**Section 756.220 Relay Service Billing and Collection Procedures**

a) Any disputes or customer refusals to pay charges assessed for relay-assisted calls shall be governed by Section 756.15.

b) Uncollectible charges for relay-assisted calls shall be determined and treated the same as a telecommunications carrier's or IXC's other uncollectible charges.

c) Nonpayment of charges for relay-assisted calls shall be treated the same as nonpayment of other monthly charges collected from customers by telecommunications carriers or IXCs.

d) All billing for TRS shall comply with the requirements of Section 756.125(a) and (b).

(Source: Amended at 28 Ill. Reg. 6974, effective May 1, 2004)