**Section 756.215 System Provider Reporting Requirements**

a) The system provider shall maintain its records of relay service operations so as to permit review and determination of relay service results. Such records shall be made available during normal business hours for inspection by an individual telecommunications carrier, the ITAC, the Commission, the Advisory Council, or the Staff Liaison.

b) The system provider shall perform traffic studies and maintain records to the extent and frequency necessary to determine that the requirements of this Part and the contract are being met.

c) The system provider shall provide to the ITAC an annual report of operations, traffic patterns and accounting details of the relay system. The annual report shall be submitted to ITAC no later than February 28 of each year.

d) The ITAC, on behalf of the carriers, is obligated to review the relay system operations in order to assure the furnishing of service in accordance with the standards set forth in this Part.

(Source: Amended at 28 Ill. Reg. 6974, effective May 1, 2004)