**Section 725.610 Call Handling Procedures**

a) The system management shall insure that the disposition of each 9-1-1 emergency call is handled according to the agreements it has negotiated with its participants.

b) In instances where a selected agency refuses a 9-1-1 request on the basis that a request is outside its jurisdictional boundaries, the telecommunicator shall make every effort to redetermine the appropriate responding agency and complete the disposition of the call.

c) Once an agency dispatches a unit in response to a 9-1-1 request for emergency services and subsequently determines the address is outside of its jurisdiction, it shall render aid without regard to jurisdictional boundaries.