**Section 460.420 Meter Tests Requested by Customer**

a) Upon customer request, the MSP shall test the customer's meter within 30 days after receiving the request, unless the customer agrees to a later time. The meter test shall be performed between 7 a.m. and 4 p.m. Monday through Friday, excluding holidays, unless some other time is agreed upon by the MSP and the customer. The test shall be performed at the meter installation location and in the customer's presence, unless the customer gives consent for the meter to be removed and/or tested outside the customer's presence.

b) If the customer's meter has been tested at the request of an entity or customer while in service at the same location within the past six months, the MSP may provide the results of that test in reply to the customer's request in lieu of the test specified in subsection (a).

c) An MSP shall not require any payment from the customer for a meter test, unless a test has been performed on that meter at that customer's request within the previous twelve months, or information has been provided as in subsection (b) within the past six months. In such cases, the customer shall be required to pay $40 to the MSP. The MSP shall refund the $40 deposit to the customer if the MSP finds that the meter over-registers by more than 2%.

d) Commission referee tests

1) Upon written application to the Commission by any customer, the MSP providing metering service shall test the customer's meter within 30 days after receiving notice of the written request from a Commission representative, unless the customer agrees to a later time. The application for a Commission referee test shall be accompanied by a fee of $20. The MSP shall conduct this test under the supervision of a representative of the Commission.

2) On receipt of the request from a customer, a Commission representative shall notify the MSP. After the MSP has received notice that application has been made for a referee test, the MSP shall not disturb the meter in any way, unless the customer or the Commission representative gives written permission for the meter to be removed.

3) The MSP shall furnish to the Commission's representative such assistance as may be required to make the test. The Commission's representative shall make a written report of the results of the test to the customer within 30 days after the test.

4) If upon test the meter is found to over-register by more than 2%, the MSP shall reimburse the customer the amount paid to the Commission for the test. The MSP shall also make any necessary metering data adjustment.

e) No MSP shall be required to perform more than two tests of the same meter installed at the same location at customer request within a twelve month period, unless a Commission referee test is requested. After a Commission referee test, the MSP shall not be required to test the same meter for a period of at least twelve months.