

1 AN ACT concerning State government.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 1. Short title. This Act may be cited as the Task
5 Force on Human Services Contracting Act.

6 Section 5. Purpose. It is the purpose of this Act to create
7 a task force to study State contracting with private nonprofit
8 human service providers and the challenges faced by those
9 providers and to develop recommendations on how to improve the
10 contracting relationship and partnership between State
11 departments and agencies and private nonprofit human service
12 providers so that they work effectively and efficiently to
13 improve the well-being of Illinoisans.

14 Section 10. Task Force on State Contracting with Private
15 Nonprofit Human Service Providers.

16 (a) The Task Force on State Contracting with Private
17 Nonprofit Human Service Providers is created to study State
18 contracting with private nonprofit human service providers and
19 to develop recommendations on how to improve the contracting
20 relationship and partnership between State departments and
21 agencies and private nonprofit human service providers so that
22 they work effectively and efficiently to improve the well-being

1 of Illinoisans. The Task Force shall perform the following
2 actions:

3 (1) Review data provided by State departments and
4 agencies that contract with private nonprofit human
5 service providers regarding the effectiveness of the
6 system of service provision.

7 (2) Collect and review data on each of the following:

8 (A) Service system planning: the means by which
9 State departments and agencies and private nonprofit
10 human service providers assess needs, identify gaps,
11 and establish system goals, especially the flow of
12 information collected by the State departments and
13 agencies and shared back with private nonprofit human
14 service providers.

15 (B) Contract negotiation: the process by which
16 State departments and agencies engage private
17 nonprofit human service providers to provide specific
18 services and achieve specific goals, especially the
19 adequacy of time to review and adjust.

20 (C) Reimbursement rate methodologies: the
21 processes by which State departments and agencies
22 establish rates, the frequency of review and
23 adjustment, and the adequacy of those rates to achieve
24 the outcomes sought by the State.

25 (D) Monitoring of service and administration: the
26 process by which State departments and agencies

1 evaluate performance, especially the efficiency of
2 data collection and review, and prevent or resolve
3 processes and reports that are duplicative, costly,
4 and wasteful of staff time and that slow the process of
5 permanency and contribute to unnecessary staff
6 turnover.

7 (E) Business processes: the means by which State
8 departments and agencies provide approvals for
9 services, activities, plans and changes, especially
10 preventing the unnecessary delays that arise from
11 delayed or slowed approvals, which also slow the
12 process of permanency and unnecessarily add to the
13 stress and trauma experience of children in State care.

14 (F) Timely payment: the process by which State
15 departments and agencies make payments, including the
16 timeliness of payments and the opportunities for
17 appeal; and the court of claims process as it relates
18 to human service contracting.

19 (3) In each of the study categories described in
20 subparagraphs (A) through (F) of paragraph (2), develop
21 recommendations on how to improve the contracting
22 relationship and partnership between State departments and
23 agencies and private nonprofit human service providers so
24 that they work effectively and efficiently to improve the
25 well-being of Illinoisans. The Task Force shall also issue
26 specific recommendations on procedures that will improve

1 the court of claims process, as it relates to human service
2 contracting, to make it operate more expeditiously and
3 efficiently.

4 (b) The Task Force shall consist of persons representing
5 nonprofit service providers that provide direct services to the
6 State concerning child care and child welfare, mental health,
7 developmental disabilities, domestic violence, early
8 intervention, alcohol and substance abuse treatment, and other
9 applicable nonprofit providers providing direct services at
10 the community level. Members of the Task Force shall be
11 appointed as follows:

12 (1) 7 members appointed by the President of the Senate,
13 one of whom shall be designated as Co-Chairperson;

14 (2) 6 members appointed by the Senate Minority Leader;

15 (3) 7 members appointed by the Speaker of the House of
16 Representatives, one of whom shall be designated as
17 Co-Chairperson; and

18 (4) 6 members appointed by the Minority Leader of the
19 House of Representatives.

20 In addition, the Director of Children and Family Services,
21 the Director of Healthcare and Family Services, the Director of
22 Human Services, the Director of Human Rights, and the Director,
23 or his or her designee, of any other State agency that
24 contracts for direct human services shall each serve as an ex
25 officio member of the Task Force.

26 The Task Force shall also include at least 2, but no more

1 than 3, members that represent organizations or agencies that
2 provide research, analytics, and fiduciary analysis.

3 (c) The Task Force may establish a method to gather
4 testimony and input from individuals and organizations that are
5 not members of the Task Force.

6 (d) The Office of the Auditor General shall provide
7 administrative and other support to the Task Force.

8 (e) The Task Force shall submit a preliminary report to the
9 Auditor General, the General Assembly, and the Governor no
10 later than October 1, 2019, and a final report, along with
11 recommendations and any proposed legislation, to the General
12 Assembly and the Governor by January 1, 2020.

13 The reports to the General Assembly shall be filed with the
14 Clerk of the House of Representatives and the Secretary of the
15 Senate in electronic form only, in the manner that the Clerk
16 and the Secretary shall direct.

17 (f) The Task Force is dissolved on January 1, 2021.

18 Section 15. Repeal. This Act is repealed on January 1,
19 2021.

20 Section 99. Effective date. This Act takes effect upon
21 becoming law.