1 AN ACT concerning local government.

Be it enacted by the People of the State of Illinois, represented in the General Assembly:

- 4 Section 5. The Emergency Telephone System Act is amended
- 5 by changing Sections 2, 3, 4, 5, 6, 6.1, 7, 8, 10, 10.1, 10.3,
- 6 14, 15, 15.2, 15.2a, 15.3, 15.3a, 15.4, 15.4a, 15.6, 15.6a,
- 7 15.6b, 17.5, 19, 20, 30, 40, 45, and 99 and by adding Sections
- 8 6.2 and 7.1 as follows:
- 9 (50 ILCS 750/2) (from Ch. 134, par. 32)
- 10 (Section scheduled to be repealed on December 31, 2021)
- 11 Sec. 2. Definitions. As used in this Act, unless the
- 12 context otherwise requires:
- "9-1-1 network" means the network used for the delivery of
- 14 9-1-1 calls and messages over dedicated and redundant
- facilities to a primary or backup 9-1-1 PSAP that meets the
- 16 appropriate grade of service P.01 grade of service standards
- 17 for basic 9 1 1 and enhanced 9 1 1 services or meets national
- 19 services.
- 20 "9-1-1 system" means the geographic area that has been
- 21 granted an order of authority by the Commission or the
- 22 Statewide 9-1-1 Administrator to use "9-1-1" as the primary
- 23 emergency telephone number, including but not limited to the

- network, software applications, databases, CPE components and
- operational and management procedures required to provide 2
- 3 9-1-1 service.

- "9-1-1 Authority" means includes an Emergency Telephone 4
- 5 System Board, Joint Emergency Telephone System Board that
- provides for the management and operation of a 9-1-1 system-6
- 7 and a qualified governmental entity. "9-1-1 Authority"
- 8 includes the Department of State Police only to the extent it
- 9 provides 9-1-1 services under this Act.
- 10 "9-1-1 System Manager" means the manager, director,
- 11 administrator, or coordinator who at the direction of his or
- 12 her Emergency Telephone System Board is responsible for the
- 13 implementation and execution of the order of authority issued
- 14 by the Commission or the Statewide 9-1-1 Administrator through
- the programs, policies, procedures, and daily operations of 15
- 16 the 9-1-1 system consistent with the provisions of this Act.
- 17 "Administrator" means the Statewide 9-1-1 Administrator.
- "Advanced service" means any telecommunications service 18
- with or without dynamic bandwidth allocation, including, but 19
- 20 not limited to, ISDN Primary Rate Interface (PRI), that,
- through the use of a DS-1, T-1, or other un-channelized or 21
- 22 multi-channel transmission facility, is capable
- 23 transporting either the subscriber's inter-premises voice
- telecommunications services to the public switched network or 24
- 25 the subscriber's 9-1-1 calls to the public agency.
- "ALI" or "automatic location identification" means, in an 26

call originates.

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- E9-1-1 system, the automatic display at the public safety 1 2 answering point of the caller's telephone number, the address or location of the caller's telephone, and supplementary 3
- emergency services information of the location from which a 4
- 6 "ANI" or "automatic number identification" means the 7 automatic display of the 10 digit telephone number associated 8 with the caller's telephone number 9 1 1 calling party's
- 9 number on the PSAP monitor.
- 10 "Automatic alarm" and "automatic alerting device" mean any 11 device that will access the 9-1-1 system for emergency 12 services upon activation and does not provide for two-way 13 communication.
- 14 "Answering point" means a PSAP, SAP, Backup PSAP, Unmanned Backup Answering Point, or VAP. 15
 - "Authorized entity" means an answering point or participating agency other than a decommissioned PSAP.

"Backup PSAP" means an a public safety answering point 18 19 that meets the appropriate standards of service and serves as an alternate to the PSAP operating independently from the PSAP 20 21 for enhanced systems and is at a different location, which has 22 the capability to direct dispatch for the PSAP or otherwise 23 transfer emergency calls directly to an authorized entity. and 24 operates independently from the PSAP. A backup PSAP may accept 25 overflow calls from the PSAP or be activated if the primary PSAP is disabled. 26

service provider carrier.

- 1 "Board" means an Emergency Telephone System Board or a 2 Joint Emergency Telephone System Board created pursuant to
- 3 Section 15.4.

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- "Carrier" means a business entity that provides a

 communication function to a customer base, typically for a

 fee, that accesses the statewide 9-1-1 system. "Carrier"

 includes, but is not limited to, a telecommunications carrier

 and a wireless carrier, local exchange carrier, and VoIP
- "Commission" means the Illinois Commerce Commission.
- "Computer aided dispatch" or "CAD" means a computer-based
 system that aids <u>public safety telecommunicators</u> PSAP
 telecommunicators by automating selected dispatching and
 recordkeeping activities.
 - "Direct dispatch dispatch method" means a 9-1-1 service wherein upon receipt of an emergency call, that provides for the direct dispatch by a public safety telecommunicator transmits without delay, transfer, relay, or referral all relevant available information to PSAP telecommunicator of the appropriate public safety personnel or emergency responders unit upon receipt of an emergency call and the decision as to the proper action to be taken.
- 23 "Decommissioned" means the revocation of a PSAPs authority
 24 to handle 9-1-1 calls as an answering point within the 9-1-1
 25 network.
- "Department" means the Department of State Police.

"DS-1, T-1, or similar un-channelized or multi-channel transmission facility" means a facility that can transmit and receive a bit rate of at least 1.544 megabits per second (Mbps).

"Dynamic bandwidth allocation" means the ability of the facility or customer to drop and add channels, or adjust bandwidth, when needed in real time for voice or data purposes.

"Emergency call" means any type of request for emergency assistance through a 9-1-1 network either to the digits 9-1-1 or the emergency 24/7 10-digit telephone number for all answering points. An emergency call is not limited to a voice telephone call. It could be a two-way video call, an interactive text, Teletypewriter (TTY), an SMS, an Instant Message, or any new mechanism for communications available in the future. An emergency call occurs when the request for emergency assistance is received by a public safety telecommunicator.

"Enhanced 9-1-1" or "E9-1-1" means a telephone system that includes network switching, database and PSAP premise elements capable of providing automatic location identification data, selective routing, selective transfer, fixed transfer, and a call back number, including any enhanced 9-1-1 service so designated by the Federal Communications Commission in its report and order in WC Dockets Nos. 04-36 and 05-196, or any successor proceeding.

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1	"ETSB" means an emergency telephone system board appointed
2	by the corporate authorities of any county or municipality
3	that provides for the management and operation of a 9-1-1
4	system.

"Grade of service" means P.01 for enhanced 9-1-1 services or the NENA i3 Solution adopted standard for NG9-1-1.

"Hearing-impaired individual" means a person with a permanent hearing loss who can regularly and routinely communicate by telephone only through the aid of devices which can send and receive written messages over the telephone network.

12 "Hosted supplemental 9-1-1 service" means a database 13 service that:

- (1) electronically provides information to 9-1-1 call takers when a call is placed to 9-1-1;
- (2)allows telephone subscribers to information to 9-1-1 to be used in emergency scenarios;
- (3) collects a variety of formatted data relevant to 9-1-1 and first responder needs, which may include, but is not limited to, photographs of the telephone subscribers, physical descriptions, medical information, household data, and emergency contacts;
- (4) allows for information to be entered by telephone subscribers through a secure website where they can elect to provide as little or as much information as they choose;

- (5) automatically displays data provided by telephone subscribers to 9-1-1 call takers for all types of telephones when a call is placed to 9-1-1 from a registered and confirmed phone number;
 - (6) supports the delivery of telephone subscriber information through a secure internet connection to all emergency telephone system boards;
 - (7) works across all 9-1-1 call taking equipment and allows for the easy transfer of information into a computer aided dispatch system; and
 - (8) may be used to collect information pursuant to an Illinois Premise Alert Program as defined in the Illinois Premise Alert Program (PAP) Act.

"Interconnected voice over Internet protocol provider" or "Interconnected VoIP provider" has the meaning given to that term under Section 13-235 of the Public Utilities Act.

"Joint ETSB" means a Joint Emergency Telephone System Board established by intergovernmental agreement of two or more municipalities or counties, or a combination thereof, to provide for the management and operation of a 9-1-1 system.

"Local public agency" means any unit of local government or special purpose district located in whole or in part within this State that provides or has authority to provide firefighting, police, ambulance, medical, or other emergency services.

"Mechanical dialer" means any device that accesses either

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2 9-1-1 system without human intervention and does not provide

for two-way communication.

"Master Street Address Guide" or "MSAG" is a database of and house ranges within their associated communities defining emergency service zones (ESZs) and their associated emergency service numbers (ESNs) to enable proper routing of 9-1-1 calls.

"Mobile telephone number" or "MTN" means the telephone number assigned to a wireless telephone at the time of initial activation.

"Network connections" means the number of voice grade communications channels directly between a subscriber and a telecommunications carrier's public switched network, without the intervention of any other telecommunications carrier's switched network, which would be required to carry the subscriber's inter-premises traffic and which connection either (1) is capable of providing access through the public switched network to a 9-1-1 Emergency Telephone System, if one exists, or (2) if no system exists at the time a surcharge is imposed under Section 15.3, that would be capable of providing access through the public switched network to the local 9-1-1 Emergency Telephone System if one existed. Where multiple voice grade communications channels are connected to a telecommunications carrier's public switched network through a private branch exchange (PBX) service, there shall be

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determined to be one network connection for each trunk line capable of transporting either the subscriber's inter-premises traffic to the public switched network or the subscriber's 9-1-1 calls to the public agency. Where multiple voice grade communications channels are connected to a telecommunications carrier's public switched network through Centrex centrex type service, the number of network connections shall be equal to the number of PBX trunk equivalents for the subscriber's service or other multiple voice grade communication channels facility, as determined by reference to any generally applicable exchange access service tariff filed by the subscriber's telecommunications carrier with the Commission.

"Network costs" means those recurring costs that directly relate to the operation of the 9-1-1 network as determined by the Statewide 9-1-1 Administrator with the advice of the Statewide 9-1-1 Advisory Board, which may include, but need not be limited to, some or all of the following: costs for interoffice trunks, selective routing charges, transfer lines and toll charges for 9-1-1 services, Automatic Location Information (ALI) database charges, independent local exchange carrier charges and non-system provider charges, carrier charges for third party database for on-site customer premises equipment, back-up PSAP trunks for non-system providers, periodic database updates as provided by carrier (also known as "ALI data dump"), regional ALI storage charges, circuits for call delivery (fiber or circuit connection), NG9-1-1

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costs, and all associated fees, taxes, and surcharges on each 1 invoice. "Network costs" shall not include radio circuits or 2 toll charges that are other than for 9-1-1 services. 3

"Next generation 9-1-1" or "NG9-1-1" means a secure an Internet Protocol-based (IP-based) open-standards hardware, software, data, and operational comprised of policies and procedures that: managed ESInets, functional elements and applications, and databases that replicate traditional E9 1 1 features and functions and provide additional capabilities. "NG9 1 1" systems are designed to provide access to emergency services from all connected communications sources, and provide multimedia for PSAPs and other organizations.

- (A) provides standardized interfaces emergency call and message services to support emergency communications;
- (B) processes all types of emergency calls, including voice, text, data, and multimedia information;
- (C) acquires and integrates additional emergency call data useful to call routing and handling;
- (D) delivers the emergency calls, messages, and data to the appropriate public safety answering point and other appropriate emergency entities based on the location of the caller;

1	(E) supports data, video, and other communications				
2	needs for coordinated incident response and				
3	management; and				
4	(F) interoperates with services and networks used				
5	by first responders to facilitate emergency response.				
6	"NG9-1-1 costs" means those recurring costs that directly				
7	relate to the Next Generation 9-1-1 service as determined by				
8	the <u>Statewide 9-1-1 Administrator with the advice of the</u>				
9	Statewide 9-1-1 Advisory Board, which may include including,				
10	but $\underline{\text{need}}$ not $\underline{\text{be}}$ limited to, costs for $\underline{\text{NENA i3 Core Components}}$				
11	(Border Control Function (BCF), Emergency Call Routing				
12	Function (ECRF), Location Validation Function (LVF), Emergency				
13	Services Routing Proxy (ESRP), Policy Store/Policy Routing				
14	Functions (PSPRF) and Location Information Servers (LIS)),				
15	Statewide ESInet, software external to the PSAP (data				
16	collection, identity management, aggregation and GIS				
17	functionality), and gateways (legacy 911 tandems or gateways				
18	or both). Emergency System Routing Proxy (ESRP), Emergency				
19	Call Routing Function/Location Validation Function (ECRF/LVF),				
20	Spatial Information Function (SIF), the Border Control				
21	Function (BCF), and the Emergency Services Internet Protocol				
22	networks (ESInets), legacy network gateways, and all				
23	associated fees, taxes, and surcharges on each invoice.				
24	"Private branch exchange" or "PBX" means a private				
25	telephone system and associated equipment located on the				
26	user's property that provides communications between internal				

stations and external networks.

"Private business switch service" means network and premises based systems including a VoIP, Centrex type service, or PBX service, even though key telephone systems or equivalent telephone systems registered with the Federal Communications Commission under 47 C.F.R. Part 68 are directly connected to Centrex type and PBX systems. "Private business switch service" does not include key telephone systems or equivalent telephone systems registered with the Federal Communications Commission under 47 C.F.R. Part 68 when not used in conjunction with a VoIP, Centrex type, or PBX systems. "Private business switch service" typically includes, but is not limited to, private businesses, corporations, and industries where the telecommunications service is primarily for conducting business.

"Private residential switch service" means network and premise based systems including a VoIP, Centrex type service, or PBX service or key telephone systems or equivalent telephone systems registered with the Federal Communications Commission under 47 C.F.R. Part 68 that are directly connected to a VoIP, Centrex type service, or PBX systems equipped for switched local network connections or 9-1-1 system access to residential end users through a private telephone switch. "Private residential switch service" does not include key telephone systems or equivalent telephone systems registered with the Federal Communications Commission under 47 C.F.R.

- 1 Part 68 when not used in conjunction with a VoIP, Centrex type,
- or PBX systems. "Private residential switch service" typically
- 3 includes, but is not limited to, apartment complexes,
- 4 condominiums, and campus or university environments where
- 5 shared tenant service is provided and where the usage of the
- 6 telecommunications service is primarily residential.
- 7 "Public agency" means the State, and any unit of local
- 8 government or special purpose district located in whole or in
- 9 part within this State, that provides or has authority to
- 10 provide firefighting, police, ambulance, medical, or other
- 11 emergency services.
- 12 "Public safety agency" means a functional division of a
- public agency that provides firefighting, police, medical, or
- 14 other emergency services to respond to and manage emergency
- 15 incidents. For the purpose of providing wireless service to
- 16 users of 9-1-1 emergency services, as expressly provided for
- in this Act, the Department of State Police may be considered a
- 18 public safety agency.
- "Public safety answering point" or "PSAP" means the
- 20 primary answering location of an emergency call that meets the
- 21 <u>appropriate standards of service and is responsible for</u>
- 22 receiving and processing is a set of call-takers authorized by
- 23 a governing body and operating under common management that
- 24 receive 9-1-1 calls and asynchronous event notifications for a
- 25 defined geographic area and processes those calls and events
- according to a specified operational policy.

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"PSAP representative" means the manager or supervisor of a Public Safety Answering Point (PSAP) who oversees the daily operational functions and is responsible for the overall management and administration of the PSAP.

"Public safety telecommunicator" means any person employed in a full-time or part-time capacity at an answering point whose duties or responsibilities include answering, receiving, or transferring an emergency call for dispatch to the appropriate emergency responder.

"Public safety telecommunicator supervisor" means any person employed in a full-time or part-time capacity at an answering point or by a 9-1-1 Authority, whose primary duties or responsibilities are to direct, administer, or manage any public safety telecommunicator and whose responsibilities include answering, receiving, or transferring an emergency call for dispatch to the appropriate responders.

"Qualified governmental entity" means a unit of local government authorized to provide 9 1 1 services pursuant to this Act where no emergency telephone system board exists.

"Referral method" means a 9-1-1 service in which the public safety telecommunicator PSAP telecommunicator provides the calling party with the telephone number of the appropriate public safety agency or other provider of emergency services.

"Regular service" means any telecommunications service, other than advanced service, that is capable of transporting either the subscriber's inter-premises voice

telecommunications services to the public switched network or the subscriber's 9-1-1 calls to the public agency.

"Relay method" means a 9-1-1 service in which the <u>public</u> safety telecommunicator <u>PSAP</u> telecommunicator takes the pertinent information from a caller and relays that information to the appropriate public safety agency or other provider of emergency services.

"Remit period" means the billing period, one month in duration, for which a wireless carrier remits a surcharge and provides subscriber information by zip code to the Department, in accordance with Section 20 of this Act.

"Secondary Answering Point" or "SAP" means a location, other than a PSAP, that is able to receive the voice, data, and call back number of E9-1-1 or NG9-1-1 emergency calls transferred from a PSAP and completes the call taking process by dispatching police, medical, fire, or other emergency responders.

"Statewide wireless emergency 9-1-1 system" means all areas of the State where an emergency telephone system board or, in the absence of an emergency telephone system board, a qualified governmental entity, has not declared its intention for one or more of its public safety answering points to serve as a primary wireless 9-1-1 public safety answering point for its jurisdiction. The operator of the statewide wireless emergency 9-1-1 system shall be the Department of State Police.

"System" means the communications equipment and related software applications required to produce a response by the appropriate emergency public safety agency or other provider of emergency services as a result of an emergency call being

5 placed to 9-1-1.

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"System provider" means the contracted entity providing

9-1-1 network and database services.

"Telecommunications carrier" means those entities included within the definition specified in Section 13-202 of the Public Utilities Act, and includes those carriers acting as resellers of telecommunications services. "Telecommunications carrier" includes telephone systems operating as mutual concerns. "Telecommunications carrier" does not include a wireless carrier.

"Telecommunications technology" means equipment that can send and receive written messages over the telephone network.

"Transfer method" means a 9-1-1 service in which the public safety telecommunicator, who receives an emergency PSAP telecommunicator receiving a call, transmits, redirects, or conferences transfers that call to the appropriate public safety agency or other provider of emergency services. Transfer shall not include a relay or referral of the

information without transferring the caller.

"Transmitting messages" shall have the meaning given to that term under Section 8-11-2 of the Illinois Municipal Code.

"Trunk line" means a transmission path, or group of

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transmission paths, connecting a subscriber's PBX to telecommunications carrier's public switched network. In the case of regular service, each voice grade communications equivalent amount of bandwidth capable or transporting either the subscriber's inter-premises voice telecommunications services to the public switched network or the subscriber's 9-1-1 calls to the public agency shall be considered a trunk line, even if it is bundled with other channels or additional bandwidth. In the case of advanced service, each DS-1, T-1, or other un-channelized multi-channel transmission facility that is capable transporting either the subscriber's inter-premises voice telecommunications services to the public switched network or the subscriber's 9-1-1 calls to the public agency shall be considered a single trunk line, even if it contains multiple voice grade communications channels or otherwise supports 2 or more voice grade calls at a time; provided, however, that each additional increment of up to 24 voice grade channels of transmission capacity that is capable of transporting either the subscriber's inter-premises voice telecommunications services to the public switched network or the subscriber's 9-1-1 calls to the public agency shall be considered an additional trunk line.

"Unmanned backup <u>answering point PSAP</u>" means <u>an a public</u> safety answering point that serves as an alternate to the PSAP at an alternate location and is typically unmanned but can be

activated if the primary PSAP is disabled.

"Virtual answering point" or "VAP" means a temporary or nonpermanent location that is capable of receiving an emergency call, contains a fully functional worksite that is not bound to a specific location, but rather is portable and scalable, connecting <u>public safety telecommunicators</u> <u>emergency</u> call takers or dispatchers to the work process, and is capable of completing the call dispatching process.

"Voice-impaired individual" means a person with a permanent speech disability which precludes oral communication, who can regularly and routinely communicate by telephone only through the aid of devices which can send and receive written messages over the telephone network.

"Wireless carrier" means a provider of two-way cellular, broadband PCS, geographic area 800 MHZ and 900 MHZ Commercial Mobile Radio Service (CMRS), Wireless Communications Service (WCS), or other Commercial Mobile Radio Service (CMRS), as defined by the Federal Communications Commission, offering radio communications that may provide fixed, mobile, radio location, or satellite communication services to individuals or businesses within its assigned spectrum block and geographical area or that offers real-time, two-way voice service that is interconnected with the public switched network, including a reseller of such service.

"Wireless enhanced 9-1-1" means the ability to relay the telephone number of the originator of a 9-1-1 call and

- 1 location information from any mobile handset or text telephone
- 2 device accessing the wireless system to the designated
- 3 wireless public safety answering point as set forth in the
- 4 order of the Federal Communications Commission, FCC Docket No.
- 5 94-102, adopted June 12, 1996, with an effective date of
- 6 October 1, 1996, and any subsequent amendment thereto.
- 7 "Wireless public safety answering point" means the
- 8 functional division of a 9-1-1 authority accepting wireless
- 9 9-1-1 calls.
- "Wireless subscriber" means an individual or entity to
- 11 whom a wireless service account or number has been assigned by
- 12 a wireless carrier, other than an account or number associated
- with prepaid wireless telecommunication service.
- 14 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 15 (50 ILCS 750/3) (from Ch. 134, par. 33)
- 16 (Section scheduled to be repealed on December 31, 2021)
- Sec. 3. (a) By July 1, 2017, every local public agency
- shall be within the jurisdiction of a 9-1-1 system.
- 19 (b) Within 18 months of the awarding of a contract to a
- vendor certified under Section 13-900 of the Public Utilities
- 21 Act to establish a statewide Next Generation 9-1-1 network By
- 22 December 31, 2021, every 9-1-1 system in Illinois, except in a
- 23 municipality with a population over 500,000, shall provide
- 24 Next Generation 9-1-1 service. A municipality with a
- 25 population over 500,000 shall establish a statewide Next

Generation 9-1-1 network by December 31, 2023.

- 2 (c) Nothing in this Act shall be construed to prohibit or 3 discourage in any way the formation of multijurisdictional or
- 4 regional systems, and any system established pursuant to this
- 5 Act may include the territory of more than one public agency or
- 6 may include a segment of the territory of a public agency.
- 7 (Source: P.A. 100-20, eff. 7-1-17; 101-639, eff. 6-12-20.)
- 8 (50 ILCS 750/4) (from Ch. 134, par. 34)
- 9 (Section scheduled to be repealed on December 31, 2021)
- 10 Sec. 4. Every system shall include police, firefighting,
- 11 and emergency medical and ambulance services, and may include
- 12 other emergency services. The system may incorporate private
- ambulance service. In those areas in which a public safety
- 14 agency of the State provides such emergency services, the
- 15 system shall include such public safety agencies.
- 16 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 17 (50 ILCS 750/5) (from Ch. 134, par. 35)
- 18 (Section scheduled to be repealed on December 31, 2021)
- 19 Sec. 5. The digits "9-1-1" shall be the primary emergency
- 20 telephone number within the system, but a public agency or
- 21 public safety agency shall maintain a separate secondary 10
- 22 seven digit emergency backup number for at least six months
- 23 after the "9-1-1" system is established and in operation, and
- 24 shall maintain a separate number for nonemergency telephone

1 calls.

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services.

- 2 (Source: P.A. 100-20, eff. 7-1-17.)
- 3 (50 ILCS 750/6) (from Ch. 134, par. 36)
- 4 (Section scheduled to be repealed on December 31, 2021)
- 5 Sec. 6. Capabilities of system; pay telephones. All 6 systems shall be designed to meet the specific requirements of 7 each community and public agency served by the system. Every system shall be designed to have the capability to of 8 9 utilizing the direct dispatch or to method, relay method, 10 transfer method, or referral method in response to emergency 11 calls. The General Assembly finds and declares that the most 12 critical aspect of the design of any system is the procedure established for handling a telephone request for emergency 13
 - In addition, to maximize efficiency and utilization of the system, all pay telephones within each system shall enable a caller to dial "9-1-1" for emergency services without the necessity of inserting a coin. This paragraph does not apply to pay telephones located in penal institutions, as defined in Section 2-14 of the Criminal Code of 2012, that have been designated for the exclusive use of committed persons.
- 22 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 23 (50 ILCS 750/6.1) (from Ch. 134, par. 36.1)
- 24 (Section scheduled to be repealed on December 31, 2021)

- Sec. 6.1. Every 9-1-1 system shall be readily accessible 1
- 2 to hearing-impaired and voice-impaired individuals through the
- 3 use of telecommunications technology for hearing-impaired and
- speech-impaired individuals. 4
- 5 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 6 (50 ILCS 750/6.2 new)
- 7 Sec. 6.2. Every 9-1-1 system shall be able to accept text
- to 9-1-1 no later than January 1, 2023. The Illinois State 8
- Police shall adopt rules for the implementation of this 9
- 10 Section.
- 11 (50 ILCS 750/7) (from Ch. 134, par. 37)
- (Section scheduled to be repealed on December 31, 2021) 12
- Sec. 7. The General Assembly finds that, because of 13
- overlapping jurisdiction of public agencies, public safety 14
- 15 agencies and telephone service areas, the Administrator, with
- the advice and recommendation of the Statewide 9-1-1 Advisory 16
- 17 Board, shall establish a general overview or plan to
- 18 effectuate the purposes of this Act within the time frame
- provided in this Act. The General Assembly further finds and 19
- 20 declares that direct dispatch should be utilized if possible
- 21 to shorten the time required for the public to request and
- receive emergency aid. The Administrator shall minimize the 22
- 23 use of transfer, relay, and referral of an emergency call if
- possible and encourage Backup PSAPs to be able to direct 24

- dispatch. Transfer, relay, and referral of an emergency call 1
- 2 to an entity other than an answering point or the Illinois
- 3 State Police shall not be utilized in response to emergency
- calls unless exigent circumstances exist. In order to insure 4
- 5 that proper preparation and implementation of emergency
- 6 telephone systems are accomplished by all public agencies as
- 7 required under this Act, the Department, with the advice and
- 8 assistance of the Attorney General, shall secure compliance by
- 9 public agencies as provided in this Act.
- 10 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 11 (50 ILCS 750/7.1 new)
- 12 Sec. 7.1. Training.
- 1.3 (a) Each 9-1-1 Authority, as well as its answering points,
- shall ensure its public safety telecommunicators and public 14
- 15 safety telecommunicator Supervisors comply with the training,
- 16 testing, and certification requirements established pursuant
- to Section 2605-53 of the Department of State Police Law. 17
- 18 (b) Each 9-1-1 Authority, as well as its answering points,
- shall maintain a record regarding its public safety 19
- 20 telecommunicators and public safety telecommunicator
- 21 Supervisors compliance with this Section for at least 7 years
- 22 and shall make the training records available for inspection
- 23 by the Administrator upon request.
- 24 (c) Costs incurred for the development of standards,
- training, testing and certification shall be expenses paid by 25

- 1 the Department from the funds available to the Administrator
- 2 and the Statewide 9-1-1 Advisory Board under Section 30 of
- 3 this Act. Nothing in this subsection shall prohibit the use of
- 4 grants or other non-surcharge funding sources available for
- 5 this purpose.
- 6 (50 ILCS 750/8) (from Ch. 134, par. 38)
- 7 (Section scheduled to be repealed on December 31, 2021)
- 8 Sec. 8. The Administrator, with the advice and
- 9 recommendation of the Statewide 9-1-1 Advisory Board, shall
- 10 coordinate the implementation of systems established under
- 11 this Act. To assist with this coordination, all systems
- 12 authorized to operate under this Act shall register with the
- 13 Administrator information regarding its composition and
- organization, including, but not limited to, identification of
- 15 the 9-1-1 System Manager and all answering points.
- Decommissioned PSAPs shall not be registered and are not part
- 17 of the 9-1-1 system in Illinois PSAPs, SAPs, VAPs, Backup
- 18 PSAPs, and Unmanned Backup PSAPs. The Department may adopt
- 19 rules for the administration of this Section.
- 20 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 21 (50 ILCS 750/10) (from Ch. 134, par. 40)
- 22 (Section scheduled to be repealed on December 31, 2021)
- Sec. 10. (a) The Administrator, with the advice and
- recommendation of the Statewide 9-1-1 Advisory Board, shall

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establish uniform technical and operational standards for all 1 2 9-1-1 systems in Illinois. All findings, orders, decisions, rules, and regulations issued or promulgated by the Commission 3 under this Act or any other Act establishing or conferring 5 the Commission with respect to emergency services, shall 6 telecommunications continue in force. 7 Notwithstanding the provisions of this Section, where 8 applicable, the Administrator shall, with the advice and 9 recommendation of the Statewide 9-1-1 Advisory Board, amend 10 the Commission's findings, orders, decisions, rules, and 11 regulations to conform to the specific provisions of this Act 12 as soon as practicable after the effective date of this 13 amendatory Act of the 99th General Assembly.

- (a-5) All 9-1-1 systems are responsible for complying with the uniform technical and operational standards adopted by the Administrator and the Illinois State Police with the advice and recommendation of the Statewide 9-1-1 Advisory Board.
- (b) The Department may adopt emergency rules necessary to implement the provisions of this amendatory Act of the 99th General Assembly under subsection (t) of Section 5-45 of the Illinois Administrative Procedure Act.
- (c) Nothing in this Act shall deprive the Commission of any authority to regulate the provision by telecommunication carriers or 9-1-1 system service providers of telecommunication or other services under the Public Utilities Act.

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- 1 (d) For rules that implicate both the regulation of 9-1-1 2 authorities under this Act and the regulation of 3 telecommunication carriers and 9-1-1 system service providers 4 under the Public Utilities Act, the Department and the
- 6 (e) Any findings, orders, or decisions of the
 7 Administrator under this Section shall be deemed a final
 8 administrative decision and shall be subject to judicial
 9 review under the Administrative Review Law.

Commission may adopt joint rules necessary for implementation.

- 10 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 11 (50 ILCS 750/10.1) (from Ch. 134, par. 40.1)
- 12 (Section scheduled to be repealed on December 31, 2021)
- 13 Sec. 10.1. Confidentiality.
- (a) 9-1-1 information consisting of names, addresses and 14 15 telephone numbers of telephone customers whose listings are 16 not published in directories or listed in Directory Assistance Offices is confidential. Except as provided in subsection (b), 17 information shall be provided on a call-by-call basis only for 18 19 the purpose of responding to emergency calls. For the purposes 20 of this subsection (a), "emergency" means a situation in which 21 property or human life is in jeopardy and the prompt 22 notification of the public safety agency is essential.
 - (b) 9-1-1 information, including information described in subsection (a), may be used by a public safety agency for the purpose of placing out-going emergency calls.

- (c) Nothing in this Section prohibits a municipality with 1 more than 2 500,000 population of from using 9-1-1 information, including information described in subsection 3 (a), for the purpose of responding to calls made to a 4 5 non-emergency telephone system that is under the supervision and control of a public safety agency and that shares all or 6 some facilities with an emergency telephone system. 7
- 8 (d) Any public safety agency that uses 9-1-1 information 9 for the purposes of subsection (b) must establish methods and 10 procedures that ensure the confidentiality of information as 11 required by subsection (a).
- 12 (e) Divulging confidential information in violation of 13 this Section is a Class A misdemeanor.
- 14 (Source: P.A. 100-20, eff. 7-1-17.)
- 15 (50 ILCS 750/10.3)
- 16 (Section scheduled to be repealed on December 31, 2021)
- Sec. 10.3. Notice of address change. The Emergency
 Telephone System Board or qualified governmental entity in any
 county implementing a 9-1-1 system that changes any person's
 address (when the person whose address has changed has not
 moved to a new residence) shall notify the person (i) of the
 person's new address and (ii) that the person should contact
 the local election authority to determine if the person should
- re-register to vote.
- 25 (Source: P.A. 100-20, eff. 7-1-17.)

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1 (50 ILCS 750/14) (from Ch. 134, par. 44)

2 (Section scheduled to be repealed on December 31, 2021)

The General Assembly declares that a major purpose of this Act is to ensure that 9-1-1 systems have redundant methods of dispatch for: (1) each public safety agency within its jurisdiction, herein known as participating 9-1-1 agencies; (2) systems whose jurisdictional and boundaries are contiguous, herein known as adjacent 9-1-1 systems, when an emergency request for service is received for a public safety agency that needs to be dispatched by the adjacent 9-1-1 system. Another primary purpose of this Section is to eliminate instances in which a public safety agency refuses, once dispatched, to render aid outside of the jurisdictional boundaries of the public safety agency. Therefore, in implementing a 9-1-1 system under this Act, all 9-1-1 authorities shall enter into call handling and aid jurisdictional boundaries agreements outside with participating agency and adjacent 9-1-1 system. The agreements shall provide a primary and secondary means of dispatch. It must also provide that, once an emergency unit is dispatched in response to a request through the system, such unit shall render its services to the requesting party without regard to the unit is operating outside its jurisdictional boundaries. Certified notification of the continuation of call handling and aid outside jurisdictional

- boundaries agreements shall be made among the involved parties 1
- 2 on an annual basis. The Illinois State Police may adopt rules
- 3 for the administration of this Section.
- (Source: P.A. 100-20, eff. 7-1-17.) 4
- 5 (50 ILCS 750/15) (from Ch. 134, par. 45)
- 6 (Section scheduled to be repealed on December 31, 2021)
- Sec. 15. Copies of the annual certified notification of 7
- 8 continuing agreement required by Section 14 shall be filed
- 9 with the Attorney General and the Administrator. All such
- 10 agreements shall be so filed prior to the 31st day of January.
- 11 The Attorney General shall commence judicial proceedings to
- 12 enforce compliance with this Section and Section 14, where a
- public agency or public safety agency has failed to timely 13
- 14 enter into such agreement or file copies thereof.
- 15 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 16 (50 ILCS 750/15.2) (from Ch. 134, par. 45.2)
- (Section scheduled to be repealed on December 31, 2021) 17
- Sec. 15.2. Any person placing an "emergency call" to 18
- calling the number "911" for the purpose of making a false 19
- 20 alarm or complaint and reporting false information when, at
- 21 the time the call or transmission is made, the person knows
- 22 there is no reasonable ground for making the call or
- 23 transmission and further knows that the call or transmission
- 24 could result in the emergency response of any public safety

- agency, is subject to the provisions of Section 26-1 of the
- 2 Criminal Code of 2012.

- 3 (Source: P.A. 100-20, eff. 7-1-17.)
- 4 (50 ILCS 750/15.2a) (from Ch. 134, par. 45.2a)
- 5 (Section scheduled to be repealed on December 31, 2021)
- 6 Sec. 15.2a. The installation of or connection to a
- 7 telephone company's network of any automatic alarm, automatic
- 8 alerting device, or mechanical dialer that causes the number
- 9 9-1-1 to be dialed in order to directly access emergency
- 10 services and does not provide for 2-way communication is
- 11 prohibited in a 9-1-1 system.
- 12 This Section does not apply to a person who connects to a
- 13 9-1-1 network using automatic crash notification technology
- subject to an established protocol.
- This Section does not apply to devices used to enable
- access to the 9-1-1 system for cognitively-impaired or special
- 17 needs persons or for persons with disabilities in an emergency
- 18 situation reported by a caregiver after initiating a missing
- 19 person's report. The device must have the capability to be
- 20 activated and controlled remotely by trained personnel at a
- 21 service center to prevent falsely activated or repeated calls
- 22 to the 9-1-1 system in a single incident. The device must have
- 23 the technical capability to generate location information to
- 24 the 9-1-1 system. Under no circumstances shall a device be
- 25 sold for use in a geographical jurisdiction where the 9-1-1

- 1 system has not deployed wireless phase II location technology.
- 2 The alerting device shall also provide for either 2-way
- 3 communication or send a pre-recorded message to a 9-1-1
- 4 provider explaining the nature of the emergency so that the
- 5 9-1-1 provider will be able to dispatch the appropriate
- 6 emergency responder.
- 7 Violation of this Section is a Class A misdemeanor. A
- 8 second or subsequent violation of this Section is a Class 4
- 9 felony.
- 10 (Source: P.A. 99-143, eff. 7-27-15; 100-20, eff. 7-1-17.)
- 11 (50 ILCS 750/15.3) (from Ch. 134, par. 45.3)
- 12 (Section scheduled to be repealed on December 31, 2021)
- 13 Sec. 15.3. Local non-wireless surcharge.
- 14 (a) Except as provided in subsection (1) of this Section,
- 15 the corporate authorities of any municipality or any county
- may, subject to the limitations of subsections (c), (d), and
- 17 (h), and in addition to any tax levied pursuant to the
- 18 Simplified Municipal Telecommunications Tax Act, impose a
- 19 monthly surcharge on billed subscribers of network connection
- 20 provided by telecommunication carriers engaged in the business
- of transmitting messages by means of electricity originating
- 22 within the corporate limits of the municipality or county
- 23 imposing the surcharge at a rate per network connection
- 24 determined in accordance with subsection (c), however the
- 25 monthly surcharge shall not apply to a network connection

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- provided for use with pay telephone services. Provided, however, that where multiple voice grade communications channels are connected between the subscriber's premises and a public switched network through private branch exchange (PBX) or centrex type service, a municipality imposing a surcharge at a rate per network connection, as determined in accordance with this Act, shall impose:
 - (i) in a municipality with a population of 500,000 or less or in any county, 5 such surcharges per network connection, as defined under Section 2 of this Act, for both regular service and advanced service provisioned trunk lines;
 - (ii) in a municipality with a population, prior to March 1, 2010, of 500,000 or more, 5 surcharges per network connection, as defined under Section 2 of this Act, for both regular service and advanced service provisioned trunk lines;
 - (iii) in a municipality with a population, as of March 1, 2010, of 500,000 or more, 5 surcharges per network connection, as defined under Section 2 of this Act, for regular service provisioned trunk lines, and 12 surcharges per network connection, as defined under Section 2 of this Act, for advanced service provisioned trunk lines, except where an advanced service provisioned trunk line supports at least 2 but fewer than 23 simultaneous voice grade calls ("VGC's"), a telecommunication carrier may elect to

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impose fewer than 12 surcharges per trunk line as provided in subsection (iv) of this Section; or

(iv) for an advanced service provisioned trunk line connected between the subscriber's premises and the public switched network through a P.B.X., where the advanced service provisioned trunk line is capable of transporting at least 2 but fewer than 23 simultaneous VGC's per trunk line, the telecommunications carrier collecting the surcharge may elect to impose surcharges in accordance with the table provided in this Section, without limiting any telecommunications carrier's obligations to otherwise keep and maintain records. Any telecommunications carrier electing to impose fewer than 12 surcharges per an advanced service provisioned trunk line shall keep and maintain records adequately to demonstrate the capability of each advanced service provisioned trunk line with fewer than 12 surcharges imposed, provided that 12 surcharges shall be imposed on an advanced service provisioned trunk line regardless of the VGC capability where a telecommunications carrier cannot demonstrate the VGC capability of the advanced service provisioned trunk line.

23	Facility	VGC's	911 Surcharges
24	Advanced service provisioned trunk line	18-23	12
25	Advanced service provisioned trunk line	12-17	10

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Advanced service provisioned trunk line 2-11

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Subsections (i), (ii), (iii), and (iv) are not intended to make any change in the meaning of this Section, but are intended to remove possible ambiguity, thereby confirming the intent of paragraph (a) as it existed prior to and following the effective date of this amendatory Act of the 97th General Assembly.

For mobile telecommunications services, if a surcharge is imposed it shall be imposed based upon the municipality or county that encompasses the customer's place of primary use as defined in the Mobile Telecommunications Sourcing Conformity Act. A municipality may enter into an intergovernmental agreement with any county in which it is partially located, when the county has adopted an ordinance to impose a surcharge as provided in subsection (c), to include that portion of the municipality lying outside the county in that county's surcharge referendum. If the county's surcharge referendum is approved, the portion of the municipality identified in the intergovernmental agreement shall automatically be disconnected from the county in which it lies and connected to the county which approved the referendum for purposes of a surcharge on telecommunications carriers.

(b) For purposes of computing the surcharge imposed by subsection (a), the network connections to which the surcharge shall apply shall be those in-service network connections,

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other than those network connections assigned to municipality or county, where the service address for each such network connection or connections is located within the corporate limits of the municipality or county levying the surcharge. Except for mobile telecommunication services, the "service address" shall mean the location of the primary use network connection or connections. For telecommunication services, "service address" means the customer's place of primary use as defined in the Mobile Telecommunications Sourcing Conformity Act.

(c) Upon the passage of an ordinance to impose a surcharge under this Section the clerk of the municipality or county shall certify the question of whether the surcharge may be imposed to the proper election authority who shall submit the public question to the electors of the municipality or county in accordance with the general election law; provided that such question shall not be submitted at a consolidated primary election. The public question shall be in substantially the following form:

20 _____

21 Shall the county (or city, village

22 or incorporated town) of impose YES

a surcharge of up to ...¢ per month per

network connection, which surcharge will 24

25 be added to the monthly bill you receive

for telephone or telecommunications

- charges, for the purpose of installing 1
- 2 (or improving) a 9-1-1 Emergency NO
- 3 Telephone System?

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5 If a majority of the votes cast upon the public question 6 are in favor thereof, the surcharge shall be imposed.

However, if a Joint Emergency Telephone System Board is to be created pursuant to an intergovernmental agreement under Section 15.4, the ordinance to impose the surcharge shall be subject to the approval of a majority of the total number of votes cast upon the public question by the electors of all of the municipalities or counties, or combination thereof, that are parties to the intergovernmental agreement.

The referendum requirement of this subsection (c) shall not apply to any municipality with a population over 500,000 or to any county in which a proposition as to whether a sophisticated 9-1-1 Emergency Telephone System should be installed in the county, at a cost not to exceed a specified monthly amount per network connection, has previously been approved by a majority of the electors of the county voting on the proposition at an election conducted before the effective date of this amendatory Act of 1987.

(d) A county may not impose a surcharge, unless requested by a municipality, in any incorporated area which has previously approved a surcharge as provided in subsection (c) or in any incorporated area where the corporate authorities of

- the municipality have previously entered into a binding 1
- 2 contract or letter of intent with a telecommunications carrier
- to provide sophisticated 9-1-1 service through municipal 3
- funds.
- (e) A municipality or county may at any time by ordinance
- change the rate of the surcharge imposed under this Section if 6
- 7 the new rate does not exceed the rate specified in the
- 8 referendum held pursuant to subsection (c).
- 9 (f) The surcharge authorized by this Section shall be
- 10 collected from the subscriber by the telecommunications
- 11 carrier providing the subscriber the network connection as a
- 12 separately stated item on the subscriber's bill.
- 13 of surcharge collected (q) amount by
- 14 telecommunications carrier shall be paid to the particular
- 15 municipality or county or Joint Emergency Telephone System
- 16 Board not later than 30 days after the surcharge is collected,
- 17 net of any network or other 9-1-1 or sophisticated 9-1-1
- system charges then due the particular telecommunications 18
- carrier, as shown on an itemized bill. The telecommunications 19
- 20 carrier collecting the surcharge shall also be entitled to
- deduct 3% of the gross amount of surcharge collected to 21
- 22 reimburse the telecommunications carrier for the expense of
- 23 accounting and collecting the surcharge.
- (h) Except as expressly provided in subsection (a) of this 24
- 25 Section, on or after the effective date of this amendatory Act
- 26 of the 98th General Assembly and until December 31, 2017, a

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municipality with a population of 500,000 or more shall not impose a monthly surcharge per network connection in excess of the highest monthly surcharge imposed as of January 1, 2014 by any county or municipality under subsection (c) of this Section. Beginning January 1, 2018 and until December 31, 2023 2021, a municipality with a population over 500,000 may not impose a monthly surcharge in excess of \$5.00 per network connection. On or after January 1, 2024 2022, a municipality with a population over 500,000 may not impose a monthly surcharge in excess of \$2.50 per network connection.

- (i) Any municipality or county or joint telephone system board that has imposed a surcharge pursuant to this Section prior to the effective date of this amendatory Act of 1990 shall hereafter impose the surcharge in accordance with subsection (b) of this Section.
- The corporate authorities of any municipality or county may issue, in accordance with Illinois law, bonds, notes or other obligations secured in whole or in part by the proceeds of the surcharge described in this Section. The State of Illinois pledges and agrees that it will not limit or alter the rights and powers vested in municipalities and counties by this Section to impose the surcharge so as to impair the terms affect the security for bonds, notes or obligations secured in whole or in part with the proceeds of the surcharge described in this Section. The pledge and agreement set forth in this Section survive the termination of

- .b3/02 Elig10ssed 39 -
- 1 the surcharge under subsection (1) by virtue of the
- 2 replacement of the surcharge monies guaranteed under Section
- 3 20; the State of Illinois pledges and agrees that it will not
- 4 limit or alter the rights vested in municipalities and
- 5 counties to the surcharge replacement funds guaranteed under
- 6 Section 20 so as to impair the terms of or affect the security
- 7 for bonds, notes or other obligations secured in whole or in
- 8 part with the proceeds of the surcharge described in this
- 9 Section.
- 10 (k) Any surcharge collected by or imposed on a
- 11 telecommunications carrier pursuant to this Section shall be
- held to be a special fund in trust for the municipality, county
- or Joint Emergency Telephone Board imposing the surcharge.
- 14 Except for the 3% deduction provided in subsection (g) above,
- 15 the special fund shall not be subject to the claims of
- 16 creditors of the telecommunication carrier.
- 17 (1) Any surcharge imposed pursuant to this Section by a
- 18 county or municipality, other than a municipality with a
- 19 population in excess of 500,000, shall cease to be imposed on
- 20 January 1, 2016.
- 21 (Source: P.A. 100-20, eff. 7-1-17; 101-639, eff. 6-12-20.)
- 22 (50 ILCS 750/15.3a)
- 23 (Section scheduled to be repealed on December 31, 2021)
- Sec. 15.3a. Local wireless surcharge.
- 25 (a) Notwithstanding any other provision of this Act, a

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providing wireless 9-1-1 service and imposing and collecting a

wireless carrier surcharge prior to July 1, 1998 may continue

its practices of imposing and collecting its wireless carrier

surcharge, but, except as provided in subsection (b) of this

Section, in no event shall that monthly surcharge exceed \$2.50

per commercial mobile radio service (CMRS) connection or

8 in-service telephone number billed on a monthly basis. For

mobile telecommunications services provided on and after

August 1, 2002, any surcharge imposed shall be imposed based

upon the municipality or county that encompasses the

customer's place of primary use as defined in the Mobile

13 Telecommunications Sourcing Conformity Act.

(b) Until December 31, 2017, the corporate authorities of a municipality with a population in excess of 500,000 on the effective date of this amendatory Act of the 99th General Assembly may by ordinance continue to impose and collect a monthly surcharge per commercial mobile radio service (CMRS) connection or in-service telephone number billed on a monthly basis that does not exceed the highest monthly surcharge imposed as of January 1, 2014 by any county or municipality under subsection (c) of Section 15.3 of this Act. Beginning January 1, 2018, and until December 31, 2023 2021, a municipality with a population in excess of 500,000 may by ordinance continue to impose and collect a monthly surcharge per commercial mobile radio service (CMRS) connection or

- in-service telephone number billed on a monthly basis that does not exceed \$5.00. On or after January 1, 2024 2022, the municipality may continue imposing and collecting its wireless
- 4 carrier surcharge as provided in and subject to the
- 5 limitations of subsection (a) of this Section.
- 6 addition to any other lawful 7 municipality with a population over 500,000 may use the moneys 8 collected under this Section for any anti-terrorism or 9 emergency preparedness measures, including, but not limited 10 to, preparedness planning, providing local matching funds for 11 federal or State grants, personnel training, and specialized 12 equipment, including surveillance cameras, as needed to deal 13 with natural and terrorist-inspired emergency situations or 14 events.
- 15 (Source: P.A. 100-20, eff. 7-1-17; 101-639, eff. 6-12-20.)
- 16 (50 ILCS 750/15.4) (from Ch. 134, par. 45.4)
- 17 (Section scheduled to be repealed on December 31, 2021)
- 18 Sec. 15.4. Emergency Telephone System Board; powers.
- 19 (a) Except as provided in subsection (e) of this Section,
 20 the corporate authorities of any county or municipality may
 21 establish an Emergency Telephone System Board.
- The corporate authorities shall provide for the manner of appointment and the number of members of the Board, provided that the board shall consist of not fewer than 5 members, one of whom must be a public member who is a resident of the local

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exchange service territory included in the 9-1-1 coverage area, one of whom (in counties with a population less than 100,000) may be a member of the county board, and at least 3 of whom shall be representative of the 9-1-1 public safety agencies, including but not limited to police departments, fire departments, emergency medical services providers, and emergency services and disaster agencies, and appointed on the basis of their ability or experience. In counties with a population of more than 100,000 but less than 2,000,000, a member of the county board may serve on the Emergency Telephone System Board. Elected officials, including members of a county board, are also eligible to serve on the board. Members of the board shall serve without compensation but shall be reimbursed for their actual and necessary expenses. Any 2 or more municipalities, counties, or combination thereof, may, instead of establishing individual boards, establish by intergovernmental agreement a Joint Emergency Telephone System Board pursuant to this Section. The manner of appointment of such a joint board shall be prescribed in the agreement. On or after the effective date of this amendatory Act of the 100th General Assembly, any new intergovernmental agreement entered into to establish or join a Joint Emergency Telephone System Board shall provide for the appointment of a PSAP representative to the board.

Upon the effective date of this amendatory Act of the 98th General Assembly, appointed members of the Emergency Telephone

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System Board shall serve staggered 3-year terms if: (1) the Board serves a county with a population of 100,000 or less; and (2) appointments, on the effective date of this amendatory Act of the 98th General Assembly, are not for a stated term. The corporate authorities of the county or municipality shall assign terms to the board members serving on the effective date of this amendatory Act of the 98th General Assembly in the following manner: (1) one-third of board members' terms shall expire on January 1, 2015; (2) one-third of board members' terms shall expire on January 1, 2016; and (3) remaining board members' terms shall expire on January 1, 2017. Board members may be re-appointed upon the expiration of their terms by the corporate authorities of the county or municipality.

The corporate authorities of a county or municipality may, by a vote of the majority of the members elected, remove an Emergency Telephone System Board member for misconduct, official misconduct, or neglect of office.

- (b) The powers and duties of the board shall be defined by county, ordinance of the municipality or by intergovernmental agreement in the case of a joint board. The powers and duties shall include, but need not be limited to the following:
 - (1) Planning a 9-1-1 system.
 - (2) Coordinating and supervising the implementation, upgrading, or maintenance of the system, including the establishment of equipment specifications and coding

1 systems.

- (3) Receiving moneys from the surcharge imposed under Section 15.3, or disbursed to it under Section 30, and from any other source, for deposit into the Emergency Telephone System Fund.
 - (4) Authorizing all disbursements from the fund.
- (5) Hiring any staff necessary for the implementation or upgrade of the system.
 - (6) (Blank).
- (7) Designating a 9-1-1 System Manager, whose duties and responsibilities shall be set forth by the Emergency Telephone System Board in writing.
- (c) All moneys received by a board pursuant to a surcharge imposed under Section 15.3, or disbursed to it under Section 30, shall be deposited into a separate interest-bearing Emergency Telephone System Fund account. The treasurer of the municipality or county that has established the board or, in the case of a joint board, any municipal or county treasurer designated in the intergovernmental agreement, shall be custodian of the fund. All interest accruing on the fund shall remain in the fund. No expenditures may be made from such fund except upon the direction of the board by resolution passed by a majority of all members of the board.
- (d) The board shall complete a Master Street Address Guide database before implementation of the 9-1-1 system. The error ratio of the database shall not at any time exceed 1% of the

1 total database.

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- (e) On and after January 1, 2016, no municipality or county may create an Emergency Telephone System Board unless the board is a Joint Emergency Telephone System Board. The corporate authorities of any county or municipality entering into an intergovernmental agreement to create or join a Joint Emergency Telephone System Board shall rescind an ordinance or ordinances creating a single Emergency Telephone System Board and shall eliminate the single Emergency Telephone System Board, effective upon the creation of the Joint Emergency Telephone System Board, with regulatory approval by the Administrator, or joining of the Joint Emergency Telephone System Board. Nothing in this Section shall be construed to require the dissolution of an Emergency Telephone System Board that is not succeeded by a Joint Emergency Telephone System Board or is not required to consolidate under Section 15.4a of this Act.
- (f) Within one year after the effective date of this amendatory Act of the 100th General Assembly, any corporate authorities of a county or municipality, other than a municipality with a population of more than 500,000, operating a 9-1-1 system without an Emergency Telephone System Board or Joint Emergency Telephone System Board shall create or join a Joint Emergency Telephone System Board.
- 25 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)

(50 ILCS 750/15.4a) 1

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- 2 (Section scheduled to be repealed on December 31, 2021)
- Sec. 15.4a. Consolidation. 3
- (a) By July 1, 2017, and except as otherwise provided in 4 5 this Section, Emergency Telephone System Boards, Emergency Telephone System Boards, - qualified governmental 6 7 entities, and PSAPs shall be consolidated as follows, subject 8 to subsections (b) and (c) of this Section:
 - In any county with a population of at least 250,000 that has a single Emergency Telephone System Board, or qualified governmental entity and more than 2 PSAPs, shall reduce the number of PSAPs by at least 50% or PSAPs, whichever is greater. Nothing 2 in this paragraph shall preclude consolidation resulting in one PSAP in the county.
 - In any county with a population of at least 250,000 that has more than one Emergency Telephone System Joint Emergency Telephone System Board, or Board, qualified governmental entity, any 9-1-1 Authority serving a population of less than 25,000 shall be consolidated such that no 9-1-1 Authority in the county serves a population of less than 25,000.
 - In any county with a population of at least 250,000 but less than 1,000,000 that has more than one Emergency Telephone System Board, Joint Emergency Telephone System Board, or qualified governmental entity,

each 9-1-1 Authority shall reduce the number of PSAPs by at least 50% or to 2 PSAPs, whichever is greater. Nothing in this paragraph shall preclude consolidation of a 9-1-1 Authority into a Joint Emergency Telephone System Board, and nothing in this paragraph shall preclude consolidation resulting in one PSAP in the county.

- (4) In any county with a population of less than 250,000 that has a single Emergency Telephone System Board or qualified governmental entity and more than 2 PSAPs, the 9-1-1 Authority shall reduce the number of PSAPs by at least 50% or to 2 PSAPs, whichever is greater. Nothing in this paragraph shall preclude consolidation resulting in one PSAP in the county.
- (5) In any county with a population of less than 250,000 that has more than one Emergency Telephone System Board or 7 Joint Emergency Telephone System Board, or qualified governmental entity and more than 2 PSAPS, the 9-1-1 Authorities shall be consolidated into a single joint board, and the number of PSAPs shall be reduced by at least 50% or to 2 PSAPs, whichever is greater. Nothing in this paragraph shall preclude consolidation resulting in one PSAP in the county.
- (6) Any 9-1-1 Authority that does not have a PSAP within its jurisdiction shall be consolidated through an intergovernmental agreement with an existing 9-1-1 Authority that has a PSAP to create a Joint Emergency

Telephone Board.

- (7) The corporate authorities of each county that has no 9-1-1 service as of January 1, 2016 shall provide enhanced 9-1-1 wireline and wireless enhanced 9-1-1 service for that county by either (i) entering into an intergovernmental agreement with an existing Emergency Telephone System Board to create a new Joint Emergency Telephone System Board, or (ii) entering into an intergovernmental agreement with the corporate authorities that have created an existing Joint Emergency Telephone System Board.
- (b) By July 1, 2016, each county required to consolidate pursuant to paragraph (7) of subsection (a) of this Section and each 9-1-1 Authority required to consolidate pursuant to paragraphs (1) through (6) of subsection (a) of this Section shall file a plan for consolidation or a request for a waiver pursuant to subsection (c) of this Section with the Office of the Statewide 9-1-1 Administrator.
 - (1) No county or 9-1-1 Authority may avoid the requirements of this Section by converting primary PSAPs to secondary or virtual answering points; however a PSAP may be decommissioned. Staff from decommissioned PSAPs may remain to perform non-emergency police, fire, or ems responsibilities. Any county or 9-1-1 Authority not in compliance with this Section shall be ineligible to receive consolidation grant funds issued under Section

1 15.4b of this Act or monthly disbursements otherwise due

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- under Section 30 of this Act, until the county or 9-1-1
- 3 Authority is in compliance.
 - (2) Within 60 calendar days of receiving a consolidation plan or waiver, the Statewide 9-1-1 Advisory Board shall hold at least one public hearing on the plan and provide a recommendation to the Administrator. Notice of the hearing shall be provided to the respective entity to which the plan applies.
 - (3) Within 90 calendar days of receiving consolidation plan, the Administrator shall approve the plan or waiver, approve the plan as modified, or grant a waiver pursuant to subsection (c) of this Section. In making his or her decision, the Administrator shall consider any recommendation from the Statewide 9-1-1 Advisory Board regarding the plan. If the Administrator does not follow the recommendation of the Board, the Administrator shall provide a written explanation for the deviation in his or her decision.
 - (4) The deadlines provided in this subsection may be extended upon agreement between the Administrator and entity which submitted the plan.
 - (c) A waiver from a consolidation required under subsection (a) of this Section may be granted if the Administrator finds that the consolidation will result in a substantial threat to public safety, is economically

- unreasonable, or is technically infeasible.
- 2 (d) Any decision of the Administrator under this Section
- 3 shall be deemed a final administrative decision and shall be
- 4 subject to judicial review under the Administrative Review
- 5 Law.

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- 6 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 7 (50 ILCS 750/15.6)
- 8 (Section scheduled to be repealed on December 31, 2021)
- 9 Sec. 15.6. Enhanced 9-1-1 service; business service.
- 10 (a) After June 30, 2000, or within 18 months after 11 enhanced 9-1-1 service becomes available, any entity that 12 installs or operates a private business switch service and provides telecommunications 1.3 facilities or services 14 businesses shall assure that the system is connected to the 15 public switched network in a manner that calls to 9-1-1 result 16 in automatic number and location identification. For buildings having their own street address and containing workspace of 17 40,000 square feet or less, location identification shall 18 include the building's street address. For buildings having 19 20 their own street address and containing workspace of more than 21 40,000 square feet, location identification shall include the 22 building's street address and one distinct identification per 40,000 square feet of workspace. Separate 23 24 buildings containing workspace of 40,000 square feet or less

having a common public street address shall have a distinct

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location identification for each building in addition to the 1 2 street address.

(b) Exemptions. Buildings containing workspace of more than 40,000 square feet are exempt from the multiple location identification requirements of subsection (a) if the building maintains, at all times, alternative and adequate means of signaling and responding to emergencies. Those means shall include, but not be limited to, a telephone system that provides the physical location of 9-1-1 calls coming from within the building. Health care facilities are presumed to meet the requirements of this paragraph if the facilities are staffed with medical or nursing personnel 24 hours per day and if an alternative means of providing information about the source of an emergency call exists. Buildings under this exemption must provide 9-1-1 service that provides building's street address.

Buildings containing workspace of more than 40,000 square feet are exempt from subsection (a) if the building maintains, at all times, alternative and adequate means of signaling and responding to emergencies, including a telephone system that provides the location of a 9-1-1 call coming from within the building, and the building is serviced by its own medical, fire and security personnel. Buildings under this exemption are subject to emergency phone system certification by the Administrator.

Buildings in communities not serviced by enhanced 9-1-1

- 1 service are exempt from subsection (a).
- 2 Correctional institutions and facilities, as defined in
- 3 subsection (d) of Section 3-1-2 of the Unified Code of
- 4 Corrections, are exempt from subsection (a).
- 5 (c) This Act does not apply to any PBX telephone extension
- 6 that uses radio transmissions to convey electrical signals
- 7 directly between the telephone extension and the serving PBX.
- 8 (d) An entity that violates this Section is guilty of a
- 9 business offense and shall be fined not less than \$1,000 and
- 10 not more than \$5,000.
- 11 (e) Nothing in this Section shall be construed to preclude
- 12 the Attorney General on behalf of the Department or on his or
- 13 her own initiative, or any other interested person, from
- 14 seeking judicial relief, by mandamus, injunction, or
- otherwise, to compel compliance with this Section.
- 16 (f) The Department may promulgate rules for the
- 17 administration of this Section.
- 18 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 19 (50 ILCS 750/15.6a)
- 20 (Section scheduled to be repealed on December 31, 2021)
- 21 Sec. 15.6a. Wireless emergency 9-1-1 service.
- 22 (a) The digits "9-1-1" shall be the designated emergency
- telephone number within the wireless system.
- 24 (b) The Department may set non-discriminatory and uniform
- 25 technical and operational standards consistent with the rules

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of the Federal Communications Commission for directing calls to authorized public safety answering points. These standards shall not in any way prescribe the technology or manner a wireless carrier shall use to deliver wireless 9-1-1 or wireless E9-1-1 calls, and these standards shall not exceed the requirements set by the Federal Communications Commission; however, standards for directing calls to the authorized public safety answering point shall be included. The authority given to the Department in this Section is limited to setting standards as set forth herein and does not constitute authority to regulate wireless carriers.

(c) For the purpose of providing wireless 9-1-1 emergency services, an emergency telephone system board or, in the absence of an emergency telephone system board, a qualified governmental entity, may declare its intention for one or more of its public safety answering points to serve as a primary wireless 9-1-1 public safety answering point for jurisdiction by notifying the Administrator in writing within 6 months after receiving its authority to operate a 9-1-1 system under this Act. In addition, 2 or more emergency telephone system boards or qualified governmental entities may, by virtue of an intergovernmental agreement, provide wireless 9-1-1 service. Until the jurisdiction comes into compliance with Section 15.4a of this Act, the Department of State Police shall be the primary wireless 9-1-1 public safety answering point for any jurisdiction that did not provide

1 notice to the Illinois Commerce Commission and the Department

- 2 prior to January 1, 2016.
- 3 (d) The Administrator, upon a request from a qualified
- 4 governmental entity or an emergency telephone system board and
- 5 with the advice and recommendation of the Statewide 9-1-1
- 6 Advisory Board, may grant authority to the emergency telephone
- 7 system board or a qualified governmental entity to provide
- 8 wireless 9-1-1 service in areas for which the Department has
- 9 accepted wireless 9-1-1 responsibility. The Administrator
- 10 shall maintain a current list of all 9-1-1 systems and
- 11 qualified governmental entities providing wireless 9-1-1
- 12 service under this Act.
- 13 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 14 (50 ILCS 750/15.6b)
- 15 (Section scheduled to be repealed on December 31, 2021)
- 16 Sec. 15.6b. Next Generation 9-1-1 service.
- 17 (a) The Administrator, with the advice and recommendation
- of the Statewide 9-1-1 Advisory Board, shall develop and
- 19 implement a plan for a statewide Next Generation 9-1-1
- 20 network. The Next Generation 9-1-1 network must be an Internet
- 21 protocol-based platform that at a minimum provides:
- 22 (1) improved 9-1-1 call delivery;
- 23 (2) enhanced interoperability;
- 24 (3) increased ease of communication between 9-1-1
- 25 service providers, allowing immediate transfer of 9-1-1

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- 1 calls, caller information, photos, and other data 2 statewide;
 - (4) a hosted solution with redundancy built in; and
 - (5) compliance with the most current NENA Standards $\frac{13}{12}$ Solution 08 003.
 - (b) By July 1, 2016, the Administrator, with the advice and recommendation of the Statewide 9-1-1 Advisory Board, shall design and issue a competitive request for a proposal to secure the services of a consultant to complete a feasibility study on the implementation of a statewide Next Generation 9-1-1 network in Illinois. By July 1, 2017, the consultant shall complete the feasibility study and make recommendations as to the appropriate procurement approach for developing a statewide Next Generation 9-1-1 network.
 - (c) Within 12 months of the final report from consultant under subsection (b) of this Section, the Department shall procure and finalize a contract with a vendor certified under Section 13-900 of the Public Utilities Act to establish a statewide Next Generation 9-1-1 network. Illinois State Police, in consultation with and subject to the approval of the Chief Procurement Officer, may procure a single contract or multiple contracts to implement the provisions of this Section. A contract or contracts under this subsection are not subject to the provisions of the Illinois Procurement Code, except for Sections 20-60, 20-65, 20-70, and 20-160 and Article 50 of that Code, provided that the Chief

- Procurement Officer may, in writing with justification, waive 1
- 2 any certification required under Article 50 of the Illinois
- 3 Procurement Code. This exemption is inoperative 2 years from
- the effective date of this Amendatory Act of the 102nd General 4
- 5 Assembly. Within 18 months of securing the contract By July 1,
- 2021, the vendor shall implement a Next Generation 9-1-1 6
- 7 network that allows 9-1-1 systems providing 9-1-1 service to
- 8 Illinois residents to access the system utilizing their
- 9 current infrastructure if it meets the standards adopted by
- 10 the Department.
- 11 (Source: P.A. 100-20, eff. 7-1-17; 101-639, eff. 6-12-20.)
- 12 (50 ILCS 750/17.5)
- 1.3 (Section scheduled to be repealed on December 31, 2021)
- 14 Sec. 17.5. Statewide 9-1-1 Call Directory call transfer,
- 15 forward, or relay.
- 16 (a) The General Assembly finds the following:
- (1) Some 9-1-1 systems throughout this State do not 17
- 18 have a procedure in place to manually transfer, forward,
- 19 or relay 9-1-1 calls originating within one 9-1-1 system's
- jurisdiction, but which should properly be answered and 20
- 21 dispatched by another 9-1-1 system, to the appropriate
- 22 9-1-1 system for answering and dispatch of first
- 23 responders.
- 24 (2) On January 1, 2016, the General Assembly gave
- 25 oversight authority of 9-1-1 systems to the Department of

State Police.

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- (3) Since that date, the Department of State Police has authorized individual 9-1-1 systems in counties and municipalities to implement and upgrade enhanced 9-1-1 systems throughout the State.
- The Department shall prepare a directory of all authorized 9-1-1 systems in the State. The directory shall include an emergency 24/7 10-digit telephone number for all primary public safety answering points located in each 9-1-1 system to which 9-1-1 calls from another jurisdiction can be transferred. This directory shall be made available to each 9-1-1 authority for its use in establishing standard operating procedures regarding calls outside its 9-1-1 jurisdiction.
- (c) Each 9-1-1 system shall provide the Department with the following information:
 - (1)The name of the PSAP, a list of participating agency, and the county the PSAP is in, including college and university public safety entities.
 - (2) The 24/7 10-digit emergency telephone number and email address for the dispatch agency to which 9-1-1 calls originating in another 9-1-1 jurisdiction can be transferred or by which the PSAP can be contacted via email to exchange information. The emergency telephone number must be a direct line that is not answered by an automated system but rather is answered by a person. Each 9-1-1 system shall provide the Department with any changes

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to the participating agencies and this number and email address immediately upon the change occurring. Each 9-1-1 system shall provide the PSAP information and τ the 24/7 10-digit emergency telephone number and email address to the Manager of the Department's 9 1 1 Program within 30 days of the effective date of this amendatory Act of the 102nd 100th General Assembly.

- (3) The standard operating procedure describing the manner in which the 9-1-1 system will transfer, forward, or relay 9-1-1 calls originating within its jurisdiction, but which should properly be answered and dispatched by another 9-1-1 system, to the appropriate 9-1-1 system. Each 9-1-1 system shall provide the standard operating procedures to the Manager of the Department's 9-1-1 Program within 180 days after the effective date of this amendatory Act of the 100th General Assembly.
- (d) Unless exigent circumstances dictate otherwise, each 9-1-1 system's public safety telecommunicators shall be responsible for remaining on the line with the caller when a 9-1-1 call originates within its jurisdiction to ensure the 9-1-1 call is transferred to the appropriate authorized entity for answer and dispatch until a public safety telecommunicator is on the line and confirms jurisdiction for the call.
- (Source: P.A. 100-20, eff. 7-1-17.) 24

1	(Section scheduled to be repealed on December 31, 2021)
2	Sec. 19. Statewide 9-1-1 Advisory Board.
3	(a) Beginning July 1, 2015, there is created the Statewide
4	9-1-1 Advisory Board within the Department of State Police.
5	The Board shall consist of the following 11 voting members:
6	(1) The Director of the State Police, or his or her
7	designee, who shall serve as chairman.
8	(2) The Executive Director of the Commission, or his
9	or her designee.
10	(3) Nine members appointed by the Governor as follows:
11	(A) one member representing the Illinois chapter
12	of the National Emergency Number Association, or his
13	or her designee;
14	(B) one member representing the Illinois chapter
15	of the Association of Public-Safety Communications
16	Officials, or his or her designee;
17	(C) one member representing a county \underline{or} 9-1-1
18	Authority system from a county with a population of
19	less than $37,000 50,000$;
20	(C-5) one member representing a county or 9-1-1
21	Authority with a population between 37,000 and
22	<u>100,000;</u>
23	(D) one member representing a county \underline{or} 9-1-1
24	Authority system from a county with a population

between 100,000 50,000 and 250,000;

(E) one member representing a county or 9-1-1

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L	<u>Authority</u>	system	from	a	-county	with	a	population	of
2	more than	250,000	;						

- (F) (blank) one member representing a municipality with a population of less than 500,000 in a county a population in excess of 2,000,000;
- member representing the Illinois Association of Chiefs of Police;
 - (H) one member representing the Illinois Sheriffs' Association: and
- (I) one member representing the Illinois Fire Chiefs Association.

The Governor shall appoint the following non-voting members: (i) one member representing an incumbent local exchange 9-1-1 system provider; (ii) one member representing a non-incumbent local exchange 9-1-1 system provider; (iii) one member representing a large wireless carrier; (iv) one member representing an incumbent local exchange carrier; (v) one Illinois member representing the Broadband and Telecommunications Association; (vi) one member representing the Illinois Broadband and Cable Television and Communication Association of Illinois; and (vii) one member representing the Illinois State Ambulance Association. The Speaker of the House of Representatives, the Minority Leader of the House of Representatives, the President of the Senate, and the Minority Leader of the Senate may each appoint a member of the General Assembly to temporarily serve as a non-voting member of the

- 2 to discuss legislative initiatives of the Board.
- 3 (b) The Governor shall make initial appointments to the
- 4 Statewide 9-1-1 Advisory Board by August 31, 2015. Six of the
- 5 voting members appointed by the Governor shall serve an
- 6 initial term of 2 years, and the remaining voting members
- 7 appointed by the Governor shall serve an initial term of 3
- 8 years. Thereafter, each appointment by the Governor shall be
- 9 for a term of 3 years. Non-voting members shall serve for a
- 10 term of 3 years. Vacancies shall be filled in the same manner
- 11 as the original appointment. Persons appointed to fill a
- vacancy shall serve for the balance of the unexpired term.
- Members of the Statewide 9-1-1 Advisory Board shall serve
- 14 without compensation.
- 15 (c) The 9-1-1 Services Advisory Board, as constituted on
- June 1, 2015 without the legislative members, shall serve in
- 17 the role of the Statewide 9-1-1 Advisory Board until all
- appointments of voting members have been made by the Governor
- 19 under subsection (a) of this Section.
- 20 (d) The Statewide 9-1-1 Advisory Board shall:
- 21 (1) advise the Department of State Police and the
- 22 Statewide 9-1-1 Administrator on the oversight of 9-1-1
- 23 systems and the development and implementation of a
- 24 uniform statewide 9-1-1 system;
- 25 (2) make recommendations to the Governor and the
- 26 General Assembly regarding improvements to 9-1-1 services

- 2 (3) exercise all other powers and duties provided in this Act.
- 4 (e) The Statewide 9-1-1 Advisory Board shall submit to the 5 General Assembly a report by March 1 of each year providing an 4 update on the transition to a statewide 9-1-1 system and 5 recommending any legislative action.
- 8 (f) The Department of State Police shall provide 9 administrative support to the Statewide 9-1-1 Advisory Board.
- 10 (Source: P.A. 99-6, eff. 6-29-15; 100-20, eff. 7-1-17.)
- 11 (50 ILCS 750/20)
- 12 (Section scheduled to be repealed on December 31, 2021)
- 13 Sec. 20. Statewide surcharge.
- 14 (a) On and after January 1, 2016, and except with respect
 15 to those customers who are subject to surcharges as provided
 16 in Sections 15.3 and 15.3a of this Act, a monthly surcharge
 17 shall be imposed on all customers of telecommunications
- 18 carriers and wireless carriers as follows:
- (1) Each telecommunications carrier shall impose a 19 20 monthly surcharge per network connection; provided, 21 however, the monthly surcharge shall not apply to a 22 network connection provided for use with pay telephone 23 services. Where multiple voice grade communications 24 channels are connected between the subscriber's premises 25 and a public switched network through private branch

- (2) Each wireless carrier shall impose and collect a monthly surcharge per CMRS connection that either has a telephone number within an area code assigned to Illinois by the North American Numbering Plan Administrator or has a billing address in this State. Until December 31, 2017, the surcharge shall be \$0.87 per connection and on and after January 1, 2018, the surcharge shall be \$1.50 per connection.
- (b) State and local taxes shall not apply to the surcharges imposed under this Section.
- (c) The surcharges imposed by this Section shall be stated as a separately stated item on subscriber bills.
- (d) The telecommunications carrier collecting the surcharge may deduct and retain 1.74% an amount not to exceed 3% of the gross amount of surcharge collected to reimburse the telecommunications carrier for the expense of accounting and collecting the surcharge. On and after July 1, 2022, the wireless carrier collecting a surcharge under this Section may

- deduct and retain 1.74% an amount not to exceed 3% of the gross 1
- 2 amount of the surcharge collected to reimburse the wireless
- carrier for the expense of accounting and collecting the 3
- surcharge. 4
- 5 (d-5) Notwithstanding the provisions of subsection (d) of
- this Section, an amount not greater than 2.5% may be deducted 6
- and retained if the telecommunications or wireless carrier can 7
- 8 support through documentation, expenses that exceed the 1.74%
- 9 allowed. The documentation shall be submitted to the Illinois
- 10 State Police and input obtained from the Statewide 9-1-1
- 11 Advisory Board prior to approval of the deduction.
- 12 Surcharges imposed under this Section shall (e) be
- 13 collected by the carriers and shall be remitted to the
- 14 Department, either by check or electronic funds transfer, by
- 15 the end of the next calendar month after the calendar month in
- 16 which it was collected for deposit into the Statewide 9-1-1
- 17 Fund. Carriers are not required to remit surcharge moneys that
- are billed to subscribers but not yet collected. 18
- The first remittance by wireless carriers shall include 19
- 20 the number of subscribers by zip code, and the 9-digit zip code
- 21 if currently being used or later implemented by the carrier,
- 22 that shall be the means by which the Department shall
- 23 determine distributions from the Statewide 9-1-1 Fund. This
- information shall be updated at least once each year. Any 24
- 25 carrier that fails to provide the zip code information
- 26 required under this subsection (e) shall be subject to the

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penalty set forth in subsection (g) of this Section. 1

- (f) If, within 8 calendar days after it is due under subsection (e) of this Section, a carrier does not remit the surcharge or any portion thereof required under this Section, surcharge or portion thereof shall be deemed delinquent until paid in full, and the Department may impose a penalty against the carrier in an amount equal to the greater of:
 - (1) \$25 for each month or portion of a month from the time an amount becomes delinquent until the amount is paid in full; or
 - (2) an amount equal to the product of 1% and the sum of all delinquent amounts for each month or portion of a month that the delinquent amounts remain unpaid.
- A penalty imposed in accordance with this subsection (f) for a portion of a month during which the carrier pays the delinquent amount in full shall be prorated for each day of that month that the delinquent amount was paid in full. Any penalty imposed under this subsection (f) is in addition to the amount of the delinquency and is in addition to any other penalty imposed under this Section.
- (q) If, within 8 calendar days after it is due, a wireless carrier does not provide the number of subscribers by zip code as required under subsection (e) of this Section, then the report is deemed delinquent and the Department may impose a penalty against the carrier in an amount equal to the greater

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- (1) \$25 for each month or portion of a month that the report is delinquent; or
 - (2) an amount equal to the product of \$0.01 and the number of subscribers served by the carrier for each month or portion of a month that the delinquent report is not provided.

A penalty imposed in accordance with this subsection (q) for a portion of a month during which the carrier provides the number of subscribers by zip code as required under subsection (e) of this Section shall be prorated for each day of that month during which the carrier had not provided the number of subscribers by zip code as required under subsection (e) of this Section. Any penalty imposed under this subsection (q) is in addition to any other penalty imposed under this Section.

- (h) A penalty imposed and collected in accordance with subsection (f) or (q) of this Section shall be deposited into the Statewide 9-1-1 Fund for distribution according to Section 30 of this Act.
- (i) The Department may enforce the collection of any delinquent amount and any penalty due and unpaid under this Section by legal action or in any other manner by which the collection of debts due the State of Illinois may be enforced under the laws of this State. The Department may excuse the payment of any penalty imposed under this Section if the Administrator determines that the enforcement of this penalty

is unjust.

- (j) Notwithstanding any provision of law to the contrary, 2 3 nothing shall impair the right of wireless carriers to recover compliance costs for all emergency communications services 5 are not reimbursed out of the Wireless Reimbursement Fund directly from their wireless subscribers by 6 7 line-item charges on the wireless subscriber's bill. Those 8 compliance costs include all costs incurred by wireless 9 carriers in complying with local, State, and federal 10 regulatory or legislative mandates that require the 11 transmission and receipt of emergency communications to and 12 from the general public, including, but not limited to, E9-1-1. 13
- 14 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 15 (50 ILCS 750/30)
- 16 (Section scheduled to be repealed on December 31, 2021)
- 17 Sec. 30. Statewide 9-1-1 Fund; surcharge disbursement.
- 18 (a) A special fund in the State treasury known as the
- 19 Wireless Service Emergency Fund shall be renamed the Statewide
- 20 9-1-1 Fund. Any appropriations made from the Wireless Service
- 21 Emergency Fund shall be payable from the Statewide 9-1-1 Fund.
- The Fund shall consist of the following:
- (1) 9-1-1 wireless surcharges assessed under the
- 24 Wireless Emergency Telephone Safety Act.
- 25 (2) 9-1-1 surcharges assessed under Section 20 of this

Act.

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- 2 (3) Prepaid wireless 9-1-1 surcharges assessed under 3 Section 15 of the Prepaid Wireless 9-1-1 Surcharge Act.
- (4) Any appropriations, grants, or gifts made to the 4 Fund.
 - (5) Any income from interest, premiums, gains, or other earnings on moneys in the Fund.
 - (6) Money from any other source that is deposited in or transferred to the Fund.
- 10 (b) Subject to appropriation and availability of funds, 11 the Department shall distribute the 9-1-1 surcharges monthly 12 as follows:
 - (1) From each surcharge collected and remitted under Section 20 of this Act:
 - (A) \$0.013 shall be distributed monthly in equal amounts to each County Emergency Telephone System Board or qualified governmental entity in counties with a population under 100,000 according to the most recent census data which is authorized to serve as a primary wireless 9-1-1 public safety answering point for the county and to provide wireless 9-1-1 service as prescribed by subsection (b) of Section 15.6a of this Act, and which does provide such service.
 - (B) \$0.033 shall be transferred by the Comptroller at the direction of the Department to the Wireless Carrier Reimbursement Fund until June 30, 2017; from

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- July 1, 2017 through June 30, 2018, \$0.026 shall be transferred; from July 1, 2018 through June 30, 2019, \$0.020 shall be transferred; from July 1, 2019, through June 30, 2020, \$0.013 shall be transferred; from July 1, 2020 through June 30, 2021, \$0.007 will be transferred; and after June 30, 2021, no transfer shall be made to the Wireless Carrier Reimbursement Fund.
- (C) Until December 31, 2017, \$0.007 and on and after January 1, 2018, \$0.017 shall be used to cover the Department's administrative costs.
- (D) Beginning January 1, 2018, until June 30, 2020, \$0.12, and on and after July 1, 2020, \$0.04 shall be used to make monthly proportional grants to the appropriate 9-1-1 Authority currently taking wireless 9-1-1 based upon the United States Postal Zip Code of billing addresses of subscribers wireless the carriers.
- (E) Until June 30, 2023 2021, \$0.05 shall be used by the Department for grants for NG9-1-1 expenses, with priority given to 9-1-1 Authorities that provide 9-1-1 service within the territory of a Large Electing Provider as defined in Section 13-406.1 of the Public Utilities Act.
- (F) On and after July 1, 2020, \$0.13 shall be used for the implementation of and continuing expenses for

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the Statewide NG9-1-1 system. 1

- (2) After disbursements under paragraph (1) of this subsection (b), all remaining funds in the Statewide 9-1-1 Fund shall be disbursed in the following priority order:
 - (A) The Fund shall pay monthly to:
 - 9-1-1 Authorities that (i) the surcharges under Section 15.3 of this Act and were required to report to the Illinois Commerce Commission under Section 27 of the Wireless Emergency Telephone Safety Act on October 1, 2014, except a 9-1-1 Authority in a municipality with a population in excess of 500,000, an amount equal to the average monthly wireline and VoIP surcharge revenue attributable to the most recent 12-month period reported to the Department under that Section for the October 1, 2014 filing, subject to the power of the Department to investigate the amount reported and adjust the number by order under Article X of the Public Utilities Act, so that the monthly amount paid under this item accurately reflects one-twelfth of the aggregate wireline and VoIP surcharge revenue properly attributable to the most recent 12-month period reported to the Commission; or
 - (ii) county qualified governmental entities that did not impose a surcharge under Section 15.3

as of December 31, 2015, and counties that did not impose a surcharge as of June 30, 2015, an amount equivalent to their population multiplied by .37 multiplied by the rate of \$0.69; counties that are not county qualified governmental entities and that did not impose a surcharge as of December 31, 2015, shall not begin to receive the payment provided for in this subsection until E9-1-1 and wireless E9-1-1 services are provided within their counties; or

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- (iii) counties without 9-1-1 service that had a surcharge in place by December 31, 2015, an amount equivalent to their population multiplied by .37 multiplied by their surcharge rate as established by the referendum.
- (B) All 9-1-1 network costs for systems outside of municipalities with a population of at least 500,000 shall be paid by the Department directly to the vendors.
- (C) All expenses incurred by the Administrator and the Statewide 9-1-1 Advisory Board and costs associated with procurement under Section 15.6b including requests for information and requests for proposals.
- (D) Funds may be held in reserve by the Statewide 9-1-1 Advisory Board and disbursed by the Department

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for grants under Section 15.4b of this Act and for 1 NG9-1-1 expenses up to \$12.5 million per year in State 2 3 fiscal years 2016 and 2017; up to \$20 million in State fiscal year 2018; up to \$20.9 million in State fiscal year 2019; up to \$15.3 million in State fiscal year 2020; up to \$16.2 million in State fiscal year 2021; up 6 7 to \$23.1 million in State fiscal year 2022; and up to \$17.0 million per year for State fiscal year 2023 and 8 9 each year thereafter. The amount held in reserve in State fiscal years 2021, 2022, and 2023 2018 and 2019 10 11 shall not be less than \$6.5 million. Disbursements 12 under this subparagraph (D) shall be prioritized as follows: (i) consolidation grants prioritized under 13 14 subsection (a) of Section 15.4b of this Act; (ii) 15 NG9-1-1 expenses; and (iii) consolidation grants under 16 Section 15.4b of this Act for consolidation expenses 17 incurred between January 1, 2010, and January 1, 2016.

- (E) All remaining funds per remit month shall be used to make monthly proportional grants to the appropriate 9-1-1 Authority currently taking wireless 9-1-1 based upon the United States Postal Zip Code of the billing addresses of subscribers of wireless carriers.
- (c) The moneys deposited into the Statewide 9-1-1 Fund under this Section shall not be subject to administrative charges or chargebacks unless otherwise authorized by this

Act. 1

- 2 (d) Whenever two or more 9-1-1 Authorities consolidate, 3 the resulting Joint Emergency Telephone System Board shall be entitled to the monthly payments that had theretofore been 5 made to each consolidating 9-1-1 Authority. Any reserves held by any consolidating 9-1-1 Authority shall be transferred to 6 7 the resulting Joint Emergency Telephone System Board. Whenever a county that has no 9-1-1 service as of January 1, 2016 enters 8 9 into an agreement to consolidate to create or join a Joint 10 Emergency Telephone System Board, the Joint Emergency 11 Telephone System Board shall be entitled to the monthly 12 payments that would have otherwise been paid to the county if 13 it had provided 9-1-1 service.
- (Source: P.A. 100-20, eff. 7-1-17; 101-639, eff. 6-12-20.) 14
- 15 (50 ILCS 750/40)

- 16 (Section scheduled to be repealed on December 31, 2021)
- Sec. 40. Financial reports. 17
- 18 Department shall create uniform accounting (a) 19 procedures, with such modification as may be required to give 20 effect to statutory provisions applicable only 21 municipalities with a population in excess of 500,000, that 22 any emergency telephone system board, qualified governmental 23 entity, or unit of local government receiving surcharge money 24 pursuant to Section 15.3, 15.3a, or 30 of this Act must follow.
 - (b) By January 31, 2018, and every January 31 thereafter,

- each emergency telephone system board, qualified governmental entity, or unit of local government receiving surcharge money pursuant to Section 15.3, 15.3a, or 30 shall report to the Department audited financial statements showing total revenue and expenditures for the period beginning with the end of the period covered by the last submitted report through the end of the previous calendar year in a form and manner as prescribed by the Department. Such financial information shall include:
 - (1) a detailed summary of revenue from all sources including, but not limited to, local, State, federal, and private revenues, and any other funds received;
 - (2) all expenditures made during the reporting period from distributions under this Act;
 - (3) call data and statistics, when available, from the reporting period, as specified by the Department and collected in accordance with any reporting method established or required by the Department;
 - (4) all costs associated with dispatching appropriate public safety agencies to respond to 9-1-1 calls received by the PSAP; and
- (5) all funding sources and amounts of funding used for costs described in paragraph (4) of this subsection (b).
- 24 The emergency telephone system board, qualified 25 governmental entity, or unit of local government is 26 responsible for any costs associated with auditing such

- 1 financial statements. The Department shall post the audited
- financial statements on the Department's website.
 - emergency telephone system board, qualified governmental entity, or unit of local government receiving a grant under Section 15.4b of this Act shall include a report of the amount of grant moneys received and how the grant moneys were used. In case of a conflict between this requirement and the Grant Accountability and Transparency Act, or with the rules of the Governor's Office of Management and Budget adopted thereunder, that Act and those rules shall control.
 - (d) If an emergency telephone system board or qualified governmental entity that receives funds from the Statewide 9-1-1 Fund fails to file the 9-1-1 system financial reports as required under this Section, the Department shall suspend and withhold monthly disbursements otherwise due to the emergency telephone system board or qualified governmental entity under Section 30 of this Act until the report is filed.

Any monthly disbursements that have been withheld for 12 months or more shall be forfeited by the emergency telephone system board or qualified governmental entity and shall be distributed proportionally by the Department to compliant emergency telephone system boards and qualified governmental entities that receive funds from the Statewide 9-1-1 Fund.

Any emergency telephone system board or qualified governmental entity not in compliance with this Section shall

- 1 be ineligible to receive any consolidation grant or
- 2 infrastructure grant issued under this Act.
- 3 (e) The Department may adopt emergency rules necessary to
- 4 implement the provisions of this Section.
- 5 (f) Any findings or decisions of the Department under this
- 6 Section shall be deemed a final administrative decision and
- 7 shall be subject to judicial review under the Administrative
- 8 Review Law.
- 9 (g) Beginning October 1, 2017, the Department shall
- 10 provide a quarterly report to the Statewide 9-1-1 Advisory
- Board of its expenditures from the Statewide 9-1-1 Fund for
- 12 the prior fiscal quarter.
- 13 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 14 (50 ILCS 750/45)
- 15 (Section scheduled to be repealed on December 31, 2021)
- 16 Sec. 45. Wireless Carrier Reimbursement Fund.
- 17 (a) A special fund in the State treasury known as the
- 18 Wireless Carrier Reimbursement Fund, which was created
- 19 previously under Section 30 of the Wireless Emergency
- 20 Telephone Safety Act, shall continue in existence without
- 21 interruption notwithstanding the repeal of that Act. Moneys in
- 22 the Wireless Carrier Reimbursement Fund may be used, subject
- 23 to appropriation, only (i) to reimburse wireless carriers for
- 24 all of their costs incurred in complying with the applicable
- 25 provisions of Federal Communications Commission wireless

enhanced 9-1-1 service mandates, and (ii) to pay the reasonable and necessary costs of the Illinois Commerce Commission in exercising its rights, duties, powers, and functions under this Act. This reimbursement to wireless carriers may include, but need not be limited to, the cost of designing, upgrading, purchasing, leasing, programming, installing, testing, and maintaining necessary data, hardware, and software and associated operating and administrative costs and overhead.

- (b) To recover costs from the Wireless Carrier Reimbursement Fund, the wireless carrier shall submit sworn invoices to the Illinois Commerce Commission. In no event may any invoice for payment be approved for (i) costs that are not related to compliance with the requirements established by the wireless enhanced 9-1-1 mandates of the Federal Communications Commission, or (ii) costs with respect to any wireless enhanced 9-1-1 service that is not operable at the time the invoice is submitted.
- (c) If in any month the total amount of invoices submitted to the Illinois Commerce Commission and approved for payment exceeds the amount available in the Wireless Carrier Reimbursement Fund, wireless carriers that have invoices approved for payment shall receive a pro-rata share of the amount available in the Wireless Carrier Reimbursement Fund based on the relative amount of their approved invoices available that month, and the balance of the payments shall be

- carried into the following months until all of the approved payments are made.
- (d) A wireless carrier may not receive payment from the Wireless Carrier Reimbursement Fund for its costs of providing wireless enhanced 9-1-1 services in an area when a unit of local government or emergency telephone system board provides wireless 9-1-1 services in that area and was imposing and collecting a wireless carrier surcharge prior to July 1, 1998.
- 9 (e) The Illinois Commerce Commission shall maintain 10 detailed records of all receipts and disbursements and shall 11 provide an annual accounting of all receipts and disbursements 12 to the Auditor General.
 - (f) The Illinois Commerce Commission must annually review the balance in the Wireless Carrier Reimbursement Fund as of June 30 of each year and shall direct the Comptroller to transfer into the Statewide 9-1-1 Fund for distribution in accordance with subsection (b) of Section 30 of this Act any amount in excess of outstanding invoices as of June 30 of each year.
- 20 (g) The Illinois Commerce Commission shall adopt rules to 21 govern the reimbursement process.
- 22 (Source: P.A. 99-6, eff. 1-1-16; 100-20, eff. 7-1-17.)
- 23 (50 ILCS 750/99)

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- 24 (Section scheduled to be repealed on December 31, 2021)
- 25 Sec. 99. Repealer. This Act is repealed on December 31,

- 1 2023 2021.
- 2 (Source: P.A. 100-20, eff. 7-1-17; 101-639, eff. 6-12-20.)
- 3 (50 ILCS 750/9 rep.)
- 4 (50 ILCS 750/13 rep.)
- 5 (50 ILCS 750/17 rep.)
- 6 Section 10. The Emergency Telephone System Act is amended
- 7 by repealing Sections 9, 13, and 17.
- 8 Section 15. The Department of State Police Law of the
- 9 Civil Administrative Code of Illinois is amended by changing
- 10 Section 2605-53 as follows:
- 11 (20 ILCS 2605/2605-53)
- Sec. 2605-53. 9-1-1 system; sexual assault and sexual
- 13 abuse.
- 14 (a) The Office of the Statewide 9-1-1 Administrator, in
- 15 consultation with the Office of the Attorney General and the
- 16 Illinois Law Enforcement Training Standards Board, shall:
- 17 (1) develop comprehensive quidelines for
- 18 evidence-based, trauma-informed, victim-centered handling
- 19 of sexual assault or sexual abuse calls by Public Safety
- 20 Answering Point tele-communicators; and
- 21 (2) adopt rules and minimum standards for an
- 22 evidence-based, trauma-informed, victim-centered training
- 23 curriculum for handling of sexual assault or sexual abuse

1	calls for Public Safety Answering Point tele-communicators
2	("PSAP").
3	(a-5) Within one year after the effective date of this
4	amendatory Act of the 102nd General Assembly, the Office of
5	the Statewide 9-1-1 Administrator, in consultation with the
6	Statewide 9-1-1 Advisory Board, shall:
7	(1) develop comprehensive guidelines for training on
8	emergency dispatch procedures, including but not limited
9	to emergency medical dispatch, and the delivery of 9-1-1
10	services and professionalism for public safety
11	telecommunicators and public safety telecommunicator
12	supervisors; and
13	(2) adopt rules and minimum standards for continuing
14	education on emergency dispatch procedures, including but
15	not limited to emergency medical dispatch, and the
16	delivery of 9-1-1 services and professionalism for public
17	safety telecommunicators and public safety
18	telecommunicator Supervisors; and
19	(a-10) The Office of the Statewide 9-1-1 Administrator may
20	as necessary establish by rule appropriate testing and
21	certification processes consistent with the training required
22	by this Section.
23	(b) Training requirements:
24	(1) Newly hired PSAP tele-communicators must complete
25	the sexual assault and sexual abuse training curriculum
26	established in subsection (a) of this Section prior to

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handling emergency calls.

- existing PSAP tele-communicators shall (2) All complete the sexual assault and sexual abuse training curriculum established in subsection (a) of this Section within 2 years of the effective date of this amendatory Act of the 99th General Assembly.
- (3) Newly hired public safety telecommunicators shall complete the emergency dispatch procedures training curriculum established in subsection (a-5) of this Section prior to independently handling emergency calls within one year of the Statewide 9-1-1 Administrator establishing the required guidelines, rules, and standards.
- (4) All public safety telecommunicators and public safety telecommunicator supervisors who were not required to complete new hire training prior to handling emergency calls, must either demonstrate proficiency or complete the training established in subsection (a-5) of this Section within one year of the Statewide 9-1-1 Administrator establishing the required guidelines, rules, and standards.
- (5) Upon completion of the training required in either paragraph (3) or (4) of subsection (b) whichever is applicable, all public safety telecommunicators and public safety telecommunicator supervisors shall complete the continuing education training regarding the delivery of 9-1-1 services and professionalism biennially.

- (c) The Illinois State Police may adopt rules for the 1
- 2 administration of this Section.
- (Source: P.A. 99-801, eff. 1-1-17.) 3
- 4 Section 20. The Prepaid Wireless 9-1-1 Surcharge Act is
- 5 amended by changing Section 15 as follows:
- (50 ILCS 753/15) 6
- 7 Sec. 15. Prepaid wireless 9-1-1 surcharge.
- 8 (a) Until September 30, 2015, there is hereby imposed on
- consumers a prepaid wireless 9-1-1 surcharge of 1.5% per 9
- 10 retail transaction. Beginning October 1, 2015, the prepaid
- 11 wireless 9-1-1 surcharge shall be 3% per retail transaction.
- The surcharge authorized by this subsection (a) does not apply 12
- 13 in a home rule municipality having a population in excess of
- 14 500,000.
- 15 (a-5) On or after the effective date of this amendatory
- Act of the 98th General Assembly and until December 31, 2023 16
- 2020, a home rule municipality having a population in excess 17
- of 500,000 on the effective date of this amendatory Act may 18
- impose a prepaid wireless 9-1-1 surcharge not to exceed 9% per 19
- 20 retail transaction sourced to that jurisdiction and collected
- 21 and remitted in accordance with the provisions of subsection
- (b-5) of this Section. On or after January 1, 2021, a home rule 22
- 23 municipality having a population in excess of 500,000 on the
- 24 effective date of this Act may only impose a prepaid wireless

9-1-1 surcharge not to exceed 7% per retail transaction sourced to that jurisdiction and collected and remitted in accordance with the provisions of subsection (b-5).

(b) The prepaid wireless 9-1-1 surcharge shall be collected by the seller from the consumer with respect to each retail transaction occurring in this State and shall be remitted to the Department by the seller as provided in this Act. The amount of the prepaid wireless 9-1-1 surcharge shall be separately stated as a distinct item apart from the charge for the prepaid wireless telecommunications service on an invoice, receipt, or other similar document that is provided to the consumer by the seller or shall be otherwise disclosed to the consumer. If the seller does not separately state the surcharge as a distinct item to the consumer as provided in this Section, then the seller shall maintain books and records as required by this Act which clearly identify the amount of the 9-1-1 surcharge for retail transactions.

For purposes of this subsection (b), a retail transaction occurs in this State if (i) the retail transaction is made in person by a consumer at the seller's business location and the business is located within the State; (ii) the seller is a provider and sells prepaid wireless telecommunications service to a consumer located in Illinois; (iii) the retail transaction is treated as occurring in this State for purposes of the Retailers' Occupation Tax Act; or (iv) a seller that is included within the definition of a "retailer maintaining a

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place of business in this State" under Section 2 of the Use Tax Act makes a sale of prepaid wireless telecommunications service to a consumer located in Illinois. In the case of a retail transaction which does not occur in person at a seller's business location, if a consumer uses a credit card purchase prepaid wireless telecommunications on-line or over the telephone, and no product is shipped to the consumer, the transaction occurs in this State if the billing address for the consumer's credit card is in this State.

(b-5) The prepaid wireless 9-1-1 surcharge imposed under subsection (a-5) of this Section shall be collected by the seller from the consumer with respect to each retail in the municipality imposing transaction occurring surcharge. The amount of the prepaid wireless 9-1-1 surcharge shall be separately stated on an invoice, receipt, or other similar document that is provided to the consumer by the seller or shall be otherwise disclosed to the consumer. If the seller does not separately state the surcharge as a distinct item to the consumer as provided in this Section, then the seller shall maintain books and records as required by this Act which clearly identify the amount of the 9-1-1 surcharge for retail transactions.

(b-5), purposes of this subsection а transaction occurs in the municipality if (i) the retail transaction is made in person by a consumer at the seller's business location and the business is located within the

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municipality; (ii) the seller is a provider and sells prepaid wireless telecommunications service to a consumer located in the municipality; (iii) the retail transaction is treated as occurring in the municipality for purposes of the Retailers' Occupation Tax Act; or (iv) a seller that is included within the definition of a "retailer maintaining a place of business in this State" under Section 2 of the Use Tax Act makes a sale of prepaid wireless telecommunications service to a consumer located in the municipality. In the case of a retail transaction which does not occur in person at a seller's business location, if a consumer uses a credit card to purchase prepaid wireless telecommunications service on-line or over the telephone, and no product is shipped to the consumer, the transaction occurs in the municipality if the billing address for the consumer's credit card is in the municipality.

(c) The prepaid wireless 9-1-1 surcharge is imposed on the consumer and not on any provider. The seller shall be liable to remit all prepaid wireless 9-1-1 surcharges that the seller collects from consumers as provided in Section 20, including all such surcharges that the seller is deemed to collect where the amount of the surcharge has not been separately stated on an invoice, receipt, or other similar document provided to the consumer by the seller. The surcharge collected or deemed collected by a seller shall constitute a debt owed by the seller to this State, and any such surcharge actually

1 collected shall be held in trust for the benefit of the 2 Department.

For purposes of this subsection (c), the surcharge shall not be imposed or collected from entities that have an active tax exemption identification number issued by the Department under Section 1g of the Retailers' Occupation Tax Act.

- (d) The amount of the prepaid wireless 9-1-1 surcharge that is collected by a seller from a consumer, if such amount is separately stated on an invoice, receipt, or other similar document provided to the consumer by the seller, shall not be included in the base for measuring any tax, fee, surcharge, or other charge that is imposed by this State, any political subdivision of this State, or any intergovernmental agency.
- (e) (Blank).
 - (e-5) Any changes in the rate of the surcharge imposed by a municipality under the authority granted in subsection (a-5) of this Section shall be effective on the first day of the first calendar month to occur at least 60 days after the enactment of the change. The Department shall provide not less than 30 days' notice of the increase or reduction in the rate of such surcharge on the Department's website.
 - (f) When prepaid wireless telecommunications service is sold with one or more other products or services for a single, non-itemized price, then the percentage specified in subsection (a) or (a-5) of this Section 15 shall be applied to the entire non-itemized price unless the seller elects to

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apply the percentage to (i) the dollar amount of the prepaid wireless telecommunications service if that dollar amount is disclosed to the consumer or (ii) the portion of the price that is attributable to the prepaid wireless telecommunications service if the retailer can identify that portion by reasonable and verifiable standards from its books and records that are kept in the regular course of business for other purposes, including, but not limited to, books and records that are kept for non-tax purposes. However, if a minimal amount of prepaid wireless telecommunications service is sold with a prepaid wireless device for a single, non-itemized price, then the seller may elect not to apply the percentage specified in subsection (a) or (a-5) of this Section 15 to such transaction. For purposes of this subsection, an amount of service denominated as 10 minutes or less or \$5 or less is considered minimal.

(g) The prepaid wireless 9-1-1 surcharge imposed under subsections (a) and (a-5) of this Section is not imposed on the provider or the consumer for wireless Lifeline service where the consumer does not pay the provider for the service. Where the consumer purchases from the provider optional minutes, texts, or other services in addition to the federally funded Lifeline benefit, a consumer must pay the prepaid wireless 9-1-1 surcharge, and it must be collected by the seller according to subsection (b-5).

(Source: P.A. 99-6, eff. 6-29-15; 100-20, eff. 7-1-17.)

- Section 99. Effective date. This Act takes effect upon 1
- 2 becoming law.

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