**Section 336.170 Testimony by Telephone**

a) For good cause shown, the ALJ may, on the ALJ's own motion or the motion of any party, allow a witness to testify at the administrative hearing by telephone.

b) It is presumed that physicians and other professionals, in their professional capacity, shall be permitted to testify by telephone, unless good cause is shown as to why in-person testimony is necessary. For the purposes of this Part, "professionals" shall include, but not be limited to, medical personnel, school employees, social service and mental health staff, law enforcement personnel, and child care workers. If in-person testimony is necessary, the opinion and recommendation of the ALJ shall set forth that testimony by telephone was disallowed and provide the basis for the decision.

(Source: Amended at 41 Ill. Reg. 15260, effective December 6, 2017)