**Section 240.480 The Appeal Decision**

a) The decision resulting from the appeal shall be made in writing no later than 90 calendar days after the Hearing Officer's recommendation. The appellant/authorized representative and all other parties to the appeal shall be notified by sending to them a copy of the decision by mail or email. The decision shall be made by applying Department rules to the particular case situation. Appeals shall be considered on a case-by-case basis.

b) The Director shall issue the final administrative decision and it shall either:

1) accept or modify the Hearing Officer's recommendation; or;

2) reject the Hearing Officer's recommendation.

c) The decision shall instruct the provider/CCU/Department to take corrective action as appropriate.

d) The decision resulting from the appeal and the recorded transcript shall become a part of the record of the appeal.

(Source: Amended at 48 Ill. Reg. 11053, effective July 16, 2024)