**Section 735.10 Definitions**

"Act" – the Public Utilities Act [220 ILCS 5].

"Applicant" – a person who applies for telecommunications service. Includes persons seeking reconnection of their service after Company-initiated termination.

"Business Service" – is telephone service where the use of the service is primarily or substantially of a business, professional, institutional, or otherwise occupational nature and as further defined in the Company's tariffs.

"Commission" – the Illinois Commerce Commission.

"Company" – telephone company or telecommunications carrier under the jurisdiction of the Illinois Commerce Commission.

"Customer" – any person who agrees to pay for telecommunication services provided by a telephone company.

"Discontinuance" – temporary (10 days or less) disconnection of telecommunications service.

"Electing Provider" – has the same meaning as ascribed in Section 13-506.2(a)(1) of the Act.

"Network Access Line" – the connecting facility between a customer's premises network interface device and the local exchange carrier's facility that provides access to the switching network for local exchange and interexchange telecommunications service. This includes the network interface or equivalent, the outside plant facilities, the office frame and frame wiring, and the office line termination.

"NSF Check" – any negotiable instrument returned by a bank, savings institution, or other eligible institution that is returned by that institution with one of the following instructions:

• not sufficient funds;

• uncollectible funds;

• account closed;

• account frozen;

• no account.

"Person" – a natural person, firm, partnership, corporation, association, municipality, cooperative, organization, governmental agency, real estate trust, or other legal entity.

"Residential Service" – telephone service where the major use of the service is of a social or domestic nature and business use, if any, is merely incidental; and where the service is located in a residence or, in the case of combined business and residential premises, where the service is located in bona fide residential quarters of the premises and business service is located in the business quarters of the same premises, and as further defined in the Company's tariffs.

"Termination" – permanent disconnection of telecommunications service.

"User" – any person who uses telecommunications service provided by a company under the jurisdiction of the Illinois Commerce Commission.

(Source: Amended at 37 Ill. Reg. 8373, effective July 1, 2013)