



HR0838

LRB100 19101 ALS 35137 r

1 HOUSE RESOLUTION

2 WHEREAS, Lost deliveries negatively affect businesses,
3 hurt residents, communities, and the economy; and

4 WHEREAS, Service standards implemented by mail package
5 delivery services are essential to providing prompt and timely
6 delivery of all mail, including online purchases; with more
7 Americans shopping online, the number of package thefts have
8 been increasing; and

9 WHEREAS, Each year more than 23 million Americans have
10 their packages stolen and lose an average of \$140.00; and

11 WHEREAS, According to Consumer Affairs, more than 4,000
12 customers have filed complaints against shipping companies
13 regarding the theft of packages; and

14 WHEREAS, Citizens can prevent package theft by
15 implementing additional safety precautions, including using
16 Smart Package Lockers or convenience stores to secure packages,
17 having packages delivered to a workplace, installing front door
18 security cameras, requiring a signature on delivery, rerouting
19 or rescheduling package deliveries, requiring vacation package
20 holds, purchasing a package guard, and insuring packages;
21 therefore, be it

1 RESOLVED, BY THE HOUSE OF REPRESENTATIVES OF THE ONE
2 HUNDREDTH GENERAL ASSEMBLY OF THE STATE OF ILLINOIS, that we
3 urge package delivery companies to respond to the increased
4 public concern by examining ways to reduce package thefts and
5 expedite customer refunds as appropriate; and be it further

6 RESOLVED, That we urge the citizens of Illinois to take
7 additional measures to make sure their packages are not stolen
8 from their front doors or porches; and be it further

9 RESOLVED, That a suitable copy of this resolution be
10 presented to the United States Postal Service, Amazon, FedEx,
11 and UPS.