



HR0010

LRB102 05091 LAW 15111 r

1 HOUSE RESOLUTION

2 WHEREAS, Robocalls are unwanted and bothersome to
3 consumers; and

4 WHEREAS, Spoofing numbers to make them look familiar is a
5 common technique; and

6 WHEREAS, If consumers believe they have received an
7 illegal call or text, they can file a complaint with the
8 Federal Communications Commission (FCC) at
9 <https://tinyurl.com/File-FCC-Complaint>; and

10 WHEREAS, The Federal Communications Commission, the
11 Federal Trade Commission, the U.S. Telecom Association, and
12 the telecommunications industry have taken actions to combat
13 this unwanted activity and have developed guidelines that may
14 help consumers avoid unwanted calls; and

15 WHEREAS, Consumers can find more information from the FCC
16 and the US Telecom Association by:

17 (1) Going to <https://tinyurl.com/FCC-Stop-Robocalls>
18 and looking for the PDF document titled Stop Unwanted
19 Robocalls and Texts;

1 (2) Going to <https://tinyurl.com/USTelecom-Robocalls>
2 and looking for the PDF document titled Protecting
3 Yourself from Illegal Robocalls;

4 (3) Going to <https://tinyurl.com/USTelecom-Spoofing>
5 and looking for the PDF document titled Protecting
6 Yourself from Spoofing; therefore, be it

7 RESOLVED, BY THE HOUSE OF REPRESENTATIVES OF THE ONE
8 HUNDRED SECOND GENERAL ASSEMBLY OF THE STATE OF ILLINOIS, that
9 we urge consumers to take steps to educate themselves on the
10 resources currently available to help identify and eliminate
11 unwanted calls; and be it further

12 RESOLVED, That we urge consumers to take the appropriate
13 actions that have been developed and recommended by these
14 agencies and by the telecommunications industry, including
15 registering their numbers on the National Do Not Call
16 Registry; and be it further

17 RESOLVED, That we urge the Federal Communications
18 Commission, the Federal Trade Commission, the U.S. Telecom
19 Association, and the telecommunications industry to continue
20 monitoring this issue and adapting appropriate techniques and
21 enforcement measures to discourage and reduce unwanted calls
22 that understandably annoy, scam, and defraud consumers; and be

1 it further

2 RESOLVED, That, according to information published by the
3 FCC, we urge consumers to protect themselves by doing the
4 following:

5 (1) Do not answer calls from unknown numbers;

6 (2) Do not press any buttons, say "yes," or give out
7 any personal information in response to any questions;

8 (3) Do check to see if a call is legitimate by hanging
9 up and calling the organization the caller claimed to be
10 representing to confirm the origin of the call;

11 (4) Do use caution if you are being pressured for
12 immediate information;

13 (5) Do set a password for your voice mail account;

14 (6) Do talk to your phone company about blocking tools
15 they may have;

16 (7) Do register your number on the National Do Not
17 Call Registry at <https://www.donotcall.gov> in order to
18 allow legitimate telemarketers to avoid calling your

1 number; and be it further

2 RESOLVED, That suitable copies of this resolution be
3 delivered to the offices of the Executive of Will County, the
4 Executive of Cook County, the Governor, the Lieutenant
5 Governor, the Illinois Attorney General, the Illinois
6 Secretary of State, and all members of the Illinois
7 Congressional Delegation.