**Section 1546.150 Enforcement**

a) No formal complaint of an alleged violation of this Part may be filed until the filing party has attempted to address the alleged allegations with the rail carrier. Any complaint of an alleged violation of this Part shall contain a written statement that the filing party has made a reasonable, good faith attempt to address the alleged violation with the rail carrier.

b) All formal complaints filed with the Commission shall be resolved pursuant to procedures set forth in 83 Ill. Adm. Code 200.170.