**Section 240.330 Freedom of Choice**

a) A participant has the right to request and, if eligible, to receive available CCP services. A participant may choose at any time not to receive services for which eligibility has been determined.

b) A participant/authorized representative shall be informed of, and have the right to choose from, choices regarding available services, supports and providers in the participant's CCU service area:

1) at the time of initial determination of eligibility or subsequent redetermination of the participant;

2) at the time of determination of presumptive eligibility for interim services;

3) at any time the participant/authorized representative requests a change of providers; or

4) at the time of a Department-initiated total or partial caseload transfer.

c) The person-centered planning process includes a method for the participant/authorized representative to request updates to the person-centered plan of care.

(Source: Amended at 48 Ill. Reg. 11053, effective July 16, 2024)