**Section 271.120 Financial Exploitation Training**

a) A training program shall minimally include information on the following subjects:

1) recognizing the indicators of financial exploitation;

2) how to report financial exploitation of older adults.

b) The training may be by in-person training or other media, such as a DVD, video tape or the Internet, and it must be at least 30 minutes in duration.

c) Completion of the B\*SAFE (Bankers and Seniors Against Financial Exploitation) training program, developed by the Department on Aging, may be used to satisfy the training requirements of this Section.

d) Current employees and officers of a financial institution on August 1, 2011 who have direct customer contact must satisfactorily complete financial exploitation training by February 1, 2012 and complete refresher training every three years thereafter.

e) New employees and officers of a financial institution who are hired after August 1, 2011 and who will have direct customer contact must satisfactorily complete financial exploitation training within 6 months after entering into new or different positions and complete refresher training every three years thereafter.