

Rep. Theresa Mah

## Filed: 3/24/2017

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1	AMENDMENT TO HOUSE BILL 3917	
2	AMENDMENT NO Amend House Bill 3917 by replacing	ıg
3	everything after the enacting clause with the following:	
4	"Section 5. The Public Utilities Act is amended by changin	ıg
5	Sections 13-503, 13-505, 13-505.4, and 13-1200 as follows:	
6	(220 ILCS 5/13-503) (from Ch. 111 2/3, par. 13-503)	
7	(Section scheduled to be repealed on July 1, 2017)	
8	Sec. 13-503. Information available to the public. Wit	h
9	respect to rates or other charges made, demanded, or receive	ed
10	for any telecommunications service offered, provided, or to b	)e
11	provided, that is subject to subsection (a) of Section 13-50	1)
12	of this Act, telecommunications carriers shall comply with th	ıe
13	publication and filing provisions of Sections 9-101, 9-102	, .,
14	9-102.1, and 9-201 of this Act. Except for the provision c	۰f
15	services offered or provided by payphone providers pursuant t	0
16	a tariff, telecommunications carriers shall make all tariff	S

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1 all written service offerings for competitive and 2 telecommunications service available electronically to the public without requiring a password or other means of 3 4 registration. A telecommunications carrier's website shall, if 5 applicable, provide in a conspicuous manner information on the 6 rates, charges, terms, and conditions of competitive and noncompetitive service available, and a toll-free telephone 7 number that may be used to contact an agent for assistance with 8 9 obtaining rate or other charge information or the terms and 10 conditions of service. The website shall also provide information on a variety of plans the telecommunications 11 carrier offers, and an evaluation of which telecommunications 12 13 tariffs and written service offerings for competitive 14 telecommunications service are the most appropriate and cost 15 efficient for each customer based upon each customer's individually stated needs, wants, and prior telecommunications 16 use. Such information shall also be conspicuously provided 17 along with each billing statement for each customer in the same 18 19 manner as the billing statement is provided, or, in the absence 20 of such information, instructions on how to obtain the 21 information from the telecommunications carrier's website. Telecommunications carriers shall keep record of who has 22 23 contacted the carrier about rates and packages. If a customer 24 has not contacted a carrier at least once before November 1 of 25 each year to discuss rates and packages, the carrier will send 26 to the customer, in the same manner as the customer's billing

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1 statement, an invitation to discuss such details. Notices will 2 be sent in a least one more additional instance than the 3 <u>customer's bill is sent.</u> 4 (Source: P.A. 98-45, eff. 6-28-13.)

5 (220 ILCS 5/13-505) (from Ch. 111 2/3, par. 13-505)

6 (Section scheduled to be repealed on July 1, 2017)

7 13-505. Rate changes; competitive services. Any Sec. 8 proposed increase or decrease in rates or charges, or proposed 9 change in any classification, written service offering, or 10 tariff resulting in an increase or decrease in rates or charges, for a competitive telecommunications service shall be 11 12 permitted upon the filing with the Commission or posting on the telecommunications carrier's website of the proposed rate, 13 14 charge, classification, written service offering, or tariff 15 pursuant to Section 13-501 of this Act. Notice of an increase shall be given, no later than the prior billing cycle, to all 16 17 potentially affected customers by mail or equivalent means of 18 notice, including electronic if the customer has elected 19 electronic billing. Notice of an increase shall be delivered separate and apart from the customer's monthly bill. In the 20 21 notice of an increase, the customer shall also be instructed to contact the carrier and ask for the "Retention Department" in 22 23 order to discuss and negotiate his or her bill. Additional 24 notice by publication in a newspaper of general circulation may 25 also be given.

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1 (Source: P.A. 98-45, eff. 6-28-13.)

2 (220 ILCS 5/13-505.4) (from Ch. 111 2/3, par. 13-505.4)
3 (Section scheduled to be repealed on July 1, 2017)
4 Sec. 13-505.4. Provision of noncompetitive services.

(a) A telecommunications carrier that offers or provides a 5 noncompetitive service, service 6 element, feature, or functionality on a separate, stand-alone basis to any customer 7 8 shall provide that service, service element, feature, or 9 functionality pursuant to tariff to all persons, including all 10 telecommunications carriers and competitors, in accordance with the provisions of this Article. 11

12 (b) A telecommunications carrier that offers or provides a 13 noncompetitive service, service element, feature, or 14 functionality to any customer as part of an offering of 15 competitive services pursuant to tariff or contract shall publicly disclose the offering or provisioning of 16 the noncompetitive service, service 17 element, feature, or 18 functionality by filing with the Commission information that 19 generally describes the offering or provisioning and that shows 20 the rates, terms, and conditions of the noncompetitive service, 21 service element, feature, or functionality. The information 22 shall be filed with the Commission concurrently with the filing 23 of the tariff or not more than 10 days following the customer's 24 acceptance of the offering in a contract. Information under this subsection (b) shall be provided to customers in the same 25

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1 information is provided for manner as competitive telecommunications services under Section 13-503 of this Act. 2 (c) A telecommunications carrier that is not subject to 3 4 regulation under an alternative regulation plan pursuant to 5 Section 13-506.1 of this Act may reduce the rate or charge for noncompetitive service, service element, feature, 6 а or 7 functionality offered to customers on a separate, stand-alone 8 basis or as part of a bundled service offering by filing with 9 the Commission a tariff that shows the reduced rate or charge 10 and all applicable terms and conditions of the noncompetitive 11 service, service element, feature, or functionality or bundled offering. The reduction of rates or charges shall be permitted 12 13 upon the filing of the proposed rate, charge, classification, 14 tariff, or bundled offering. The total price of a bundled 15 offering shall not attribute any portion of the charge to 16 services subject to the jurisdiction of the Commission and shall not be binding on the Commission in any proceeding under 17 Article IX of this Act to set the revenue requirement or to set 18 19 just and reasonable rates for services subject to the 20 jurisdiction of the Commission. Prices for bundles shall not be 21 subject to Section 13-505.1 of this Act. For purposes of this 22 subsection (c), a bundle is a group of services offered 23 together for a fixed price where at least one of the services 24 is an interLATA service as that term is defined in 47 U.S.C. 25 153(21), a cable service or a video service, a community 26 antenna television service, a satellite broadcast service, a

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public mobile service as defined in Section 13-214 of this Act, or an advanced telecommunications service as "advanced telecommunications services" is defined in Section 13-517 of this Act.

5 (Source: P.A. 95-9, eff. 6-30-07.)

6 (220 ILCS 5/13-1200)

7 (Section scheduled to be repealed on July 1, 2017)

8 Sec. 13-1200. Repealer. This Article is repealed July 1,
9 2020 <del>2017</del>.

10 (Source: P.A. 98-45, eff. 6-28-13; 99-6, eff. 6-29-15.)".