**Section 686.1510 General Overview**

a) An Individual Provider working for a Customer under HSP shall not work more than the maximum hours in a work week, as defined within the currently effective Collective Bargaining Agreement (CBA), unless the Customer is approved for an exception under Section 686.1530. The currently effective Collective Bargaining Agreement is available on the Illinois Department of Central Management Services website.

b) An Individual Provider working for multiple Customers shall not work more than the maximum hours in a work week, as defined within the currently effective CBA, unless a Customer is approved for an exception under Section 686.1530. The Individual Provider shall apply the following calculations:

1) Add the hours worked for each Customer together; the combined total shall not exceed the maximum hours in a work week, as defined within the currently effective CBA.

2) Add the time spent traveling to the combined total of work time in subsection (b)(1) if the Individual Provider is approved to receive reimbursement for travel time under Section 686.1560. The combined total of work time and travel time shall not exceed the maximum hours in a work week, as defined within the currently effective CBA.

c) All individual providers must follow the requirements of 89 Ill. Adm. Code 684.60 and 686.40.

(Source: Amended at 46 Ill. Reg. 20865, effective December 19, 2022)