**Section 602.50 Notice of Work Authorization Requirements**

Upon arrival at a customer's home or place of business, any subcontractor performing work shall immediately show to the customer a Notice of Work Authorization containing the following information:

a) The Notice of Work Authorization shall contain in 12-point boldface type on the face of the document a statement that the contracting utility has authorized the subcontractor to perform work on the utility's behalf.

b) The Notice of Work Authorization shall be printed in 12-point black type and shall contain language that identifies:

1) The customer's billing name and address;

2) The name of the contracting utility, including the utility's customer service contact information;

3) The name of the subcontracting company that is authorized to perform the work;

4) The description of the service to be provided to the customer, including the purpose of the subcontractor's visit; e.g., inspection, repair, test;

5) The Illinois Commerce Commission's Consumer Services Division contact information, including telephone number and web address, business location and hours of operation;

6) A statement in 12-point boldface type that no payment is to be given to the subcontractor. If any portion of the charge for the service provided by the subcontractor will ultimately be billed to the customer, the Notice of Work Authorization shall inform the customer that he/she will receive a separate bill from the utility; and

7) The statutory citation and text of the law prohibiting payment to the subcontractor providing the service on behalf of the customer's utility.

c) If any portion of the Notice of Work Authorization is written in a language other than English, then all portions of the Notice of Work Authorization shall be written in that language.

d) The Notice of Work Authorization shall not be combined with inducements or promotional material of any kind.

e) A copy of the Notice of Work Authorization shall be left with the customer.

f) The Notice of Work Authorization shall take substantially the form found in Exhibit A of this Part.