

Sen. Heather A. Steans

Filed: 4/20/2018

15

10000SB3080sam001 LRB100 20108 MJP 38909 a 1 AMENDMENT TO SENATE BILL 3080 AMENDMENT NO. _____. Amend Senate Bill 3080 by replacing 2 everything after the enacting clause with the following: 3 "Section 1. Short title. This Act may be cited as the 4 5 Community Water System Lead Removal Act. 6 Section 5. Definitions. As used in this Act: 7 "Community water system" has the meaning provided in 35 Ill. Adm. Code 611.101. 8 "Department" means the Department of Public Health. 9 10 Section 10. Asset management plans; lead service line 11 removal. 12 (a) Except as provided in subsection (b), within 2 years of the effective date of this Act, each community water system in 13 14 Illinois shall implement an asset management plan designed to

inspect, maintain, repair, and renew infrastructure consistent

7

8

9

16

17

18

19

20

2.1

22

23

24

25

26

with the standards adopted by the American Water Works
Association or another industry-wide accepted standard. The
asset management plan shall be submitted to the Department for
approval. The asset management plan shall include a plan to
remove all known lead service lines, both publicly owned and

privately owned. The asset management plan shall include:

- (1) an engineering study;
- (2) estimated costs;
 - (3) a financing plan;
- 10 (4) a feasibility and affordability plan;
- 11 (5) a plan for prioritizing high-risk areas;
- 12 (6) a proposed schedule for replacements that includes
 13 annual benchmarks; and
- 14 (7) measures to encourage diversity in hiring in the 15 workforce required to implement the plan, if feasible.

Each community water system may take into account its circumstances in considering a timeline and strategy to remove lead services lines, however, the Department may reject an asset management plan that has an unreasonable timeline. The Department may consider the number of lead service lines, the economic condition of the area the community water supply serves, and any other factors when determining reasonableness. Each community water system may make its own determination as to how its lead service line removal plan shall be financed.

The asset management plan, including an updated lead removal strategy, shall be updated and submitted to the

- 1 Department every 3 years. The update shall include all progress
- 2 made since the previous filing period.
- The Department shall create a website that permits the 3
- 4 electronic submission of an asset management plan required
- 5 under this Section. The lack of a website shall not negate the
- 6 requirement for a community water system to submit an asset
- 7 management plan.
- 8 Α community water system may submit
- 9 distribution system material inventory developed in accordance
- 10 with Section 17.11 to meet the asset management plan
- 11 requirements of subsection (a).
- 12 Section 15. The Department of Commerce and Economic
- 13 Opportunity Law of the Civil Administrative Code of Illinois is
- 14 amended by adding Section 605-870 as follows:
- 15 (20 ILCS 605/605-870 new)
- 16 Sec. 605-870. Low-Income Water Assistance Program.
- 17 (a) The Department shall by rule establish a comprehensive
- 18 low-income water assistance policy and program that
- 19 incorporates financial assistance and includes, but is not
- 20 limited to, water efficiency or water quality projects, or
- 21 other measures to ensure that residents have access to
- 22 affordable and clean water. The policy and program shall not
- 23 jeopardize the ability of public utilities and other entities
- to receive just compensation for providing services. The 24

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

resources applied in achieving the policy and program shall be 1 coordinated and efficiently used through the integration of 2 3 public programs and through the targeting of assistance. The 4 Department shall use all appropriate and available means to 5 fund this program and, to the extent possible, identify and use

sources of funding that complement State tax revenues.

(b) Any person who is a resident of the State and whose household income is not greater than an amount determined annually by the Department may apply for assistance under this Section in accordance with rules adopted by the Department. In setting the annual eligibility level, the Department shall consider the amount of available funding and may not set a limit higher than 150% of the poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Human Services under the authority of 42 U.S.C. 9902(2).

(c) Applicants who qualify for assistance under subsection (b) shall, subject to appropriation from the General Assembly and subject to availability of funds to the Department, receive assistance as provided by this Section. The Department, upon receipt of moneys authorized under this Section for assistance, shall commit funds for each qualified applicant in an amount determined by the Department. In determining the amounts of assistance to be provided to or on behalf of a qualified applicant, the Department shall ensure that the highest amounts of assistance go to households with the greatest water costs in

- relation to household income. The Department shall include 1 factors such as water costs, household size, household income, 2 and region of the State when determining individual household 3 4 benefits. In adopting rules for the administration of this 5 Section, the Department shall ensure that a minimum of 1/3 of funds are available for benefits to eligible households with 6 7 the lowest incomes and that elderly households, households with persons with disabilities, and households with children under 6 8
- 10 (d) Application materials for the program shall be made 11 available in multiple languages.

years of age are offered a priority application period.

- 12 (e) The Department may adopt any rules necessary to 13 implement the policy and program under this Section.
- 14 Section 20. The Public Utilities Act is amended by changing 15 Section 8-306 as follows:
- (220 ILCS 5/8-306) 16

9

19

20

21

22

23

- 17 Sec. 8-306. Special provisions relating to water and sewer 18 utilities.
 - (a) No later than 120 days after the effective date of this amendatory Act of the 94th General Assembly, the Commission shall prepare, make available to customers upon request, and post on its Internet web site information concerning the service obligations of water and sewer utilities and remedies that a customer may pursue for a violation of the customer's

- rights. The information shall specifically address the rights 1
- of a customer of a water or sewer utility in the following 2
- situations: 3

8

9

12

13

14

15

16

17

- 4 (1) The customer's water meter is replaced.
- 5 (2) The customer's bill increases by more than 50% within one billing period. 6
 - (3) The customer's water service is terminated.
 - (4) The customer wishes to complain after receiving a termination of service notice.
- 10 (5) The customer is unable to make payment on a billing 11 statement.
 - (6) A rate is filed, including without limitation a surcharge or annual reconciliation filing, that will increase the amount billed to the customer.
 - (7) The customer is billed for services provided prior to the date covered by the billing statement.
 - (8) The customer is due to receive a credit.

18 Each billing statement issued by a water or sewer utility shall include an Internet web site address where the customer 19 20 can view the information required under this subsection (a) and 2.1 a telephone number that the customer may call to request a copy of the information. 22

- (a-5) Each billing statement issued by a water or sewer 23 24 utility shall include:
- 2.5 (1) all fixed charges;
- 2.6 (2) all volumetric charges; and

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

2.1

22

23

24

25

26

1 (3) the total number of gallons used since the last billing period. 2

If a bill is not calculated based upon volumetric use, then the method for calculating the bill must be described on the bill.

(b) A water or sewer utility may discontinue service only after it has mailed or delivered by other means a written notice of discontinuance substantially in the form of Appendix A of 83 Ill. Adm. Code 280. The notice must include the Internet web site address where the customer can view the information required under subsection (a) and a telephone number that the customer may call to request a copy of the information. Any notice required to be delivered or mailed to a customer prior to discontinuance of service shall be delivered or mailed separately from any bill. Service shall not be discontinued until at least 5 days after delivery or 8 days after the mailing of this notice. Service shall not be discontinued and shall be restored if discontinued for the reason which is the subject of a dispute or complaint during the pendency of informal or formal complaint procedures of the Illinois Commerce Commission under 83 Ill. Adm. Code 280.160 or 280.170, where the customer has complied with those rules. Service shall not be discontinued and shall be restored if discontinued where a customer has established a deferred payment agreement pursuant to 83 Ill. Adm. Code 280.110 and has not defaulted on such agreement. Residential customers who are

2

3

4

5

6

7

8

9

10

11

17

18

19

20

2.1

22

23

24

2.5

26

indebted to a utility for past due utility service shall have the opportunity to make arrangements with the utility to retire the debt by periodic payments, referred to as a deferred payment agreement, unless this customer has failed to make payment under such a plan during the past 12 months. The terms and conditions of a reasonable deferred payment agreement shall be determined by the utility after consideration of the following factors, based upon information available from current utility records or provided by the customer or applicant:

- (1) size of the past due account;
- 12 (2) customer or applicant's ability to pay;
- 13 (3) customer or applicant's payment history;
- 14 (4) reason for the outstanding indebtedness; and
- 15 (5) any other relevant factors relating to the circumstances of the customer or applicant's service.

A residential customer shall pay a maximum of one-fourth of the amount past due and owing at the time of entering into the deferred payment agreement, and the water or sewer utility shall allow a minimum of 2 months from the date of the agreement and a maximum of 12 months for payment to be made under a deferred payment agreement. Late payment charges may be assessed against the amount owing that is the subject of a deferred payment agreement.

(b-5) A water or sewer utility may not charge more than \$50 for reconnecting service.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

2.1

22

23

- (c) A water or sewer utility shall provide notice as required by subsection (a) of Section 9-201 after the filing of each information sheet under a purchased water surcharge, purchased sewage treatment surcharge, or qualifying infrastructure plant surcharge. The utility also shall post notice of the filing in accordance with the requirements of 83 Ill. Adm. Code 255. Unless filed as part of a general rate increase, notice of the filing of a purchased water surcharge rider, purchased sewage treatment surcharge rider, qualifying infrastructure plant surcharge rider also shall be given in the manner required by this subsection (c) for the filing of information sheets.
 - (d) Commission rules pertaining to formal and informal complaints against public utilities shall apply with full and equal force to water and sewer utilities and their customers, including provisions of 83 Ill. Adm. Code 280.170, and the Commission shall respond to each complaint by providing the consumer with a copy of the utility's response to the complaint and a copy of the Commission's review of the complaint and its findings. The Commission shall also provide the consumer with all available options for recourse.
 - (e) Any refund shown on the billing statement of a customer of a water or sewer utility must be itemized and must state if the refund is an adjustment or credit.
- 25 (f) Water service for building construction purposes. At 26 the request of any municipality or township within the service

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

2.1

22

23

24

25

26

area of a public utility that provides water service to customers within the municipality or township, a public utility (1)require all water service used for building construction purposes to be measured by meter and subject to approved rates and charges for metered water service and (2) prohibit the unauthorized use of water taken from hydrants or service lines installed at construction sites.

(q) Water meters.

- (1) Periodic testing. Unless otherwise approved by the Commission, each service water meter shall be periodically inspected and tested in accordance with the schedule specified in 83 Ill. Adm. Code 600.340, or more frequently as the results may warrant, to insure that the meter accuracy is maintained within the limits set out in 83 Ill. Adm. Code 600.310.
 - (2) Meter tests requested by customer.
 - (A) Each utility furnishing metered water service shall, without charge, test the accuracy of any meter upon request by the customer served by such meter, provided that the meter in question has not been tested by the utility or by the Commission within 2 years previous to such request. The customer or his or her representatives shall have the privilege of witnessing the test at the option of the customer. A written report, giving the results of the test, shall be made to the customer.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

2.1

22

23

24

25

- (B) When a meter that has been in service less than 2 years since its last test is found to be accurate within the limits specified in 83 Ill. Adm. Code 600.310, the customer shall pay a fee to the utility not to exceed the amounts specified in 83 Ill. Adm. Code 600.350(b). Fees for testing meters not included in this Section or so located that the cost will be out of proportion to the fee specified will be determined by the Commission upon receipt of a complete description of the case.
- (3) Commission referee tests. Upon written application to the Commission by any customer, a test will be made of the customer's meter by a representative of the Commission. For such a test, a fee as provided for in subsection (q)(2) shall accompany the application. If the meter is found to be registering more than 1.5% fast on the average when tested as prescribed in 83 Ill. Adm. Code 600.310, the utility shall refund to the customer the amount of the fee. The utility shall in no way disturb the meter after a customer has made an application for a referee test until authority to do so is given by the Commission or the customer in writing.
- (h) Water and sewer utilities; low usage. Each public utility that provides water and sewer service must establish a unit sewer rate, subject to review by the Commission, that applies only to those customers who use less than 1,000 gallons

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

2.1

22

23

24

2.5

- of water in any billing period.
 - (i) Water and sewer utilities; separate meters. Each public utility that provides water and sewer service must offer separate rates for water and sewer service to any commercial or residential customer who uses separate meters to measure each of those services. In order for the separate rate to apply, a combination of meters must be used to measure the amount of water that reaches the sewer system and the amount of water that does not reach the sewer system.
 - (j) Each water or sewer public utility must disclose on each billing statement any amount billed that is for service provided prior to the date covered by the billing statement. The disclosure must include the dates for which the prior service is being billed. Each billing statement that includes an amount billed for service provided prior to the date covered by the billing statement must disclose the dates for which that amount is billed and must include a copy of the document created under subsection (a) and a statement of current Commission rules concerning unbilled or misbilled service.
 - (k) When the customer is due a refund resulting from payment of an overcharge, the utility shall credit the customer in the amount of overpayment with interest from the date of overpayment by the customer. The rate for interest shall be at the appropriate rate determined by the Commission under 83 Ill. Adm. Code 280.70.
- (1) Water and sewer public utilities; subcontractors. The

9

10

11

12

13

14

15

16

17

18

19

20

2.1

22

23

24

25

- 1 Commission shall adopt rules for water and sewer public 2 utilities to provide notice to the customers of the proper kind of identification that a subcontractor must present to the 3 4 customer, to prohibit a subcontractor from soliciting or 5 receiving payment of any kind for any service provided by the 6 water or sewer public utility or the subcontractor, and to establish sanctions for violations. 7
 - (m) Water and sewer public utilities; unaccounted-for water. By December 31, 2006, each water public utility shall file tariffs with the Commission to establish the maximum percentage of unaccounted-for water that would be considered in the determination of any rates or surcharges. The rates or surcharges approved for a water public utility shall not include charges for unaccounted-for water in excess of this percentage without well-documented support justification for the Commission to consider in any request to recover charges in excess of the tariffed maximum percentage.
 - (n) Rate increases; public forums. When any public utility providing water or sewer service proposes a general rate increase, in addition to other notice requirements, the water or sewer public utility must notify its customers of their right to request a public forum. A customer or group of customers must make written request to the Commission for a public forum and must also provide written notification of the request to the customer's municipal or, for unincorporated areas, township government. The Commission, at its discretion,

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

22

23

24

25

26

may schedule the public forum. If it is determined that public forums are required for multiple municipalities or townships, the Commission shall schedule these public forums, in locations within approximately 45 minutes drive time ofmunicipalities or townships for which the public forums have been scheduled. The public utility must provide advance notice of 30 days for each public forum to the governing bodies of those units of local government affected by the increase. The day of each public forum shall be selected so as to encourage the greatest public participation. Each public forum will begin at 7:00 p.m. Reports and comments made during or as a result of each public forum must be made available to the hearing officials and reviewed when drafting a recommended or tentative decision, finding or order pursuant to Section 10-111 of this Act.

- (o) Upon request by a water utility, the Commission may allow a water utility to establish a customer assistance program that:
- (1) uses State or federal infrastructure funds; or
- 20 (2) provides financial relief to residential customers 2.1 who qualify for income-related assistance.

A customer assistance program established under this subsection that affects rates and charges for service is not discriminatory for purposes of this Act or any other law regulating rates and charges for service. In considering whether to approve a water utility's proposed customer

- 1 assistance program, the Commission shall determine that a
- customer assistance program established under this subsection 2
- 3 is in the public interest.
- 4 The Commission shall adopt rules to implement this
- 5 subsection. These rules shall require customer assistance
- programs under this subsection to coordinate with utility 6
- energy efficiency programs and the Illinois Home 7
- Weatherization Assistance Program for the purpose of informing 8
- 9 eligible customers of additional resources that may help the
- 10 customer conserve water.
- 11 (p) An entity subject to the federal Safe Drinking Water
- Act and the federal Clean Water Act that serves or provides 12
- water or sewer services to a population of more than 2,000 but 13
- 14 less than 1,000,000 shall conduct a cost of service study every
- 15 5 years. The study shall include all revenue recovered from
- water or sewer bills, and the percentage of the cost of service 16
- used for water or sewer capital investment. The study shall be 17
- submitted to the Environmental Protection Agency and published 18
- 19 on the Agency's website.
- 20 (Source: P.A. 94-950, eff. 6-27-06.)
- 21 Section 25. The Environmental Protection Act is amended by
- 22 changing Section 17.11 as follows:
- 2.3 (415 ILCS 5/17.11)
- 24 Sec. 17.11. Lead in drinking water notifications and

1 inventories.

8

11

12

13

14

15

16

17

18

19

20

2.1

22

23

24

25

26

- (a) The purpose of this Section is to require the owners 2 3 and operators of community water systems to (i) create a 4 comprehensive lead service line inventory; and (ii) provide 5 notice to occupants of potentially affected residences of construction or repair work on water mains, lead service lines, 6 7 or water meters.
 - (b) For the purposes of this Section:
- 9 "Community water system" has the meaning provided in 35 10 Ill. Adm. Code 611.101.

"Potentially affected residence" means any residence where water service is or may be temporarily interrupted or shut off by or on behalf of an owner or operator of a community water system because construction or repair work is to be performed by or on behalf of the owner or operator of a community water system on or affecting a water main, service line, or water meter.

"Small system" has the meaning provided in 35 Ill. Adm. Code 611.350.

(c) The owner or operator of each community water system in the State shall develop a water distribution system material inventory that shall be submitted in written or electronic form to the Agency on an annual basis commencing on April 15, 2018 and continuing on each April 15 thereafter until the water distribution system material inventory is completed. In addition to meeting the requirements for water distribution

- system material inventories that are mandated by the United 1
- 2 States Environmental Protection Agency, each water
- 3 distribution system material inventory shall identify:
- 4 (1) the total number of service lines within or 5 connected to the distribution system, including privately
- owned service lines; 6

16

17

18

19

20

2.1

22

23

- (2) the number of all known lead service lines within 7 8 connected to the distribution system, including privately owned lead service lines; and 9
- 10 (3) the number of the lead service lines that were 11 added to the inventory after the previous year's submission. 12
- 13 Nothing in this subsection shall be construed to require that service lines be unearthed. 14
 - (d) Beginning on January 1, 2018, when conducting routine inspections of community water systems as required under this Act, the Agency may conduct a separate audit to identify progress that the community water system has made toward completing the water distribution system material inventories required under subsection (c) of this Section.
 - (e) The owner or operator of the community water system shall provide notice of construction or repair work on a water main service line, or water meter in accordance with the following requirements:
- 2.5 (1) At least 14 days prior to beginning planned work to 26 repair or replace any water mains or lead service lines,

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

2.1

22

23

24

25

26

the owner or operator of a community water system shall notify, through an individual written notice, each potentially affected residence of the planned work. In where a community water system must perform construction or repair work on an emergency basis or where such work is not scheduled at least 14 days prior to work taking place, the community water system shall notify each potentially affected residence as soon as reasonably possible. When work is to repair or replace a water meter, the notification shall be provided at the time the work is initiated.

- (2) Such notification shall include, at a minimum:
- (A) a warning that the work may result in sediment, possibly containing lead, in the residence's water supply; and
- information concerning best practices for (B) preventing the consumption of any lead in drinking water, including a recommendation to flush water lines during and after the completion of the repair or replacement work and to clean faucet aerator screens; and
- (C) information regarding the dangers of lead in young children.
- (3) To the extent that the owner or operator of a community water system serves a significant proportion of non-English speaking consumers, the notification must

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

2.1

22

23

24

25

26

contain information in the appropriate languages regarding the importance of the notice, and it must contain a telephone number or address where a person served may contact the owner or operator of the community water system to obtain a translated copy of the notification or to request assistance in the appropriate language.

- (4) Notwithstanding anything to the contrary set forth in this Section, to the extent that (a) notification is required for the entire community served by a community (b) notification is required water system, construction or repairs occurring on an emergency basis, or the community water system is a small system, publication notification, through a local media, social media or other similar means, may be utilized in lieu of an individual written notification.
- (5) If an owner or operator is required to provide an individual written notification to a residence that is a multidwelling building, posting a written notification on the primary entrance way to the building shall be sufficient.
- (6) The notification requirements in this subsection (e) do not apply to work performed on water mains that are used to transmit treated water between community water systems and have no service connections.
- (7) The owner or operator of a community water system may seek a full or partial waiver of the requirements of

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

this subsection from the Agency if (i) the community water system was originally constructed without lead, (ii) the residential structures were constructed under local building codes that categorically prohibited lead construction materials or the owner or operator of a community water system certifies that any residential structures requiring notification were constructed without lead, and (iii) no lead sediment is likely to be present within the community water system or residential structures. The owner or operator of a community water system may seek a time-limited or permanent waiver.

- (8) The owner and operator of a community water system shall not be required to comply with this subsection (e) to extent that the corresponding water distribution system material inventory has been completed that demonstrates the water distribution system does not contain any lead.
- (f) Each community water system shall make every reasonable effort to identify all lead service lines in accordance with this Section within 3 years of the effective date of this amendatory Act of the 100th General Assembly.
- (Source: P.A. 99-922, eff. 1-17-17.)". 22