**Section 240.270 Alternative Provider**

a) An alternative provider is defined as an individual selected by the participant, assisted by the CCU and authorized by the Department to provide CCP services to a participant only if the following criteria are met:

1) a contractual provider has failed to provide the services as required by the person-centered plan of care; and

2) there is no contractual provider available to provide the services as required by the person-centered plan of care.

b) The alternative provider must meet all the requirements for employment and be hired by the contractual provider.

c) The contractual provider is required to supervise the alternative provider. The service components and hours of service to be provided, as required by the person-centered plan of care, shall conform to the service components as defined in Section 240.210.

d) An alternative provider shall be authorized by the Department prior to provision of services to the participant.

e) Unit of Service

One unit of alternative in-home service is one hour of direct service provided to the participant while in the participant's home, while providing transportation/escort to the participant to medical facilities, or while performing essential errands/shopping or conducting essential participant business with or on behalf of the participant.

(Source: Amended at 48 Ill. Reg. 11053, effective July 16, 2024)