**Section 465.70 Penalty Provisions**

a) Upon complaint or on the Commission's own motion, the Commission may conduct an investigation of an electricity provider's actions under any Section of this Part. The Commission may, after notice and hearing:

1) order an electricity provider to cease and desist or correct any violation of, or nonconformance with, any provision of this Part;

2) require an electricity provider to make due reparations or refunds as permitted by statute;

3) impose financial penalties for violations of, or non-conformance with, the provisions of this Part as permitted under the Act;

4) take other remedial and preventive action as provided for under the Act.

b) These remedies shall be cumulative and may be imposed in addition to other remedies that the Commission may have the authority to impose.

(Source: Amended at 40 Ill. Reg. 7578, effective May 6, 2016)