**Section 732.35 ILEC-CLEC Reimbursement Mechanism**

*If the violation of a basic local exchange service quality standard is caused by a carrier other than the carrier providing retail service to the customer, the carrier providing retail service to the customer* (for purposes of this Section 732.35, the "retail carrier") *shall credit the customer as provided in this Section. The carrier causing the violation* (for purposes of this Section 732.35, the "wholesale carrier") *shall reimburse the carrier providing retail service the amount credited the customer.* Such reimbursement by wholesale carrier to retail carrier shall be known as a recourse credit. *When applicable, an interconnection agreement shall govern compensation between the carrier causing the violation, in whole or in part, and the retail carrier providing the credit to the customer.* [220 ILCS 5/13-712]

(Source: Amended at 35 Ill. Reg. 6334, effective April 1, 2011)