequency of dispatch activities and the
10 dispatcher's access to training or (ii) whether the
11 previously-attended dispatcher training program merits
12 automatic relicensure for the dispatcher.

13 (16) Charge each Emergency Medical Dispatcher
14 applicant a fee for licensure and license renewal.

15 (c) The Department shall have the authority to suspend,
16 revoke, or refuse to issue or renew the license of an EMD when,
17 after notice and the opportunity for an impartial hearing, the
18 Department demonstrates that the licensee has violated this
19 Act, violated the rules adopted by the Department, or failed
20 to comply with the applicable standard of care.

21 (Source: P.A. 98-973, eff. 8-15-14.)