**Section 735.APPENDIX A Notice of Discontinuance of Service**

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| IMPORTANT! READ THIS IMMEDIATELY |
| UTILITY NAME |  | CUSTOMER |  |
| ADDRESS |  |  |
| CITY, STATE, ZIP |  | ADDRESS |  |
| PHONE # |  |  |
|  | ACCOUNT # |  |
| YOUR | (Utility) | SERVICE WILL BE DISCONTINUED ON OR AFTER |
| (Date) | . BECAUSE: |
|  | YOU OWE | $ |  | IN PAST DUE BILLS |
|  |
|  | YOU OWE | $ |  | FOR A DEPOSIT FORTELEPHONE SERVICE |
|  |
|  | OTHER | (Specify) |
| TO AVOID DISCONTINUANCE OF | (Utility) | SERVICE, YOU MUST PAY  |
| $ |  | BEFORE | (Date) | . |
|  |
| \*\*\* | If you cannot pay the whole amount now, you may be able to get a payment plan  |
|  | with | (Utility Name) | . Call us at Phone # |  | for more information. |
| \*\*\* | (Utility name) | has employees on duty from |  | A.M. to |  | P.M. |
|  | to answer your questions or listen to your complaints. If you do not understand why  |
|  | you owe this money, or if you think there has been a mistake, call | (Utility Name) |
|  | at Phone # |  | , as soon as possible. If the person you talk to cannot help  |
|  |  you, ask to talk to a supervisor. If the supervisor cannot help you, call the Consumer Affairs Division of the Illinois Commerce Commission at 312-793-2887 (Chicago) or 217-782-2024 (Springfield). Call before you are Discontinued! |
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|  |
| \*\*\* | IMPORTANT: If your services are Discontinued, you will have to pay |
|  | $  |  | before your service will be turned on again. |
| (Printed on Red Paper) |
| Reverse Side (Printed on Red Paper) |